

Emerging and Future Risks Executable Workflow UML Description

Conducted by the **Technical Department of ENISA Section Risk Management**

In cooperation with the: VTT Technical Research Centre of Finland.

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Glossary

Term	Explanation
Action	Action is a smaller part than activity
Activity	Activity is a set of actions
EFR	Emerging and future risk
EFR Process Overview	Structured HTML presentation of the EFR process at a
	conceptual level
KB	Knowledgebase
RA / RT	Risk assessment / Risk treatment
SA	Scenario analysis
Scenario	Scenario is a specific case that may contain possible emerging
	and future risks.

Actor	Explanation
EFR Specialist	Primarily concerned with the risk related aspects of the EFR
_	process. The EFR specialist identifies the context of
	information needs and classifies information in the system.
	This role is also accountable for all risk related information
	collection tasks and activities.
EFR Expert Group	ENISA selects this group from the EFR Stakeholder forum for
	reviewing and accepting generated EFR scenarios.
EFR Manager	Supervises the actions of the EFR specialist and is accountable
	for the successful identification of the context of information
	needs and classification of risk related information.
Requestor	Member States, EC, consumer organizations, non-
	governmental organisations, etc. Requestor submits requests for
	the identification and assessment of emerging and future risks
	relevant to a combination of existing/new technology with an
	existing/new application that matches their own requirements.
Subject Matter Expert	This role requires significant knowledge and experience in a
	certain subject area related to EFR identification and
	assessment which is usually determined based on the specific
	requirements of the submitted requests or the type of risks
	being identified or assessed. This role is typically recruited for
	particular assignments.
User	User is a general description for a role that gets information in
	the information dissemination phase.





1. Introduction

ENISA's tasks, as described in Regulation 460/2004¹, include the collection of appropriate information in order to analyse current and emerging risks. In 2006, ENISA provided an indicative roadmap² to address the issue of contemporary, emerging and future risk in risk management. In accordance with this roadmap, methods for the identification of emerging and future risks were investigated. Building on these ENISA has developed a workflow to perform an identification and analysis of emerging and future risks the "EFR Process Workflow"³. The EFR (Emerging and Future Risk) workflow is an approach to systemise and automate the treatment of emerging and future risks. This document provides a description of the scenario building and analysis phases of the EFR workflow as UML (Unified Modelling Language) activity diagrams. The data elements, the actions, and the roles of actors committing to them, as well as the EFR treatment's interface to risk management (the RA/RT phase) are described. Also, a data model is included, describing the used data elements and the primary relationships in between them. As such, the document can be used as a specification for the prototyping and subsequent implementation projects.

This document was prepared in cooperation with: Reijo Savola, Evesti Antti of VTT Technical Research Centre of Finland.

2. Design principles

The EFR system will be a client-server system, i.e. web-based desktop clients using a database on a server machine. The EFR workflow is based on the previous work of ENISA the "EFR Process Workflow".

The "EFR Process Workflow" is a process model that contains abstract definitions of activities, lists stakeholders and describes input and output data flows. Here, the workflow is specified in detail, defining each activity as a group of atomic actions, which all together implement the executable workflow. Thereby the activities presented in EFR Process Overview are divided up to the smaller actions, which have only one stakeholder and input and output data specified in detail.

The refined workflow is presented in UML using the Activity Diagram notation. Activity Diagram presents the system stakeholders, i.e. humans and automated systems, as swim-lanes (partitions). The swim-lane representation naturally carries the actor information of each activity, which benefits the future workflow prototyping. Activity Diagrams contain transitions

¹ Regulation (EC) No 460/2004 of the European Parliament and of the Council of 10 March 2004 establishing the European Network and Information Security Agency, OJ L 77, 13 March 2004

² The contemporary and emerging risks roadmap (http://www.enisa.europa.eu/rmra/er_roadmap.html)

³ EFR Process Workflow(http://www.enisa.europa.eu/rmra/files/efr_process_model.zip)



between the actions. These transitions represent, for example, a control or an object flow. The control flow describes pure control transitions between the actions, whereas the object flow presents the transitions to deliver a specific data object. Both of these transition types are represented in the workflow. In Activity Diagrams a rounded rectangle depicts an activity, and a rectangle means a data object transmitted between the activities. Alternatively, specific data objects can be modelled as named squares attached to the related action element. The rather large workflow has been divided into readable chunks by using a hierarchy in the description of the activities: an activity with a spectacle symbol has a finer structure described as a separate diagram. The lowest level atomic activity elements are called actions.

