

# INTER-AGENCY MOBILITY: VACANCY NOTICE

## SENIOR THREAT ANALYST AND VULNERABILITY RESPONSE MANAGER (TA/AD6 – AD9) 2(F) REF. ENISA-TA06-AD-2022-04-IAM

|                           |   |
|---------------------------|---|
| Type of contract          | Temporary Agent   |
| Function Group and grade  | AD6 – AD9   |
| Area                      | Operational Cooperation Unit                            |
| Place of Employment       | Brussels, Belgium                                       |
| Probation period          | 9 months  |
| Reserve list              | 31/12/2025  |
| Deadline for applications | 11/10/2022 at 23:59:59hrs GR time (CET <sup>1</sup> +1) |

The European Union Agency for Cybersecurity (ENISA) seeks to recruit motivated, dynamic, flexible and highly qualified staff to support its mission and contribute to the development of the Agency. ENISA's staff are expected to be reasonably mobile in order to respond to the needs of the Member States on the basis of planned as well as ad hoc needs.

## 1. THE AGENCY

ENISA's mission is to achieve a high common level of cybersecurity across the Union, by actively supporting Member States, European Union institutions, industry, academia and EU citizens<sup>2</sup>.

ENISA contributes to policy development and implementation, supports capacity building and preparedness, facilitates operational cooperation at Union level, enhances the trustworthiness of ICT products, services and processes by rolling out cybersecurity certification schemes, enables knowledge sharing, research, innovation and awareness raising, whilst developing cross-border communities and synergies.

ENISA is located in Athens, Greece (the agency's official seat) with a branch office in Heraklion, Crete, Greece and a Local Office in Brussels, Belgium.

Further information about ENISA is available on the ENISA website: <https://www.enisa.europa.eu/>

<sup>1</sup> Central European Time Zone.

<sup>2</sup> Regulation (EU) 2019/881 - Cybersecurity Act: <http://data.europa.eu/eli/reg/2019/881/oj>



## 2. THE UNIT / THE SECTOR OPERATIONAL COOPERATION UNIT

The Operational Cooperation Unit (OCU) ensures the performance of the tasks of the Agency as set out in Article 7 of the Cybersecurity Act (CSA). OCU is responsible and leads the activities relevant to achieving the strategic objective “Effective cooperation amongst operational actors within the Union in case of massive cyber incidents”. The ENISA Operations and Situational Awareness Sector is part of the Operational Cooperation Unit. Its mission is to inform and assist ENISA and its stakeholders in order to understand, prevent, and respond to cyber threats. In particular the sector is responsible for the following:

- Monitoring, collecting, analysing, and disseminating, relevant, timely and quality information about cyber security events and threats to help ENISA communities to provide effective common situational awareness for the Union;
- Delivering comprehensive and timely response to request for assistance and information supported through additional collaboration with the Union’s operational cyber security actors from EU institutions and member states.

## 3. THE JOB

ENISA is seeking to draw a reserve list from which one Senior Threat Analyst and Vulnerability Response Manager will be recruited. The established reserve list may be used to cater for other Agency wide staffing needs.

ENISA is looking to recruit an experienced cyber security professional with proven expertise in cyber threat intelligence and vulnerability management and response. S/he will contribute to the delivery of the operational cooperation unit mandate and specifically to contribute the Agency’s activities on situational awareness. The successful candidate will also be responsible for setting up an EU-wide vulnerability database programme. S/he should demonstrate high levels of personal integrity, political savviness and diplomacy in a changing environment.

The Job holder will mainly contribute to the Sector of Operations and Situational Awareness within the Operational Cooperation Unit to augment its situational awareness, threat intelligence and will also be heavily involved in the vulnerability management activities of the Unit.

The jobholder will be responsible for the following tasks:

- Lead key initiatives to improve monitoring, collection, analysis and dissemination processes of ENISA deliverables and contribute to operational working practices of ENISA’s situational awareness process.
- Manage Cyber Threat Intelligence (CTI) and situational awareness, and vulnerability management projects or programmes, in line with ENISA’s Strategic Work Program.
- Produce CTI and cyber threat situational awareness reports to different groups of stakeholders, including technical and non-technical audiences, by using existing sources of information, including by assessing the economic and societal impact of incidents and threats.
- Lead the vulnerability registry and management program establishment and operationalization.
- Contribute to and engage in existing cooperation and information sharing mechanisms (CyCLONE, CSIRTs Network, CERT-EU, Europol EC3 etc) as needed.
- Represent the Agency in cybersecurity networks and fora.

