

Overview of spoofing in Finland

No general spoofing problem inside Finland

But we received a huge number of spoofed calls from abroad

To stop that we limited the usage of Finnish numbers abroad

And implemented technical measures to identify the legitimate calls and messages (roaming traffic and identified customers)

Measures to protect SMS from fraud

Block all SMS from public international interfaces with Finnish telephone numbers

Change SMS numbers from public international interfaces to "Tuntematon" and block all messages with the "Tuntematon" ID

Traficom started to register SMS Sender IDs (opt-in)

- only registrant can use the registered ID, operators block messages with protected IDs in other API and international interfaces
- capability to edit other SMS Sender IDs or block the messages