enisa
European Network and Information Security Agency

Version 6.0

Who-is-Who

Directory on Network and Information Security

Edition 2011

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Freephone number (*):

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(*) Certain mobile telephone operators do not allow access to 00 800 numbers or these calls may be billed.

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It can be accessed through the Europa server (http://europa.eu)

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Cut-off date of data gathering for this Directory: 25 November 2010

PREFACE

Dear reader,

Welcome to the sixth, extended and updated edition of ENISA's Who-is-Who Directory on Network and Information Security. As with previous editions, this directory serves as the 'yellow pages' of Network and Information Security (NIS) in Europe. As such, it is a useful tool for those working closely with NIS issues in Europe. Comprising information on NIS stakeholders (such as national and European authorities and NIS organisations) and contacts, websites and areas of responsibility or activity, I am confident that it will assist towards our common goal to enhance NIS security levels in Europe, by setting these crucial contact links.

This latest 2011 edition has been expanded and includes further contact information and data of EU Member States and European Institutions. All Member States of the EU, EEA as well as EFTA, have provided their most relevant contacts in NIS.

I would like to thank all contributors for their hard work and fruitful cooperation with ENISA.

The 2011 edition of the Who-is-Who Directory on Network and Information Security is further evidence of the excellent collaboration/team work between ENISA and the network of National Liaison Officers (NLOs), whom have provided ENISA with the relevant data in previous years and with updates for this edition. It also successfully implements one of ENISA's publications as foreseen in the Agency's 2010 Work Programme.

Please bear in mind that this is a 'living' document. It should be continuously revised in order to remain valuable for all those whom are interested and active in the field of NIS: your input is therefore needed and most welcome. Please send any relevant suggestions for updates and contributions to directory@enisa.europa.eu. ENISA shall deal with them, in close cooperation with the NLOs.

Dr. Udo Helmbrecht
Executive Director ENISA, December 2010

European Time Zone Map

Map retrieved from the publication "Travelling in Europe", European Commission, 2007, and adapted also to Coordinated Universal Time (UTC).

>>012	Austria
>>024	Belgium
>>036	Bulgaria
>>044	Cyprus
>>056	Czech Republic
>>064	Denmark
>>072	Estonia
>>082	Finland
>>098	France
>>108	Germany
>>144	Greece
>>154	Hungary
>>164	Ireland
>>174	Italy
>>188	Latvia
>>196	Lithuania
>>204	Luxembourg
>>212	Malta
>>218	Netherlands (The)
>>236	Poland
>>246	Portugal
>>254	Romania
>>260	Slovakia
>>268	Slovenia
>>280	Spain
>>292	Sweden
>>300	United Kingdom
>>322	Iceland
>>330	Liechtenstein
>>334	Norway
>>344	Switzerland

enisa
European Network and Information Security Agency

UTC

UTC+1
UTC+2
Number indicates standard time
Finland
page 82
Norway
page 334
Sweden
page 292
Estonia
page 72
Latvia
page 188
Lithuania
page 196
Denmark
page 64
Netherlands (The)
page 218
Belgium
page 24
Germany
page 108
Poland
page 236
Luxembourg
page 204
Czech Republic
page 56
France
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Slovakia
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Austria
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Switzerland
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Hungary
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Slovenia
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Romania
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Bulgaria
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Italy
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Greece
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Malta
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Cyprus
page 44

enisa
European Network
and Information
Security Agency

EU Member States

AUSTRIA

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

National authorities in network and information security

>>014 Federal ICT Strategy
>>014 Austrian Data Protection Commission
>>014 Informationssicherheitskommission (National Security Authority, Federal Chancellery)
>>015 BVT (Federal Ministry of the Interior, Federal Agency for State Protection and Counter Terrorism)
>>015 Federal Chancellery, Dep. Media Affairs/ Information Society
>>016 TKK (Telekom-Control-Kommission Rundfunk & Telekom Regulierungs-GmbH)
>>016 A-SIT

Computer Emergency Response Teams (CERTs)

>>017 ACOnet-CERT
>>017 CERT.AT
>>017 GovCERT

Industry organisations active in network and information security

>>018 WKÖ (Wirtschaftskammer Österreich)
>>018 it-safe.at
>>018 IT-Security Experts
>>019 Sicher-im-Netz.at

Academic organisations active in network and information security

>>020 Austrian Institute of Technology
>>020 Graz University of Technology
>>020 University Klagenfurt
>>021 University Linz
>>021 Upper Austria University of Applied Sciences
>>021 Vienna University of Technology
>>021 St. Pölten University of Applied Sciences - Institute for Research in IT Security

Other bodies and organisations active in network and information security

>>022 IISA (Initiative Information Security Austria)
>>022 SIC (Stiftung Secure Information and Communication Technologies)
>>022 Secure Business Austria
>>022 saferinternet.at
>>023 Verein für Konsumenteninformation

AUSTRIA

National authorities in network and information security

Federal ICT Strategy

Contact information and website:

Federal Chancellery
Ballhausplatz 2
A-1010 Wien

E-mail: ikt@bka.gv.at

http://www.digital.austria.gv.at

Area of responsibility: **ICT and e-Government strategies.**

Austrian Data Protection Commission

Contact information and website:

Geschäftsstelle der
Datenschutzkommission
Ballhausplatz 1
A-1014 Wien

Tel. (43-1) 531 15 25 25
Fax (43-1) 531 15 26 90
E-mail: dsk@dsk.gv.at

http://www.dsk.gv.at

Area of responsibility: **Supervisory authority on data protection.**

Informationssicherheitskommission
(National Security Authority, Federal Chancellery)

Contact information and website:

Federal Chancellery
Federal Office for Information Security
Ballhausplatz 2
A-1014 Wien

Tel.(43-1)53115 2594
Fax(43-1)53115 2615
E-mail:ISK@bka.gv.at

http://www.bka.gv.at

Area of responsibility: **National security authority.**

AUSTRIA

BVT
(Federal Ministry of the Interior, Federal Agency for State Protection and Counter Terrorism)

Contact information and website:

Federal Agency for State Protection and
Counter Terrorism Department 3
Personal Protection and Physical Security

Tel. (43-1) 531 26 43 02
Fax (43-1) 531 26 43 42
E-mail: BMI-II-BVT-3@bmi.gv.at

http://www.bmi.gv.at/cms/bmi_verfassungsschutz

Area of responsibility: **Procedure for security clearance and facility security clearance (FSC).**

Federal Chancellery, Dep.Media Affairs/ Information Society

Contact information and website:

Ballhausplatz 2
A-1014Wien

Tel.(43-1)53115 2540
Fax(43-1)53115 2699
E-mail:v4post@bka.gv.at

http://www.bka.gv.at/informationsgeselschaft

Area of responsibility: **'Safer Internet Plus' programme.**

AUSTRIA

TKK
(Telekom-Control-Kommission Rundfunk & Telekom Regulierungs-GmbH)

Contact information and website:

Rundfunk und Telekom
Regulierungs-GmbH
Mariahilfer Straße 77–79
A-1060 Wien

Tel. (43-1) 58 05 8-0
Fax (43-1) 58 05 8-9191
Regulatory telecommunication body:
E-mail: rtr@rtr.at

Supervisory body for electronic signatures:
E-mail: signatur@signatur.rtr.at

http://www.rtr.at
http://www.signatur.rtr.at/en/supervision

Area of responsibility: **Regulatory body for telecommunications and supervisory body for electronic signatures.**

A-SIT

Contact information and website:

Weyringergasse 35
A-1040 Wien

E-mail: office@a-sit.at

http://www.a-sit.at

Area of responsibility: **Notified body carrying out conformity assessment of secure signature creation devices**

AUSTRIA

Computer Emergency Response Teams (CERTs)

ACOnet-CERT

Contact information and website:

Vienna University Computer Center
Universitätsstrasse 7
A-1010 Wien

Tel.(43-1)4277 14045
Fax(43-1)4277 9140
E-mail:cert@aco.net

http://cert.aco.net

Area of responsibility: **The constituency is customers of ACOnet, the Austrian Academic Computer Network.**

CERT.AT

Contact information and website:

CERT Team nic.at
Karlsplatz 1/2/9
A-1010 Wien

Tel. (43-1) 505 64 16 78
Fax (43-1) 505 64 16 79
E-mail: cert@cert.at

http://www.cert.at

Area of responsibility:**The constituency is IT security teams in Austria. This includes bodies of public interest such as IT security teams from the medical field, the chamber of commerce, ISPs, etc. Through their GovCERT.at function CERT.at also serves IT security teams for all bodies of the Austrian government.**

GovCERT

Contact information and website:

Federal Chancellery Austria
Ballhausplatz 2
A-1014 Vienna

E-mail: post@govcert.gv.at

http://www.govcert.gv.at

Area of responsibility:**The constituency is bodies of the Austrian government and CIIP**

AUSTRIA

Industry organisations active in network and information security

WKÖ
(Wirtschaftskammer Österreich)

Contact information and website:

Wiedner Hauptstraße 63
A-1045 Wien

Tel. (43) 59 09 00

http://www.wko.at/ic
http://www.ubit.at

Area of responsibility: The Austrian Federal Economic Chamber (WKÖ) coordinates and represents the interests of the (whole) Austrian business community at both national and international level. Sector associations include: IT Security, Telecoms (650 enterprises), IT Services (35 000 member companies). Activities in the area of NIS range from lobbying (e.g. on issues such as data retention) to awareness-raising.

it-safe.at

Contact information and website:

c/o WKÖ
Wiedner Hauptstraße 63
A-1045 Wien

http://www.it-safe.at

Area of responsibility: Initiative run by the WKÖ Information and Consulting section. Target groups are both IT companies and SMEs in general. Service to members includes security check, security manual 'IT Sicherheitshandbuch' (web-based, dynamic) addressing both companies and their staff.

IT-Security Experts

Contact information and website:

c/o WKÖ
Wiedner Hauptstraße 63
A-1045 Wien

http://www.itsecurityexperts.at

Area of responsibility: Group of accredited NIS experts (companies) providing NIS solutions. The objective is to increase NIS among SMEs by raising awareness, exchanging experiences, providing training for SMEs and multipliers, etc.

AUSTRIA

Sicher-im-Netz.at

Contact information and website:

c/o Microsoft Österreich GmbH
Am Euro Platz 3/Eingang B
A-1120 Wien

Tel. (43-1) 61 06 40
Fax (43-1) 61 06 42 00
E-mail: austria@microsoft.com

http://www.sicher-im-Internet.at

Area of responsibility: **Joint initiative by Microsoft Austria, Bank Austria Creditanstalt, Computer Associates, eBay Austria, Inode and a.trust addressing end-users, raising awareness, providing basic information on threats, and introducing main remedies including online security and anti-spam check.**

AUSTRIA

Academic organisations active in network and information security

Austrian Institute of Technology

Contact information and website:

A-2444 Seibersdorf | Tel.(43)50550 0

http:www.ait.ac.at

Area of responsibility: **NIS research.**

Graz University of Technology

Contact information and website:

Technische Universität Graz
Graz University of Technology
Rechbauerstraße 12
A-8010 Graz

Tel. (43) 316 87 30
Fax (43) 31 68 73 65 62
E-mail: info@tugraz.at

http://www.tugraz.at
http://www.iaik.tugraz.at

Area of responsibility: **NIS research.**

University Klagenfurt

Contact information and website:

Alpen-Adria-Universität Klagenfurt
Universitätsstraße 65-67
A-9020 Klagenfurt

Tel. (43) 463 27 00 92 00
Fax (43) 463 27 00 92 99
E-mail: uni@uni-klu.ac.at

http://www.uni-klu.ac.at

Area of responsibility: **NIS research.**

AUSTRIA

University Linz

Contact information and website:

Johannes Kepler Universität (JKU) Linz
Altenberger Str. 69
A-4040 Linz

Tel.(43)7322468
Fax(43)73224688822
E-mail:webmaster@jku.at

http://www.jku.at

Area of responsibility: **NIS research.**

Upper Austria University of Applied Sciences

Contact information and website:

FH-OOe Campus Hagenberg
Informatik, Kommunikation und Medien
Softwarepark 11
A-4232 Hagenberg

Tel.(43)723638881500
Fax(43)7236388899
E-mail:sib@fh-hagenberg.at

http://www.fh-ooe.at/campus-hagenberg.html

Area of responsibility: **NIS Research, Bachelor and Master Degree Programme: Secure Information Systems.**

Vienna University of Technology

Contact information and website:

Karlsplatz 13
A-1040 Wien

Tel. (43) 158 80 10
Fax (43) 158 80 14 10 99

http://www.tuwien.ac.at

Area of responsibility: **NIS research.**

St. Pölten University of Applied Sciences - Institute for Research in IT Security

Contact information and website:

Matthias Corvinus-Straße 15
3100 St. Pölten, Austria

Tel. +43/2742/313 228 - 636

http://www.fhstp.ac.at/fhstp/content/forschung/institute_bereiche/institutfueritsicherheitsforschung

Area of responsibility: **NIS Research, Bachelor and Master Degree Programme: Secure Information Systems.**

AUSTRIA

Other bodies and organisations active in network and information security

IISA
(Initiative Information Security Austria)

Contact information and website:

E-mail: office@iisa.at

http://www.iisa.at

Area of responsibility: **Awareness creation for the private sector.**

SIC
(Stiftung Secure Information and Communication Technologies)

Contact information and website:

http://www.sic.st

Area of responsibility: **NIS research and patronage.**

Secure Business Austria

Contact information and website:

SBA Research GmbH
Favoritenstraße 16
A-1040 Wien

Tel. (43-1) 5053688
Fax (43-1) 5058888

http://www.sba-research.org

Area of responsibility: **Austrian IT-security competence centre.**

saferinternet.at

Contact information and website:

http://www.saferinternet.at/english.php

Area of responsibility: **Part of the European 'Insafe' Internet safety network under the 'Safer Internet' programme which aims to promote safer use of the Internet and new online technologies, particularly for children, and to fight against illegal content and content unwanted by the end-user, as part of a coherent approach by the European Union.**

AUSTRIA

Verein für Konsumenteninformation

Contact information and website:

http://www.konsument.at/konsument
http://www.konsument.at/konsument/k_overview.asp?nav=K%5FKontakt

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

BELGIUM

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

National authorities in network and information security

>>026 Federal Public Service for Home Affairs
>>026 Federal Public Service for Telecommunications and Information Society
>>026 Federal Public for Service Consumer Protection
>>027 Federal Public for Service Information and Communication Technology (FedICT)
>>027 Federal Public Service Directorate-General Enforcement and Mediation
>>028 BIPT (Belgian Institute for Postal Services and Telecommunications)
>>028 Federal Computer Crime Unit
>>028 Crossroads database for social security
>>029 Crisis Coordination Center of the Federal Government
>>029 Privacy Protection Commission

Computer Emergency Response Team (CERT)

>>030 BELNET CERT

Industry organisations active in network and information security

>>031 Agoria
>>031 ISACA Belgium Chapter
>>032 ISSA Belgium
>>032 LSEC

Other bodies and organisations active in network and information security

>>033 Belcliv–Clusib (Belgian Club for Internet Security)
>>033 Internet Rights Observatory
>>033 Test Achats (Association Belge des Consommateurs)
>>034 Safer Internet Belgium
>>034 SpamSquad

BELGIUM

National authorities in network and information security

Federal Public Service for Home Affairs

Contact information and website:

Rue de Louvain 1
B-1000 Brussels

E-mail: info@ibz.fgov.be

http://www.ibz.be

Area of responsibility: **General CIP planning and preparedness.**

Federal Public Service for Telecommunications and Information Society

Contact information and website:

City Atrium C
Rue du Progrès 50
B-1210 Brussels

Tel. (32-2) 277 71 68
Fax (32-2) 277 50 22
E-mail: e9-info@economie.fgov.be

http://www.mineco.fgov.be/information_society/home_en.htm

Area of responsibility: **Services related to the information society. Assisting policy making body for electronic communications. Part of the 'Federal Public Service for Economy, SMEs, Self-employed and Energy'.**

Federal Public for Service Consumer Protection

Contact information and website:

Rue de Louvain 1
B-1000 Brussels

E-mail: info@ibz.fgov.be

http://www.mineco.fgov.be/protection_consumer/home_en.htm

Area of responsibility: **Consumer protection. Part of Federal Public Service 'Economy, SMEs, Self-Employed and Energy'.**

BELGIUM

Federal Public for Service Information and Communication Technology (FedICT)

Contact information and website:

Rue Maria-Theresiastraat 1/3
B-1000 Brussels

E-mail: info@fedict.belgium.be

http://www.mineco.fgov.be/information_society/home_en.htm

Area of responsibility: **FedICT was created in May 2001 as part of the plans of the government to modernise the federal administration. It is a so-called horizontal unit as it provides services to the other federal public services and related authorities. FedICT became operational in 2002 and is responsible for e-Government.**

Federal Public Service Directorate-General Enforcement and Mediation

Contact information and website:

WTC III, Boulevard Simon Bolivar 30
B-1000 Brussels

Tel. (32-2) 277 51 11
Fax (32-2) 277 54 51
E-mail: eco.inspec@economie.fgov.be

http://www.economie.fgov.be/information_society/e-commerce/Internet_watch/home_fr.htm

Area of responsibility:

- **E-commerce.**
- **The Federal Public Service for Economy, SMEs, Self-employed and Energy ensured that the Directorate-General Enforcement and Mediation set up a system of 'passive' surveillance where reaction is possible in case of violation.**
- **The Federal Public Service Directorate-General Enforcement and Mediation worked together with the Federal Computer Crime Unit to create 'E-cops': (http://www.ecops.be/webforms/Default.aspx?Lang=EN), an online reporting service allowing Internet users to report crimes committed on or through the Internet.**

BELGIUM

BIPT
(Belgian Institute for Postal Services and Telecommunications)

Contact information and website:

Ellipse Building - Building C
Boulevard du Roi Albert II 35
B-1030 Brussels

Tel. (32-2) 226 88 88
Fax (32-2) 226 88 77
E-mail: info@bipt.be

http://www.bipt.be

Area of responsibility: **Security and QoS of public electronic communications networks. It runs a virus alerting service for the general public and SMEs.**

Federal Computer Crime Unit

Contact information and website:

Rue de Louvain 1
B-1000 Brussels

E-mail: info@ibz.fgov.be

http://www.fccu.be

Area of responsibility: **Cyber crime and illegal content on the Internet. It conducts awareness raising campaigns with regards to NIS directed at private companies. Runs a website where illegal content on the Internet can be anonymously reported.**

Crossroads database for social security

Contact information and website:

Rue de Louvain 1
B-1000 Brussels

http://www.ksz-bcss.fgov.be

Area of responsibility: **Protection of the data contained in the database and electronic communications links to it.**

BELGIUM

Crisis Coordination Center of the Federal Government

Contact information and website:

E-mail: info@ibz.fgov.be

http://www.ibz.fgov.be

Area of responsibility: **General coordination of crises, under Federal Public Service for Home Affairs.**

Privacy Protection Commission

Contact information and website:

E-mail: commission@privacycommission.be

http://www.privacy.fgov.be

Area of responsibility: **Advice on and fixing of rules and procedures for electronic systems containing, handling or transporting personal data.**

BELGIUM

Computer Emergency Response Team (CERT)

BELNET CERT

Contact information and website:

BELNET CERT
C/O BELNET
Rue de la Science 4
B-1000 Brussels

Tel. (32-2) 790 33 85
Fax (32-2) 790 33 75
E-mail: cert@belnet.be

http://cert.belnet.be/

Area of responsibility: **The constituency is BELNET's customers (Belgian universities, public administrations, high schools and research centres connected to BELNET's network).**

BELGIUM

Industry organisations active in network and information security

Agoria

Contact information and website:

Diamant Building
Boulevard August Reyers 80
B-1030 Brussels

Tel. (32-2) 706 78 00
Fax (32-2) 706 78 01
E-mail: info@agoria.be

http://www.agoria.be

Area of responsibility: **Agoria is Belgium's largest employers' organisation and trade association. The companies represented are active in the technology industry. Membership comprises 1 700 companies including 300 ICT companies (telecom and IT solutions, financial security solutions, software, digital audio and video products, etc).**

ISACA Belgium Chapter

Contact information and website:

Koningstraat/ 109-111, bus 5 /
Rue Royale 109-111, boîte 5
B-1000 Brussels

Tel.: (32-2) 219 24 82

http://www.isaca.be/

Area of responsibility: **ISACA is a global organisation for information governance, control, security and audit professionals (cf. section on International Organisations). The Belgium Chapter comprises more than 720. It is organised in three pillars corresponding to the three main subjects for ISACA, i.e. IT Governance, IT Audit, and Information Security.**

BELGIUM

ISSA Belgium

Contact information and website:

Brussels-European Chapter of the International System Security Association (ISSA)
Koningstraat/ 109-111 bus 5 /
Rue Royale 109-111, boîte 5
B-1000 Brussels

E-mail: president@issa-be.org

http://www.issa-be.org

Area of responsibility: **ISSA is an international membership-based organisation representing the interests of information security professionals. It offers value, useful resources, and significant professional networking in a truly global industry organisation. ISSA brings together a global community of more than 13 000 ISSA members in over 100 chapters located in over 25 countries.**

LSEC

Contact information and website:

Kasteelpark Arenberg 10
B-3001 Heverlee

Tel. (32-16) 328541
Fax (32-16) 321969
E-mail: info@lesc.be

http://www.lsec.be

Area of responsibility: **LSEC is a membership based non-for-profit organisation that has the objective to promote Information Security in Flanders and Belgium. Membership includes over 60 IT companies specialised in security, and more than 500 individual IT security professionals, representing in total over 4 000 IT security specialists in Belgium. LSEC is supported by the Flemish institute for sciences and development (IWT). Activities include participation in a number of research programs such as ADAPID (advanced applications for electronic identity cards) and SEC SOA (secure service oriented architectures). LSEC organises a series of events on a yearly basis on important IT Security Topics and raises awareness by divulging information via its web portal.**

