European Union Agency
for Cybersecurity

Agamemnonos 14
Chalandri 15231 | Attiki | Greece
Tel: +30 28 14 40 9711
E-mail: info@enisa.europa.eu
www.enisa.europa.eu

RECORD NO: 71

CYBERSECURITY INDEX PLATFORM

Record 71 of processing operation "Cybersecurity INDEX Platform"	
Date of last update	24/02/2025
Name and contact details of controller	ENISA, Policy Monitoring & Analyses Unit, (PMA) security-index [at] enisa.europa.eu
Name and contact details of DPO	dataprotection [at] enisa.europa.eu
Name and contact details of Joint Controller	N/A
Name and contact details of processor	The data processors are: Information Technology for Market Leadership (ITML) that, under a contract with ENISA, develops and maintains the platform, as well as processes, consolidates and includes in the platform data collected from the Member States relevant to the defined cybersecurity index indicators. (https://itml.gr/) EU Login, the European Commission's user authentication service that is used for index platform user registration and authentication Microsoft Azure providing cloud hosting services, under a contract with ENISA.
Purpose of the processing	The purpose of the Cybersecurity Index platform is to support the Cybersecurity Index i.e. a tool to assess the level of cybersecurity across the EU and that of Member States. Through the platform, ENISA can collect information with respect to specific defined indicators that reflect the level of cybersecurity maturity across Member States. The collected data are processed and analysed by ENISA to infer statistical averages and identify relevant trends and patterns to be used for policy recommendations.
Description of data subjects	Users of the platform, both external (Member States representatives) and internal (ENISA EU-CSI Team)
Description of data categories	Platform user data: name, surname, e-mail address, country. Platform logging and monitoring data: events and actions in the INDEX are logged and monitored for performance and security reasons, such events may include participants' successful log-in/log-out, failed log-in attempts, last login etc.
Time limits (for the erasure of data)	Personal data of platform users will be kept until their nomination as platform user is revoked by ENISA or they request to be removed. Platform logging and monitoring data are deleted after 18 months.
Data recipients	Designated ENISA staff involved in the Cybersecurity Index and designated staff of processors for maintenance and platform development purposes. The data may also be available to EU bodies charged with monitoring or inspection tasks in application of EU law (e.g. internal audits, European Anti-fraud Office – OLAF).

Transfers to third countries	No transfers outside EU/EEA are foreseen.
Security measures - General description	General security policy and technical/organisational measures applicable to ENISA's internal IT systems.Furthermore, a cybersecurity policy and disaster recovery policy are applied. They provide a comprehensive overview of the cybersecurity policies applied to the EU Cybersecurity Index (EU-CSI) platform, both in terms of software solutions and infrastructure in general. The technical details therein outline the measures taken to safeguard against unauthorized access, data breaches, and other potential cyber threats.
Privacy statement	Available to the users of the platform