

RECORD NO: 52

# EU-CYCLONE SECRETARIAT

## Record 51 of processing operation “EU-CyCLONe Secretariat”

Date of last update	28/03/25
Name and contact details of controller	ENISA, Operational Cooperation Unit, EU-CyCLONe Network Secretariat, cyclone [at] enisa.europa.eu
Name and contact details of DPO	dataprotection [at] enisa.europa.eu
Name and contact details of Joint Controller	N/A Note that EU-login (ECAS account), used for identification/authentication to the platform, is provided by European Commission (DIGIT) directly (who acts as data controller to this end). Contact: DIGIT-CIRCABC-SUPPORT [at] ec.europa.eu For further information, see: <a href="https://ec.europa.eu/dpo-register/detail/DPR-EC-03187">https://ec.europa.eu/dpo-register/detail/DPR-EC-03187</a>
Name and contact details of processor	<ul style="list-style-type: none"> <li>• Microsoft Azure providing cloud hosting services under a framework contract with the European Commission (Cloud II) to which ENISA is a party, hosting the Cyclone portal and Mattermost collaboration platform</li> <li>• Bilbomatica S.A (<a href="https://www.bilbomatica.es/">https://www.bilbomatica.es/</a>) and its subcontractor Syslab GmbH (<a href="https://www.syslab.com">https://www.syslab.com</a>) providing web development and web hosting maintenance services under a contract with ENISA for CYCLONE portal and Mattermost deployment.</li> <li>• L-Soft: mailing list provider listserv (<a href="http://www.lsoft.com">www.lsoft.com</a>), based in Sweden (under a contract with ENISA), as described under Record No 73 - Mailing List available under: <a href="https://www.enisa.europa.eu/about-enisa/data-protection/register_data_processing_activities">https://www.enisa.europa.eu/about-enisa/data-protection/register_data_processing_activities</a></li> <li>• Simple Email Service of Amazon Web Services (Amazon SES) under a framework contract with the European Commission (Cloud II) to which ENISA is a party</li> <li>• Web Conferencing tools, as described under Record No 26 – Web Conferencing available under: <a href="https://www.enisa.europa.eu/about-enisa/data-protection/register_data_processing_activities">https://www.enisa.europa.eu/about-enisa/data-protection/register_data_processing_activities</a></li> <li>• Meetings Organization, as described under Record No 28 – Events Organization available under: <a href="https://www.enisa.europa.eu/about-enisa/data-protection/register_data_processing_activities">https://www.enisa.europa.eu/about-enisa/data-protection/register_data_processing_activities</a></li> </ul>
Purpose of the processing	The purpose of this processing operation is to facilitate ENISA's role as EU-CyCLONe secretariat, management of the EU-CyCLONe platform (management of contact points and communication, meetings organisation, sharing of documents, maintenance of mailing lists, etc.), pursuant to article 16 of Directive (EU) 2022/2555.
Description of data subjects	EU-CyCLONe appointed members and observers, EU-CyCLONe platform users, including ENISA appointed staff members.
Description of data categories	<p>The following personal data are collected for all users of the platform:</p> <ul style="list-style-type: none"> <li>• Administrative data on EU-CyCLONe network members: first name, surname, organisation, position held, address, email, telephone number, picture (optional).</li> <li>• Platform logging and monitoring data: IP address and last user login.</li> </ul>



	<ul style="list-style-type: none"> <li>Personal data that might be included during the exchange of data among EU-CyCLONe network members</li> </ul>
Time limits (for the erasure of data)	Personal data are retained for as long as an individual is appointed member of the EU-CyCLONe network by his or her Member State. Regarding exchange of data among EU-CyCLONe network members, personal data are retained for the period that is deemed necessary to act upon this data.
Data recipients	<p>Designated ENISA staff and appointed members and observers of the EU-CyCLONe network members. Designated staff of ENISA contractors providing support and maintenance.</p> <p>The data may also be available to EU bodies charged with monitoring or inspection tasks in application of EU law (e.g. internal audits, European Anti-fraud Office – OLAF).</p>
Transfers to third countries	No transfers outside EU/EEA are foreseen
Security measures - General description	<p>Application level: Support contract with external contractor for patching, updating and monitoring.</p> <p>Infrastructure (up to OS level): Security measures performed by ENISA IT Staff as per ENISA IT policies.</p>
Privacy statement	A data protection statement is available to the EU-CyCLONe tools users