BELGIUM

Other bodies and organisations active in network and information security

Belcliv–Clusib
(Belgian Club for Internet Security)

Contact information and website:

E-mail: Clusib@vbo-feb.be

http://www.clusib.be
http://www.belcliv.be

Area of responsibility: **Internet security. Non profit, sector-oriented club of IT professionals.**

Internet Rights Observatory

Contact information and website:

E-mail: president@Internet-observatory.be
E-mail: secretariat@Internet-observatory.be

http://www.Internet-observatory.be

Area of responsibility: **Studies Internet related issues with regards to rights and protection of citizens. Website hosted by the Federal Public Service for Economy, SMEs, Self-Employed and Energy.**

Test Achats
(Association Belge des Consommateurs)

Contact information and website:

Rue de Hollande 13
B-1060 Brussels

Tel. (32-2) 542 33 38
Fax (32-2) 542 33 67

http://www.test-achats.be

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

BELGIUM

Safer Internet Belgium

Contact information and website:

E-mail: infonl@saferInternet.be

http://www.saferInternet.be

Area of responsibility: **Part of the European 'Insafe' Internet safety network under the 'Safer Internet' programme which aims to promote safer use of the Internet and new online technologies, particularly for children, and to fight against illegal content and content unwanted by the end-user, as part of a coherent approach by the European Union.**

SpamSquad

Contact information and website:

IAB asbl
Research Park
B-1731 Zellik

Tel. (32-2) 467 58 57
E-mail: info@spamsquad.be

http://www.spamsquad.be/fr/home.html

Area of responsibility: **SpamSquad is an informal group focusing on methods to measure spam, and possible solutions to spam.**

BULGARIA

Time Zone: Standard Time = UTC + 2; Summer Time = UTC + 3

National authorities in network and information security

>>038 Ministry of Transport, Information Technology and Communications
>>038 Communications Regulation Commission
>>038 Ministry of Interior
>>039 Ministry of Defence
>>039 State Commission on Information Security
>>039 National Laboratory of Computer Virology
>>040 Institute for Parallel Processing
>>040 Sofia University "St. Kliment Ohridski"
>>040 Technical University of Sofia

Computer Emergency Response Team (CERT)

>>041 CERT Bulgaria

Industry organisations active in network and information security

>>042 Association of Bulgarian Telecommunication Companies
>>042 BAIT (Bulgarian Association of Information Technologies)
>>042 ICT-cluster
>>042 BASSCom (Bulgarian Association of Software Companies)

Other bodies and organisations active in network and information security

>>043 Bulgarian National Consumers Association

BULGARIA

National authorities in network and information security

Ministry of Transport, Information Technology and Communications

Contact information and website:

9, Dyakon Ignatiy str.
BG-1000 Sofia

Information: 02/9409-771
Tel. 02/988 - 5094
Fax 02/988 - 5094

http://www.mtitc.government.bg

Area of responsibility:

- **Policy in the area of the e-Governance, the Interoperability and Network and Information security;**
- **Keeping registers of standards on interoperability and information security;**
- **Keeping the lists of accredited entities and the certified information systems;**
- **Keeping the registers of information objects and electronic services;**
- **Control and develop the integrated platform of e-Government;**
- **Conduct CERT Bulgaria.**

Communications Regulation Commission

Contact information and website:

Gurko Street 6
BG-1000 Sofia

E-mail: info@crc.bg

http://www.crc.bg

Area of responsibility: **Regulatory authority.**

Ministry of the Interior

Contact information and website:

Shesti Septemvri Street 29
BG-1000 Sofia

Tel. (359-2) 982 50 00

General Directorate for Fighting Organised Crime:
E-mail: 170@mvr.bg

Sector 'Cyber crime':
E-mail: chief@cybercrime.bg

http://www.mvr.bg

Area of responsibility: **Activities aimed at protection of information and communication systems related to national security.**

BULGARIA

Ministry of Defence

Contact information and website:

Diakon Ignatiy Street 3
BG-1000 Sofia

Tel. (359-2) 922 09 22
Fax (359-2) 987 32 28
E-mail: presscntr@mod.bg

http://www.mod.bg

Area of responsibility: **Strategic guidance to the armed forces related to information security; availability of CERT for defence purposes.**

State Commission on Information Security

Contact information and website:

Angel Kanchev Street 1
BG-1040 Sofia

Tel. (359-2) 921 59 11
Fax (359-2) 987 37 50
E-mail: dksi@government.bg

http://www.dksi.bg

Area of responsibility: **State body pursuing the policy of the Republic of Bulgaria on classified information.**

National Laboratory of Computer Virology

Contact information and website:

Bulgarian Academy of Science
Acad. G. Bonchev Street, Bl.8
BG-1113 Sofia

Tel. (359-2) 97 33 98
E-mail: office@nlcv.bas.bg

http://www.nlcv.bas.bg

Area of responsibility: **Virus laboratory.**

BULGARIA

Institute for Parallel Processing

Contact information and website:

Bulgarian Academy of Sciences
Acad. G. Bonchev Street, Bl.25A
BG-1113 Sofia

Tel. (359-2) 979 66 41
Fax (359-2) 870 72 73

http://www.bas.bg/clpp/index.html

Area of responsibility: **Responsible for information security of the academic network.**

Sofia University "St. Kliment Ohridski"

Contact information and website:

Faculty of Mathematics and Informatics
Sofia University
blvd. James Bourchier 5
1164, Sofia
Bulgaria

http://www.fmi.uni-sofia.bg/en/contacts

Area of responsibility: **Provides Network and Information Security Education & Training.**

Technical University of Sofia

Contact information and website:

Bulgaria
Sofia,
blvd. Kliment Ohridski 8

Tel. (359-2) 965 21 11
Fax (359-2) 868 32 15

http://www.tu-sofia.bg/ENG/index.html

Area of responsibility: **Provides Network and Information Security Education & Training.**

BULGARIA

Computer Emergency Response Team (CERT)

CERT Bulgaria

Contact information and website:

6 Gurko str.
BG-Sofia 1000

Tel. (359-2) 969 1680
Tel. (359-2) 969 1680
Fax (359-2) 980 3810
E-mail: cert@govcert.bg

http://www.govcert.bg

Area of responsibility: **Its mission is to provide information and assistance to its constituencies in implementing proactive measures to reduce the risks of computer security incidents as well as responding to such incidents when they occur. The constituency is Bulgarian ministries, state agencies, national and regional organisations of the state administration. NCSIRT-MoD.**

BULGARIA

Industry organisations active in network and information security

Association of Bulgarian Telecommunication Companies

Contact information and website:

64 Gurko Str.
BG-1142 Sofia

Tel. (359-2) 963 38 00
Fax (359-2) 980 29 19
E-mail: office@astel.bg

http://www.astel-bg.com

Area of responsibility: The Telecommunications Association was founded in April 2002 as a non-profit, non-governmental organisation. Its members are 50 reputable legal and natural persons, amongst which recognised public telecommunications operators, international and local manufacturers and suppliers of communications equipment, legal and telecom consultants, IT and Internet businesses, Sofia's university 'St Kliment Ohridski' and the technical universities of Sofia and Varna as well as the New Bulgarian University and the Higher College of Telecommunications and Post. The Telecommunications Association's target is to combine efforts, strengths and potentials of as many participants as possible at the Bulgarian telecommunications market. The association supports the business and professional relationships of its members and their ongoing dialogue with governmental authorities.

BAIT
(Bulgarian Association of Information Technologies)

Contact information and website:

Mizia Street 7
BG-1124 Sofia

Tel. (359-2) 946 15 13
Fax (359-2) 946 14 51
E-mail: bait@bait.bg

http://www.bait.bg

Area of responsibility: The Bulgarian Association of Information Technologies (BAIT) is the biggest branch organisation in the field of information and communication technologies in Bulgaria. Established in 1995 by seven founder-member companies, with more than 170 company members presently in it, the greatest part of which are leaders in hardware, software, system integration, telecommunications, internet and other fields of the ICT market on the Bulgarian market.
The mission of BAIT is to protect the general interests of its members by actively working for the establishing of information society in Bulgaria, for the development of the Bulgarian ICT industry and of the ICT market in general.
BAIT is an active partner of the State and legislative authorities in the formation of a State policy in the sphere of information and communication technologies, and in order to achieve its goals it cooperates with other non-governmental branches and employers' organisations.

BULGARIA

Other bodies and organisations active in network and information security

Bulgarian National Consumers Association

Contact information and website:

http://www.bnap.org/en/?page_id=18
http://www.bnap.org/en

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

CYPRUS

Time Zone: Standard Time = UTC + 2; Summer Time = UTC + 3

National authorities in network and information security

>>046 Office of the Commissioner of Electronic Communications and Postal Regulation
>>046 Ministry of Communications and Works
>>046 Ministry of Finance
>>047 Ministry of Defence - Minister's Staff National Security Authority (NSA)
>>047 Ministry of Commerce, Industry and Tourism
>>048 Ministry of Interior
>>048 Office of the Commissioner for Personal Data Protection
>>048 Police

Computer Emergency Response Team (CERT)

>>049 CYPRUS

Industry organisations active in network and information security

>>050 CITEA (Cyprus Information Technology Enterprises Association)
>>050 CCS (Cyprus Computer Society)
>>051 TALOS Development Organisation
>>051 Diogenes

Academic organisations active in network and information security

>>052 University of Cyprus
>>053 CyNet (Cyprus Research and Academic Network)
>>053 Service of Systems of Information and Technology - Cyprus University of Technology

Other bodies and organisations active in network and information security

>>054 Cyprus Consumers' Association
>>054 CyberEthics
>>054 Safeweb

CYPRUS

National authorities in network and information security

Office of the Commissioner of Electronic Communications and Postal Regulation

Contact information and website:

Helioupoleos 12
1101 Nicosia
Cyprus

Tel. (357-22) 69 30 00
Fax (357-22) 69 30 70
E-mail: info@ocecpr.ogr.cy

http://www.ocecpr.org.cy

Area of responsibility:

- **Regulation of electronic communications, including administration of network and information security issues.**
- **Representation of Cyprus in the ENISA Management Board, and acting as the liaison office.**

Ministry of Communications and Works

Contact information and website:

Acheon 28
1424 Nicosia
Cyprus

Tel. (357-22) 80 01 40
Fax (357-22) 77 62 66
E-mail: permsec@mcw.gov.cy

www.mcw.gov.cy

Area of responsibility: **Electronic communication policies.**

Ministry of Finance

Contact information and website:

Department of Information Technology Services
1446 Nicosia
Cyprus

Tel. (357-22) 60 13 50
Fax (357-22) 60 27 45
E-mail: director@dits.mof.gov.cy

http://www.mof.gov.cy

Area of responsibility: **Information security policy and administration of e-government issues.**

CYPRUS

Ministry of Defence - Minister's Staff National Security Authority (NSA)

Contact information and website:

Emanouil Roidi 4
1432 Nicosia
Cyprus

Tel. (357-22) 80 75 69
Fax (357-22) 30 23 51
E-mail: epypamnsa@mod.gov.cy

http://www.mod.gov.cy

Area of responsibility:

- **Superintendence and monitoring for the observance of safety terms that should be followed for graduated EU information in the Republic of Cyprus (inbound and outbound).**
- **Representation of Cyprus in Committee of Safety, Committee of the EC and of the Council (CSC), and in the EC Committee Infosec.**

Ministry of Commerce, Industry and Tourism

Contact information and website:

A. Araouzou
1421 Nicosia
Cyprus

Tel. (357-22) 86 71 00
Fax (357-22) 37 51 20
E-mail: perm.sec@mcit.gov.cy

http://www.mcit.gov.cy

Area of responsibility: **Administration of e-commerce issues.**

CYPRUS

Ministry of Interior

Contact information and website:

Civil Registry and Migration Department
Tel. (357-22) 80 44 84
Fax (357-22) 80 45 98
E-mail: pnathanael@crmd.moi.gov.cy

Cyprus Civil Defence
Pericleous 63
2021 Strovolos
Cyprus
Tel. (357-22) 40 34 13
Fax (357-22) 31 56 38
E-mail: g.d@cd.moi.gov.cy

http://www.mcit.gov.cy

Area of responsibility:
- **Information security issues for travel and ID documents.**
- **Civil protection for emergency services.**

Office of the Commissioner for Personal Data Protection

Contact information and website:

PO Box 23378
1682 Nicosia
Cyprus
Tel. (357-22) 81 84 56
Fax (357-22) 30 45 65
E-mail: commissio-ner@dataprotection.gov.cy

http://www.dataprotection.gov.cy

Area of responsibility: **Personal information and data protection.**

Police

Contact information and website:

Police Headquarters
1478 Nicosia
Cyprus
Tel. (357-22) 80 80 80
Fax (357-22) 42 32 17
E-mail: police@police.gov.cy

http://www.police.gov.cy

Area of responsibility: **Law enforcement.**

CYPRUS

Computer Emergency Response Team (CERT)

CYPRUS

Contact information and website:

Computer Centre
University of Cyprus
Kallipoleos 75
PO Box 20537
1678 Nicosia
Cyprus

Tel. (357-22) 89 21 40
Fax (357-22) 75 60 82
E-mail: csirt@ucy.ac.cy

Area of responsibility: **The constituency is users of systems connected to CYNET, the Cyprus Academic and Research Network.**

CYPRUS

Industry organisations active in network and information security

CITEA
(Cyprus Information Technology Enterprises Association)

Contact information and website:

Leoforos Griva Digeni 30
PO Box 21657
1511 Nicosia
Cyprus

Tel. (357-26) 651 02
Fax (357-26) 694 59

http://www.citea.net

Area of responsibility: **Cypriot ICT industry association.**

CCS
(Cyprus Computer Society)

Contact information and website:

PO Box 27038
1641 Nicosia
Cyprus

Visiting address:
3 Kypranoros Street
1061 Nicosia
Cyprus

Tel. (357-22) 46 06 80
Fax (357-22) 76 73 49
E-mail: ccs@spidernet.com.cy

http://www.ccs.org.cy

Area of responsibility: **The Cyprus Computer Society was established in 1994 as a professional and independent non-profit organisation to serve its members, the IT industry, IT professionals and Cypriot citizens. It aims to promote computer science and information technology, to inform and educate the public, and to raise awareness on IT related issues. Today it has over 750 members and is a permanent member of both CEPIS and the ECDL Foundation (cf. section on European umbrella organisations).**

CYPRUS

TALOS Development Organisation

Contact information and website:

Diogenous 1
Block A, 4th Floor
Engomi, Nicosia
PO Box 21722
1512 Nicosia
Cyprus

Tel. (357-22) 45 43 33
Fax (357-22) 66 00 09
E-mail: am@talos-rtd.com

http://www.talos-rtd.com

Area of responsibility: **Cypriot industry incubator. The mission of TALOS Development Organisation is to offer high quality services with commitment and consistency, in order to enhance and reinforce the competitiveness of Cypriot enterprises, through the promotion of innovation, technology transfer, utilisation of research outcomes, development of links with research institutions, exploitation of opportunities for financing and assistance for utilisation of development programs in order to become one of the main organisations in Cyprus specialised in supportive services.**

Diogenes

Contact information and website:

Aglandja Ave. 91
2nd floor, office 206
Green Park
2112 Nicosia
Cyprus

Postal address:
PO Box 20537
1678 Nicosia
Cyprus

Tel. (357-22) 89 22 20
Fax (357-22) 89 22 11
E-mail: info@diogenes.com.cy

http://www.diogenes.com.cy

Area of responsibility: **Cypriot business incubator at the University of Cyprus. Diogenes is a private entity wholly owned by the University of Cyprus aimed to support the development of the high technology sector in Cyprus. Diogenes was incorporated in 2003 and began operations in 2004 under the Cyprus Government Program for Creating High Technology Enterprises through Business Incubators.**

CYPRUS

Academic organisations active in network and information security

University of Cyprus

Contact information and website:

Department of Computer Science
Kallipoleos 75
1678 Nicosia
Cyprus

Tel. (357-22) 89 27 00
Fax (357-22) 89 27 01
E-mail: manak@cs.ucy.ac.cy

Information Security Office
Kallipoleos 79
1678 Nicosia
Cyprus

Tel. (357-22) 89 21 40
Fax (357-22) 75 60 82
E-mail: security@ucy.ac.cy

http://www.ucy.ac.cy
http://www.cs.ucy.ac.cy
http://www.ucy.ac.cy/goto/iss/en-US/Home.aspx
http://www.ucy.ac.cy/goto/cosci/en-US/HOME.aspx

Area of responsibility: **NIS research. The mission of the Information Security Office is to provide proactive security analysis, development, education, and guidance related to University's information asset and information technology environment. The overall objective is a safe and secure environment for teaching and learning, research, service, and healthy university business.**

CYPRUS

CyNet
(Cyprus Research and Academic Network)

Contact information and website:

Kallipoleos 75
1678 Nicosia
Cyprus

Postal address:
PO Box 20537
1678 Nicosia
Cyprus

Tel. (357-22) 89 21 30
Fax (357-22) 75 60 82
E-mail: secretariat@cynet.ac.cy

http://www.cynet.ac.cy

Area of responsibility: **Development of 'PKI'. CyNet is Cyprus' National Research and Education Net work. It provides a network infrastructure for the Cypriot Research and Education Community. CyNet connects universities and research institutions. The national backbone of CyNet is connected to the European backbone GEANT2 that is a part of the worldwide community of research and education networks. Through this connection the CyNet backbone is connected to the Global Internet as well.**

Service of Systems of Information and Technology - Cyprus University of Technology

Contact information and website:

Archbishop Kyprianos 31
Limassol Savings Co-operative Bank Building, 1st Floor, office 33
3036 Lemesos
Cyprus

PO Box 50329
3603 Lemesos
Cyprus

Fax (357-25) 002750
E-mail: administration@cut.ac.cy

http://www.cut.ac.cy

Area of responsibility: **Design and Internet support of central information systems, telephones and network security.**

CYPRUS

Other bodies and organisations active in network and information security

Cyprus Consumers' Association

Contact information and website:

PO Box 24874
1304 Nicosia
Cyprus

Tel. (357-22) 51 61 12
Fax (357-22) 51 61 18
E-mail: cyconsas@spidernet.com.cy

http://www.cyprusconsumers.org.cy

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

CyberEthics

Contact information and website:

E-mail: info@cyberethics.info

http://www.cyprusconsumers.org.cy

Area of responsibility: **Part of the European 'Insafe' Internet safety network under the 'Safer Internet' programme which aims to promote safer use of the Internet and new online technologies, particularly for children, and to fight against illegal content and content unwanted by the end-user, as part of a coherent approach by the European Union.**

Safeweb

Contact information and website:

E-mail: report.safeweb@cs.ucy.ac.cy
E-mail: info.safeweb@cs.ucy.ac.cy

http://www.safeweb.org.cy/contact.php?lang=en

Area of responsibility: **SafeWeb is the hotline of Cyprus. As such, it aims to participate in the efforts to provide our fellow citizens and the global community a safer Internet, where illegal and offensive content distribution is minimised. In doing so, it provides concerned users the means to anonymously report related incidents. Its primary objective is to create a contact point where incidents concerning child pornography, racism, fraud and consumer protection in general are reported.**

CZECH REPUBLIC

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

National authorities in network and information security

>>058 National Security Office
>>058 Ministry of Interior
>>058 Ministry of Industry and Trade
>>059 Czech Telecommunication Office
>>059 Office for Personal Data Protection

Computer Emergency Response Teams (CERTs)

>>060 CESNET-CERTS
>>060 CSIRT.CZ
>>060 CZNIC-CSIRT

Industry organisations active in network and information security

>>061 ICT UNIE

Other bodies and organisations active in network and information security

>>062 Telefónica O2 Czech Republic, a. s. Department of Security
>>062 SOS (Consumers Defence Association of the Czech Republic)
>>063 Czesicon (Czech Safer Internet Combined Node)

CZECH REPUBLIC

National authorities in network and information security

National Security Office

Contact information and website:

Seat:
Na Popelce 2/16
CZ-150 06 Praha 5

Postal address:
Post Box 49
CZ-150 06 Praha 56

Tel. (420-2) 57 28 32 68
E-mail: nbu@nbu.cz
E-mail: posta@nbu.cz

http://www.nbu.cz

Area of responsibility: **National security office provides secret activities in the domain of information security and information systems certification, crypto-security and crypto-certification, personal security and administrative security for the Czech Republic.**

Ministry of Interior

Contact information and website:

Nad Štolou 3
CZ-170 34 Praha 7 – Letná

Tel. (420) 974 832 972-4
E-mail: public@mvcr.cz

http://www.mvcr.cz

Area of responsibility: **The Ministry of Interior took over the competency of the Ministry of Informatics (which was abolished in 2007) in the field of coordination of information and communication techno logies (e-government, electronic signature, secure communication infrastructure for public administration). The ministry is the national authority for cyber security as well. Moreover it is responsible for coordination of crisis management, national critical infrastructure protection, and security research.**

Ministry of Industry and Trade

Contact information and website:

Na Františku 32
CZ-110 15 Praha 1

Tel. (420-2) 24 85 24 41
E-mail: posta@mpo.cz

http://www.mpo.cz

Area of responsibility: **The Ministry of Industry and Trade took over the competency of the Ministry of Informatics (which was abolished in 2007) in the field of electronic communication.**

CZECH REPUBLIC

Czech Telecommunication Office

Contact information and website:

Seat:
Sokolovská 219
CZ-190 00 Praha 9

Postal address:
Post Box 02
CZ-225 02 Praha 025

Tel. (420-2) 24 85 24 41
E-mail: posta@mpo.cz

http://www.ctu.cz

Area of responsibility: **The Czech Telecommunication Office is responsible for electronic communications and postal services, including market regulation and the determination of business conditions to provide the appropriate conditions for economic competition to thrive and for the protection of users and other market actors, until a fully competitive environment is obtained. The office also provides protection of certain services in audio and television broadcasting and information society services.**

Office for Personal Data Protection

Contact information and website:

Pplk. Sochora 27
CZ-170 00 Praha 7

Tel. (420-2) 34 66 51 11
Fax (420-2) 34 66 54 44
E-mail: info@uoou.cz

http://www.uoou.cz

Area of responsibility: **The Office for Personal Data Protection is an independent agency, which supervises the observance of legally mandated responsibilities in the processing of personal data, maintains a register of instances of permitted personal data processing, deals with notifications and grievances from citizens concerning infringements of the law, provides consultations in the area of personal data protection. The Office acts on Act No. 101 of April 4, 2000 on the protection of personal data and on amendments to some related acts.**
The purpose of this act is to protect citizens' right to privacy, which while guaranteed by the Charter of Fundamental Rights and Freedoms, is coming increasingly under threat in contemporary society due to advances in information technologies.