Sparx systems' Enterprise Architect has been used as the UML tool in this specification. Enterprise Architect is compliant with OMG's (Object Management Group) UML 2.0 standard.

3. Workflow refinement

The workflow refinement is presented in this section as Activity Diagrams. The workflow is divided into four parts, namely *Root level*, *Submission of request*, *Scenario building and analysis* and *Information management*.

Root level of the EFR workflow

Figure 1 contains the main processes of the EFR workflow and the used input/output data objects of these processes. An arrow symbol depicts process and a class symbol with stereotype 'resource' represent flowing data object. The Information dissemination process is depicted separately without input data. However, each data object can act as an input for the Information dissemination, but these input arrows are not depicted because of clarity issues.





Figure 1 Root level process diagram of the EFR Workflow

Figure 2 represents a root level of the EFR Workflow, and the following sections give more detailed descriptions of the main activities visible here. After each Activity Diagram, there is a table that introduces the related data objects. Section 5 gives a compound description of the data objects.

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Figure 2 Root level activity diagram

Used data objects in activity	
Report [Trend report]	
User request [Validated]	
Scenario template [Filled]	
Report [Information to user]	
Stakeholder reference [Subject Matter Expert]	
RM results	

In Figure 3, the same activities are described as in Figure 2, but now data object movements via the *Information management* activity are presented to the detail. This picture describes the importance of the *Information management* because all transmitted data objects are moved via it.

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Submission of requests

Figure 4 represents the *Submission of request* and Figure 5 refines its *Capture user request* activity.



Figure 4 Submission of request

Used data objects in activity
User identity data
User request [Validated]





Used data objects in activity
User request [Empty]
User request [Filled]
User request [Validated]



Scenario Building and Analysis

Figure 6 represents the *Scenario building and Analysis* at the root level and Figure 7, Figure 8, Figure 9, and Figure 10 refine these activities.



Figure 6 Scenario building and Analysis

Used data objects in activity
Scenario description [Validated]
Scenario template [Filled]
RM results
Scenario description [CompletedRM]

Figure 7 and Figure 8 represent alternative ways to construct the Validated description of a set of scenarios data object.





Used data objects in activity
Report [Trend report]
User request [Validated]
Scenario description [RAW scenario]
Scenario description [Validated]
Report [Request acceptance]
Feedback [Subject Matter Expert Feedback]

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Figure 8 Use given scenario activity

Used data objects in activity
Scenario description [RAW scenario]
Scenario description [Validated]
Report [Request acceptance]
Feedback [Subject Matter Expert Feedback]

Figure 9 represents the Validation of scenario description.





Figure 9 Validation of scenario description

Used data objects in activity
Scenario description [RAW scenario]
Feedback [EFR Expert Group Feedback]
Feedback [Requestor Feedback]
Feedback [Subject Matter Expert Feedback]

Figure 10 represents Analyse scenarios activity. In this activity, a text based scenario description is formulated into the template form called Scenario template. EFR specialist and subject matter expert formulate scenarios together as a working group.

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Figure 10 Analyse scenarios

Used data objects in activity
Scenario description [Validated]
Scenario template [Empty]
Scenario template [Filled]

Figure 11 shows the case when a feedback loop from the *Risk Management* phase to the scenario building is used.







Figure 11 Refine scenario descriptions based on RM results

Used data objects in activity	
RM results	
Scenario description [CompletedRM]	
Scenario description [Validated]	



Information Dissemination

Figure 12 and Figure 13 describe Information dissemination.



Figure 12 Information dissemination

Used data objects in activity	
Stakeholder reference [External Stakeholder]	
Content [Filtered Information]	
Report [Information to user]	





User identify data

Information request [Filled]

Content [Requested information]

Report [Information to user]



4. Interface to risk management

This section describes interfaces from the *EFR* scenario definition to the *RM/RA method* and forward to the *Information Management*, especially the data flows from the *Scenario Analysis* (SA) activity to the *Risk Assessment* (RA) and the data flows from the *Risk Assessment* (RA) and *Risk Treatment* (RT) to the *Information Dissemination. Scenario Analysis* produces detailed scenario data which is exploited in the *Risk assessment* and the *Risk Treatment* activities. The data objects that are collected from the scenario description are presented in Figure 16.

The input/output data of RA and RT activities are presented in Table 1. Needed input data that is produced inside the RA/RT phase can be recognized from the table, e.g. I.2.1 O.1.5 means that the input 2.1 is the output 1.5. The rest of the objects (which are not produced inside the RA/RT phase) are listed and defined in Table 2.

