

WPK 1.1 – Stock Taking

Governance

- authorities,
- legal mandates
- regulatory measures, guidelines
- existing co-operation models and initiatives
 - partnerships between authorities and providers
 - partnerships among providers

Co-operation Models and Exchange of Information

- typical tasks of authorities
- information exchange mechanisms between authorities and providers
- reporting of incidents (e.g. outages, breaches, etc.)
- audit mechanisms
- enforcement actions

Preparedness and Recovery Measures

- national risk management processes
- preparedness and recovery measures
- incident response capabilities
- good practices development
- guidelines or policies affecting public procurements

WPK 1.1 in 2009

★ Develop best practices in three policy areas

★ Possible topics

- ★ Partnerships among authorities and providers,
- ★ reporting & analysis of incidents through information exchanges (e.g. security breaches, network failures, service interruptions),
- ★ National risk management processes
- ★ national preparedness & recovery measures (e.g. restoring priority communications),
- ★ monitoring and auditing mechanisms
- ★

★ How

- ★ organise thematic workshops,
- ★ form a group of experts from public and private stakeholders
- ★ perform targeted interviews and discussions with experts,
- ★ assess similar cases of non EU countries (e.g. OECD countries).
- ★ develop realistic and implementable guidelines
- ★ pilot them in real working environments in 2010