CZECH REPUBLIC

Computer Emergency Response Teams (CERTs)

CESNET-CERTS

Contact information and website:

CESNET z.s.p.o.
Zikova 4
CZ-160 00 Praha 6

Fax (420-2) 2432 0269
E-mail: steering@cesnet.cz

http://www.cesnet.cz

Area of responsibility: **Responsible for the hosts within cesnet.cz, cesnet2.cz, ces.net, ten.cz and ipv6.cz domains. The team is hosted by CESNET z.s.p.o.**

CSIRT.CZ

Contact information and website:

CESNET z.s.p.o.
Zikova 4
CZ-160 00 Praha 6

E-mail: abuse@csirt.cz

http://www.csirt.cz/en/index.html

Area of responsibility: **The constituency is the Czech Republic. CSIRT.CZ is the "Last Resort CSIRT" for the Czech Republic, effectively taking over this task from the CESNET-CERTS team.**

CZNIC-CSIRT

Contact information and website:

CZ.NIC, z.s.p.o.
CSIRT Team
Americka 23
CZ-120 00 Praha 2

Tel. (420-2) 22 74 51 11
Fax (420-2) 22 74 51 12
E-mail: csirt@nic.cz

http://www.nic.cz/csirt

Area of responsibility: **CZNIC-CSIRT team is responsible for handling incidents related to the .cz top level domain administrator CZ.NIC.**

CZECH REPUBLIC

Industry organisations active in network and information security

ICT UNIE
(Association for Information techbologies and telecommunications)

Contact information and website:

K Červenému dvoru 25a/3269
CZ-130 00 Praha 3

Tel. (420-2) 22 582 880
Fax: (420-2) 22 585 278

http://www.ictu.cz

Area of responsibility: **ICT UNIE is a professional association of enterprises operating in the information and electronic communication technologies sector and other businesses and educational subjects, with the objective of increasing the importance of the introduction and the use of modern technologies in society, including the creation of the optimal conditions for the development of public telecommunication networks in the Czech Republic, as a necessary precondition for the creation of an information company.**

The activities of the Association are related to the objectives of the Association for Information Society (SPIS) and the Association of Operators of Public Telecommunication Networks (APVTS).

The Association defines, represents, supports and enforces the justified and common interests of its members with the aim of creating a suitable business environment which by respecting ethical business principles will lead to the permanent development of an information society. As electronic public network development is based on free competition, the unequivocal feature of the Association is the support and protection of an equal and free electronic communications market in the Czech Republic.

CZECH REPUBLIC

Other bodies and organisations active in network and information security

Telefónica O2 Czech Republic, a. s. Department of Security

Contact information and website:

http://www.crypto-world.info

Area of responsibility: **Department of Security provides security for voice and data transmissions, certification authority and network services.**

SOS
(Consumers Defence Association of the Czech Republic)

Contact information and website:

SOS - Sdruzeni obrany spotrebitelu Ceske republiky
Novàkových 8
CZ-180 00 Praha 8

Tel. (420-2) 24 23 99 40
Fax (420-2) 24 23 99 41
E-mail: sos@consumers.cz

http://www.consumers.cz

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

CZECH REPUBLIC

Czesicon
(Czech Safer Internet Combined Node)

Contact information and website:

CZI s.r.o.
Svornosti 30
CZ-140 00 Praha 4

Tel. (420-2) 57 32 93 15
Fax (420-2) 57 32 86 84

http://www.saferInternet.cz

Area of responsibility: Part of the European 'Insafe' Internet safety network under the 'Safer Internet' programme which aims to promote safer use of the Internet and new online technologies, particularly for children, and to fight against illegal content and content unwanted by the end-user, as part of a coherent approach by the European Union. Czech Safer Internet Combined Node (Czesicon) was launched on the 1 January 2007 and includes the Awarenod/Helpline and the Internet Hotline modules:

- the 'Safer Internet Awarenod/Helpline' will provide children with first aid in the form of psychological and social assistance helping them to work, learn, chat, browse, and make them feel comfortable on the Internet;
- the 'Safer Internet Hotline' will fight against illegal content, to allow all Internet users in the Czech Republic to report illegal content and above all child pornography and other forms of commercial sexual exploitation of children, and to pass reports on to the appropriate body for action.

DENMARK

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

National authorities in network and information security

>>066 National IT and Telecom Agency
Ministry of Science, Technology and Innovation
>>066 IT Security Panel
>>067 Danish Security Intelligence Service
>>067 Danish National Police
>>067 DEMA (Danish Emergency Management Agency)
>>067 Red Barnet (Save the Children Denmark)

Computer Emergency Response Teams (CERTs)

>>068 CSIRT.DK
>>068 DK-CERT
>>068 GOVCERT.DK
>>069 KMD IAC

Industry organisation active in network and information security

>>070 DI ITEK

Other bodies and organisations active in network and information security

>>071 Uni-C
>>071 The Danish Data Protection Agency
>>071 Danish Financial Supervisory Authority
>>072 FR (Forbrugerrådet)
>>072 ANDK

DENMARK

National authorities in network and information security

National IT and Telecom Agency - Ministry of Science, Technology and Innovation

Contact information and website:

Holsteinsgade 63
DK-2100 København Ø

Tel. (45) 35 45 00 00
Fax (45) 35 45 00 10
E-mail: itst@itst.dk

http://www.itst.dk
http://www.vtu.dk

Area of responsibility:

- General IT security i.e.:
  - counselling citizens and government.
  - information and awareness-creating activities.
- Protection of the IT and Tele-infrastructure.
- Standardisation of IT security.
- IT and telecom emergency preparedness.
- Electronic signatures.

IT Security Panel

Contact information and website:

Ministry of Science, Technology
and Innovation
Bredgade 43
DK-1260 København K

Tel. (45) 33 92 97 00
Fax (45) 33 32 35 01
E-mail: vtu@vtu.dk

http://www.vtu.dk

Area of responsibility: A panel of experts appointed by the minister of science, technology and innovation to advise the minister on ICT security in national and international matters also regarding ENISA.

DENMARK

Danish Security Intelligence Service

Contact information and website:

Klausdalsbrovej 1
DK-2860 Søborg

Tel. (45) 33 14 88 88
Fax: (45) 33 43 01 90
E-mail: rpch@politi.dk

http://www.pet.dk

Area of responsibility: **National security.**

Danish National Police

Contact information and website:

Polititorvet 14
DK-1780 København V

Tel. (45) 33 14 88 88
E-mail: rpch@politi.dk

http://www.politi.dk/en/About_the_police/organisation

Area of responsibility: **High-tech crime.**

DEMA
(Danish Emergency Management Agency)

Contact information and website:

Datavej 16
DK-3460 Birkerød

Tel. (45) 45 90 60 00
Fax (45) 45 90 60 60
E-mail: brs@brs.dk; csb@csb.dk

http://www.beredskabsstyrelsen.dk/uk

Area of responsibility: **On behalf of the Minister of Defence, manages the coordination of civil preparedness planning.**

Red Barnet
(Save the Children Denmark)

Contact information and website:

Rosenørns Allé 12
DK-1634 København V

Tel. (45) 35 36 55 55
E-mail: redbarnet@redbarnet.dk

http://www.redbarnet.dk
http://europa.eu.int/information_society/activities/sip/projects

Area of responsibility: **Safer Internet Plus programme Hotline for Denmark.**

DENMARK

Computer Emergency Response Teams (CERTs)

CSIRT.DK

Contact information and website:

CSIRT
TDC
Sletparkvej 3 sp.3-s57
DK-8310 Tranbjerg

Tel. (45) 66 65 96 38
Fax (45) 66 65 96 39
E-mail: csirt@csirt.dk

Area of responsibility: **The constituency is professional customers of TDC.**

DK-CERT

Contact information and website:

DK-CERT
c/o UNI-C
Technical University of Denmark
Centrifugevej, building 356
DK-2800 Kgs. Lyngby

Tel. (45) 35 87 88 87
Fax (45) 35 87 88 27
E-mail: cert@cert.dk

http://www.cert.dk

Area of responsibility: **The constituency is the national organisation UNI-C, the Danish research and educational networks, Sektornet and Forskningsnet. The entire Danish IT-community (coordination, support and information).**

GOVCERT.DK

Contact information and website:

GovCERT
National IT and Telecom Agency
Holsteinsgade 63
DK-2100 Copenhagen Ø

Tel (45) 3545 0130
Fax (45) 3545 0010
E-mail contact@govcert.dk

Area of responsibility: **The Danish GovCERT gives advice to and warns public authorities and selected critical infrastructure owners about internet incidents that may harm the communications infrastructure.**

DENMARK

KMD IAC

Contact information and website:

KMD
Internet Alarm Center – IAC
Hadsundvej 184
DK-9100 Aalborg

Tel. (45) 44 60 10 00
Fax (45) 44 60 22 48
E-mail: alarmcenter@kmd.dk

http://www.kmd.dk
http://www.kundenet.kmd.dk

Area of responsibility: **The constituency is customers of KMD and Danish local authorities.**

DENMARK

Industry organisation active in network and information security

DI ITEK

Contact information and website:

H. C. Andersens Boulevard 18
DK-1787 København V

Tel. (45) 33 77 33 77
Fax (45) 33 77 39 20
E-mail: itek@di.dk

http://itek.di.dk

Area of responsibility: **DI ITEK is the Danish trade association for IT, telecommunications, electronics and communication enterprises. ITEK aims to ensure that:**

- **society's use of IT, telecommunications, electronics and communication is promoted;**
- **members obtain the best possible framework conditions whereby a high competitiveness and growth for the members of ITEK is maintained and enhanced;**
- **IT, telecommunication and media policy is carried out for the benefit of its members;**
- **Denmark becomes an attractive country for IT, telecommunications, electronics and communication companies to invest;**
- **members have adequate access to qualified and skilled manpower;**
- **business renewal and innovation for companies in the ITEK business industry continues.**

DENMARK

Other bodies and organisations active in network and information security

Uni-C

Contact information and website:

UNI-C Vermundsgade 5
DK-2100 København Ø

Tel. (45) 35 87 88 89
Fax (45) 35 87 88 90
E-mail: uni-c@uni-c.dk

http://www.uni-c.dk

Area of responsibility: **See website and also "DK-CERT" above.**

The Danish Data Protection Agency

Contact information and website:

Borgergade 28, 5.
DK-1300 København K

Tel. (45) 33 19 32 00
Fax (45) 33 19 32 18
E-mail: dt@datatilsynet.dk

http://www.datatilsynet.dk

Area of responsibility: **The Danish Data Protection Agency exercises surveillance over processing of data to which the data protection act applies. The agency mainly deals with specific cases on the basis of inquiries from public authorities or private individuals, or cases taken up by the agency on its own initiative.**

Danish Financial Supervisory Authority

Contact information and website:

Gl. Kongevej 74 A
DK-1850 Frederiksberg C

Tel. (45) 33 55 82 82
Fax (45) 33 55 82 00
E-mail: Finanstilsynet@ftnet.dk

http://www.ftnet.dk

Area of responsibility: **The Danish Financial Supervisory Authority's activities take place within three core areas: supervision, regulation and information. It contributes by discouraging any lack of confidence in Danish financial firms, which would lead to them being insufficiently able to take on new risks.**

DENMARK

FR
(Forbrugerrådet)

Contact information and website:

Fiolstræde 17
Postbox 2188
DK-1017 København

Tel. (45) 77 41 77 41
Fax (45) 77 41 77 42
E-mail: bf@fbr.dk

http://www.fbr.dk

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

ANDK

Contact information and website:

E-mail: info@medieraadet.dk

http://andk.medieraadet.dk

Area of responsibility: **Part of the European 'Insafe' Internet safety network under the 'Safer Internet' programme which aims to promote safer use of the Internet and new online technologies, particularly for children, and to fight against illegal content and content unwanted by the end-user, as part of a coherent approach by the European Union.**

ESTONIA

Time Zone: Standard Time = UTC + 2; Summer Time = UTC + 3

National authorities in network and information security
>>074 Ministry of Economic Affairs and Communications
>>074 Estonian Technical Surveillance Authority
>>075 Estonian Informatics Centre
>>076 Estonian Data Protection Inspectorate
>>076 Estonian Educational and Research Network
>>076 IT Crimes Office, Central Criminal Police

Computer Emergency Response Teams (CERTs)
>>077 CERT EE
>>077 SKY-CERT

Industry organisations active in network and information security
>>078 ITL (Estonian Association of Information Technology and Telecommunications)
>>078 EITS (Estonian Information Technology Society)

Other bodies and organisations active in network and information security
>>079 AS Sertifitseerimis-keskus
>>079 Cybernetica Ltd
>>079 Look at World Foundation
>>080 ETL (Estonian Consumers Union)

ESTONIA

National authorities in network and information security

Ministry of Economic Affairs and Communications

Contact information and website:

Harju 11
EE-Tallinn 15072

Tel. (37-2) 625 63 42
E-mail: info@mkm.ee

http://www.mkm.ee

Area of responsibility:

- Elaborating national development plans in the fields of telecommunications, ensuring their implementation and preparing draft legal acts for regulating the field.
- Coordinating the development of state information systems and designing State information policy and strategy in informatics, as well as preparing respective draft legal acts.

Estonian Technical Surveillance Authority

Contact information and website:

Sõle 23A
EE-10614 Tallinn

Tel. (37-2) 667 20 00
E-mail: info@tja.ee

http://www.tja.ee

Area of responsibility:

- Promoting business competition in the fields of telecommunication.
- Ensuring the quality of telecommunications services through regulation.
- Planning and ensuring the efficient use of the limited resources (radio frequencies and numbering).
- Performing surveillance of the companies operating in the fields of telecommunications.

ESTONIA

Estonian Informatics Centre

Contact information and website:

Rävala 5
EE-Tallinn 15169

Tel. (37-2) 663 02 00
E-mail: ria@ria.ee

Tel. (37-2) 663 02 00
Fax (37-2) 663 02 01
E-mail: cert@cert.ee

http://www.ria.ee

Area of responsibility:

- Developing and managing data communication services for governmental organisations.
- Organising the development and implementation of the infrastructure security controls in governmental information systems.
- Organising the solution and prevention of security incidents in the governmental data communication network.

The Estonian Informatics Centre is also responsible for running National CERT: CERT-EE (Computer Emergency Response Team of Estonia) is National CERT and it is run by the Estonian Informatics Centre (see above).

ESTONIA

Estonian Data Protection Inspectorate

Contact information and website:

Väike-Ameerika 19
EE-Tallinn 10129

Tel. (37-2) 627 41 35
E-mail: info@dp.gov.ee

http://www.dp.gov.ee

Area of responsibility: **National surveillance over the lawfulness of processing personal data, keeping databases and access to public information, and proceeding matters of administrative law breaches in cases provided for in the law, also exercising other duties assigned to it with laws and acts laid down by law.**

Estonian Educational and Research Network

Contact information and website:

Raekoja plats 14
EE-Tartu 51004

Tel. (37-2) 730 21 10
E-mail: eenet@eenet.ee

http://www.eenet.ee

Area of responsibility:

- **Ensuring an academic data communication network meeting the specific needs of educational, research and cultural institutions and its compatibility with new innovative projects (e-training, e-research, e-health, e-information, e-state, Estonian GRID).**
- **Making sure that the data communication and content services provided (IT-based services unnecessary for ensuring data communication but necessary for the management of information exchanged in the network) correspond with customer needs.**
- **Managing the DNS top level domain .ee, based on the country code Estonia.**
- **Organising the solution and prevention of security incidents in the academic data communication network.**

IT Crimes Office, Central Criminal Police

Contact information and website:

Tööstuse 52
EE-11611 Tallinn

Tel. (37-2) 612 37 05
E-mail: keskkriminaalpolit-sei@kkp.pol.ee

http://www.pol.ee

Area of responsibility: **Detecting and investigation of IT crimes.**

ESTONIA

Computer Emergency Response Teams (CERTs)

CERT EE

Contact information and website:

CERT Estonia
5 Ravala Str.
EE-15169 Tallinn

Tel. (37-2) 663 02 00
Fax (37-2) 663 02 01
E-mail: cert@cert.ee

http://www.cert.ee
http://www.ria.ee

Area of responsibility: **The constituency is the Estonian National CERT. CERT-EE deals with security incidents arising in Estonian networks, carrying out preventive actions to avoid these, and contributing to Internet-security-related awareness-raising.**
The team provides assistance to system administrators, network administrators or customer support in organisations or at Internet service providers. It cooperates with both public agencies and the private sector. As the computer emergency team does not provide services to end-users, the latter should, in case of security incidents, turn to their Internet service providers or system administrators in their organisations, who will cooperate, if necessary, with CERT-EE.

SKY-CERT

Contact information and website:

Skype Technologies S.A.
6eme etage, 22-24 Boulevard Royal,
L-2449 Luxembourg

Tel. (37-2) 640 82 97
Fax (37-2) 640 82 91
E-mail: productsecurity@skype.net

http://www.skype.com
http://share.skype.com

Area of responsibility: **The constituency is the vendor customer base of Skype, members of Skype.**

ESTONIA

Industry organisations active in network and information security

ITL
(Estonian Association of Information Technology and Telecommunications)

Contact information and website:

Lõõtsa 6
EE-11415 Tallinn
Tel. (37-2) 617 71 45
Fax (37-2) 617 71 46

Endia Str 3
EE-10122 Tallinn
Tel. (37-2) 630 73 10
Fax (37-2) 631 13 23
E-mail: info@itl.ee

http://www.itl.ee

Area of responsibility: **ITL is a voluntary organisation, whose primary objective is to unite Estonian information technology and telecommunications companies, promoting their cooperation in Estonia's development towards information society, representing and protecting the interests of its member companies and expressing their common positions. The main activities of the association include promotion of information and communication technology (ICT) and promotion of vocational education and amendment of legislation.**

EITS
(Estonian Information Technology Society)

Contact information and website:

St. Petersburg road 46
EE-11415 Tallinn
Tel. (37-2) 613 97 77
E-mail: eits@eits.ee

http://www.eits.ee
http://www.ao.ee

Area of responsibility: **EITS has the following goals:**
- **promoting good communications and information exchange practices between IT companies and users;**
- **extensively promoting the information society to the general public;**
- **improving the qualifications and professional levels of IT specialists and organising the vocational certification system in the information technology sector;**
- **representing the members of the society in domestic and international organisations.**

ESTONIA

Other bodies and organisations active in network and information security

AS Sertifitseerimis-keskus

Contact information and website:

Pärnu mnt 12
EE-10148 Tallinn

Tel. (37-2) 610 18 80
E-mail: info@sk.ee

http://www.sk.ee

Area of responsibility:

- Ensuring the reliability and integrity of the electronic infrastructure behind the Estonian ID Card project.
- Functioning as a CA, providing certificates to the card and also the services necessary for using certificates and giving legally binding digital signatures.

Cybernetica Ltd

Contact information and website:

Akadeemia tee 21
EE-12618 Tallinn

Tel. (37-2) 639 79 91
E-mail: info@cyber.ee

http://www.cyber.ee

Area of responsibility:

- Information security.
- Component-based development of security-critical distributed systems with complex protocols and infrastructure.
- Software development.
- Development of mission-critical systems. System integration.
- Visual navigation, signalling and telematics systems and their components.

Look at World Foundation

Contact information and website:

Sakala 17
EE-10141 Tallinn

Tel. (37-2) 712 12 34
E-mail: info@vaatamaailma.ee

http://www.arvutikaitse.ee

Area of responsibility: IT security portal targeting citizens and providing information about using the Internet safely.