Action	Input data	Output		
Risk Assessment activity				
1. Identification of	I.1.1 Impact statement	O.1.1 Disregarded threats just.		
risks	I 1.2 Historical information	O.1.2 Likelihood data		
	I 1.3 Risk id methodology	O.1.3 Identification method doc.		
	I 1.4 Assessment tools	O.1.4 Values		
		O.1.5 Relevant vulnerabilities		
		O.1.6 Relevant impacts		
		O.1.7 Relevant threats		
2. Analysis of	I.2.1 O.1.5	O.2.1 Impacts relative to assets		
relevant risks	I.2.2 Risk limits	O.2.2 Threats relative to assets		
	I.2.3 Asset class. scheme	O.2.3 Classified assets		
	I.2.4 O.1.1	O.2.4 Controls relative to assets		
	I.2.5 O.1.3	O.2.5 Risks relative to assets		
	I.2.6 O.1.7	O.2.6 Risks relative to asset		
	I.2.7 O.1.2	groups		
	I.2.8 Existing controls			
	I.2.9 O.1.6			
	I.2.10 Relevant detailed assets			
	I.2.11 O.1.4			



3. Evaluation of	I.3.1 O.2.4	O.3.1 Risk treatment decision
risks	I.3.2 O.2.1	
	I.3.3 Assessment activities	
	criteria	
	I.3.4 O.2.2	
	I.3.5 O.2.6	
	I.3.6 O.2.3	
	I.3.7 Asset class. scheme	
	I.3.8 O.2.5	



	Rick Treatment activit	X/		
A Identification of IA1 Assessment activities OA1 Class risk treatment				
	1.4.1 Assessment activities	0.4.1 Class. fisk treatment		
options	criteria	options		
	I.4.2 O.3.1			
	I.4.3 Risk limits for criteria			
	I.4.4 Risk treatment options			
5. Development of	I.5.1 Priority scheme	O.5.1 Responsibility assignment		
action plan	I.5.2 Add org. roles	O.5.2 Resource assignment		
	I.5.3 Planning methodology	O.5.3 Action plan		
	I.5.4 O.4.1			
6. Approval of	I.6.1 Presentation techniques	O.6.1 Approved Activity Lists		
action plan	I.6.2 O.5.3			
7. Implementation	I.7.1 O.6.1	O.7.1 Project progress reports		
of action plan	I.7.2 Add considered activities	O.7.2 Implement. progress		
	I.7.3 Implementation cost	reports		
	reporting	O.7.3 Overview of costs		
	I.7.4 Cost indicators	O.7.4 Coordinated activity list		
	I.7.5 Reporting scheme	-		
8. Identification of	I.8.1 Internal stakeholder events	O.8.1 Evaluated residual risks		
residual risks				

Table 1 Activities and transmitted data in the RA/RT

Table 2 explains the input data objects for the *Risk Assessment*, which are not coming from a previous action.

RM/RA input	Producing	Comments
data	Process/Activity	
		Identification of risks
I.1.1 Impact	Scenario	The impact statement must describe the forms of loss or
statement	Analysis	damage to assets using the following criteria:
	Activity	• Human
		• Monetary
		• Technical
		• Operational
		It is also critical to describe the escalation of damage as
		time passes following the incident.
		During the scenario analysis activity the subject matter
		experts, taking into account the perspective of the
		stakeholders and any historical data as well as trend
		reports will contribute to this output.



DM/DA input	Droducing	Commonto
data	Producing Process/Activity	Comments
	Information	Historical Information when available movides a starting
		Historical information when available provides a starting
Historical	Collection	point in calculating the likelihood of the stated impacts.
information	Process	The information is being compiled in the information
		collection process where subject matter experts identify
		relevant sources and extract the required information.
		Candidate sources include scientific papers, www
		publications, vendor or consulting firm reports and the
		opinions of the appointed subject matter experts.
I.1.3 Risk id	Select Subject	The selection of the appropriate risk identification
methodology	Matter Experts	methodology is the responsibility of the EFR experts. The
		requestor/user of the EFR service may supply a preference
		and reasoning for the application of a specific
		methodology and this will be factored into the EFR
		specialists' decision. The methodology has to be selected
		early in the process to allow for the timely recruitment of
		the required experts.
I.1.4	Select Subject	A list of assessment tools can be suggested by EFR
Assessment	Matter Experts	experts or the recruited Risk Management experts.
tools		
		Analysis of relevant risks
1.2.2 Risk	Scenario	We will supply this later.
limits	Analysis	
	Activity	
I.2.3 Asset	Scenario	The asset classification scheme will be developed during
class. scheme	Analysis	the analysis of the scenario.
	Activity	Asset classification for tangible assets can be achieved by
		taking into account asset interdependencies, asset's
		monetary value, and assets role in the operation of the
		service/application/technology.
		Asset classification for intangible assets will have to take
		a more complex approach. Several of the following
		aspects will have to be factored in, such as the perceived
		value by the asset owner and the level of liability the
		system has concerning the asset. Liability may be defined
		by legislation, regulations, contracts, cultural aspects and
		social rules.