- Perform any other duties in the interest of the service as requested by the Head of Unit.

The successful candidate will be required to act and abide by **ENISA's core values**.

- **Community Mind-Set:** ENISA works with communities, respecting their competencies and expertise, and fosters synergies and trust to best achieve its mission.
- **Excellence:** ENISA aims for state-of-the-art expertise in its work, upholds the highest quality standards of operation and evaluates its performance to strive for continuous improvement through innovation and foresight.
- **Integrity / Ethics:** ENISA upholds ethical principles and EU relevant rules and obligations in its services and working environment ensuring fairness and inclusiveness.
- **Respect:** ENISA respects fundamental European rights and values covering all its services and working environment, as well as the expectations of its stakeholders.
- **Responsibility:** ENISA assumes responsibility thus ensuring integration of the social and environmental dimensions into practices and procedures.
- **Transparency:** ENISA adopts procedures, structures and processes that are open, factual and independent, thus limiting bias, ambiguity, fraud and obscurity.

## 4. QUALIFICATIONS AND EXPERIENCE REQUIRED<sup>3</sup>

### 4.1 ELIGIBILITY CRITERIA

The selection procedure is open to candidates who satisfy the following eligibility criteria on the closing date for application:

- Be Temporary Agent 2(f) who, on the closing date for applications and on the day of filling the vacant post, are employed within their current Agency in a grade and function group corresponding to the published function group and grade bracket AD6 – AD9;
- Have at least 2 years' service within their current Agency before moving;
- Have successfully completed the probationary period provided for in Article 14 of the CEOS, in the relevant function group;
- Have thorough knowledge of one of the official languages of the European Union and a satisfactory knowledge of another official European language<sup>4</sup>.

In addition, in order to be eligible a candidate must:

- Be a national of one of the Member States of the European Union<sup>5</sup>;
- Be entitled to his/her full rights as a citizen<sup>6</sup>;
- Have fulfilled any obligations imposed by the applicable laws concerning military service;

<sup>3</sup> Candidates must satisfy ALL the eligibility criteria on the closing date of the application. In the event that you do not fulfil all the eligibility criteria, your application will not be further assessed. Candidates should assess and check before submitting their application whether they fulfil all the requirements as specified in the vacancy notice. Please include in the application form only professional experience and academic qualifications for which you hold supporting documents. Candidates must be able to provide supporting documents clearly showing duration and nature of experience upon request.

<sup>4</sup> Recruited candidates shall be required to demonstrate before their first promotion the ability to work in a third European Community language.

<sup>5</sup> It should be noted that due to the withdrawal of the United Kingdom from the European Union on the 31/01/2020, British nationals who do not hold the nationality of another European Union member state, are not eligible for applications at ENISA due to the fact that they do not fulfil the requirements of Article 12.2 of the Conditions of Employment of Other Servants, namely that they do not hold the nationality of an EU Member State.

<sup>6</sup> Prior to the appointment, the successful candidate will be asked to provide a certificate issued by a competent Member State Authority attesting the absence of any criminal record.

<sup>1</sup> Please use footnotes for providing additional or explanatory information and/or relevant links. References should be listed in a dedicated section. Use only the function References/Insert Footnote

- Be physically fit to perform the duties linked to the post<sup>7</sup>.

## 4.2 SELECTION CRITERIA

Only eligible candidates who fulfil the above eligibility criteria will be further assessed by the Selection Panel against the selection criteria (essential and advantageous), solely based on the information provided by the candidates in their application form. Candidates who do not meet all the essential requirements, will be excluded from the selection process. Candidates who meet all essential requirements, will be scored against the advantageous requirements.

Candidates must provide concrete results and/or actions they undertook in demonstrating the below criteria in their application form.

The candidate will be required to demonstrate he/she has:

### Essential Criteria

- Knowledge and experience in foundational information security, risk management and impact analysis concepts.
- Knowledge and experience in leading cybersecurity programmes (Cybersecurity Incident Response, CTI or vulnerability management programmes).
- Knowledge and experience in analysing the cyber threat landscape, and threat actors' techniques, tactics and procedures.
- Strong communication skills in English, both orally and in writing, at least at level C1<sup>8</sup>.