ESTONIA

ETL
(Estonian Consumers Union)

Contact information and website:

Eesti Tarbijakaitse Liit
Sakala 17
EE-10141 Tallinn

Tel. (37-2) 641 16 97
Fax (37-2) 641 16 97
E-mail: tarbliit@uninet.ee

http://www.arvutikaitse.ee

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

FINLAND

Time Zone: Standard Time = UTC + 2; Summer Time = UTC + 3

National authorities in network and information security

>>084 Ministry of Transport and Communications Finland
>>084 Information Security Group of the Ubiquitous Information Society Advisory Board
>>085 Ficora (Finnish Communications Regulatory Authority)
>>085 Ministry of Finance
>>085 VAHTI (Government Information Security Management Board)
>>086 Ministry of the Interior
>>086 MoD (Ministry of Defence)
>>086 Security and Defence Committee
>>087 FDF (Finnish Defence Forces)
>>087 Data Protection Ombudsman

Computer Emergency Response Teams (CERTs)

>>088 CERT-FI
>>088 Ericsson PSIRT
>>088 Funet CERT
>>089 NOKIA NIRT

Industry organisations active in network and information security

>>090 FiCom (Finnish Federation for Communications and Teleinformatics)
>>090 EK (Confederation of Finnish Industries)

Academic organisations active in network and information security

>>091 VTT (Technical Research Centre of Finland)
>>091 Helsinki University of Technology
>>092 Lappeenranta University of Technology
>>092 University of Oulu
>>092 University of Jyväskylä
>>093 University of Tampere
>>093 University of Turku

Other bodies and organisations active in network and information security

>>094 NESA (National Emergency Supply Agency)
>>094 NESO (National Emergency Supply Organisation)
>>095 CSC (IT Center for Science Ltd)
>>095 Finnish Consumer Agency and Consumer Ombudsman
>>096 SK (Suomen Kuluttajaliitto)
>>096 KK (Kuluttajat-Konsumenterna ry)
>>096 Children On-Line
>>097 TUNNE
>>097 FISA (Finnish Information Security Association)

FINLAND

National authorities in network and information security

Ministry of Transport and Communications Finland

Contact information and website:

PO Box 31
FIN-00023 Government

Tel. (358-9) 160 02
E-mail: infosec@mintc.fi

http://www.mintc.fi

Area of responsibility: **General guidance and development of the communications market and information society including information security.**
The Ministry is responsible for legislation and strategy development concerning information security in communications services. Its mission is to ensure that the general public, businesses and government all have confidence in the usability, security and privacy protection of services provided in the information society.
It is responsible for the coordination of the National Information Security Strategy adopted in 2008.

Information Security Group of the Ubiquitous Information Society Advisory Board

Contact information and website:

Ministry of Transport and
Communications Finland
PO Box 31
FIN-00023 Government

E-mail: infosec@mintc.fi

http://www.mintc.fi

Area of responsibility: **The Finnish Government has appointed an advisory board for information society issues, chaired by the Minister of Communications. One of its focus areas is information security, and a group on information security issues has been established (from 09/07–02/11). Consisted of high-level experts from both private and public sectors, the aim of the group is to promote and follow the development of information security and to take initiatives to improve information security. The group was responsible for outlining a new national information security strategy (adopted in 2008). It also supports the coordination of the strategy's implementation and monitors the implementation process.**

FINLAND

Ficora
(Finnish Communications Regulatory Authority)

Contact information and website:

PL 313
FIN-00181 Helsinki

Tel. (358-9) 696 61
Fax (358-9) 696 64 10
E-mail: info@ficora.fi

http://www.ficora.fi

Area of responsibility: **Ficora is a general administrative authority for issues concerning electronic communications and information society services.**
It also has duties concerning protection of privacy and data security in electronic communications and is, among other things, involved in Comsec (communications security) work.
It also has a role in CERT (Computer Emergency Response Team) activities involving detection and resolution of data security infringements. See "CERT-FI" below.

Ministry of Finance

Contact information and website:

PO Box 28
FIN-00023 Government

Tel. (358-9) 160 01
E-mail: valtiovarainministerio@vm.fi

http://www.ministryoffinance.fi

Area of responsibility: **Steering and development of the Finnish Government's information security.**

VAHTI
(Government Information Security Management Board)

Contact information and website:

E-mail: vahtijulkaisut@vm.fi

http://www.ficora.fi

Area of responsibility: **The board, set up by Ministry of Finance, assists the latter in steering, developing and coordinating the Finnish Government's information security.**

FINLAND

Ministry of the Interior

Contact information and website:

PO Box 26
FIN-0023 Government

Tel. (358-9) 16 04 45 76
E-mail: sm.kirjaamo@intermin.fi

http://www.intermin.fi

Area of responsibility: **The Ministry of the Interior has a broad operative field, which includes areas such as internal security, regional and administrative development as well as municipal affairs. The ministry steers also the Internal Security Programme of Finland.**

MoD
(Ministry of Defence)

Contact information and website:

PO Box 31
FIN-00131 Government

Tel. (358-9) 160 01

http://www.defmin.fi

Area of responsibility: **The MoD is responsible for the defence policy preparation and strategic guidance of its administrative branch. The MoD gives strategic level guidance to the Defence Forces related to information security.**

Security and Defence Committee

Contact information and website:

PO Box 31
FIN-00131 Government

Tel. (358-9) 160 01

http://www.defmin.fi

Area of responsibility: **The Security and Defence Committee is a cooperation body between the various ministries concerning the issue of the 'total defence' concept and actions to secure vital functions of society, including anti-cyber war issues.**

FINLAND

FDF
(Finnish Defence Forces)

Contact information and website:

PO Box 919
FIN-00131 Helsinki

Tel. (358-9) 181 01 11

http://www.defmin.fi

Area of responsibility: **The FDF implements all the information security actions within its own structure in accordance with the MoD's guidance. It participates in the cross-sectoral work with other security-related authorities.**

Data Protection Ombudsman

Contact information and website:

PO Box 315
FIN-00181 Helsinki

Tel. (358) 103 66 67 00
E-mail: tietosuoja@om.fi

http://www.tietosuoja.fi

Area of responsibility: **The office of the Data Protection Ombudsman is an independent authority operating in connection with the Ministry of Justice. The ombudsman guides and controls the processing of personal data and provides related consultation.**

FINLAND

Computer Emergency Response Teams (CERTs)

CERT-FI

Contact information and website:

FICORA / CERT-FI
P.O. Box 313
FIN-00181 Helsinki

Tel. (358-9) 696 65 10
Fax (358-9) 696 6515
E-mail: cert@ficora.fi

http://www.cert.fi
http://www.ficora.fi
http://www.ficora.fi/englanti/tietoturva/certfi.htm

Area of responsibility: **The constituency is the whole country of Finland, with emphasis on telecommunications network operators, service providers and critical infrastructure. For other responsibilities, see "FICORA" above.**

Ericsson PSIRT

Contact information and website:

Oy L M Ericsson Ab
Att. Antti Alinen
Hirsalantie 11
FIN-02420 Jorvas

Tel. (358-9) 299 23 81
Fax (358-9) 299 34 01
E-mail: psirt@ericsson.com

Area of responsibility: **The constituency is all customers of Ericsson and internally all Product Development Units.**

Funet CERT

Contact information and website:

CSC - IT Center for Science Ltd.
Funet CERT
P.O. Box 405
FIN-02101 Espoo

Tel. (358-9) 457 20 38
Fax (358-9) 457 23 02
E-mail: cert@cert.funet.fi

http://www.cert.funet.fi/english.html

Area of responsibility: **The constituency is Funet customer organisations and their networks. See also "CSC (IT Center for Science Ltd)" below.**

FINLAND

NOKIA NIRT

Contact information and website:

Nokia Incident Response Team
Attn: Antti Tassberg
P.O.Box 226
FIN-00045 Nokia Group

Tel. (358-40) 552 96 06
Fax (358-71) 804 56 26
E-mail: cert@nokia.com

Area of responsibility: **The constituency is users of systems inside the nokia.com domain.**

FINLAND

Industry organisations active in network and information security

FiCom
(Finnish Federation for Communications and Teleinformatics)

Contact information and website:

Korkeavuorenkatu 30 A
FIN-00130 Helsinki

Tel. (358-9) 68 12 10 0
Fax (358-9) 68 12 10 17
E-mail: info@ficom.fi

http://www.ficom.fi

Area of responsibility: **The Finnish Federation for Communications and Teleinformatics (FiCom) is a co-operation organisation for the ICT (information and communications technology) industry in Finland and looks after its interests. FiCom's members are companies and other entities that operate in the communications and teleinformatics sector in Finland. FiCom's task is to promote business opportunities for its members and to enhance their competitiveness. Furthermore, together with ICT companies, FiCom develops the performance reliability in the data network sector and contributes to ICT readiness for major disturbances and emergencies.**

EK
(Confederation of Finnish Industries)

Contact information and website:

PO Box 30
FIN-00131 Helsinki

Visiting address:
Eteläranta 10
FIN-00130 Helsinki

Tel. (358-9) 42 02 0
Fax (358-9) 42 02 22 99
E-mail: ek@ek.fi

http://www.ek.fi

Area of responsibility: **The Confederation of Finnish Industries (EK) is Finland's leading business organisation. It represents the entire private sector, both industry and services, and companies of all sizes. EK's member companies represent more than 70 % of Finland's gross domestic product and over 95 % of exports from Finland. EK's task is to create a better and more competitive operating environment for the business community in Finland. It promotes the interests of its member companies in Finland, the European Union and internationally.**

FINLAND

Academic organisations active in network and information security

VTT
(Technical Research Centre of Finland)

Contact information and website:

PO Box 1000
FIN-02044 VTT

Tel. (358) 207 22 11 1
Fax (358) 207 22 70 01
E-mail: info@vtt.fi

http://www.vtt.fi

Area of responsibility: **Network and information security research at VTT encompasses a wide range of professional expertise from practical security solutions to advanced research topics. VTT's network and information security research implements a full defence in depth: network and mobile security, application security, information system security, information security management and engineering, and holistic analysis of security.**

Helsinki University of Technology

Contact information and website:

PO Box 1000
FIN-02015 TKK

Visiting address:
Otakaari 1
FIN-02150 Espoo

Tel. (358-9) 45 11

http://www.tkk.fi/English

Area of responsibility:

- **Telecommunications Software and Multimedia Laboratory: http://www.tml.tkk.fi**
- **The ongoing project 'Trustworthy Internet': http://www.trustinet.org**
- **Laboratory for Theoretical Computer Science: http://www.tcs.hut.fi**
- **Networking Laboratory: http://netlab.hut.fi/engl.shtml**

FINLAND

Lappeenranta University of Technology

Contact information and website:

PO Box 20
FIN-53851 Lappeenranta

Visiting address:
Skinnarilankatu 34
FIN-53850 Lappeenranta

Tel. (358-5) 621 11
Fax (358-5) 621 23 50
E-mail: info@lut.fi

http://www.lut.fi/en

Area of responsibility: **Laboratory of Communications Engineering: http://www.it.lut.fi/comlab/index_eng.html**

University of Oulu

Contact information and website:

PL 8000
FIN-90014 University of Oulu

Tel. (358-8) 553 10 11
Fax (358-8) 553 41 12
E-mail: oulun.yliopisto@oulu.fi

http://www.oulu.fi/english

Area of responsibility:

- **Department of Information Processing Science: http://www.tol.oulu.fi/index.php?id=56**
- **Computer Engineering Laboratory - Oulu University Secure Programming Group: http://www.ee.oulu.fi/research/ouspg**

University of Jyväskylä

Contact information and website:

PO Box 35
FIN-40014 University of Jyväskylä

Visiting address:
Mattilanniemi (Building Agora)

Tel. (358-14) 260 12 11
Fax (358-14) 260 22 09
E-mail: oulun.yliopisto@oulu.fi

http://www.jyu.fi/en

Area of responsibility: **Faculty of Information Technology: http://www.jyu.fi/it/en**

FINLAND

University of Tampere

Contact information and website:

FIN-33014 University of Tampere

Visiting address:
Kalevantie 4
FIN-33100 Tampere

Tel. (358-3) 35 51 11
Fax (358-3) 213 44 73
E-mail: registry@uta.fi

http://www.uta.fi

Area of responsibility: **Department of Computer Sciences: Finnish Information Security Consortium (FISC): http://www.cs.uta.fi**

University of Turku

Contact information and website:

FIN-20014 Turku

Tel. (358-2) 333 51
Fax (358-2) 333 63 63

Turku Centre for Computer Science
Joukahaisenkatu 3–5 B, 6th floor
FIN-20520 Turku

Tel. (358-2) 215 42 04
Fax (358-2) 241 01 54
E-mail: tucs@abo.fi

http://www.utu.fi

Area of responsibility: **Software Construction Laboratory: http://www.tucs.fi/research/labs/softcons.php**

FINLAND

Other bodies and organisations active in network and information security

NESA
(National Emergency Supply Agency)

Contact information and website:

Pohjoinen Makasiinikatu 7A
FIN-00130 Helsinki

Tel. (358-9) 668 9151
Fax (358-9) 668 91536

http://www.nesa.fi

Area of responsibility:

- Planning with ICT industry to reduce vulnerabilities and create preparedness for exceptional circumstances.
- Financing ICT backup systems of national importance.

NESO
(National Emergency Supply Organisation)

Contact information and website:

Pohjoinen Makasiinikatu 7A
FIN-00130 Helsinki

Tel. (358-10) 60 51000
Fax (358-10) 60 51036
E-mail: info@nesa.fi

http://www.nesa.fi/organisation

Area of responsibility: NESO (the National Emergency Supply Organisation) has replaced NBED (the National Board of Economic Defence). It consists of a high level Council for Security of Supply and Infrastructure (CSSI), a planning committee network (Clusters and Pools), and an executive National Emergency Supply Agency (NESA). The five NESO Clusters and 24 Industry Pools are a network of committees consisting of the leading 1000 experts from both the public administration and the business world. Their tasks are to analyze threats against the country's security of supply, including ICT infrastructure, to plan measures to control these threats, and to promote readiness planning in individual industrial sites.

FINLAND

CSC
(IT Center for Science Ltd)

Contact information and website:

PO Box 405
FIN-02101 Espoo

E-mail: security@csc.fi
E-mail: cert@cert.funet.fi

http://www.csc.fi
http://www.cert.funet.fi

Area of responsibility: **CSC, the Finnish IT center for science, is administered by the Ministry of Education. CSC is a non-profit company providing IT support and resources for academia, research institutes and companies involved in modelling, computing and information services. CSC provides Finland's most powerful supercomputing environment that researchers can use via the Funet network. CSC has an active role in developing information and network security measures in its own services and among its constituents. Funet CERT (Finnish University and Research Network, Computer
Emergency Re-sponse Team) coordinates security incidents and offers support and help with mini-mising exposure to security risks. Please see also the entry "Funet CERT" above.**

Finnish Consumer Agency and Consumer Ombudsman

Contact information and website:

PO Box 5
FIN-00531 Helsinki

Tel. (358-9) 77 261
Fax (358-9) 77 267557
E-mail: posti@kuluttajavirasto.fi

http://www.kuluttajavirasto.fi

Area of responsibility: **The task of the Finnish Consumer Organisation and Consumer Ombudsman is to ensure consumers' economic, health and legal position and to implement consumer policy. The consumer ombudsman monitors compliance with legislation concerning the protection of consumers' rights.**

FINLAND

SK
(Suomen Kuluttajaliitto)

Contact information and website:

Mannerheimintie, 15A
FIN-00260 Helsinki

Tel. (358-9) 45 42 21-0
Fax (358-9) 45 42 21-20
E-mail: suomen@kuluttajaliitto.fi

http://www.kuluttajaliitto.fi

Area of responsibility: **The Finnish Consumers' Association is an independent promoter of the interests and rights of consumers.**

KK
(Kuluttajat-Konsumenterna ry)

Contact information and website:

Kasöörinkatu 3 B
FIN-00520 Helsinki

TTel. (358-9) 87 75 01 20
Fax (358-9) 87 75 01 20
E-mail: kkry@kuluttajat-konsumenterna.fi

http://www.kuluttajat-konsumenterna.fi

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

Children On-Line

Contact information and website:

http://www.pelastakaalapset.fi/nettivihje/sahkoposti.php
http://www.pelastakaalapset.fi/nettivihje/english

Area of responsibility: **Part of the European 'Insafe' Internet safety network under the 'Safer Internet' programme which aims to promote safer use of the Internet and new online technologies, particularly for children, and to fight against illegal content and content unwanted by the end-user, as part of a coherent approach by the European Union.**

FINLAND

TUNNE

Contact information and website:

http://www.mll.fi/palaute
http://www.mll.fi/in_english/projects/tunne

Area of responsibility: **Part of the European 'Insafe' Internet safety network under the 'Safer Internet' programme which aims to promote safer use of the Internet and new online technologies, particularly for children, and to fight against illegal content and content unwanted by the end-user, as part of a coherent approach by the European Union.**

FISA
(Finnish Information Security Association)

Contact information and website:

Tietoturva ry
c/o Tietotekniikan liitto
Lars Sonckin kaari 12
FIN-02600 Espoo

E-mail: info@tietoturva.org

http://www.tietoturva.fi

Area of responsibility: **FISA is the largest information security association in Finland. It is a non-profit association, whose objective is to promote professionalism, awareness and best practices in information security. Activities include member meetings, discussion groups, company visits, conferences, CISSP-certification and participation of various information security programmes.**

FRANCE

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

National authorities in network and information security
>>100 ANSSI (French Network and Information Security Agency)
>>100 CFSSI (Centre of Education and Training in Information Security)
>>100 Certification body of the French Network and Information Security Agency
>>101 OCLCTIC (L'Office Central de Lutte contre la Criminalité liée aux Technologies de l'Information et de la Communication)
>>101 DGME (State administration modernisation directorate)

Computer Emergency Response Teams (CERTs)
>>102 COSSI (ITSOC) (24/7)
>>102 Cert-IST
>>102 CERT-LEXSI
>>103 CERT-Renater

Industry organisation active in network and information security
>>104 Alliance TiCS
>>104 OWASP (The OpenWeb Application Security Project)

Other bodies and organisations active in network and information security
>>105 ARCEP (Telecommunications and Post Regulatory Authority)
>>105 CNIL (French data protection authority)
>>106 Clusif
>>106 UFC
>>106 CLCV
>>107 OR.GE.CO
>>107 DUI
>>107 OSSIR

FRANCE

National authorities in network and information security

ANSSI
(French Network and Information Security Agency)

Contact information and website:

51, boulevard de La Tour-Maubourg
F-75700 Paris 07 SP

Tel. (33) 171 75 84 05
E-mail: communication@ssi.gouv.fr

http://www.ssi.gouv.fr
http://www.securite-informatique.gouv.fr

Area of responsibility: The French Network and Information Security Agency (ANSSI) is the National Authority in Network and Information Security. ANSSI is attached to the Secrétaire Général de la Défense et de la Sécurité Nationale.
COSSI is part of the French Network and Information Security Agency (ANSSI) too. See "COSSI" below, in the section on computer emergency response teams (CERTs)."

CFSSI
(Centre of Education and Training in Information Security)

Contact information and website:

Centre de formation à la sécurité
des systèmes d'information
ANSSI/CFSSI
120, rue du Cherche-Midi
F-75006 Paris

Tel. (33) 171 76 85 15
Fax (33) 171 76 85 10
E-mail: cfssi@ssi.gouv.fr

http://www.ssi.gouv.fr/cfssi

Area of responsibility: CFSSI is part of the French Network and Information Security Agency (ANSSI) and offers training suited to different IT security public actors (officials, designers and end users). It also creates an exchange network in the field of education on information system security with universities, engineering schools and training centres.

Certification body of the French Network and Information Security Agency

Contact information and website:

E-mail : certification.anssi@ssi.gouv.fr

http://www.ssi.gouv.fr/certification

Area of responsibility: The certification body is Part of the French Network and Information Security Agency (ANSSI). It is in charge of the management of the French products security certification scheme and is the French representative in recognition agreements (CCRA - SOGIS).

FRANCE

OCLCTIC

Contact information and website:

L'Office Central de Lutte contre la Criminalité liée aux Technologies de l'Information et de la Communication

Tel. (33) 147 44 97 55
E-mail: oclctic@interieur.gouv.fr

http://www.interieur.gouv.fr/sections/a_l_interieur/la_police_nationale/organisation/dcpj/cyber-criminalite

Area of responsibility: **OCLCTIC is in charge of:**

- **Fight against cybercrime.**
- **Law enforcement.**

DGME
(State administration modernisation directorate)

Contact information and website:

Direction générale de la modernisation de l'Etat (DGME)
Télédoc 811
64–70, allée de Bercy
F-75572 Paris Cedex 12

Tel. (33) 153 18 37 64

http://www.modernisation.gouv.fr

Area of responsibility: **DGME is the French directorate in charge of modernisation of State administration including the development of electronic administration.**

FRANCE

Computer Emergency Response Teams (CERTs)

COSSI (ITSOC) (24/7)

Contact information and website:

ANSSI/COSSI
51, boulevard de La Tour-Maubourg
F-75700 Paris 07 SP

Tel. (33) 171 75 84 68
Fax (33) 171 75 84 70
E-mail: cossi@ssi.gouv.fr

http://www.ssi.gouv.fr
http://www.certa.ssi.gouv.fr

Area of responsibility: **COSSI is part of the French Network and Information Security Agency (ANSSI), it is the French cyber defense centre. For governmental authorities, it is in charge of prevention, detection and protection against cyberattacks and coordinates the governmental answer to cyber crisis. COSSI includes the French governmental CERT (CERTA).**

Cert-IST

Contact information and website:

C/O Alcatel-Lucent France
8 avenue Yves Brunaud
Parc Saint Exupery
BP 10125
F-31772 COLOMIERS Cedex

Tel. (33) 534 39 44 88
Fax (33) 534 39 44 89
E-mail: cert@cert-ist.com

http://www.cert-ist.com

Area of responsibility: **The constituency is customers from industry, services and tertiary sectors in France: ALCATEL, CNES, FRANCE TELECOM, SANOFI AVENTIS, TOTAL and numerous smaller customers.**

CERT-LEXSI

Contact information and website:

12
16 rue de Vincennes
F-93100 Montreuil

Tel. (33) 155 86 82 14
Fax (33) 155 86 88 89
E-mail: cert@lexsi.com

http://www.lexsi.com

Area of responsibility: **The constituency: CSI subscribers, SERENIS subscribers, or any other private company.**

FRANCE

CERT-Renater

Contact information and website:

c/o ENSAM
151 bd de l Hopital
F-75013 Paris

Tel. (33) 153 94 20 44
Fax (33) 153 94 20 31
E-mail: certsvp@renater.fr

http://www.renater.fr/Securite/CERT_Renater.htm
http://www.renater.fr

Area of responsibility: **The constituency is Customers of GIP Renater: Ministry of Education, Ministry of Research, CNRS (National Committee of Scientific Research), CEA (National Institute for Nuclear Research), INRIA (National Institute for Research in Computer Science and Control), CNES (French Space Agency), INRA (French Institute for Agronomy Research), CIRAD (Agricultural Research Center for the Tropics and Subtropics).**

FRANCE

Industry organisation active in network and information security

Alliance TiCS

Contact information and website:

43-45 rue de Naples
F-75008 Paris

Tel. (33) 144 69 40 30
Fax (33) 144 69 41 20
E-mail: info@alliance-tics.org

http://www.alliance-tics.org/index.htm

Area of responsibility: **Alliance TiCS is a professional union created in 2003 by two unions SFIB (Technologies de l'Information) and GITEP TICS (Télécommunications) to represent the ICT industry and its related service industry both in France and in the EU.**
Through the broad membership of its unions, Alliance TiCS represents the economic interests of over 60 large industrial companies generating an economic weight totalling EUR 27 billion and with a labour force of over 70 000.
Alliance TiCS contributes to the technological, economic and social development of French industry by participating directly or through its union members in the work of different national and European organisations.
The mission of Alliance TiCS is to foster solidarity among its members and to act as a common platform advocating their interest at local and global levels.