RM/RA input	Producing	Comments
data	Process/Activity	
I.2.8 Existing	Scenario	The list of "existing controls" of a future application can
controls	Analysis	be compiled integrating input by the requestor,
	Activity	preliminary architecture or design documents and the
		knowledge opinion of the subject matter experts. The
		information collection process will provide the data set
		that will be used during the scenario analysis to produce
		the definite list of "existing controls".
I.2.10	Scenario	Fully detailed description of the assets has to be achieved
Relevant	Analysis	by the end of the scenario analysis face. The detail
detailed	Activity	available will be dependent on the data provided by the
assets		requestor, information provided by subject matter experts
		and inquires to vendors, web searches, research
		prototypes, trends, etc. Relevance will already be assessed
		using the asset classification scheme.
		Evaluation of risks
I.3.3	Scenario	By the end of the scenario analysis phase several aspects
Assessment	Analysis	of the scenario will be better understood and documented
activities	Activity	by EFR and Subject matter experts. Impacts, their
criteria		severity, frequency of occurrence and assessed
		stakeholder sensitivity to these impacts will be amongst
		the criteria to be used during the assessment activities.

Table 2 List of data objects that are not coming from the previous actions

There are several *Risk assessment* methods available and each method needs a different input data. In order to facilitate the *Risk Assessment* and *Treatment*, all data produced in the *Scenario Analysis* should be stored as a structured format, e.g. as a scenario template, to the knowledgebase. Therefore, the assessment methods that need different input data can revisit the filled scenario template and collect the needed data objects.

The *Scenario Analysis* has to produce small data chunks in order to make data flowing fluently. Thus, it is important to design a proper template for the scenario data – after that there is no need for several scenario templates. Hence, we suggest that assessment method issues are not taken into account in the *Scenario analysis* phase, and the scenario data is always stored as a template where data is collected in the assessment phase. Figure 16 in Section 6 presents the defined structure for the scenario template.

Interface between the *Risk Management* and the *Information Management* can be implemented in a similar way. The output data can be arranged to a template form and each template or field in the template can get different access rules, which facilitates a data filtering in the *Information Dissemination*. It is worth noting that the requestor can give restrictions related to



the dissemination of the results of RA/RT. The information from the *Risk Management* is named as *RM results* and this data object is used in a feedback loop from the *Risk Management* to the *Scenario building and analysis* phase.



5. Transmitted data elements

This section, i.e. Table 3, describes the transmitted data elements between actions and activities. Name of the data object can be found directly from the activity diagrams in Section 3. In addition, data elements can contain different states or types – these are also described in this table. It is important to notice that in reality each data object is transmitted via the knowledgebase, since even activity diagrams transmit these data objects directly between actions.

No	Name of data object	Details	
N1	Scenario template	 Structured template for <i>Scenario Description</i>, related data model is represented in Figure 16. EFR specialist and Subject matter expert identify items from the <i>Scenario Description</i> and fill them to the Scenario template. All fields are not necessarily filled (depends on the scenario description). Contains at least following attributes: Asset Context Technology / application Timeframe Data Used subject matter expert 	
		Empty	A blank scenario template without data.
		Filled	Scenario Description as a template form
		1 11100	Referred in: Figure 2, Figure 6 and Figure 10
N2	Scenario Description	Text based scenario description, i.e. this description does not contain a scenario in the structured format. Describes for example, actors, timeframe, technologies / applications, context, used information, etc. in a prose form. E.g. Word or PDF document. States: RAW scenario, Validated, CompletedRMRAWThis description can come from the requestor or	
		scenario	alternatively EFR specialist and the requestor construct it as a co-operation. Referred in: Figure 7. Figure 8 and Figure 9
		Validated	Reviewed and accepted <i>RAW scenario</i> . Thus, contains same information and in addition acceptance date. Referred in: Figure 6, Figure 7, Figure 8, Figure 10 and Figure 11