### Advantageous Criteria

- Knowledge and experience with Cyber Threat Intelligence (CTI) work practices and tools.
- Knowledge and experience in vulnerability response and management.
- Prior work experience in a threat intelligence environment or large enterprise CTI/Incident Response (CSIRT) team or Product Security Incident Response Team (PSIRT).
- Experience in project/program management and/or change management and/or business transformation projects proven by suitable record of accomplishments and/or third-party attestation.
- Work experience in a multi-cultural environment.

### Competences

Moreover, the following competencies will be assessed during the selection procedure:

- Ability to communicate complex information in a structured, well-organised way using verbal, written and/or visual means.
- Experience to conduct cyber threat research according to given requirements (formulate questions and queries, analyse and contextualize results).
- Ability to coordinate and organise work, plan and manage resources in view of achieving common goals.
- Ability to establish, develop and nurture relations with internal and external stakeholders, negotiate and demonstrate diplomacy skills.
- Ability to think critically and to manage workload under time pressure.

<sup>7</sup> Before appointment, the successful candidate shall be medically examined in line with the requirement of Article 28(e) of the Staff Regulations of Officials of the European Communities.

<sup>8</sup> Cf. Language levels of the Common European Framework of reference:

<http://europass.cedefop.europa.eu/en/resources/european-language-levels-cefr>

## 5. SELECTION PROCEDURE

A selection panel is appointed by ENISA Executive Director. The name of the panel members (and/or observers if applicable) are published on the ENISA website once established. It is strictly forbidden for the candidates to make any contact with the Selection Board, either directly or indirectly. Any infringement to this rule will disqualify the candidate from the competition.

**The selection procedure comprises of three consecutive phases:**

### 5.1 PHASE 1 – PREPARATORY PHASE & SCREENING OF APPLICATIONS

Each selection panel member (including the observer) signs a declaration with regard to confidentiality. The selection panel work and deliberations are bound by the principle of confidentiality as per Article 6 of Annex III of Staff Regulations. The Selection Panel adheres strictly to the conditions of admission laid down in the vacancy notice.

Before having access to candidates' applications, the selection panel pre-decides on the assessment methodology under each stage of the selection process: expected indicators and marks on how candidates' applications will be assessed, interview and written test questions and duration, expected indicators and thresholds for the respective assessments, along with the reserve list ceiling.

Once having the access to applications, the members of the selection panel fill in a declaration with reference to conflict of interest and confirm that they have no conflict of interest or bias whatsoever with regard to the individual candidates.

All applications received are verified against the eligibility criteria set in the vacancy notice.

### 5.2 PHASE 2 - EVALUATION OF APPLICATIONS

Only eligible candidates will be further assessed by the Selection Panel against the selection criteria outlined in the vacancy. Candidates admitted to a previous selection procedure will not be automatically eligible.

The selection process will be based on assessment of candidates merits against the criteria outlined in the vacancy. Therefore, candidates are recommended to give evidence of their knowledge, professional experience by specific examples and/or detailed professional experience, specific skills, knowledge and competencies in their application, in order to be evaluated in the best possible way. Selection will be made solely on the basis of the candidate's information provided in the application.

The selection panel will carry out an objective assessment of the candidates merits. Should the Selection Board discover at any stage in the procedure that the candidate does not meet one or more of the general or special conditions for admission to the selection procedure or that the information on the application form does not correspond with the supporting documents, the candidate will be disqualified.

### 5.3 PHASE 3 – SHORTLISTING FOR INTERVIEW AND WRITTEN TEST

The best-qualified applicants, who obtained the highest number of points (as pre-decided by the selection panel), are invited to an interview and written test. Moreover, all shortlisted candidates may be requested to prepare an assignment as part of the assessment phase and may be requested to submit an elaborated talent screener form, aimed at assessing the practical application of the experience and knowledge of the candidates.

Candidates shall be informed that this part of the selection procedure may be organised online. Specific instructions will be provided to shortlisted candidates.

An outcome notification will be provided to all candidates non-invited for the interview/written test.

The interview and the written test are conducted in English. In case English is the mother tongue of an applicant, some interview/written test questions may be asked in the language they indicate on the application form as their second EU language. Candidates invited for an interview/written test will be required to submit electronically relevant supporting documentation demonstrating their educational qualifications and work experience. Shortlisted candidates may also be required to provide work-related references upon request of the Agency.

#### 5.4 RESERVE LIST

The activity of the Selection Board ends with the drawing of a reserve list of suitable applicants to occupy the position advertised. The reserve list is unranked and is drawn alphabetically. Candidates should note that inclusion on the reserve list does not guarantee recruitment. In addition, reserve listed candidates may be asked to undergo a second interview for which they will be informed in advance. Moreover, reserve list candidates may be invited for assessment centre, run by external contractors.

