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**GR-Heraklion: Application of good practice for CERTs — procedural aspects  
2013/S 086-145010**

**Contract award notice**

**Services**

Directive 2004/18/EC

**Section I: Contracting authority**

**I.1) Name, addresses and contact point(s)**

European Network and Information Security Agency  
PO Box 1309  
Contact point(s): Procurement Officer  
710 01 Heraklion  
GREECE  
Telephone: +30 2810391280  
E-mail: [procurement@enisa.europa.eu](mailto:procurement@enisa.europa.eu)  
Fax: +30 2810391410

**Internet address(es):**

General address of the contracting authority: <http://www.enisa.europa.eu>  
Electronic access to information: <http://www.enisa.europa.eu/procurement>

**I.2) Type of the contracting authority**

European institution/agency or international organisation

**I.3) Main activity**

Other: Network and information security.

**I.4) Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

**II.1) Description**

**II.1.1) Title attributed to the contract**

Application of good practice for CERTs — procedural aspects.

**II.1.2) Type of contract and location of works, place of delivery or of performance**

Services  
Service category No 8: Research and development services  
Main site or location of works, place of delivery or of performance: Mainly at contractor's own premises.  
NUTS code GR431

**II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4) Short description of the contract or purchase(s)**

ENISA requires the provision of specialised services dealing with procedural aspects for 'Application of good practice for CERTs'. The various services required have been presented as 3 lots, with the specific requirements for each lot as follows:

a) Lot 1: harmonisation of (national and governmental) CERT capabilities and analysis of ICS-CERT capabilities:

ENISA's goal is to continuously support the Member States in enhancing and strengthening the cooperation among n/g CERTs in order to achieve a powerful incident response when it is needed. The key obstacle to cross-border cooperation and incident response that we have identified in recent years is the diversity of capabilities across Member States. 4 baseline capabilities were therefore identified and remain the focus of our research and analysis under this lot. Further to the harmonisation process of capabilities for n/g CERTs the prospective contractor needs to identify good practices for CERTs which have a mandate in the area of ICS (industrial control systems).

b) Lot 2: good practice guide on the practical implementation of the 'Directive on attacks against information systems':

This lot is aiming at analysing the proposal for a Directive of the European Parliament and the Council on attacks against information systems and repealing Council Framework Decision 2005/222/JHA. Based on the detailed analysis a good practice guide on the practical implementation of this Directive is expected from the prospective contractor. This should also include the implications it has on national/governmental CERTs, for example in the field of incident handling and on its interactions with other stakeholders such as law enforcement.

c) Lot 3: EISAS — deployment study:

This lot is a follow-up of the EISAS large-scale pilot, a collaborative awareness raising project. The selected contractor will define the necessary steps and actors for the full deployment of EISAS in the EU. This implies to build upon the previous EISAS studies, identify potential actors and foresee their involvement in a stepwise and strategic deployment plan for EISAS. The deployment study will also take stock of the EU-funded NISHA project when foreseeing the infrastructure needed to support EISAS information sharing activities.

II.1.5) **Common procurement vocabulary (CPV)**

73000000

II.1.6) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**

Value: 133 399,48 EUR

Excluding VAT

**Section IV: Procedure**

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.2) **Award criteria**

IV.2.1) **Award criteria**

IV.2.2) **Information about electronic auction**

An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**

ENISA P/28/12/TCD.

IV.3.2) **Previous publication(s) concerning the same contract**

**Contract notice**

Notice number in the OJEU: [2012/S 248-408650](#) of 27.12.2012

**Section V: Award of contract**

Contract No: P/28/12/TCD

Lot No: 1 - Lot title: Harmonisation of (national and governmental) CERT capabilities and analysis of ICS-CERT capabilities

V.1) **Date of contract award decision:**  
25.2.2013

V.2) **Information about offers**  
Number of offers received: 1

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**  
IDC CEMA s.r.o.  
Malé náměstí 13  
110 00 Prague  
CZECH REPUBLIC

V.4) **Information on value of contract**  
Initial estimated total value of the contract:  
Value: 75 000 EUR  
Excluding VAT  
Total final value of the contract:  
Value: 68 460 EUR  
Excluding VAT

V.5) **Information about subcontracting**  
The contract is likely to be sub-contracted: no

Contract No: P/28/12/TCD

Lot No: 2 - Lot title: Good practice guide on the practical implementation of the 'Directive on attacks against information systems'

V.1) **Date of contract award decision:**  
4.3.2013

V.2) **Information about offers**  
Number of offers received: 3

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**  
Time.lex. BV CVBA  
rue du Congrès 35  
1000 Brussels  
BELGIUM

V.4) **Information on value of contract**  
Initial estimated total value of the contract:  
Value: 70 000 EUR  
Excluding VAT  
Total final value of the contract:  
Value: 64 939,48 EUR  
Excluding VAT

- V.5) **Information about subcontracting**  
The contract is likely to be sub-contracted: no

**Section VI: Complementary information**

- VI.1) **Information about European Union funds**  
The contract is related to a project and/or programme financed by European Union funds: no

- VI.2) **Additional information:**

- VI.3) **Procedures for appeal**

- VI.3.1) **Body responsible for appeal procedures**

Court of Justice of the European Union  
boulevard Konrad Adenauer, Kirchberg  
2925 Luxembourg  
LUXEMBOURG  
E-mail: [cfi.registry@curia.europa.eu](mailto:cfi.registry@curia.europa.eu)  
Telephone: +352 4303-1  
Fax: +352 4303-2600

**Body responsible for mediation procedures**

The European Ombudsman  
1 avenue du Président Robert Schuman, CS 30403  
67001 Strasbourg  
FRANCE  
E-mail: [eo@ombudsman.europa.eu](mailto:eo@ombudsman.europa.eu)  
Telephone: +33 388172313  
Internet address: <http://www.ombudsman.europa.eu>  
Fax: +33 388179062

- VI.3.2) **Lodging of appeals**

- VI.3.3) **Service from which information about the lodging of appeals may be obtained**

- VI.4) **Date of dispatch of this notice:**

23.4.2013