		CompletedR M	Scenario Description that contains appropriate results from the RA and RT phases, thus its access rights can differ from the Validated Scenario Description. Referred in: Figure 6 and Figure 11
N3	Feedback	Free formatter related to the Identificati Data and ti Data and ti Feedback Types: Reque ExpertGroup Requestor Feedback Subject Matter Expert	d text that contains comments and refinement suggestion Scenario Description. Contains at least: ion information of the feedback giver me he reviewed document stor Feedback, Subject Matter Expert Feedback, EFR Feedback Feedback data that is collected from the <i>Requestor</i> . Referred in: Figure 9 The Subject matter expert produces this data based on the <i>Requestor</i> and <i>EFR Expert Group Feedback</i> . Referred in: Figure 7, Figure 8 and Figure 9
		Feedback EFR Expert Group Feedback	Feedback and consultation from the <i>EFR expert group</i> . Referred in: Figure 9
N4 User request		Template for format. NB: U contain at lease User identi Technolog Application Description Justification technologie What kind Access righ Following inf available. Impact state Asset class Suggestion Existing co States: Empty	capturing Requestor's scenario request in the structured <i>Jser</i> in this phase is called <i>Requestor</i> Template has to st: ity data y n n of the technology and the application on / reason why it is important to consider the specific es / application of RT is wanted hts for the information related to this request formation is not mandatory, but helps the RM phase if tement, i.e. the importance for assets sification scheme a for the used Risk id methodology ontrols y, Filled, Validated Empty template Filled, Validated

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5 and Figure 7
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d. Query input
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N8	Content	Content from	the knowledgebase and its different states during the	
		information d	lissemination.	
		States: Filtered Information, Requested Information, Filtered Requested Information		
		Filtered	Information that can be made available to the target	
		Information	group. This means that information is arranged based or access rights {public, internal, confidential}. NB: all information from the knowledgebase can be disseminated if the user has sufficient rights. Referred in: Figure 12	
		Requested	This data is queried from the knowledgebase based on	
		Information	the Information request object. Therefore, this	
			information can contain any available information from	
			the knowledgebase (NB: access rights are checked later	
			on)	
			Referred in: Figure 13	
		Filtered	This is the data object that is received when the	
		Requested	Requested Information object is filtered according to	
		Information	access rights. Thus, from this data the Information	
			management system produces the Report called	
			Information to user.	
			Referred in: Figure 13	
N9	Stakeholder	Stakeholders:	Subject Matter Experts, External Stakeholder	
	Reference	Subject	Selected subject matter experts. List of expert names	
		Matter	and their organizations.	
		Experts	Referred in: Figure 2	
		External	List of user names, organizations etc. Also access rights	
		Stakeholder	{public, internal, confidential} are taken into account in	
			this data element.	
2110			Referred in: Figure 12	
N10	RM results	Results of the	risk assessment and treatment phases. This data object	
		can be dissem	innated if the requestor has given permission in the	
		Submission of	<i>t request</i> activity. In addition, this data object is used to	
		refine Scenar	to Description when the feedback loop from the RM	
		phase to the S	<i>cenario building</i> is exploited.	
		Keierrea in: F	rigure 2, rigure 6 and rigure 11	

Table 3 Used input / output data elements



6. Data model

Figure 14 contains data objects and their relationships in the EFR process. Data elements' names comply with the names used in Table 3. Instead, the data model in Figure 16 represents data elements from a *Scenario template* viewpoint, i.e. these elements are included in the *Scenario template*.

Each disseminated data object has to have an access information {public, internal, confidential} element. However, from the clarity reasons these elements are not included in Figure 14, but every document has to have this information.



Figure 14 Data model of the EFR process.



Figure 15 present the boundary between the *Scenario building* and *Risk assessment* phases. Thus, threats and vulnerabilities are not included in the *Scenario building* phase in this project. Instead, *Scenario building* names assets, i.e. Application / device, Technology and Data / information.



Figure 15 Boundary between Scenario building and Risk assessment

Figure 16 represents data elements that are collected to the *Scenario template* from the *Scenario description*. When the *Scenario template* is filled it receives access information {public, internal, confidential}. This information restricts the dissemination of the whole scenario.

The Scenario template is filled in the Scenario analysis activity based on Scenario description. However, Impact statement, Risk limits, Asset classification scheme, Existing controls, Relevant detailed assets, and Assessment activities criteria which will be needed in the RM phase are also decided in this phase. These fields are not presented in Figure 16 because it depicts entities residing in the Scenario description.









7. Conclusions

This document describes EFR workflow by means of UML activity diagrams. These activity diagrams specify actors for each action in the workflow and transmitted data objects between actions. Interface from the *Scenario building and analysis* phase to the *Risk management* phase is also defined. Furthermore, data models for describing the primary relationships between data objects are also described. As such, the document can be used as a specification for the prototyping and subsequent implementation projects.



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