OWASP
(The OpenWeb Application Security Project)

Contact information and website:

http://www.owasp.org
OWASP France Chapter:
http://www.owasp.org/index.php/France

Area of responsibility: **The OpenWeb Application Security Project (OWASP) is the leading source of information, guidance and tools on web application security. OWASP has over 150 Local Chapters worldwide, including France Chapter.**

FRANCE

Other bodies and organisations active in network and information security

ARCEP
(Electronic Communications and Post Regulatory Authority)

Contact information and website:

Autorité de régulation des communications électroniques et des postes
7, square Max-Hymans
F-75730 Paris Cedex 15

Tel. (33) 140 47 70 00
E-mail: conso@art-telecom.fr

http://www.arcep.fr

Area of responsibility: **Postal and telecommunications regulation.**

CNIL
(French data protection authority)

Contact information and website:

Commission Nationale de l'Informatique et des Libertés
21, rue St-Guillaume
F-75340 Paris Cedex 07

Tel. (33) 153 73 22 22

http://www.cnil.fr

Area of responsibility: **Privacy.**

FRANCE

Clusif

Contact information and website:

Club de la Sécurité de l'Information Français
30, rue Pierre-Sémard
F-75009 Paris

Tel. (33) 153 25 08 80
Fax (33) 153 25 08 88
E-mail: clusif@clusif.asso.fr

https://www.clusif.asso.fr

Area of responsibility: **Clusif's objective is to welcome IT security staff (CISO, etc.) together with security product and service suppliers and other interested parties.**
It contributes to information security education, improvements and awareness via publications resulting from the activity of its work groups, studies (e.g. on security policies, disaster prevention and cybercrime overview) or public conferences and meetings.

UFC

Contact information and website:

Que choisir
233, bd Voltaire
F-75555 Paris Cedex 11

Tel. (33) 143 48 55 48
Fax (33) 144 93 18 83

http://www.quechoisir.org

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

CLCV

Contact information and website:

Consommation, logement et cadre de vie
17, rue Monsieur
F-75007 Paris

Tel. (33) 156 54 32 10
Fax (33) 143 20 72 02
E-mail: clcv@clcv.org

http://www.clcv.org

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

FRANCE

OR.GE.CO

Contact information and website:

Organisation générale des consommateurs
64, avenue Pierre Grenier
F-92100 Boulogne Billancourt

Tel. (33) 146 08 60 60
Fax (33) 146 08 00 44
E-mail: contact@orgeco.net

http://www.orgeco.net

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

DUI

Contact information and website:

Délégation aux Usages de l'Internet

E-mail: confiance@education.gouv.fr

http://www.delegation.Internet.gouv.fr/confiance

Area of responsibility: **DUI is in charge of the "Confiance project" which is part of the European 'Insafe' Internet safety network under the 'Safer Internet' programme which aims to promote safer use of the Internet and new online technologies, particularly for children, and to fight against illegal content and content unwanted by the end-user, as part of a coherent approach by the European Union.**

OSSIR

Contact information and website:

Observatoire de la sécurité des systèmes d'information et des réseaux
45, rue d'Ulm
F-75230 Paris Cedex 05

E-mail: Secretariat@ossir.org

http://www.ossir.org

Area of responsibility: **OSSIR is an association of French-speaking IT security professionals and users. It aims at promoting the security of information systems and networks in all its forms. It therefore operates forums in the form of mailing lists and monthly work and discussion groups, organises an annual conference, and publishes IT security-related material. The areas of interest mostly focuses on UNIX and Windows operating systems and network technologies, while any other domain of IT security is considered, depending on the interests of members.**

GERMANY

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

National authorities in network and information security
>>114 Federal Ministry of the Interior
>>115 Federal Office for Information Security
>>115 BIT (Federal Office for Information Technology)
>>116 Federal Commissioner for Data Protection and Freedom of Information
>>116 Federal Ministry of Economics and Technology
>>117 Federal Network Agency
>>117 Federal Criminal Police Office

Computer Emergency Response Teams (CERTs)
>>118 CERT-BUND
>>118 CERT-VW
>>118 CERTBw
>>119 CERTCOM
>>119 ComCERT
>>119 dCERT
>>120 DFN-CERT
>>120 FSC-CERT
>>120 GNS-CERT
>>121 BFK
>>121 PRE-CERT
>>121 RUS-CERT
>>122 SAP CERT
>>122 S-CERT
>>122 SECU-CERT
>>123 Siemens-CERT
>>123 T-COM-CERT
>>123 Telekom-CERT

Industry organisations active in network and information security
>>124 Bitkom
>>125 eco
>>126 VATM
>>127 VDE
>>128 ZVEI

GERMANY

Academic organisations active in network and information security

>>129 University of Applied Sciences Gelsenkirchen, Faculty of Computer Sciences, Institute for Internet Security
>>129 University of Bamberg Faculty of Information Systems and Applied Computer Sciences
>>130 Ruhr-University Bochum Horst Görtz Institute for IT-Security
>>130 International School of IT Security (isits)
>>131 University of Bonn Institute of Computer Science IV Communication and Distributed Systems
>>131 Technical University (TU) of Dortmund Faculty of Computer Science Information Systems and Security (ISSI)
>>132 Technical University (TU) of Dresden Faculty of Computer Science Institute of Systems Architecture Chair of Operating Systems
>>133 University of Hildesheim Institute of Computer Science
>>134 Technical University Hamburg-Harburg Information and Communication Systems "CIT - Communication and Information Technologies"
>>134 Technical University Ilmenau
>>135 University of Regensburg Faculty Management of Information Security
>>135 University of Wuppertal Faculty D - Safety Engineering
>>136 University of Applied Science Ludwigshafen/Rhein Chair Information Management and Consulting
>>136 University of Applied Science Brandenburg Department of Business and Management
>>137 Free University of Berlin Institute of Computer Science Computer Systems and Telematics
>>137 University of Freiburg IMTEK - Institute for Microsystem Technology Laboratory for Electrical Instrumentation

GERMANY

>>138 Leibniz University Hanover
Faculty of Law
Institute for Legal Informatics (IRI)
>>138 Leibniz University Hanover
Research Initiative Safety & Security
>>139 Passau University
Institute of IT-Security and Security Law
>>139 Technische Universität Berlin
Fakultät IV für Elektrotechnik und Informatik
>>140 TU Braunschweig
Institut für Betriebssysteme und Rechnerverbund
>>140 Arbeitsgruppe Advanced Multimedia and Security
Fakultät für Informatik
Institut für Technische und Betriebliche Informationssysteme
>>140 b-it (Bonn-Aachen International Center for Information Technology)
>>141 Universität Mannheim
Lehrstuhl für Praktische Informatik 1
>>141 Universität Karlsruhe
Fakultät für Informatik
Institut für Kryptographie und Sicherheit (IKS)/
Europäische Institut für Systemsicherheit (EISS)
>>141 LMU München
Institut für Informatik
>>142 Fraunhofer SIT
Sichere Informationstechnologie
Technische Universität München
Lehrstuhl für Sicherheit in der Informatik (I20)

Other bodies and organisations active in network and information security

>>143 Deutschland sicher im Netz e.V. (DsiN)
>>143 Initiative D21
>>143 vzbz
>>144 Stiftung Warentest
>>144 Klicksafe.de
>>145 TeleTrusT

GERMANY

National authorities in network and information security

Federal Ministry of the Interior

Contact information and website:

Bundesministerium des Innern
Alt-Moabit 101 D
D-10559 Berlin

Tel. (49-30) 186 810
Fax (49-30) 186 812 926
E-mail: poststelle@bmi.bund.de

Second official residence/Bonn
Graurheindorfer Straße 198
D-53117 Bonn

Tel. (49-22) 899 68 10

http://www.bmi.bund.de

Area of responsibility:

- Information security policy.
- Protection of critical information infrastructures.
- E-government.
- Travel documents and biometrics.
- IT standardisation.
- Open source strategy.
- Federal networks.
- Federal Commissioner for Information Technology (Federal CIO).

GERMANY

Federal Office for Information Security

Contact information and website:

Bundesamt für Sicherheit in der Informationstechnik (BSI)
Godesberger Allee 185–189
D-53175 Bonn

Tel. (49-22) 899 95 820
Fax (49-22) 899 95 82 54 00
E-mail: bsi@bsi.bund.de

http://www.bsi.bund.de
http://www.bsi-fuer-buerger.de

Area of responsibility: **BSI is the central IT security service provider for the German federal government. Furthermore it advises manufacturers, distributors and users of information technology. BSI provides services for instance in the fields of:**

- **IT security management;**
- **Internet security;**
- **security in mobile devices;**
- **network security;**
- **certification of products.**

BIT
(Federal Office for Information Technology)

Contact information and website:

Bundesverwaltungsamt
Bundesstelle für Informationstechnik (BIT)
D-50728 Köln

Tel. (49-22) 899 35 80
Fax (49-22) 899 35 82 823
E-mail: poststelle@bva.bund.de

http://www.bit.bund.de

Area of responsibility: **Federal administration for central IT services. BIT is a department of The Federal Office of Administration (BVA), which is the central service agency at federal level (http://www.bundesverwaltungsamt.de/).**

GERMANY

Federal Commissioner for Data Protection and Freedom of Information

Contact information and website:

Der Bundesbeauftragte für den Datenschutz und die Informationsfreiheit
Husarenstraße 30
D-53117 Bonn

Tel. (49-22) 881 99 50
Fax (49-22) 881 99 55 50
E-mail: poststelle@bfdi.bund.de

http://www.bfdi.bund.de

Area of responsibility: **Supervisory authority on data protection.**

Federal Ministry of Economics and Technology

Contact information and website:

Bundesministerium für Wirtschaft und Technologie (BMWi)
Scharnhorststraße 34–37
D-10115 Berlin

Tel. (49-30) 186 150
Fax (49-30) 186 15 70 10

Postal address:
D-11019 Berlin

Second official residence/Bonn
Villemombler Straße 76
D-53123 Bonn

Tel. (49-22) 899 61 50
Fax (49-22) 899 61 544 36
E-mail: info@bmwi.bund.de

Postal address:
D-53107 Bonn

http://www.bmwi.bund.de

Area of responsibility:

- **Economic policy including ICT policy.**
- **Telecommunications security policy.**
- **Contingency planning policy for telecommunications networks and services.**

GERMANY

Federal Network Agency

Contact information and website:

Bundesnetzagentur
Tulpenfeld 4
D-53113 Bonn

Postal address:
Postfach 80 01
D-53105 Bonn

Tel. (49-22) 81 40
Fax (49-22) 814 88 72
E-mail: poststelle@bnetza.de

http://www.bundesnetzagentur.de

Area of responsibility: **The Federal Network Agency is an authority within the scope of business of the Federal Ministry of Economics and Technology. Its task is to provide, by liberalisation and deregulation, for the further development of the electricity, gas, telecommunications, postal and railway markets.**

Federal Criminal Police Office

Contact information and website:

Bundeskriminalamt
D-65173 Wiesbaden

Tel. (49-61) 15 50
Fax (49-61) 15 51 21 41
E-mail: info@bka.de

http://www.bka.de

Area of responsibility: **Federal Police Agency.**

GERMANY

Computer Emergency Response Teams (CERTs)

CERT-BUND

Contact information and website:

Bundesamt für Sicherheit in der Informationstechnik
Referat CERT-Bund
Postfach 200363
D-53133 Bonn

Tel. (49-30) 189 58 25 110
Fax (49-18) 883 08 96 25
E-mail: certbund@bsi.bund.de

http://www.bsi.bund.de/certbund

Area of responsibility: **The constituency is the Federal government departments in Germany.**

CERT-VW

Contact information and website:

Volkswagen AG
CERT-VW
Letter box 1248/3
D-38436 Wolfsburg

Tel. (49-53) 61 92 92 56
Fax (49-53) 61 93 14 23
E-mail: cert-vw@volkswagen.de

Area of responsibility: **The constituency is members of Volkswagen AG.**

CERTBw

Contact information and website:

IT-Zentrum der Bundeswehr
CERTBw
Kommernerstr 188
D-53879 Euskirchen

Tel. (49-22) 519 53 31 05
Fax (49-22) 519 53 31 03
E-mail: certbw@bundeswehr.org

Area of responsibility: **The constituency is the German Department of Defense and Armed Forces.**

GERMANY

CERTCOM

Contact information and website:

CERTCOM AG
CERT Department
Stockholmer Allee 32c
D-44269 Dortmund

Tel. (49-23) 147 64 69 60
Fax (49-23) 147 64 69 89
E-mail: cert@certcom.de

http://www.certcom.de

Area of responsibility: **The constituency is medium-size and large enterprises in the German economy.**

ComCERT

Contact information and website:

Commerzbank AG
ZIT P 3.5
D-60261 Frankfurt

Tel. (49-69) 13 64 28 82
Fax (49-69) 13 64 08 08
E-mail: contact@cert.commerzbank.com

http://www.commerzbank.com
http://www.commerzbank.de

Area of responsibility: **The constituency is members of the Commerzbank Group.**

dCERT

Contact information and website:

dCERT
T-Systems GEI GmbH
Rabinstrasse 8
D-53111 Bonn

Tel. (49-22) 898 41 550
Fax (49-22) 898 41 60
E-mail: dcert@dcert.de

http://www.dcert.de
https://www.dcert.de

Area of responsibility: **The constituency is T-Systems GEI GmbH, Business Unit ITC Security, hosts of dCERT services (T-Systems GEI GmbH and the Business Unit ITC-Security) and subscribers to dCERT services.**

GERMANY

DFN-CERT

Contact information and website:

DFN-CERT Services GmbH
Sachsenstraße 5
D-20097 Hamburg

Tel. (49-40) 808 07 75 55
Fax (49-40) 808 07 75 56
E-mail: cert@dfn-cert.de (for incidents/vulnerabilities)
E-mail: info@dfn-cert.de (for information requests)

http://www.dfn-cert.de

Area of responsibility: **The DFN-CERT is the CSIRT for the German Research Network 'Deutsches Forschungsnetz' (DFN). Its constituency comprises all member institutions of the DFN. The constituency is customers and members of the DFN ("Deutsches Forschungsnetz"), the German national research network.**

FSC-CERT

Contact information and website:

Fujitsu Siemens Computers GmbH
Nixdorf Ring 1
D-33106 Paderborn

Tel. (49-52) 515 25 19 86
Tel. (49-17) 078 57 223
Fax (49-52) 515 25 32
E-mail: fsc-cert@fujitsu-siemens.com

Area of responsibility: **The constituency is members of Fujitsu-Siemens.**

GNS-CERT

Contact information and website:

Global Network Security GmbH
Bornbachstr. 65
D-35789 Weilmünster

Tel. (49-64) 759 14 00
Fax (49-64) 759 14 022
E-mail: cert@gnsec.net

http://www.gnsec.net

Area of responsibility: **The constituency is Global Network Security GmbH, associated partners and customers.**

GERMANY

BFK

Contact information and website:

BFK edv-consulting GmbH
Kriegsstrasse 100
D-76133 Karlsruhe

Tel. (49-72) 196 20 11
Fax (49-72) 196 20 199
E-mail: info@bfk.de

http://www.bfk.de

Area of responsibility: **The constituency is BFK edv-consulting GmbH customers mainly in industrial and financial sector.**

PRE-CERT

Contact information and website:

PRESECURE Consulting GmbH
Sachsenstr. 5
D-20097 Hamburg

Tel. (49-40) 808 07 78 00
Fax (49-40) 808 07 78 77
E-mail: precert@pre-secure.de

http://www.pre-secure.com
http://www.pre-secure.de

Area of responsibility: **The constituency is PRESECURE Consulting GmbH, associated partners and customers.**

RUS-CERT

Contact information and website:

Stabsstelle DV-Sicherheit
(RUS-CERT)
Stuttgart University
Breitscheidstrasse 2
D-70174 Stuttgart

Tel. (49-71) 168 51 23 78
Fax (49-71) 168 58 36 88
E-mail: cert@uni-stuttgart.de

http://cert.uni-stuttgart.de

Area of responsibility: **The constituency is the University of Stuttgart in Germany.**

GERMANY

SAP CERT

Contact information and website:

SAP CERT / SAP Corporate Security
Dietmar-Hopp-Allee 16
D-69190 Walldorf

Tel. (49-62) 27 76 65 26
Fax (49-62) 27 74 18 79
E-mail: cert@sap.com

http://www.first.org/members/teams/sap_cert

Area of responsibility: **The constituency is customers and internal users of SAP AG.**

S-CERT

Contact information and website:

S-CERT
c/o Informatikzentrum der Sparkassenorganisation GmbH
Simrockstr.4
D-53113 Bonn

Tel. (49-22) 84 49 54 32
Fax (49-22) 84 49 54 31
E-mail: S-CERT@S-CERT.de

http://www.s-cert.de

Area of responsibility: **The constituency is members of the German Savings Banks Organisation (Country Banks, Saving Banks, Insurer and their Processing Centres).**

SECU-CERT

Contact information and website:

Kronprinzenstr. 30
D-45128 Essen

Tel. (49-40) 696 59 90
Fax (49-40) 696 59 929
E-mail: security@secunet.de

http://www.secunet.com

Area of responsibility: **The constituency is members of Secunet Security Networks AG.**

GERMANY

Siemens-CERT

Contact information and website:

Siemens AG
Siemens CERT
Corporate Technology
CT IC CERT
D-81730 Munich

Tel. (49-89) 63 64 89 40
Fax (49-89) 63 64 11 66
E-mail: cert@siemens.com

http://www.trusted-introducer.nl/teams/siemens-cert.html

Area of responsibility: **The constituency is Siemens Group worldwide.**

T-COM-CERT

Contact information and website:

Marderweg 9
D-44892 Bochum

Tel. (49-23) 45 05 78 00
Fax (49-21) 51 36 60 47 70
E-mail: cert.t-com@telekom.de

http://www.telekom.de

Area of responsibility: **The constituency is Members of the German Telekom.**

Telekom-CERT

Contact information and website:

Deutsche Telekom AG
Global Group Security / Telekom-CERT
In der Raste 18
D-53219 Bonn

Tel. (49-22) 818 17 52 13
Fax (49-21) 513 36 22 247
E-mail: cert@telekom.de

Area of responsibility: **The constituency is members of Deutsche Telekom AG, subsidiary companies and associated companies.**

GERMANY

Industry organisations active in network and information security

Bitkom

Contact information and website:

Bundesverband Informationswirtschaft, Telekommunikation und neue Medien e.V. (Bitkom)
Albrechtstraße 10 A
D-10117 Berlin

Tel. (49-30) 27 57 60
Fax (49-30) 27 57 64 00

Postal address:
Postfach 640 144
D-10047 Berlin

Brussels office:
Rue du Commerce 31
B-1000 Brussels

Tel. (32-2) 290 86 71
Fax (32-2) 290 86 72
E-mail: bitkom@bitkom.org

http://www.bitkom.org

Area of responsibility: **Bitkom is the voice of the IT, telecommunications and new media industry in Germany. The organisation represents more than 1 200 companies, 900 of which are members. Education and the training of IT and telecommunications specialists, green ICT, e-government, e-health, economic policy, copyright and patent law, security and privacy issues, software technologies, consumer electronics, climate protection, and sustainability as well as a new legal framework for telecommunications and the media are the core of Bitkom's political agenda.**
Bitkom has a seat on the executive board of DIGITALEUROPE, the European Information, Communications and Consumer Electronics Technology Industry Associations.

GERMANY

eco

Contact information and website:

Verband der deutschen
Internetwirtschaft e.V.
Lichtstraße 43h
D-50825 Köln

Tel. (49-221) 70 00 480
Fax (49-221) 70 00 48 11
E-mail: info@ eco.de

Berlin office:
Marienstraße 12
D-10117 Berlin

Tel. (49-30) 24 08 36 96
Fax (49-30) 24 08 36 97
E-mail: berlin@eco.de

http://www.eco.de

Area of responsibility: **eco is the association of German Internet enterprises representing more than 350 members. All of the approx. 230 major German Internet service providers (ISPs) are members. eco's main fields of expertise and activity are clustered around topics such as infrastructure and technology, content, applications, as well as legal and regulatory matters.**
eco runs the largest German data exchange, De-CIX (Deutscher Commercial Internet Exchange) covering about 80 percent of national and 35 percent of international network traffic.
Moreover, eco is a founding member of EuroISPA (the Association of European Internet Service Providers - cf. section on European umbrella organisations).

