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**Greece-Heraklion: Security and resilience of electronic communications networks and services
2014/S 092-160736**

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

European Union Agency for Network and Information Security
PO Box 1309
Contact point(s): Procurement Officer
710 01 Heraklion
GREECE
Telephone: +30 2814409710
E-mail: procurement@enisa.europa.eu

Internet address(es):

General address of the contracting authority: <http://www.enisa.europa.eu>
Electronic access to information: <http://www.enisa.europa.eu/procurement>

I.2) Type of the contracting authority

European institution/agency or international organisation

I.3) Main activity

Other: Network and information security.

I.4) Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract

Security and resilience of electronic communications networks and services.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 8: Research and development services

Main site or location of works, place of delivery or of performance: Mainly at contractor's own premises.
NUTS code GR431

II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4) Short description of the contract or purchase(s)

Lot 1 — Methodologies for the identification of critical information infrastructure assets and services
The goal of the 2014 study is to follow up the work of the 2013 'Guidelines for enhancing the resilience of data communication networks' and based on the outcomes, develop a methodology that would help Member States to identify critical information infrastructure assets and services; foster cross-border cooperation on

these matters and help providers of critical services to procure appropriate security and resilient communication networks and services.

Lot 2 — Recommendations to address electronic communications dependencies on ICT products and services

ENISA requires a contractor which will assist the Agency to determine:

the existing dependencies on ICT services and products, supporting the core processes; the most common types of ICT services and products being procured or outsourced; the security requirements of SLAs governing the outsourced services and products; how providers currently set and impose security requirements on ICT services and products they procure or outsource from third parties; the issues or problems providers are experiencing regarding the procurement or outsourcing of ICT services and products; which existing material is already available to help providers with these issues; develop guidelines for providers which allow them to better deal with security requirements in the procurement or outsourcing of ICT services and products.

II.1.5) **Common procurement vocabulary (CPV)**

73000000

II.1.6) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**

Value: 73 500 EUR

Excluding VAT

Section IV: Procedure

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.2) **Award criteria**

IV.2.1) **Award criteria**

IV.2.2) **Information about electronic auction**

An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**

ENISA D-COD-13-T31.

IV.3.2) **Previous publication(s) concerning the same contract**

Contract notice

Notice number in the OJEU: [2013/S 247-429841](#) of 20.12.2013

Section V: Award of contract

Contract No: Security and resilience of electronic communications networks and services

Lot No: 1 - Lot title: Lot 1 — Methodologies for the identification of critical information infrastructure assets and services

V.1) **Date of contract award decision:**

4.3.2014

V.2) **Information about offers**

Number of offers received: 5

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**

Oteplus Technikes Kai Epichirimatikes Liseis A.E.
Marinou Antypa 90
141 21 Irakleio, Attica
GREECE

V.4) **Information on value of contract**

Total final value of the contract:
Value: 31 000 EUR
Excluding VAT

V.5) **Information about subcontracting**

The contract is likely to be sub-contracted: no

Contract No: Security and resilience of electronic communications networks and services

Lot No: 2 - Lot title: Lot 2 — Recommendations to address electronic communications dependencies on ICT products and services

V.1) **Date of contract award decision:**

4.3.2014

V.2) **Information about offers**

Number of offers received: 2

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**

Ernst & Young Business-Advisory Services SARL
7, rue Gabriel Lippmann, Parc d'Activité Syrdall 2
5365 Munsbach
LUXEMBOURG

V.4) **Information on value of contract**

Total final value of the contract:
Value: 42 500 EUR
Excluding VAT

V.5) **Information about subcontracting**

Section VI: Complementary information

VI.1) **Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

VI.2) **Additional information:**

VI.3) **Procedures for appeal**

VI.3.1) **Body responsible for appeal procedures**

Court of Justice of the European Union
boulevard Konrad Adenauer, Kirchberg
2925
LUXEMBOURG

E-mail: cfi.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2600

Body responsible for mediation procedures

The European Ombudsman
1 avenue du Président Robert Schuman, CS 30403

67001 Strasbourg
FRANCE
E-mail: eo@ombudsman.europa.eu
Telephone: +33 388172313
Internet address: <http://www.ombudsman.europa.eu>
Fax: +33 388179062

VI.3.2) **Lodging of appeals**

VI.3.3) **Service from which information about the lodging of appeals may be obtained**

VI.4) **Date of dispatch of this notice:**
2.5.2014