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**Greece-Heraklion: Provision of interim support services  
2016/S 058-097001**

**Contract award notice**

**Services**

Directive 2004/18/EC

**Section I: Contracting authority**

**I.1) Name, addresses and contact point(s)**

European Union Agency for Network and Information Security  
PO Box 1309  
For the attention of: Procurement Officer  
710 01 Heraklion  
Greece  
Telephone: +30 2814409710  
E-mail: [procurement@enisa.europa.eu](mailto:procurement@enisa.europa.eu)  
Fax: +30 2810391410

**Internet address(es):**

General address of the contracting authority: <http://www.enisa.europa.eu>  
Electronic access to information: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=1126>

**I.2) Type of the contracting authority**

European institution/agency or international organisation

**I.3) Main activity**

Other: Network information security.

**I.4) Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

**II.1) Description**

**II.1.1) Title attributed to the contract**

Provision of interim support services.

**II.1.2) Type of contract and location of works, place of delivery or of performance**

Services  
Service category No 22: Personnel placement and supply services  
Main site or location of works, place of delivery or of performance: Heraklion and Athens, Greece.  
NUTS code GR431,GR300

**II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)**

The notice involves the establishment of a framework agreement

**II.1.4) Short description of the contract or purchase(s)**

ENISA wishes to conclude a contract for the provision of interim support services at its offices established in Heraklion and Athens, Greece. The contractor shall apply all relevant Greek legislation and regulations in force

relating to social security, labour law and tax. Interim agents may be called upon to fulfil tasks which correspond to the following categories: administrative assistant, financial assistant, IT assistant and operational assistant.

II.1.5) **Common procurement vocabulary (CPV)**

79620000, 79610000

II.1.6) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**

Value: 2 000 000 EUR

Excluding VAT

**Section IV: Procedure**

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.2) **Award criteria**

IV.2.1) **Award criteria**

IV.2.2) **Information about electronic auction**

An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**

F-ASD-15-T44.

IV.3.2) **Previous publication(s) concerning the same contract**

**Contract notice**

Notice number in the OJEU: [2015/S 212-383988](#) of 31.10.2015

**Section V: Award of contract**

Contract No: F-ASD-15-C44

V.1) **Date of contract award decision:**

20.1.2016

V.2) **Information about offers**

Number of offers received: 4

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**

ICAP Employment Solutions Temporary Work Agency SA

Ei Venizelou Street 2

176 76 Kallithea

Greece

V.4) **Information on value of contract**

V.5) **Information about subcontracting**

The contract is likely to be sub-contracted: no

**Section VI: Complementary information**

VI.1) **Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

VI.2) **Additional information:**

VI.3) **Procedures for appeal**

VI.3.1) **Body responsible for appeal procedures**

Court of Justice of the European Union  
boulevard Konrad Adenauer, Kirchberg  
2925 Luxembourg

Luxembourg

E-mail: [cfi.registry@curia.europa.eu](mailto:cfi.registry@curia.europa.eu)

Telephone: +352 4303-1

Fax: +352 4303-2600

**Body responsible for mediation procedures**

The European Ombudsman

1 avenue du Président Robert Schuman, PO Box 403  
67001 Strasbourg

France

E-mail: [eo@ombudsman.europa.eu](mailto:eo@ombudsman.europa.eu)

Telephone: +33 388172313

Fax: +33 388179062

VI.3.2) **Lodging of appeals**

VI.3.3) **Service from which information about the lodging of appeals may be obtained**

VI.4) **Date of dispatch of this notice:**

11.3.2016