



**AGID**

Agency for Digital Italy

# Remote Identification and Verification Methods under eIDAS

Overview of the Italian experience

September 22<sup>nd</sup> 2020 – Berlin



**AGID** | The Agency for  
Digital Italy

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# Before the remote identification



# It seemed a robust process but...



...What we really needed



# Minimum Requirements

- the applicant and the RAO can **see and hear each other**
- the session's audio\video stream is recorded by the RAO's terminal
- the session's audio\video recorded and processed by the QTSP/IdP for **20 years**.
- the RAO verifies that audio\video quality is acceptable, otherwise he has **the right to cancel** the online registration
- The applicant shows his identification document
- **Random actions** are asked by the RAO
- Other checks done **offline and asynchronously**

# Reinforcement measures: SCIPAFI

Using SCIPAFI, the following checks are done

- name and surname
- date and place of birth
- gender
- citizenship
- evidence of living status
- document type
- document number
- document issue date
- document expiry date
- entity that issued the document
- province of the municipality that issued the document
- serial number of the plastic support
- checking that the document is not present on the list of lost or stolen documents
- for the verification of health cards, tax codes, VAT numbers and documents certifying income, referring to natural persons
- **health card number**
- **health card date of issue**
- **health card expiry date**
- tax code number

# Comparison

## Face2Face



Possibility for touching



Physical presence



Availability of elements of proof



Extended time for verification

## Remote A/V





# Future developments



# “Saluti”

Thanks for your attention!