GERMANY

VATM

Contact information and website:

Verband der Anbieter von Telekommunikations- und Mehrwertdiensten e.V. (VATM)
Oberländer Ufer 180-182
D-50968 Köln

Tel. (49-221) 37677-25
Fax (49-221) 37677-26
E-mail: vatm@vatm.de

Berlin office:
Albrechtstraße 12
D-10117 Berlin

Tel. (49-30) 50 56 15 38
Fax (49-30) 50 56 15 39
E-mail: berlin@vatm.de

Brussels office:
Square Ambiorix 13
B-1000 Brussels

Tel. (32-2) 235 09 80
Fax (32-2) 286 51 79
E-mail: brussels@vatm.de

http://www.vatm.de

Area of responsibility: **The Association of Telecommunications and Value-Added Service Providers (VATM) represents more than 70 telecommunications and multimedia companies active in the German market. The majority of VATM members are subsidiaries of, or affiliated with European and overseas service providers.**

GERMANY

VDE

Contact information and website:

Verband der Elektrotechnik, Elektronik und Informationstechnik e.V.
Stresemannallee 15
D-60596 Frankfurt/Main

Tel. (49-69) 630 80
Fax (49-69) 631 29 25
E-mail: service@vde.com
E-mail: itg@vde.com

Berlin office:
Bismarckstraße 33
D-10625 Berlin

Tel. (49-30) 383 868 21
Fax (49-30) 383 868 50
E-mail: berlin@vde.com

Brussels office:
Rue d'Arlon 25
B-1050 Brussels

Tel. (32-2) 234 61 25
Fax (32-2) 234 61 81
E-mail: brussels@vde.com

http://www.vde.com
http://www.vde.com/en/Technical%20Societies/Pages/ITG.aspx

Area of responsibility: **The Association for Electrical, Electronic and Information Technologies (VDE) represents over 34 000 individual members, including a broad spectrum of engineers, scientists, technicians and some 5 000 students. In addition, 1 250 corporate and institutional members represent major German enterprises of the electrical, electronic and information technology industry, electrical utilities, federal authorities and institutions. VDE works on a number of levels to pursue its aims. This ranges from running five scientific organisations and organising international technical symposia and conferences, to operating an internationally renowned testing and certification institute for electrotechnical products, components and systems. The Information Technology Society (ITG) deals with all aspects of information technology in industry, administration, teaching, research and science. Its primary aim is to promote the scientific and technical development of information technology and its practical application. The ITG works closely with a wide range of international organisations concerned with ICT including the ITU and CEPIS (cf. section on International and European umbrella organisations respectively).**

GERMANY

ZVEI

Contact information and website:

Zentralverband Elektrotechnik- und Elektronikindustrie e.V.
Lyoner Straße 9
D-60528 Frankfurt/Main

Tel. (49-69) 630 20
Fax (49-69) 630 23 17
E-mail: zvei@zvei.org

Postal address:
Postfach 70 12 61
D-60591 Frankfurt/Main

Tel. (49-30) 306960-0
Fax (49-30) 306960-20
E-mail: berlin@zvei.org

Berlin office:
Voßstraße 22
D-10117 Berlin

Tel. (32-2) 290 86 64
Fax (32-2) 290 86 66
E-mail: bruessel@zvei.org

Brussels office:
Rue du Commerce 31
B-1000 Brussels

http://www.zvei.de

Area of responsibility: **ZVEI represents 1 600 enterprises of the German electrical and electronics industry. Membership includes enterprises manufacturing electrical engineering products, producing software, operating electrical and electronics systems and networks or providing electronic information services. ZVEI is a member of DIGITALEUROPE, the European Information, Communications and Consumer Electronics Technology Industry Associations (cf. section on European umbrella organisations).**

GERMANY

Academic organisations active in network and information security

University of Applied Sciences Gelsenkirchen, Faculty of Computer Sciences, Institute for Internet Security

Contact information and website:

Fachhochschule Gelsenkirchen
Institut für Internet-Sicherheit
Neidenburger Straße. 43
D-45877 Gelsenkirchen

Tel. (49-209) 9596 515
Fax (49-209) 9596 490
E-mail: information@internet-sicherheit.de

https://www.internet-sicherheit.de

Area of responsibility: **Internet research, Internet Early Warning Systems, NIS research, e-mail security, Identity Management, Trusted Computing. The Institute for Internet-Security is an independent, scientific facility of the Gelsenkirchen University of Applied Sciences. Besides research and development, the institute is a service provider with a focus on Internet Security. One of the overall tasks is to enhance research and development in terms of Internet Security and to improve the statutory framework of Internet Security. Since the offical opening in May 2005, the research team turned the Institute into one of the most considerable organisations for Internet Security. The aim is to make the internet a more trustworthy and secure place.**

University of Bamberg, Faculty of Information Systems and Applied Computer Sciences

Contact information and website:

Otto-Friedrich-Universität Bamberg
Fakultät Wirtschaftsinformatik
und Angewandte Informatik (WIAI)
Feldkirchenstraße 21
D-96045 Bamberg

Tel. (49-951) 863 2801
Fax (49-951) 863 2802
E-mail: dekanat@wiai.uni-bamberg.de

http://www.uni-bamberg.de/wiai
http://www.uni-bamberg.de/gdi/leistungen
lehre/uebersicht/informationssicherheit

Area of responsibility: **Geo-information systems and services, digital libraries and archives, mobile assistance systems, computer-mediated communication; communication services, telecommunication systems, computer networks; SOA, middleware-integration, robust distributed and mobile systems, visual design and programming languages, visualisation of complex software systems.**

GERMANY

Ruhr-University Bochum, Horst Grötz Institute for IT-Security

Contact information and website:

Building IC 4/146
Universitätsstraβe 150
D-44780 Bochum

Tel. (49-234) 32 26692
Fax (49-234) 32 14886

http://www.hgi.rub.de

Area of responsibility: **Cryptographic Mechanisms and Securiy Models, Embedded Security, System Security, Network and Data Security, Cryptology and IT-Security, Mathematical and Algorithmic Aspects of Applied Cryptography, Stochastics, E-Business Security, Business Informatics, Operations Research and Accounting, Media Law and Information Technology Law.**

International School of IT Security (isits)

Contact information and website:

Lise-Meitner-Allee 4
D-44801 Bochum

Tel. (49-234) 32 22873
Fax (49-234) 32 14957
E-mail: info@is-its.org

https://www.is-its.org

Area of responsibility: **Master of Science in Applied IT Security.**

GERMANY

University of Bonn, Institute of Computer Science IV, Communication and Distributed Systems

Contact information and website:

Römerstraße 164
D-53117 Bonn

Tel. (49-228) 73 4118
Fax (49-228) 73 4571
E-mail: office4@cs.uni-bonn.de

http://iv.cs.uni-bonn.de

Area of responsibility: **The Institute of Computer Science IV addresses a wide range of topics. With long-term cooperation contracts linking the department to the Fraunhofer Institute IAIS and to the FGAN Institute FKIE, it reaches out to application-oriented research institutes in the region. Numerous joint research activities with these institutes and project-based cooperative research with key industry players such as Siemens, Nokia, T-Com and T-Mobile, allow both staff and students, to work on next generation prototype systems. In addition, the institute is active in basic research efforts funded by the DFG (the German Research Foundation), by the EU and others.**

Technical University (TU) of Dortmund, Faculty of Computer Science, Information Systems and Security (ISSI)

Contact information and website:

August-Schmidt-Straße 12
D-44227 Dortmund

Tel. (49-231) 755 2641
Fax (49-231) 755 2405

http://ls6-www.informatik.uni-dortmund.de
http://ls6-www.informatik.uni-dortmund.de/index.php?id=6&w=0&l=2

Area of responsibility: **Research and teaching in fields of information systems and security.**

GERMANY

Technical University (TU) of Dresden, Faculty of Computer Science - Institute of Systems, Architecture - Chair of Operating Systems

Contact information and website:

Postal address for letters:
TU Dresden
Department of Computer Science
D-01062 Dresden

Postal address for parcels:
TU Dresden
Department of Computer Science
Helmholtzstraße 10
D-01069 Dresden

Visiting address:
Nöthnitzer Str. 46
D-01187 Dresden

Tel. (49-351) 463 38282
Fax (49-351) 463 38284

http://www.inf.tu-dresden.de/index.php?node_id=1141

Area of responsibility: **Secure operating systems, Microcentres /L4, Trusted Computing, TPMs, Systems with extremely small trusted computing base, Secure start-up, IPSec, Real-time system, Trusted GUI.**

GERMANY

University of Hildesheim, Institute of Computer Science

Contact information and website:

Postal Address:
Stiftung-Universität Hildesheim
Institut für Informatik
Intelligente Informationssysteme (IIS)
Marienburger Platz 22
D-31141 Hildesheim

Tel. (49-5121) 883 750 (IIS)
E-mail: webmaster@iis.uni-hildesheim.de

Stiftung-Universität Hildesheim
Institut für Informatik
Software Systems Engineering (SSE)
Marienburger Platz 22
D-31141 Hildesheim

Tel. (49-5121) 883 760 (SSE)
Fax (49-5121) 883 769 (SSE)

Stiftung-Universität Hildesheim
Institut für Informatik
Information Systems and Machine
Learning Lab (ISMLL)
Marienburger Platz 22
D-31141 Hildesheim

Tel. (49-5121) 883 850 (ISMLL)
Fax (49-5121) 883 859 (ISMLL)

Visiting Address:
Stiftung Universität Hildesheim
Institut für Informatik
Samelsonplatz 1
D-31141 Hildesheim

http://www.uni-hildesheim.de/de/iis_home.htm
http://www.sse.uni-hildesheim.de/de/17175.htm
http://www.ismll.uni-hildesheim.de/index_en.html
http://www.uni-hildesheim.de/de/ifi.htm

Area of responsibility: **Intelligent Information Systems (IIS), Software Systems Engineering (SSE), Information Systems and Machine Learning Lab (ISMLL).**

GERMANY

Technical University Hamburg-Harburg Information and Communication Systems "CIT - Communication and Information Technologies"

Contact information and website:

Technische Universität Hamburg-Harburg
Information and Communication Systems
Schwarzenbergstraße 95
D-21073 Hamburg

Tel. (49-40) 42 878 3049

http://www.tu-harburg.de/cit

Area of responsibility: **Modern Methods for Modelling of Communication Networks, Software Security, Web Engineering, Electronic Commerce.**

Technical University Ilmenau

Contact information and website:

Technische Universität Ilmenau
Fakultät für Wirtschaftswissenschaften
Institut für Wirtschaftsinformatik
Fachgebiet Informations- und Wissensmanagement

Postal address:
Postfach 100565
D-98684 Ilmenau

Visiting Address:
Helmholtzplatz 3 (Oeconomicum)
D-98693 Ilmenau

Tel. (49-3677) 69 4040
Fax (49-3677) 69 4204
E-mail: iwm@tu-ilmenau.de

http://informationsmanagement.wirtschaft.tu-ilmenau.de

Area of responsibility: **System Development, software, telematics.**

GERMANY

University of Regensburg, Faculty Management of Information Security

Contact information and website:

Universität Regensburg
Lehrstuhl Management der Informationssicherheit
Universitätsstraße 31
D-93053 Regensburg

Tel. (49-941) 943 2871
Fax (49-941) 943 2888

http://www-sec.uni-regensburg.de

Area of responsibility: **Secure business processes, secure communication infrastructures, network and internet security, mobile security and distributed systems, data protection, privacy and multilateral security, identity management and Public Key Infrastructures (PKI), Digital Rights Management (DRM).**

University of Wuppertal, Faculty D - Safety Engineering

Contact information and website:

Bergische Universität Wuppertal
Faculty D - Safety Engineering

Postal Address:
PO Box
D-42097 Wuppertal

Visiting Address:
Gaußstraße 20
D-42119 Wuppertal

Tel. (49-202) 439 2414
Fax (49-202) 439 3922

http://www.uni-wuppertal.de

Area of responsibility: **The first independent Faculty of Safety Engineering in Germany was founded at the Bergische Universität Wuppertal (Wuppertal University) in 1975. Today, every year about 500 students are trained in order to attain Bachelors of Science Safety Engineering as well as Masters of Science Safety Engineering, M.Sc. Fire Safety Engineering and M.Sc. Quality Management. Outstanding engineers and scholars in general can receive a Doctors degree as Dr.-Ing. (doctor of engineering) as well as Dr. rer. sec. (rerum securitatem). In addition to teaching, the currently 14 interdisciplinary chairs are doing in-depth research.**

GERMANY

University of Applied Science Ludwigshafen/Rhein
Chair Information Management and Consulting

Contact information and website:

Ernst-Boehe-Straße 4
D-67059 Ludwigshafen am Rhein

Tel. (49-621) 5203 227

http://web.fh-ludwigshafen.de

Area of responsibility: **University of Applied Sciences in Ludwigshafen offers study paths for business information systems, information management and consulting in different variations leading to the degrees "Bachelor of Science" and "Master of Science" respectively. Information security is part of the curriculum. Much basic work and research has been done in cooperation with external companies as well as in the context of seminars and thesis.**

University of Applied Science Brandenburg
Department of Business and Management

Contact information and website:

Magdeburger Straße 50
D-14770 Brandenburg

Tel. (49-3381) 355 201
Fax (49-3381) 355 199

http://www.fh-brandenburg.de

Area of responsibility: **Master of Science Security Management: The University of Applied Sciences Brandenburg offers the fully accredited master study course "Security Management" in cooperation with companies like SAP, Commerzbank, T-System and Lampertz. During three semesters, which can be fulfilled extra-occupational, students receive an overall view of security in companies and organisations, based on a practically oriented basic education. Each student can place individual focus on a special topic, e.g. information security, forensics, security of buildings and persons as well as business continuity or crisis management.**

GERMANY

Free University of Berlin - Institute of Computer Science Computer Systems and Telematics

Contact information and website:

Takustraβe 9
D-14195 Berlin

Tel. (49-30) 838 75212
Fax (49-30) 838 75194

http://cst.mi.fu-berlin.de

Area of responsibility: Focus of research at CST (Computer Systems & Telematics) group at Freie Universität Berlin (FU Berlin) is on mobile and wireless communications, communication architectures and operating systems for embedded devices, and quality of service aspects in communication systems. Within these topics CST develops software and hardware solutions for research prototypes, cooperates in international research projects, and integrates components in industrial solutions. Main emphasis is always on robustness, reliability, and security of all solutions.

University of Freiburg, IMTEK - Institute for Microsystem Technology, Laboratory for Electrical Instrumentation

Contact information and website:

Georges-Köhler-Allee 103
D-79110 Freiburg

Tel. (49-761) 203 7232
Fax (49-761) 203 7222

http://www.imtek.de/emp
http://cst.mi.fu-berlin.de

Area of responsibility: The core business of our research in safety and security includes:

- embedded wireless energy autonomous microsystems;
- energy harvesting strategies for autonomous microsystems;
- measuring and sensing and strategies;
- design of antennae and communication protocols;
- signal processing and sensor-actuator interfaces;
- redundancy of microsystems and on-chip systems;
- wireless passive and active sensor devices and radio frequency identification tags;
- surface and bulk acoustic wave devices for sensor, radio frequency identification and frequency control applications;
- research on materials of suitability of surface and bulk acoustic wave components.

GERMANY

Leibniz University Hanover, Faculty of Law, Institute for Legal Informatics (IRI)

Contact information and website:

Königsworther Platz 1
D-30167 Hannover

Tel. (49-511) 762 8161
Fax (49-511) 762 8290
E-mail: sekretariat@iri.uni-hannover.de

http://www.iri.uni-hannover.de

Area of responsibility: **IRI research focuses on data protection law, data security law, medico-legal aspects of information technology, intellectual property law (in particular copyright law), telecommunications law as well as the law of electronic business transactions. Work has also recently included aspects of legal theory and biotechnology law.**

Leibniz University Hanover Research Initiative Safety & Security

Contact information and website:

An der Universität 2
D-30823 Garbsen

Tel. (49-511) 762 9846
Fax (49-511) 762 9899

http://www.fis.uni-hannover.de

Area of responsibility: **The thematic complex 'safety and security' are currently burning issues in a worldwide context. Due to the broad heading of the subject, an interdisciplinary approach is indispensable. Leibniz University Hanover has installed the "research initiative safety & security", in which 25 institutions of all 9 faculties are co-operating to formulate and investigate problems and find solutions; researchers have technical, humanistic and socio-scientific origins. The research initiative's efforts are coordinated by a coordination team of researchers with a historical/socio-scientific and mechanical engineering background.**

GERMANY

Passau University, Institute of IT-Security and Security Law

Contact information and website:

Innstraβe 43
D-94032 Passau

Tel. (49-851) 509 3021
Fax (49-851) 509 3212
E-mail: isl.office@fim.uni-passau.de

http://www.isl.uni-passau.de

Area of responsibility: **The Institute of IT-Security and Security Law (ISL) is characterised by its interdisciplinary focus on computer science, law and economics. The technical and economical aspects of IT security are extended to the dimension of law. With this interdisciplinary focus on IT security, the institute has a broad research field and can serve a broad market. Synergy between theory and practice as well as research and industry are in ISL's focus.**

Technische Universität Berlin
Fakultät IV für Elektrotechnik und Informatik

Contact information and website:

DAI-Labor
Sekretariat TEL14
Ernst-Reuter-Platz 7
D-10587 Berlin

Tel. (49-30) 314 74 000 / 02
Fax (49-30) 314 74 003

http://www.dai-labor.de

GERMANY

TU Braunschweig
Institut für Betriebssysteme und Rechnerverbund

Contact information and website:

Mühlenpfordtstr. 23
D-38106 Braunschweig

Tel. (49-531) 391 32 83
Fax (49-531) 391 59 36
E-mail: info@ibr.cs.tu-bs.de

http://www.iri.uni-hannover.de

Arbeitsgruppe Advanced Multimedia and Security, Fakultät für Informatik, Institut für Technische und Betriebliche Informationssysteme

Contact information and website:

Otto-von-Guericke-Universität
Magdeburg
Universitätsplatz 2
D-39106 Magdeburg

Tel. (49-391) 67 189 65
Fax (49-391) 67 181 10

http://omen.cs.uni-magdeburg.de/itiamsl

b-it
(Bonn-Aachen International Center for Information Technology)

Contact information and website:

Department of Computer Security
Dahlmannstraße 2
D-53113 Bonn

Tel. (49-228) 26 990
Fax (49-228) 26 991 42
E-mail: info@b-it-center.de

GERMANY

Universität Mannheim
Lehrstuhl für Praktische Informatik 1

Contact information and website:

A5,6
D-68131 Mannheim

Tel. (49-621) 181 25 45
Fax (49-621) 181 35 77

http://pi1.informatik.uni-mannheim.de

Universität Karlsruhe, Fakultät fór Informatik, Institut für Kryptographie und Sicherheit (IKS)/ Europäische Institut für Systemsicherheit (EISS)

Contact information and website:

Am Fasanengarten 5
Geb. 50.34
D-76131 Karlsruhe

Tel. (49-721) 608 42 05
Fax (49-721) 608 55 022
E-mail: EISS_Office@ira.uka.de

LMU München
Institut für Informatik

Contact information and website:

Oettingenstraβe 67
D-80538 München

Tel. (49-89) 218 091 53
Fax (49-89)218 091 47

http://www.mobile.ifi.lmu.de

GERMANY

Fraunhofer SIT, Sichere Informationstechnologie, Technische Universität München, Lehrstuhl für Sicherheit in der Informatik (I20)

Contact information and website:

Boltzmannstraße 3
D-85748 Garching bei München

Tel. (49-89) 289 185 78
Fax (49-89) 289 185 79

http://www.sec.in.tum.de

GERMANY

Other bodies and organisations active in network and information security

Deutschland sicher im Netz e.V. (DsiN)

Contact information and website:

Deutschland sicher im Netz e.V.
Albrechtstraße 10 a
D-10117 Berlin

Tel. (49-30) 275 76 310
Fax (49-30) 275 76 513 10
E-mail: info@sicher-im-netz.de

http://www.sicher-im-netz.de

Area of responsibility: **DsiN is an association under the patronage of the German Federal Minister of the Interior. Members are companies, associations and inter-trade organisations from the field of IT-security. Main goal of DsiN is to raise awareness among consumers and companies towards a safer use of internet and IT in general.**

Initiative D21

Contact information and website:

Initiative D21 e. V.
Reinhardtstraße 38
D-10117 Berlin

Tel. (49-30) 526 87 22 50
Fax (49-30) 526 87 22 60
E-mail: kontakt@initiatived21.de

http://www.initiatived21.de

Area of responsibility: **D21 is Germany's largest public private partnership and its goal is to improve the general conditions necessary to move on successfully into the information and knowledge society.**

vzbz

Contact information and website:

Verbraucherzentrale Bundesverband e.V.
Markgrafenstraße 66
D-10969 Berlin

Tel. (49-30) 25 80 00
Fax (49-30) 25 80 02 18
E-mail: info@vzbv.de

http://www.vzbv.de

Area of responsibility: **The Federation of German Consumer Organisations (vzbv) is a non-governmental organisation acting as an umbrella for 41 German consumer associations. It represents the interests of consumers in public and vis-a-vis legislators, the private sector and civil society.**

GERMANY

Stiftung Warentest

Contact information and website:

Lützowplatz 11–13
D-10785 Berlin

Tel. (49-30) 263 10
Fax (49-30) 26 31 27 27
E-mail: E-mail@stiftung-warentest.de

http://www.stiftung-warentest.de

Area of responsibility: **Foundation for comparative testing of products and services.**

Klicksafe.de

Contact information and website:

c/o Landeszentrale für Medien und Kommunikation (LMK) Rheinland-Pfalz
Turmstraße 10
D-67059 Ludwigshafen

Tel. (49-62) 15 20 22 71
Fax (49-62) 15 20 22 79
E-mail: info@klicksafe.de

http://www.klicksafe.de

Area of responsibility: **The German awareness node 'klicksafe.de' is part of the European Internet safety network 'Insafe' under the 'Safer Internet' programme which aims to promote safer use of the Internet and new online technologies, particularly for children, and to fight against illegal content and content unwanted by the end-user, as part of a coherent approach by the European Union.**

GERMANY

TeleTrusT

Contact information and website:

TeleTrusT Germany (TeleTrusT Deutschland e.V.)
Chausseestrasse 17
D-10115 Berlin

Tel.: +49 30 400 54 306
Fax: +49 30 400 54 311
E-Mail: info@TeleTrusT.de

http://www.TeleTrusT.de

Area of responsibility: **The IT Security association TeleTrusT was founded in 1989 to establish reliable conditions for trustworthy information and communication technologies.**
TeleTrusT quickly developed into a well known competence network for IT Security whose voice is heard throughout Germany and Europe.
Today TeleTrusT represents more than 100 members from industry, science and research as well as public institutions.
In project groups on current questions in IT Security and Security Management the members exchange their know-how. Thus the European Bridge CA has been developed providing more than 700.000 public-key-certificates for secure eMail communication. The certificate "TeleTrusT Information Security Professional" T.I.S.P. qualifies participants as experts in IT Security.