The reserve list will be valid until **31/12/2025**. This list may be used to recruit staff for other positions in the areas referred to in this vacancy. Candidates invited to an interview will be informed by e-mail whether or not they have been placed on the reserve list. Upon completion of the selection procedure, all candidates will receive an outcome letter.

The Authority Empowered to Conclude Contracts will ultimately decide on the successful candidate to be appointed to the post. The appointed candidates will be asked to fill a specific form informing the Appointing Authority of any actual or potential conflict of interest<sup>9</sup>.

If a letter of intention is issued, the candidate must undergo a compulsory medical examination to establish that he/she meets the standard of physical fitness necessary to perform the duties involved and the candidate must provide original or certified copies of all relevant documents.

#### 5.5 SELECTION PROCEDURE TIMELINES

The Agency manages its selection procedures depending on the availability of the Selection Board members. It is envisaged that the interviews and written test will take place in October/November 2022. Please note that the selection process may take some time to be completed and that no information will be released during this period. The selection procedure status will be displayed on [ENISA career page and applicants are requested to visit regularly the page for update on the procedure.](#)

Due to the Agency's operational requirements, the successful candidate will be required to be available at the shortest possible notice.

## 6. SUBMISSION OF APPLICATIONS

For an application to be valid:

- Candidates must submit:
  - a) A CV in Europass format<sup>10</sup>;

<sup>9</sup> In compliance with Article 11 of the Staff Regulations of Officials and Conditions of Employment of Other Servants of the European Union.

<sup>10</sup> <https://europass.cedefop.europa.eu/documents/curriculum-vitae>. Please note only the Europass CV will be considered. Should candidates not use the respective format, their application will be excluded. It is important that the start and end dates of the professional experience and whether is full time or part time workload (by outlining the percentage) should be indicated in the curriculum vitae. The professional experience is counted from the date of completion of the required diploma and if it is on a paid basis (including internship/traineeship). PhD may be counted

<sup>1</sup> Please use footnotes for providing additional or explanatory information and/or relevant links. References should be listed in a dedicated section. Use only the function References/Insert Footnote

**b) completed Screener form<sup>11</sup>.** The form is available [here](#). The format of the form must not be changed and filled accordingly to the instructions. The application must be submitted in English, which is the working language of ENISA.

- Candidates must send their application within the set deadline by e-mail to: [inter-agency-mobility@enisa.europa.eu](mailto:inter-agency-mobility@enisa.europa.eu)
- Candidates must indicate in the subject of the e-mail: **FAMILY NAME-FIRST NAME-2022-04-IAM**

Incomplete applications will be disqualified and treated as non-eligible. **Candidates should submit a separate application for each vacancy they want to apply for.**

**At this stage of the selection procedure candidates are not required to send any additional supporting documents with the application (i.e.: copies of your ID-card, educational certificates, evidence of previous professional experience etc.).**

The closing date and time for the submission of applications is: **11/10/2022 at 23:59:59 hrs GR time (CET+1). Candidates are reminded not to wait until the final days before the closing date for applications.**

Applicants are strongly advised to submit their applications well in advance of the deadline, since heavy internet traffic or fault with the internet connection could lead to difficulties in submission last minute. **ENISA cannot be held responsible for any delay related to internet connection issues etc. Applications sent after the deadline will not be considered.**

**Please note that the selection process may take several months. Status of the selection procedures can be consulted at:** <https://www.enisa.europa.eu/recruitment/vacancies/status-of-recruitment-procedures>

## 7. CONDITIONS OF EMPLOYMENT

ENISA and the selected Temporary Agent shall conclude a contract of employment which ensures continuation of his/her employment and career in the category of TA 2(f). That contract shall be concluded without interruption of the contract concluded with the Agency of origin (“the preceding contract”) and shall fulfil the following requirements, in particular:

- The same grade and the same seniority in the grade as the preceding contract.
- The same step and the same seniority in step as the preceding contract.

The end date of the contract concluded with ENISA and of the preceding contract shall be the same. In the event that the preceding contract comes to its natural end on the day of the move, the duration of the contract concluded shall be the same as that ENISA would have set in case of a renewal of one of its own TA 2(f).

The selected Temporary Agent shall take up duty at ENISA up to three months’ after the job offer, unless it is otherwise agreed between the two Agencies and the Staff Member concerned.

