

RECORD NO: 63

LICENSES FOR ADOBE PDF

Record 63 of processing operation “Licenses for Adobe PDF”	
Date of last update	4/9/2024
Name and contact details of controller	ENISA, Corporate Support Services (CSS / IT), itsupport [at] enisa.europa.eu
Name and contact details of DPO	dataprotection [at] @enisa.europa.eu
Name and contact details of Joint Controller	N/A
Name and contact details of processor	<p>Adobe Systems Software Ireland Limited that provides the PDF software (Adobe DC Pro Edition).</p> <p>An Enterprise Licensing Agreement (ELA) has been signed between the European Commission and Adobe for the provision of the service. The ELA also applies to ENISA. The ELA includes a specific Data Processing Agreement and Standard Contractual Clauses for transfers of personal data outside the EU/EEA.</p>
Purpose of the processing	<p>ENISA recently acquired 130 Licenses for Adobe DC Pro Edition, via a European Commission's Framework Contract, which should allow ENISA users to edit and modify .pdf files.</p> <p>The licenses are "named", which effectively means that each user will have a license assigned to him. Thus each user need to authenticate with his own credentials to gain access to the service. This is achieved via synchronisation of the users Adobe accounts with ENISA's Microsoft Azure Active Directory.</p>
Description of data subjects	All ENISA Users
Description of data categories	Name, Lastname, ENISA Email
Time limits (for the erasure of data)	Until end of contract with service provider (Adobe).
Data recipients	<p>ENISA IT;</p> <p>Designated staff of processor, as per ELA/DPA between the European Commission and Adobe.</p>
Transfers to third countries	All transfers of personal data take place in accordance with Chapter V Regulation (EU) 2018/1725, as per ELA/DPA between the European Commission and Adobe.
Security measures - General description	Security measures according to ENISA's general security policy and the security policy of the processor (as per ELA/DPA between the European Commission and Adobe.)





Privacy statement	Available via Intranet to ENISA staff