GREECE

Time Zone: Standard Time = UTC + 2; Summer Time = UTC + 3

National authorities in network and information security
>>148 Ministry of Transport and Communications
>>148 General Secretariat for Public Administration and Electronic Governance
Ministry of the Interior, Public Administration and Decentralisation
>>148 General Secretariat for Information Systems,
Ministry of Economy and Finance
>>149 General Secretariat for Research and Technology
Ministry of Development
>>149 DART - Digital Awareness and Response to Threats -
Special Secretariat for Digital Planning Hellenic Ministry of Economy and Finance
>>149 EETT (National Telecommunications and Post Commission)
>>150 ADAE (Hellenic Authority for Communication Privacy)
>>150 National Intelligence Agency
Ministry of Public Order
>>150 Hellenic National Defense General Staff/Military Intelligence
Joint Directorate/SEC-CI Division
Ministry of National Defense
>>150 Hellenic Data Protection Authority

Computer Emergency Response Teams (CERTs)
>>151 AUTH-CERT
>>151 FORTH CERT
>>151 GRNET-CERT

Industry organisations active in network and information security
>>152 SEPE (Federation of Hellenic Information Technology & Communications Enterprises)
>>152 SEPVE (Association of Information Technology Companies of Northern Greece)

Academic organisations active in network and information security
>>153 ICS–FORTH (Institute for Computer Science Foundation For Research and Technology Hellas)
>>153 GRNET (Greek Research and Technology Network)

Other bodies and organisations active in network and information security
>>154 INKA (General Consumers' Federation of Greece)
>>154 KEPKA (Consumers' Protection Center)
>>154 E.K.PI.ZO (Association for the Quality of Life)
>>155 SafeNetHome
>>155 SafeLine
>>155 Information Society in Greece

GREECE

National authorities in network and information security

Ministry of Transport and Communications

Contact information and website:

General Directorate of Communications
Anastasseos Street 2
GR-10191 Papagou, Athina

Tel. (30) 21 06 50 88 09
Fax (30) 21 06 50 85 49
E- mail: ict@yme.gov.gr

http://www.yme.gov.gr

Area of responsibility:
- **ICT strategy.**
- **ICT technical regulations.**

General Secretariat for Public Administration and Electronic Governance - Ministry of the Interior, Public Administration and Decentralisation

Contact information and website:

Vassilissis Sofias Street 15
GR-10674 Athina

Tel. (30) 21 03 22 35 21
Fax (30) 21 03 24 78 169

http://www.gspa.gr

Area of responsibility: **Development of e-government strategy and implementation of electronic signature in the public sector.**

General Secretariat for Information Systems, Ministry of Economy and Finance

Contact information and website:

Chandri and Thessalonikis Street 1
GR-18346 Athina

Tel. (30) 21 04 80 20 00
E-mail: info@gsis.gr

http://www.e-oikonomia.gr

Area of responsibility: **Design and implementation of information systems for tax offices.**

GREECE

General Secretariat for Research and Technology Ministry of Development

Contact information and website:

Mesogeion Avenue 14–18
GR-11527 Athina

Tel. (30) 21 07 45 80 00

http://www.gsrt.gr

Area of responsibility: **ICT research.**

DART - Digital Awareness and Response to Threats - Special Secretariat for Digital Planning Hellenic Ministry of Economy and Finance

Contact information and website:

23-25 Lekka Str.
GR-10562 Athina

Tel. (30) 21 03 72 24 36
Tel. (30) 21 31 50 05 93
Fax (30) 21 03 72 24 98

http://www.dart.gov.gr

Area of responsibility: **The "Digital Awareness and Response to Threats" team aims at co-ordinating the work and joining the forces of all Greek institutional actors, regulatory authorities and NGOs that relate to digital security and the build-up of trust for the Information and Communication Technologies. DART objectives include the formulation of proposals for digital security, the increase of awareness at citizens' level and the exchange of know-how and timely information on aspects of digital security. The DART aims at increasing the confidence of citizens, SMEs and public organisations towards the new electronic means and especially the Internet.**

EETT (National Telecommunications and Post Commission)

Contact information and website:

Kifissias Avenue 60
GR-15125 Maroussi
Athina

Tel. (30) 21 06 15 10 00
Fax (30) 21 06 10 50 49
E-mail: info@eett.gr

http://www.eett.gr

Area of responsibility: **National regulatory authority for telecommunications responsible for the monitoring and implementation of competition legislation on the electronic communications sector.**

GREECE

ADAE
(Hellenic Authority for Communication Privacy)

Contact information and website:

Ierou Lohou 3
GR-15124 Marousi
Athina

Tel. (30) 21 06 38 76 01
Fax (30) 21 06 38 76 66
E-mail: info@adae.gr

http://www.adae.gr

Area of responsibility: **Law enforcement in ICT, on network security and integrity.**

National Intelligence Agency - Ministry of Public Order

Contact information and website:

P. Kanellopoulou Street 4
GR-10177 Athina

Tel. (30) 21 06 97 70 00
Fax (30) 21 06 91 26 61

Area of responsibility: **National intelligence.**

Hellenic National Defense General Staff/Military Intelligence Joint Directorate/SEC-CI Division - Ministry of National Defense

Contact information and website:

Stratopedo Papagou
ST G 1020
GR-15451 Holargos Athina

Tel. (30) 21 06 57 21 79
Fax (30) 21 06 42 64 32

Area of responsibility: **National intelligence.**

Hellenic Data Protection Authority

Contact information and website:

Kifisias Avenue 1–3
GR-11523 Athina

Tel. (30) 21 06 47 56 00
Fax (30) 21 06 47 56 28
E-mail: contact@dpa.gr

Area of responsibility: **Supervisory authority in the field of data protection, incl. data and network secu-**

GREECE

Computer Emergency Response Teams (CERTs)

AUTH-CERT

Contact information and website:

Network Operations Center
Aristotle University of Thessaloniki
PO Box 888
GR-54124 Thessaloniki

Tel. (30) 23 10 99 84 17
Fax (30) 23 10 99 84 92
E-mail: cert@auth.gr

http://www.auth.gr
http://noc.auth.gr

Area of responsibility: **The constituency is users of systems connected to the network of Aristotle University of Thessaloniki.**

FORTH CERT

Contact information and website:

Vassilika Vouton
PO Box 1385
GR -71110 Heraklion

Tel. (30) 28 10 39 14 63
Fax (30) 28 10 39 16 41
E-mail: ABUSE@ICS.FORTH.GR

Area of responsibility: **The constituency is FORTH members, research industry.**

GRNET-CERT

Contact information and website:

GRNET-CERT
c/o University of The Aegean
Michalon 8
GR-82100 Chios

Tel. (30) 22 71 03 50 44
Fax (30) 22 71 03 50 59
E-mail: grnet-cert@grnet.gr

http://cert.grnet.gr

Area of responsibility: **The constituency is all users connected to the Greek Research and Technology Network.**

GREECE

Industry organisations active in network and information security

SEPE
(Federation of Hellenic Information Technology & Communications Enterprises)

Contact information and website:

Lagoumitzi Street 23
GR-17671 Athina

Tel. (30) 210 924 95 40-1
Tel. (30) 210 924 95 42
Fax (30) 210 924 95 42
E-mail: info@sepe.gr

http://www.sepe.gr

Area of responsibility: **The Federation of Hellenic Information Technology & Communications Enterprises (SEPE) is a non-profit organisation, established in 1995. Over 400 companies are currently members of SEPE and collectively they hold more than 95 % of the country's turnover in the Information Technology and Telecommunication Industry. The main objectives of SEPE are to promote Information and Communications Technologies (ICT) in Greece and to enlarge ICT Industry's market. SEPE also represents the interests of the Greek ICT Enterprises vis-à-vis the Greek Government, the European Commission and other bodies of influence.**

SEPVE
(Association of Information Technology Companies of Northern Greece)

Contact information and website:

9th Km Thessaloniki–Thermi
(Building Thomas)
PO Box 60526
GR-57001 Thessaloniki

Tel. (30) 2310 36 51 30
Tel. (30) 2310 36 51 31
Tel. (30) 2310 36 51 32
Fax (30) 2310 36 51 33
E-mail: sepve@sepve.org.gr

http://www.sepve.org.gr

Area of responsibility: **SEPVE numbers more than 220 member enterprises. Over the 12 years since its foundation the association has organised a significant number of events, training seminars, conferences and forums, while taking part in an even larger number of such events organised by other associations and agencies. SEPVE has also focused on organising business delegations to countries in south-eastern Europe.**

GREECE

Academic organisations active in network and information security

ICS–FORTH
(Institute for Computer Science - Foundation For Research and Technology Hellas)

Contact information and website:

Vassilika Vouton
PO Box 1385
GR-71110 Heraklion, Crete

Tel. (30) 2810 39 16 00
Tel. (30) 2810 39 16 05
Tel. (30) 2810 39 17 96
Fax (30) 2810 39 16 01
E-mail: ics@ics.forth.gr

http://www.ics.forth.gr

Area of responsibility: **Network development and NIS research. The Institute of Computer Science (ICS) has had a relatively long history and recognised tradition, since its establishment in 1983, in conducting basic and applied research, developing applications and products, providing services, and playing a leading role in Greece and internationally, in the fields of Information and Communication Technologies. Activities of ICS cover important research and development areas, encompassing new perspectives, emerging fields of research and technological challenges worldwide. ICS acts as a catalyst for the development of the Information and Communication Technologies sector in Greece, and the creation of favourable conditions for the emergence of an Information Society acceptable by all citizens.**

GRNET
(Greek Research and Technology Network)

Contact information and website:

Mesogeion Avenue 56
GR-11527 Athina

Tel. (30) 210 747 42 74
Fax (30) 210 747 44 90
E-mail: info@grnet.gr

http://www.grnet.gr

Area of responsibility: **Network development and NIS research.**

GREECE

Other bodies and organisations active in network and information security

INKA
(General Consumers' Federation of Greece)

Contact information and website:

Akadimias Avenue 7
GR-10671 Athina

Tel. (30) 21 03 63 24 43
Fax (30) 21 03 63 39 76
E-mail: inka@inka.gr

http://www.inka.gr

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

KEPKA
(Consumers' Protection Center)

Contact information and website:

Tsimiski Street 54
GR-54623 Thessaloniki

Tel. (30) 23 10 26 94 49
Fax (30) 23 10 24 22 11
E-mail: consumers@kepka.org

http://www.kepka.org

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

E.K.PI.ZO
(Association for the Quality of Life)

Contact information and website:

Valtetsiou Street 43-45
GR-10681 Athina

Tel. (30) 21 03 30 44 44
Fax (30) 21 03 30 05 91
E-mail: info@ekpizo.gr

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

GREECE

SafeNetHome

Contact information and website:

E-mail: info@saferInternet.gr

http://www.grnet.gr

Area of responsibility: Part of the European 'Insafe' Internet safety network under the 'Safer Internet' programme which aims to promote safer use of the Internet and new online technologies, particularly for children, and to fight against illegal content and content unwanted by the end-user, as part of a coherent approach by the European Union.

SafeLine

Contact information and website:

http://www.safeline.gr

Area of responsibility: SafeLine cooperates with Internet service providers, the national academic network 'GRNET' and the national school network, research and cultural Institutions, consumer organisations and the Greek Police, on restricting the flow of illegal content on the Internet. Co-funded by the European Union 'Safer Internet' action plan, SafeLine is managed by SAFENET, the collective body of ISPs in Greece.

Information Society in Greece

Contact information and website:

http://www.infosoc.gr/infosoc/en-UK

Area of responsibility: The Greek IS portal; includes the Information Technology Committee and the institutional bodies responsible for IS.

HUNGARY

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

National authorities in network and information security
>>158 MEH EKK (Prime Minister's Office, Electronic Government Centre)
>>158 Ministry of Transport, Telecommunications, Energy
>>158 National Communications Authority Hungary
>>159 National Bureau of Investigation
>>159 Data Protection Commissioner of Hungary

Computer Emergency Response Teams (CERTs)
>>160 CERT-Hungary
>>160 HUN-CERT SZTAKI
>>160 NIIF-CSIRT

Industry organisations active in network and information security
>>161 IVSZ (Hungarian Association of IT Companies)
>>161 eSec.hu (Hungarian Cyber Security Package)
>>162 Melasz (Hungarian Association for Electronic Signature)

Academic organisation active in network and information security
>>163 BME CIT (Budapest University of Technology and Economics/Centre of Information Technology)

Other bodies and organisations active in network and information security
>>164 Internethotline
>>164 Biztonságos Internet (Safe Internet)
>>164 BIF (Friendly Internet Forum)
>>164 NHIT (National Telecommunications and Information Council)
>>165 MSZT (Hungarian Standards Institution)
>>165 NACPH-OFE (National Association for Consumer Protection in Hungary)

HUNGARY

National authorities in network and information security

MEH EKK
(Prime Minister's Office, Electronic Government Centre)

Contact information and website:

Szilágyi Erzsébet fasor 11/b
H-1024 Budapest

Tel. (36-1) 441 24 00

http://www.ekk.gov.hu

Area of responsibility: **Whole IT sector.**

Ministry of Transport, Telecommunications, Energy

Contact information and website:

1054 Budapest, Akademia u.3
H-1880 Budapest, Pf. 111

Tel. (36-1) 374 27 00
Tel. (36-4) 75 57 00
Tel. (36-4) 75 58 00

http://www.khem.gov.hu

Area of responsibility: **Whole telecommunications and postal sectors.**

National Communications Authority Hungary

Contact information and website:

Ostrom u. 23–25
H-1015 Budapest
Postal address:
Communications Authority of Hungary
PO Box 75
H-1525 Budapest

Tel. (36-1) 457 71 00
Fax (36-1) 356 55 20
E-mail: info@nhh.hu

http://www.nhh.hu

Area of responsibility: **Regulatory authority.**

HUNGARY

National Bureau of Investigation

Contact information and website:

| E-mail: orfk-hitech@t-online.hu

http://www.orfk.hu

Area of responsibility: **Cyber-crime division of the Hungarian police.**

Data Protection Commissioner of Hungary

Contact information and website:

Nádor u. 22
H-1051 Budapest

| Tel. (36-1) 475 71 00
Fax (36-1) 269 35 41
E-mail: adatved@obh.hu

http://abiweb.obh.hu/dpc/

Area of responsibility: **National surveillance over the lawfulness of processing personal data, keeping databases and access to public information.**

HUNGARY

Computer Emergency Response Teams (CERTs)

CERT-Hungary

Contact information and website:

Theodore Puskas Foundation/
CERT-Hungary
Munkacsy M. u. 22
H-1063 Budapest

Tel. (36-1) 301 20 80
Fax (36-1) 353 19 37
E-mail: info@cert-hungary.hu

http://www.cert-hungary.hu

Area of responsibility:

- **Government CERT.**
- **Serving as the network safety centre of the Hungarian government.**
- **National contact point for ENISA.**

HUN-CERT SZTAKI

Contact information and website:

MTA SZTAKI
Kende u. 13–17
H-1111 Budapest

Tel. (36-1) 279 71 90
Fax (36-1) 466 75 03
E-mail: cert@cert.hu

http://www.cert.hu

Area of responsibility: **ISP CERT.**

NIIF-CSIRT

Contact information and website:

NIIF/Hungarnet
Victor Hugó u. 18–22
H-1132 Budapest

Tel. (36-1) 279 60 30
E-mail: csirt@mail.ki.iif.hu

http://csirt.iif.hu

Area of responsibility: **Hungarian Academic Network's CSIRT.**

HUNGARY

Industry organisations active in network and information security

IVSZ
(Hungarian Association of IT Companies)

Contact information and website:

BMC Business Center
Vérmező út 4
H-1012 Budapest

Tel. (36-1) 266 63 46
Fax (36-1) 235 76 16
E-mail: iroda@ivsz.hu

http://english.ivsz.hu

Area of responsibility: **Hungarian Association of IT Companies (IVSZ) represents the interests of Hungarian information technology companies. IVSZ has more than 350 members, a balanced distribution of SMEs (over 250), large Hungarian companies (45) and multinationals (over 40) and some other ICT-related organisations. IVSZ is a member of DIGITALEUROPE (cf. section on European umbrella organisations) and sits on its board of directors. The main aim of IVSZ is to achieve such an internationally integrated innovative Hungarian info communications industry which can be highly competitive on the global market as well as able to be the priority sector of Hungarian economy.**

eSec.hu
(Hungarian Cyber Security Package)

Contact information and website:

E-mail: info@esec.hu

http://www.esec.hu

Area of responsibility: **Group of Hungarian IT firms providing expertise and lobbying in the field of information and network safety. The Security Package (eSec.Hu) is a selection of best of breed technologies and services of selected Hungarian software companies aiming to offer turn-key solutions utilising advanced technologies, international practices and 15 years experience of know-how. eSec.Hu provides integrated solutions to today's most critical security challenges which an enterprise or government may face while building information based corporate operations or the knowledge economy of future generations. Issues covered include critical information infrastructure protection, e-identity, and security policies.**

HUNGARY

Melasz
(Hungarian Association for Electronic Signature)

Contact information and website:

E-mail: elnokseg@melasz.hu

http://www.melasz.hu

Area of responsibility: **Stakeholder representation which, for example, undertook the verification of new equipment and methods for creating electronic signatures (e.g. software, chip card).**

HUNGARY

Academic organisation active in network and information security

BME CIT
(Budapest University of Technology and Economics/ Centre of Information Technology)

Contact information and website:

BME I Building
Magyar tudósok krt 2
H-1117 Budapest

Area of responsibility: **The most important specific aims of BME CIT are to:**

- **help standardise computer engineer training at the university;**
- **promote the development of syllabus and teaching skills;**
- **help to train, with its own tools, the new generation of staff;**
- **facilitate the university's efforts in retaining staff.**

CIT plays a very important role in establishing and supporting training grants for computer engineers, and manages a virus laboratory.