The Agency of origin shall transfer the personnel file to ENISA no later than 30 days after the date of the move.

---

as professional experience if the candidate received a salary/study grant during the period of the PhD studies. The maximum duration counted for a PhD is three years provided that the PhD has been successfully concluded by the closing date for applications of the selection procedure. Any given period of professional experience shall be counted only once. Part-time periods will be calculated pro rata. Compulsory military service shall be taken into consideration as professional experience if the official documentation is provided. In addition, the eligibility of your application will be determined based on the education level you declare. Therefore, when completing your CV, please make sure to indicate the qualification obtained and the official length of the studies.

<sup>11</sup> Candidates must fill and submit this form as part of the application process.



The rights and entitlements inherent to the country of employment (i.e. Belgium) will be adapted accordingly.

Successful candidates who have been recruited to a post at ENISA are required to furnish a valid certificate of good conduct before the start of their employment. The certificate of good conduct must be provided to ENISA prior to the signature of the employment contract. The certificate of good conduct must be issued by the relevant authorities of the country of nationality of the candidate and must not be older than three months at the time of submission to ENISA. ENISA reserves the right not to proceed with the signature of the contract based on the content of the certificate or if the candidate fails to provide the certificate to ENISA.

The certificate of good conduct does not substitute a valid security clearance required for ENISA staff at the level indicated in the vacancy notice. Failure to obtain the requisite security clearance in reasonable time may be cause for termination of the employment contract. ENISA may at any time terminate the employment contract if the result of the security screening is not positive and the necessary clearance level is not granted or extended.

The requested level of security clearance for this post is: **SECRET UE/EU SECRET**.

## 8. EQUAL OPPORTUNITY

As a European Union Agency, ENISA is committed to providing equal opportunities to all its employees and applicants for employment. As an employer, ENISA is committed to ensuring gender equality and to preventing discrimination on any grounds. It actively welcomes applications from all qualified candidates from diverse backgrounds, across all abilities, without any distinction on any ground such as sex, race, colour, ethnic or social origin, genetic features, language, religion or belief, political or any other opinion, membership of a national minority, property, birth, disability, age, marital status or other family situation or sexual orientation, and from the broadest possible geographical basis amongst the EU Member States. In particular, ENISA encourages the applications of women for the positions where they are currently under-represented.

If you have a disability or medical condition that may hinder ability to sit the interview or written test, please indicate this in your application and let us know the type of special arrangements you need. If the disability or medical condition is developed after the deadline for the applications, you must notify us via email [recruitment@enisa.europa.eu](mailto:recruitment@enisa.europa.eu). Overall, ENISA strives to select, recruit, develop and retain, diverse talent workforce.

## 9. REQUESTS, COMPLAINTS AND APPEALS

Candidates who consider that their interests have been prejudiced by any decision related to the selection procedure can take the following actions:

### 9.1 REQUESTS FOR FEEDBACK:

Candidates to a selection procedure can request feedback regarding their results within 15 working days from the communication of their results. They should expect to receive an answer from ENISA at the latest within 15 working days from the request. Please note that the request for feedback does not extend the deadlines to submit a request for internal review or administrative complaint under Article 90(2) of the Staff Regulations.

Candidates should send an email to the following email address [recruitment@enisa.europa.eu](mailto:recruitment@enisa.europa.eu) by clearing indicating on the subject line: "Request for feedback of (name of candidate) for the vacancy notice



reference number (vacancy notice reference number)" and clearly state their request on the content of the email.

## 9.2 REQUESTS FOR INTERNAL REVIEW OF THE DECISIONS TAKEN BY THE SELECTION PANEL:

Candidates who feel that an error has been made in relation to their non-admission to the selection procedure (i.e. not eligible) or to their exclusion from the selection procedure (i.e. not invited for an interview/written test) may request a review within 15 working days from the date on which they are notified about the decision. Requests for internal review may be based on one or more of the following reasons:

- i) a material irregularity in the competition process.
- ii) non-compliance, by the Selection panel or ENISA, with the Staff Regulations and relevant implementing rules, the vacancy notice, its annex and/or case-law.

Please note that candidates are not allowed to challenge the validity of the selection panel's assessment concerning the quality of their performance in a test or the relevance of their qualifications and professional experience. This assessment is a value judgment made by the Selection panel and disagreement with the Selection panel evaluation of the tests, experience and/or qualifications does not prove that it has made an error. Requests for review submitted on this basis will not lead to a positive outcome.

