

**GR-Heraklion: provision of interim support staff services**

**2009/S 245-350290**

**CONTRACT AWARD NOTICE**

**Services**

**SECTION I: CONTRACTING AUTHORITY**

**I.1) NAME, ADDRESSES AND CONTACT POINT(S):**

European Network and Information Security Agency, PO Box 1309, Attn: Procurement Officer, GR-710 01 Heraklion. Tel. +30 2810391280. E-mail: [procurement@enisa.europa.eu](mailto:procurement@enisa.europa.eu). Fax +30 2810391410.

**Internet address(es):**

General address of the contracting authority: <http://www.enisa.europa.eu>.

**I.2) TYPE OF THE CONTRACTING AUTHORITY AND MAIN ACTIVITY OR ACTIVITIES:**

European institution/agency or international organisation.

The contracting authority is purchasing on behalf of other contracting authorities: no.

**SECTION II: OBJECT OF THE CONTRACT**

**II.1) DESCRIPTION**

**II.1.1) Title attributed to the contract:**

Provision of interim support staff services.

**II.1.2) Type of contract and location of works, place of delivery or of performance:**

Services.

Service category No 22.

Main site or location of works, place of delivery or of performance: at ENISA premises in Heraklion, GREECE.

NUTS code GR431.

**II.1.3) The notice involves:**

The conclusion of a framework agreement.

**II.1.4) Short description of the contract or purchase(s):**

ENISA wishes to conclude a framework service contract for the provision of interim support staff services at its offices located in Heraklion, Greece. Interim staff may be called upon to take temporary positions such as (bilingual or multilingual): HR assistants, IT staff, financial assistants, web programmers, secretaries, office clerks, switchboard operators, receptionists, etc. The contractor undertakes to apply all Greek legislation and regulations in force relating to social security, labour law and taxes.

**II.1.5) Common procurement vocabulary (CPV):**

79620000.

**II.1.6) Contract covered by the Government Procurement Agreement (GPA):**

Yes.

**II.2) TOTAL FINAL VALUE OF CONTRACT(S)**

**II.2.1) Total final value of contract(s):**

Value: 400 000 EUR.

Excluding VAT.

**SECTION IV: PROCEDURE**

**IV.1) TYPE OF PROCEDURE**

**IV.1.1) Type of procedure:**

Open.

**IV.2) AWARD CRITERIA**

**IV.2.1) Award criteria:**

The most economically advantageous tender in terms of

1. Qualitative score. Weighting: 40.

2. Financial offer. Weighting: 60.

**IV.2.2) An electronic auction has been used:**

No.

**IV.3) ADMINISTRATIVE INFORMATION**

**IV.3.1) File reference number attributed by the contracting authority:**

ENISA P/13/09/AHR.

**IV.3.2) Previous publication(s) concerning the same contract:**

**Contract notice**

Notice number in the OJEU: [2009/S 121-175634](#) of 27.6.2009.

**SECTION V: AWARD OF CONTRACT**

CONTRACT NO: 1

TITLE: Provision of interim support staff services

**V.1) Date of contract award decision:**

21.9.2009.

**V.2) NUMBER OF OFFERS RECEIVED:**

2.

**V.3) NAME AND ADDRESS OF ECONOMIC OPERATOR IN FAVOUR OF WHOM A CONTRACT AWARD DECISION HAS BEEN TAKEN:**

Randstad Hellas SA, Alexandropoulou, Aggelou Pirri 5, Ampelokipi, GR-115 27 Athens.

**V.4) INFORMATION ON VALUE OF CONTRACT**

Initial estimated total value of the contract:

Value: 100 000 EUR.

Excluding VAT.

Total final value of the contract:

Value: 100 000 EUR.

Excluding VAT.

If annual or monthly value: number of years: 4.

**V.5) THE CONTRACT IS LIKELY TO BE SUB-CONTRACTED:**

No.

**SECTION VI: COMPLEMENTARY INFORMATION**

**VI.1) CONTRACT RELATED TO A PROJECT AND/OR PROGRAMME FINANCED BY COMMUNITY FUNDS:**

No.

**VI.2) ADDITIONAL INFORMATION:**

**VI.3) PROCEDURES FOR APPEAL:**

VI.3.1) **Body responsible for appeal procedures:**

General Court of the European Union, rue du Fort Niedergrünwald, L-2925 Luxembourg. E-mail: [CFI.Registry@curia.europa.eu](mailto:CFI.Registry@curia.europa.eu). Tel. +352 4303-1.

**Body responsible for mediation procedures:**

The European Ombudsman, 1 avenue du Président Robert Schuman, PO box 403, F-67001 Strasbourg. E-mail: [euro-ombudsman@europarl.europa.eu](mailto:euro-ombudsman@europarl.europa.eu). Tel. +33 388172313.

VI.3.2) **Lodging of appeals:**

VI.3.3) **Service from which information about the lodging of appeals may be obtained:**

VI.4) **DATE OF DISPATCH OF THIS NOTICE:**

9.12.2009.