

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:284647-2010:TEXT:EN:HTML>

GR-Heraklion: reinforcing national and governmental CERTs

2010/S 187-284647

Contract award notice

Section I: Contracting authority

I.1) Name, addresses and contact point(s):

European Network and Information Security Agency, attention: Procurement Officer, PO Box 1309, 710 01Heraklion, GREECE. Tel. +30 2810391280. Fax +30 2810391410. E-mail: procurement@enisa.europa.eu

Internet address(es):

General address of the contracting authority: <http://www.enisa.europa.eu>

I.2) Type of the contracting authority and main activity or activities:

European institution/agency or international organisation.

The contracting authority is purchasing on behalf of other contracting authorities: no.

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract by the contracting authority:

Reinforcing national and governmental CERTs.

II.1.2) Type of contract and location of works, place of delivery or of performance:

Services.

Service category: No 8.

Main site or location of works, place of delivery or of performance: mainly at contractor's own premises.

NUTS code: GR431.

II.1.4) Short description of the contract or purchase(s):

ENISA requires the provision of specialised services for reinforcing national and governmental CERTs. The services required have been presented as 2 lots, with the specific requirements for each lot as follows:

(a) lot 1: good practice guide on incident management:

The objective of this lot is to produce a good practice guide on the organisational and operational aspects of incident handling for CERTs/CSIRTs, in order to enhance the operational capabilities of such incident response teams, to motivate broader cooperation among the teams and with other parties, and to help with trust building;

(b) lot 2: policy recommendations on baseline capabilities of national and governmental CERTs:

ENISA envisages the derivation of policy recommendations for the governments of the EU Member States, based on the results gathered in 2009 and other information. The creation of a set of policy recommendations with regards to national/governmental CERTs is the subject of this tender. These recommendations shall be based on organisational, operational and technical baseline capabilities generated in a 2009 report.

II.1.5) Common procurement vocabulary (CPV):

73000000.

II.1.6) Contract covered by the Government Procurement Agreement (GPA):

No.

II.2) Total final value of contract(s)

II.2.1) Total final value of contract(s):

Value: 88 860 EUR, excluding VAT.

Section IV: Procedure

IV.1) Type of procedure

IV.1.1) Type of procedure:
Open.

IV.2) Award criteria

IV.2.1) Award criteria:
The most economically advantageous tender in terms of:
1. Qualitative score. Weighting: 70.
2. Financial offer. Weighting: 30.

IV.2.2) An electronic auction was used:
No.

IV.3) Administrative information

IV.3.1) File reference number attributed by the contracting authority:
ENISA P/04/10/TCD.

IV.3.2) Previous publication(s) concerning the same contract:
Contract notice.
Notice number in the OJEU: [2010/S 41-059347](#) of 27.2.2010.

Section V: Award of contract

Contract No: 1

Lot No: 1

Title: Good practice guide on incident management

V.1) Date of contract award:
3.5.2010.

V.2) Number of offers received:
9.

V.3) Name and address of economic operator to whom the contract has been awarded:
S-CURE BV, Kastanjelaan 55, 3481 XG Harmelen, NETHERLANDS.

V.4) Information on value of contract:
Initial estimated total value of the contract:
Value: 60 000 EUR, excluding VAT.
Total final value of the contract:
Value: 53 860 EUR, excluding VAT.

V.5) The contract is likely to be subcontracted:
No.

Contract No: 2

Lot No: 2

Title: Policy recommendations on baseline capabilities of national and governmental CERTs

V.1) Date of contract award:
3.5.2010.

- V.2) **Number of offers received:**
6.
- V.3) **Name and address of economic operator to whom the contract has been awarded:**
Deloitte Bedrijfsrevisoren/Reviseurs d'Entreprises CVBA/SCRL, Berkenlaan 8b, 1831 Diegem, BELGIUM.
- V.4) **Information on value of contract:**
Initial estimated total value of the contract:
Value: 40 000 EUR, excluding VAT.
Total final value of the contract:
Value: 35 000 EUR, excluding VAT.
- V.5) **The contract is likely to be subcontracted:**
No.

Section VI: Complementary information

- VI.1) **Contract related to a project and/or programme financed by EU funds:**
No.
- VI.3) **Procedures for appeal**
- VI.3.1) **Body responsible for appeal procedures:**
General Court of the European Union, rue du Fort Niedergrünwald, 2925 Luxembourg, LUXEMBOURG. Tel. +352 4303-1. E-mail: cfi.registry@curia.europa.eu
Body responsible for mediation procedures:
The European Ombudsman, 1 avenue du Président Robert Schuman, PO box 403, 67001 Strasbourg, FRANCE. Tel. +33 388172313. E-mail: euro-ombudsman@europarl.europa.eu
- VI.4) **Date of dispatch of this notice:**
14.9.2010.