Candidates should send an email to the following email address [recruitment@enisa.europa.eu](mailto:recruitment@enisa.europa.eu) by clearing indicating on the subject line: "Request for internal review (name of candidate) for the vacancy notice reference number (vacancy notice reference number)". The candidates shall clearly indicate the decision they wish to contest and on what grounds. Requests received after the deadlines will not be taken into account.

Candidates having requested a review will receive an acknowledgment of receipt within 15 working days. The instance which took the contested decision (either the Selection Board or ENISA) will analyse and decide on the requests and candidates will receive a reasoned reply in accordance with ENISA Code of good administrative behaviour. If the outcome is positive, candidates will be re-entered in the selection procedure at the stage at which they were excluded regardless of how far the selection has progressed in the meantime.

## 9.3 ADMINISTRATIVE COMPLAINTS:

Candidates to a selection procedure, who consider they have been adversely affected by a particular decision of the Selection Board<sup>12</sup> have the right to lodge an administrative complaint, within the time limits provided for, under Article 90(2) of the Staff Regulations to the Executive Director of ENISA. A complaint can be submitted against any decision, or lack thereof, that directly and immediately affects the legal status as candidate. Candidates should note that a complaint to the Executive Director against a decision of the Selection Panel cannot result in overturning a value judgment made by the latter related to the scores given to candidates assessment of the relevance of candidates qualifications and professional experience and of their performance in a test.

Candidates shall submit an email to the following email address [recruitment@enisa.europa.eu](mailto:recruitment@enisa.europa.eu) by clearing indicating on the subject line: "Complaint under Article 90(2) of the SR of (name of candidate) for the vacancy notice reference number (vacancy notice reference number)". Complaints shall be addressed to the Executive Director of ENISA, Ethnikis Antistaseos 72 & Agamemnonos 14, Chalandri 15231, Attiki,

---

<sup>12</sup> Assessment of the candidate interview and written test performance and therefore not being retain on the reserve list.

Greece. The complainant shall indicate clearly the decision she/he wishes to contest and on what grounds. Complaints received after the deadline will not be taken into account.

#### 9.4 JUDICIAL APPEALS:

Should the complaint under article 90(2) be rejected, candidates to a selection procedure have the right to submit a judicial appeal to the General Court, under Article 270 of the [Treaty of the Functioning of the European Union](#) and Article 91 of the [Staff Regulations of Officials and Conditions of Employment of Other Servants of the European Union](#). Please note that appeals against decisions taken by ENISA will not be admissible before the General Court unless an administrative complaint under Article 90(2) of the Staff Regulations has first been submitted and rejected by express decision or by implied decision.

The General Court has consistently held that the wide discretion enjoyed by Selection Boards is not subject to review by The General Court unless rules which govern the proceedings of Selection Boards have been infringed. For details of how to submit an appeal, please consult the website of the Court of Justice of the European Union: <http://curia.europa.eu>

#### 9.5 EUROPEAN OMBUDSMAN:

All EU citizens and residents can make a complaint to the European Ombudsman pursuant to Article 228 (1) of the [Treaty on the Functioning of the European Union](#) as well as the [Statute of the Ombudsman](#) and the implementing Provisions adopted by the Ombudsman under Article 14 of the Statute. Before submitting a complaint to the Ombudsman, candidates must first make the appropriate administrative approaches to the institutions and bodies concerned.

Please note that complaints made to the Ombudsman have no suspensive effect on the period laid down in Articles 90 (2) and 91 of the [Staff Regulations](#) for lodging complaints or for submitting appeals to the General Court pursuant to Article 270 of the [Treaty of the Functioning of the European Union](#). Please note also that under Article 2(4) of the [General conditions governing the performance of the Ombudsman's duties](#), any complaint lodged with the Ombudsman must be preceded by the appropriate administrative approaches to the institutions and bodies concerned.

For details of how to submit a complaint, please consult the website of the European Ombudsman: <http://www.ombudsman.europa.eu>

## 10. DATA PROTECTION

All personal data shall be processed in accordance with Regulation (EU) No 2018/1725 of the European Parliament and of the Council (OJ L 295, 21.11.2018, p. 39–98) on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data. ENISA is supervised by EDPS, <http://www.edps.europa.eu>. For any further enquiries you may contact the Data Protection Officer at: [dataprotection@enisa.europa.eu](mailto:dataprotection@enisa.europa.eu)

Candidates are invited to consult the [privacy statement](#) which explains how ENISA processes personal data in relation to recruitment selections.