HUNGARY

Other bodies and organisations active in network and information security

Internethotline

Contact information and website:

http://internethotline.hu

Area of responsibility: **Part of the European Internet safety programme, to protect against illegal and harmful content.**

Biztonságos Internet (Safe Internet)

Contact information and website:

http://biztonsagosinternet.hu

Area of responsibility: **Awareness-raising site for safe Internet use.**

BIF (Friendly Internet Forum)

Contact information and website:

http://www.baratsagosinternet.hu/mss/alpha

Area of responsibility: **Awareness-raising portal against spam and harmful content.**

NHIT (National Telecommunications and Information Council)

Contact information and website:

http://www.nhit.hu

Area of responsibility: **Advisory body for the government.**

HUNGARY

MSZT
(Hungarian Standards Institution)

Contact information and website:

E-mail: info@mszt.hu

http://www.mszt.hu

Area of responsibility: **Certification body.**

NACPH-OFE
(National Association for Consumer Protection in Hungary)

Contact information and website:

Logodi utca 22–24
H-1012 Budapest

Tel. (36-1) 311 70 30
Fax (36-1) 331 73 86

http://www.ofe.hu

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

IRELAND

Time Zone: Standard Time = UTC + 0; Summer Time = UTC + 1

National authorities in network and information security
>>168 Department of Communication, Marine and Natural Resources
>>168 ComReg
>>168 National Centre for Technology in Education
>>169 MakeITsecure
>>169 Irish Information Security Forum (IISF)

Computer Emergency Response Team (CERT)
>>170 HEAnet-CERT

Industry organisations active in network and information security
>>171 ICT Ireland
>>171 ISA (Irish Software Association)
>>172 ISSA Ireland
>>172 TIF (Telecommunications and Internet Federation)
>>173 Irish Telecommunications Security & Fraud Forum

Academic organisation active in network and information security
>>174 University College Dublin, School of Computer Science and Informatics

Other bodies and organisations active in network and information security
>>175 HEAnet
>>175 CAI (Consumers' Association of Ireland)
>>175 IISAN

IRELAND

National authorities in network and information security

Department of Communication, Marine and Natural Resources

Contact information and website:

29-31 Adelaide Road
Dublin 2
Ireland

Tel. (353-1) 678 20 00
Fax (353-1) 678 22 84
E-mail: firstname.lastname@dcmnr.gov.ie

http://www.dcmnr.gov.ie

Area of responsibility: **ICT and e-government strategies.**

ComReg

Contact information and website:

Commission for Communications Regulation
Block DEF, Abbey Court
Irish Life Centre
Lower Abbey Street
Dublin 1
Ireland

Tel. (353-1) 804 96 00
Fax (353-1) 804 96 80

http://www.askcomreg.ie

Area of responsibility: **ComReg is the statutory body responsible for the regulation of the electronic communications sector (telecommunications, radio-communications and broadcasting transmission) and the postal sector. They are the national regulatory authority for these sectors in accordance with EU law which is subsequently transposed into Irish legislation.**

National Centre for Technology in Education

Contact information and website:

NCTE
Dublin City University (DCU)
Dublin 9
Ireland

Tel. (353-1) 700 82 00
Fax (353-1) 700 82 10

http://www.ncte.ie

Area of responsibility: **The NCTE is an agency of the Department of Education with responsibility for implementing ICT policy in schools.**

IRELAND

MakeITsecure

Contact information and website:

http://www.makeitsecure.ie

Area of responsibility: **Provides awareness to the public on prevalent security issues, through to providing information and sources to counteract the risks.**

Irish Information Security Forum (IISF)

Contact information and website:

The Secretary
Irish Information Security Forum
c/o RITS
National Digital Park
CityWest Business Campus 2052
Co. Dublin
Ireland

E-mail: secretary@iisf.ie

http://www.iisf.ie

Area of responsibility: **To improve the understanding and practice of information security within the business computer user community.**

IRELAND

Computer Emergency Response Team (CERT)

HEAnet-CERT

Contact information and website:

HEAnet Ltd.
1st Floor
5 George's Dock
IFSC
Dublin 1
Ireland

Tel. (353-1) 660 90 40
Fax (353-1) 660 36 66
E-mail: cert@heanet.ie

http://www.heanet.ie/cert.html

Area of responsibility: **HEAnet-CERT operates by agreement with JANET-CERT. HEAnet utilises the services of JANET-CERT to provide a single, trusted point of contact for clients to deal with computer security incidents and their prevention. The aims of the service are to reduce the probability of successful attack, to reduce the direct costs of security to organisations and lower the risk of consequential damage.**

IRELAND

Industry organisations active in network and information security

ICT Ireland

Contact information and website:

Confederation House
84-86 Lower Baggot Street
Dublin 2
Ireland

Tel. (353-1) 605 15 27
Fax (353-1) 638 15 27
E-mail: info@ictireland.ie

http://www.ictireland.ie

Area of responsibility: **ICT Ireland is the voice of the information and communications technology sector in Ireland and represents over 300 companies. It is the representative lobby group for the high-tech or knowledge sector within the Irish Business Employers Confederation (IBEC) bringing together, among others, the Irish Telecommunications and Internet Federation (TIF) and the Irish Software Association (ISA).**

ISA
(Irish Software Association)

Contact information and website:

Confederation House
84-86 Lower Baggot Street
Dublin 2
Ireland

Tel. (353-1) 605 15 82
Fax (353-1) 638 15 82

http://www.software.ie

Area of responsibility: **The Irish Software Association (ISA) is a business association within IBEC for the Irish software, services and technology industry. The ISA is an affiliate association to ICT Ireland and IBEC. ISA has represented the interests of software and IT services companies in Ireland since 1978.**

IRELAND

ISSA Ireland

Contact information and website:

Email: info@issaireland.org

www.issaireland.org

Area of responsibility: The Information Systems Security Association (ISSA) is an international, non-profit professional body for information security personnel, run by volunteers and with approximately 10 000 members in 70 countries. ISSA Ireland is the Irish Chapter and one of the first European chapters, set up in 2003 to provide educational and networking opportunities for the Irish security community. To date the chapter has arranged over 30 security events which have ranged from specialised meetings of 30 - 40 members to large public meetings that drew crowds of over 200 people. In addition to organising events ISSA Ireland has also run some special projects such as the two Irish Cybercrime Surveys and a showcase event featuring over a dozen Irish security vendors.

TIF
(Telecommunications and Internet Federation)

Contact information and website:

Confederation House
84-86 Lower Baggot Street
Dublin 2
Ireland

Tel. (353-1) 605 15 00
Fax (353-1) 638 15 00

http://www.tif.ie

Area of responsibility: The Telecommunications and Internet Federation (TIF) is ths representative body for leading industry and associated interest groups in the field of electronic communications. TIF represents companies involved in fixed, mobile, wireless, fixed wireless, satellite and cable based service provisions, outsourcing and internet service provision. We currently have over 70 members. Member Services include: representation on telecom policy issues to Government, Oireachtas Committees, the European Commission, ComReg and other relevant bodies; access to wider IBEC services and activities, and networking opportunities at events such as the TIF Annual Conference, and direct services such as seminars, workshops and industry group meetings.

IRELAND

Irish Telecommunications Security & Fraud Forum

Contact information and website:

Confederation House
84-86 Lower Baggot Street
Dublin 2
Ireland

Tel. (353-1) 605 15 00
Fax (353-1) 638 15 00

http://www.tif.ie

Area of responsibility: **The ITSFF has been established as an unincorporated association since April 1998 and has developed a reputation as an effective body operating in the field of telecommunication fraud and security issues within the industry.**

IRELAND

Academic organisation active in network and information security

University College Dublin, School of Computer Science and Informatics

Contact information and website:

Centre for Cybercrime Investigation
Computer Science and Informatics
University College Dublin
Belfield
Dublin 4
Ireland

Tel. (353-1) 716 2483
Tel. (353-1) 716 2469
Fax (353-1) 269 7262
E-mail: csi.secretary@ucd.ie

http://www.csi.ucd.ie

Area of responsibility:

- Knowledge Discovery: This theme deals with the application of machine learning techniques and other sophisticated algorithmic solutions to research in the sciences, industry and finance, extending to modelling and visualisation of phenomena.
- Language and Cognition: This theme focuses on the modelling of cognitive phenomena relating to speech and language processing.
- Software and Systems Engineering: This theme deals with the design and construction of large scale, distributed and embedded software systems, including sensor, autonomic and pervasive systems.
- Networks and Distributed Systems: This theme focuses on the design and optimisation of networks and distributed systems, including multimedia networking, mobile systems, and high-performance heterogeneous distributed systems.

IRELAND

Other bodies and organisations active in network and information security

HEAnet

Contact information and website:

HEAnet Ltd
1st Floor, 5 George's Dock
IFSC
Dublin 1
Ireland

Tel. (353-1) 660 90 40
Fax (353-1) 660 36 66
General information: info@heanet.ie
Technical queries: NOC
noc@heanet.ie and webmaster@heanet.ie

NCTE schools helpdesk:
Tel. (353-1) 800 33 44 66
E-mail: servicedesk@ncte.ie

http://www.heanet.ie

Area of responsibility: **HEAnet is committed to delivering, supporting and maintaining the most cost-effective and technically advanced solutions and services for national and international networking to meet the needs of its user community.**

CAI
(Consumers' Association of Ireland)

Contact information and website:

44 Chelmsford Road – Ranelagh
Dublin 6
Ireland

Tel. (353-1) 497 86 00
Fax (353-1) 497 86 01

http://www.consumerassociation.ie

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

IISAN

Contact information and website:

http://www.webwise.ie/Contact.aspx
http://www.webwise.ie

Area of responsibility: **Part of the European 'Insafe' Internet safety network under the 'Safer Internet' programme which aims to promote safer use of the Internet and new online technologies, particularly for children, and to fight against illegal content and content unwanted by the end-user, as part of a coherent approach by the European Union.**

ITALY

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

National authorities in network and information security
>>178 Ministry of Economic Development - Communications Division
>>179 ISCOM
>>179 Ministry for Public Administration and Innovation
>>179 CNIPA (National Centre for Informatics in the Public Administration)
>>180 Italian Personal Data Protection Authority
>>180 OCSI
>>181 Working Group on Critical Information Infrastructure Protection Presidency of the Council of Ministers, Department of Innovation and Technology
>>181 Postal and Communication Police Service
>>182 National Technical Committee on Informatics Security Presidency of the Council of Ministers, Department of Innovation and Technology
>>182 Network Security and Communications Protection Observatory
>>183 Department of Emergency Preparedness

Computer Emergency Response Teams (CERTs)
>>184 CERT-IT
>>184 CERT ENEL
>>185 GARR-CERT
>>185 Govcert.IT
>>185 CERT-Difesa
>>186 CERT-RAFVG
>>186 SICEI-CERT (formerly SOC-IDS-CEI)
>>186 S2OC

Industry organisations active in network and information security
>>187 ICT CE (Associazione Telecomunicazioni, Informatica ed Elettronica di Consumo)
>>187 AITech-Assinform
>>188 Clusit

Other bodies and organisations active in network and information security
>>189 Sincert
>>189 Altroconsumo
>>187 EASY
>>189 EDEN

ITALY

National authorities in network and information security

Ministry of Economic Development - Communications Division

Contact information and website:

Ministero dello Sviluppo Economico – Comunicazioni
Viale America, 201
I-00144 Roma

Tel. (39) 065 44 41

http://www.comunicazioni.it
http://www.sviluppoeconomico.gov.it

Area of responsibility: **The functions of the former Ministry of Communications and its inherent financial, material and human resources have recently been transferred to the Ministry of Economic Development.**

The Ministry of Economic Development:

- supervises postal, financial products and telecommunications services;
- acts as a regulator, coordinator, supervisor and controller;
- represents the government at community and international meetings;
- examines and considers the evolution of opportunities in post and telecommunications, in economic, technical and legal terms at national and international level;
- takes and publishes technical measures regarding the type of approval and the use of terminal apparatus to be connected, directly or indirectly, to telecommunica-tions networks, granting relevant licences;
- approves telecommunications apparatus;
- grants licences, authorisations and permission, adopting the relevant provisions taking great care of their observance;
- determines technical regulations, considering both users' interests and service quality levels;
- arranges plans for the granting and allocation of radio frequency, granting and allocation, ensuring that these plans are observed.

ITALY

ISCOM

Contact information and website:

Istituto Superiore delle Comunicazioni e delle Tecnologie dell'Informazione (ISCOM)
Viale America, 201
I-00144 Roma

Tel. (39) 06 54 44 43 70
Fax (39) 065 41 09 04
E-mail: iscom@comunicazioni.it

http://www.isticom.it

Area of responsibility: **Research activities for and technical body of the Ministry of Economic Development. It acts as a notified body under directive 1999/5/EC.**

Ministry for Public Administration and Innovation

Contact information and website:

Ministero per la Pubblica Amministrazione e l'Innovazione
Corso Vittorio Emanuele, 116
I-00186 Roma

Tel. (39) 066 89 91
E-mail: redazioneweb@funzionepubblica.it

http://www.innovazione.gov.it/home.htm

Area of responsibility: **The Ministry has been delegated to act on behalf of the Prime Minister in the areas of technological innovation, development of the information society and related innovations for government, citizens and businesses.**

CNIPA
(National Centre for Informatics in the Public Administration)

Contact information and website:

Centro Nazionale per l'Informatica nella Pubblica Amministrazione
Via Isonzo, 21/b
I-00198 Roma

Tel. (39) 06 85 26 41
E-mail: comunicazione@cnipa.it
E-mail: urp@cnipa.it

http://www.cnipa.gov.it

Area of responsibility: **It provides technical support to the Ministry for Innovation and Technologies. Its main technical areas are: PKI, electronic signatures, ICT awareness, e-government.**

ITALY

Italian Personal Data Protection Authority

Contact information and website:

Garante per la Protezione dei Dati Personali
Piazza di Monte Citorio, 121
I-00186 Roma

E-mail: garante@garanteprivacy.it

http://www.garanteprivacy.it

Area of responsibility: **Italian personal data protection authority.**

OCSI

Contact information and website:

Organismo di Certificazione della Sicurezza di Sistemi e Prodotti nel Settore della Tecnologia della Comunicazione e dell'Informazione ICT (OCSI)
Sede ISCOM
Viale America, 201
I-00144 Roma

Tel. (39) 06 54 44 23 23
E-mail: ocsi@istsupcti.it

http://www.isticom.it/index.php/qualita-del-servizio/sicurezza-ocsi

Area of responsibility: **National security certification and accreditation body. It manages common criteria and ITSEC security certifications.**

ITALY

Working Group on Critical Information Infrastructure Protection - Presidency of the Council of Ministers, Department of Innovation and Technology

Contact information and website:

Gruppo di lavoro sulla protezione delle infrastrutture critiche informatizzate - Presidenza del Consiglio dei Ministri, Dipartimento per l'Innovazione e le Tecnologie
Via Po, 14
I-00198 Roma

Fax (39) 06 84 56 33 16

Area of responsibility: **Established in 2003 as part of the Prime Minister's Office. The Working Group is composed of representatives from government departments and agencies, as well as private sector operators involved in the management and control of national critical infrastructure.**

Postal and Communication Police Service

Contact information and website:

Polizia Postale e delle Comunicazioni
c/o Ministero delle Comunicazioni
Viale America, 101
I-00144 Roma

Fax (39) 065 94 21 39

http://www.poliziadistato.it/pds/cicomunicate/ci_comunicate_che.php
http://www.poliziadistato.it/pds/informatica

Area of responsibility: **Established in 1998, the Postal and Communication Police Service has field offices and units operating throughout the Italian territory. Its main activities concern the prevention of and response to computer crime and audiovisual piracy, copyright protection, protection of postal services. It also acts as a national contact point for transnational emergencies connected with computer crimes in conformity with the specific G8 24/7 network.**

ITALY

National Technical Committee on Informatics Security Presidency of the Council of Ministers, Department of Innovation and Technology

Contact information and website:

Comitato Tecnico Nazionale sulla Sicurezza Informatica della Pubblica Amministrazione
Presidenza del Consiglio dei Ministri
Di-partimento per l'Innovazione e le ecnologie
Via Po, 14
I-00198 Roma

Fax (39) 06 84 56 33 16

Area of responsibility: **Established in 2002 by the Ministry of Communication and Innovations and Technology Department, the committee is responsible for improving the informatics security of public bodies and for defining their nationwide ICT security plan.**

Network Security and Communications Protection Observatory

Contact information and website:

Osservatorio Permanente sulla Sicurezza delle Rete e delle Telecomunicazioni
Ministero delle Comunicazioni
Viale America, 201
I-00194 Roma

Fax (39) 065 91 28 53

Area of responsibility: **Established in 1998, the observatory is made up of members from the Ministry of the Interior, Ministry of Communications and Ministry of Justice. The Internet sub-group deals with investigative and judicial matters relating to the Internet.**

ITALY

Department of Emergency Preparedness

Contact information and website:

Dipartimento per la Protezione Civile
Presidenza del Consiglio dei Ministri
Via Ulpiano, 11
I-00187 Roma

http://www.protezionecivile.it

Area of responsibility: **The department is responsible for coordinating all initiatives in the event of a crisis.**

ITALY

Computer Emergency Response Teams (CERTs)

CERT-IT

Contact information and website:

Dipartimento di Scienze dell Informazione
Via Comelico 39/41
I-20135 Milano

Tel. (39) 02 503 16362
Fax (39) 02 503 16373
E-mail: cert-it@dsi.unimi.it

http://security.dsi.unimi.it

Area of responsibility: **The Italian Computer Emergency Response Team (CERT-IT) was founded in February 1994. CERT-IT is a non profit organisation mainly supported by Dipartimento di Informatica e Comunicazione (DICO), Università degli Studi di Milano.**
CERT-IT became a member of the International Forum of Incident Response and Security Teams (FIRST) in 1995, as the first Italian CERT to be admitted.
The main goal of CERT-IT is to contribute to the development of security culture in the computer world, in particular the Italian computer world.
The constituency is Internet connected sites in Italy.

CERT ENEL

Contact information and website:

Enel Servizi
c.so Regina Margherita 267
I-10143 Torino

Fax : (39) 011 278 71 45
E-mail: cert@soc.enel.it

http://www.enel.it/attivita/servizi_diversificati/informatica/cert

Area of responsibility: **The constituency is members of ENEL S.P.A. (Energy Provider).**

ITALY

GARR-CERT

Contact information and website:

GARR-CERT
c/o INFN
Via Sansone 1
I-50019 Sesto Fiorentino (FI)

Tel. (39) 05 54 57 27 23
Tel. (39) 05 54 57 27 24
Tel. (39) 05 54 57 21 13
Tel. (39) 05 54 57 26 81
Fax (39) 05 54 57 23 64
E-mail: cert@garr.it

http://www.cert.garr.it

Area of responsibility: **The constituency is all users connected to GARR, the Italian Academic and Research Network.**

Govcert.IT

Contact information and website:

E-mail: info@govcert.it
E-mail: alert@govcert.it

http://www.govcert.it

Area of responsibility: **Public administration computer emergency response team. The constituency is the central public administration in Italy and 21 ministries and national government agencies of Italy comprising CERT-AM (21).**

CERT-Difesa

Contact information and website:

Viale delle Milizie 5/A
I-00192 Roma

Fax (39) 06 36 00 09 04

http://www.cert.difesa.it
http://www.difesa.it/SMD/Staff/Reparti/II-reparto/CERT

Area of responsibility: **The constituency is Defense network.**

ITALY

CERT-RAFVG

Contact information and website:

http:/cert-rafvg.regione.fvg.it

Area of responsibility: **The constituency is local agencies (Region Friuli): 800 servers 12 000 users shared auth.**

SICEI-CERT
(formerly SOC-IDS-CEI)

Contact information and website:

Servizio Informatico della CEI
Via Aurelia, 468
I-00165 Roma

Tel. (39) 06 66 39 83 33
E-mail: cert@chiesacattolica.it

http://cert.chiesacattolica.it

Area of responsibility: **The constituency is 80 Dioceses of Catholic Church, 30 servers, 600 users shared auth.**

S2OC

Contact information and website:

http://www.tuconti.telecomitalia.it

Area of responsibility: **The constituency is all sites of Telecom Italia group (30 companies), 9 200 servers, 200 critical application, 60 web sites, 75 000 users shared auth.**

ITALY

Industry organisations active in network and information security

ICT CE

Contact information and website:

Associazione Telecomunicazioni, Informatica ed Elettronica di Consumo
Via Lancetti 43
I-20158 Milano (MI)

Tel. (39-2) 3 26 42 50
Fax (39-2) 3 26 42 56

http://www.ict-ce.it
http://www.anie.it

Area of responsibility: **Association bringing together Italian industry active in telecommunications, informatics and consumer electronics.**

AITech-Assinform

Contact information and website:

Via G. Sacchi 7
I-20121 Milano

Tel. (39-2) 0063 28 01
Fax (39-2) 0063 28 24

Rome Office:
Via Barberini, 11
I-00187 Roma

Tel. (39-6) 42 14 01
Fax (39-6) 42 14 04 44
E-mail: segreteria@aitech-assinform.it

http://www.assinform.it

Area of responsibility: **AITech-Assinform is the Italian association of ICT companies and an affiliate of Confindustria (Confederation of Italian Industry).**
AITech-Assinform member companies are suppliers of:

- **both hardware and software;**
- **bespoke software development and software customisation services;**
- **installation and maintenance services;**
- **technical, application and management support and consultancy services;**
- **training services;**
- **outsourcing services;**
- **network services;**
- **multimedia content.**

ITALY

Clusit

Contact information and website:

Associazione Italiana per la Sicurezza Informatica Dipartimento di Informatica e Comunicazione Università degli Studi di Milano
Via Comelico, 39
I-20135 Milano

Tel. (39-34 7) 2 31 92 85
Fax (39-2) 7 00 44 04 96
E-mail: amministrazione@clusit.it

http://www.clusit.it

Area of responsibility: **Awareness, continuous education, information sharing are the most powerful instruments against security problems. Clusit was born based on the experiences of other leading European information security associations such as Clusib (B), Clusif (F), Clusis (CH) and Clussil (L). Clusit aims to:**

- **raise computer security awareness among companies, public administrations and citizens;**
- **participate and contribute to the development of laws, practical codes, correct behaviour in computer security both at national and international level;**
- **contribute to the definition of learning programmes and of certifications for computer security professionals;**
- **promote the adoption of methodologies and technologies which can contribute to improving information infrastructure security at all levels.**

ITALY

Other bodies and organisations active in network and information security

Sincert

Contact information and website:

Via Saccardo, 9
I-20134 Milano

Tel. (39) 022 10 09 61
Fax (39) 02 21 00 96 37
E-mail: sincert@sincert.it

http://www.sincert.it

Area of responsibility: **National system for the accreditation of certification and inspection bodies.**

Altroconsumo

Contact information and website:

Via Valassina, 22
I-20159 Milano

Tel. (39) 02 66 89 02 09
Fax (39) 02 66 89 02 88

http://www.altroconsumo.it

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

EASY

Contact information and website:

http://www.easy4.it

Area of responsibility: **Part of the European 'Insafe' Internet safety network under the 'Safer Internet' programme which aims to promote safer use of the Internet and new online technologies, particularly for children, and to fight against illegal content and content unwanted by the end-user, as part of a coherent approach by the European Union.**

EDEN

Contact information and website:

http://eden.saferInternet.it

Area of responsibility: **Part of the European 'Insafe' Internet safety network under the 'Safer Internet' programme which aims to promote safer use of the Internet and new online technologies, particularly for children. Its goal is also to fight against illegal content and content unwanted by the end-user. The initiative is part of the EU's coherent approach.**

LATVIA

Time Zone: Standard Time = UTC + 2; Summer Time = UTC + 3

National authorities in network and information security
>>192 Ministry of Transport
>>192 CSIRT–DDIRV (State Information Network Agency)
>>193 Data State Inspectorate
>>193 Ministry of Regional Development and Local Government
>>193 State Police Cybercrime Fighting Department

Computer Emergency Response Teams (CERTs)
>>194 CERT NIC.LV
>>194 DDIRV

Industry organisations active in network and information security
>>195 LIKTA (The Latvian Information Technology and Telecommunications Association)
>>195 LTA (Telecommunication Association of Latvia)
>>196 LIA (Internet Association of Latvia)
>>196 LDTA (Association of Computer Technologies of Latvia)

Other bodies and organisations active in network and information security
>>197 Latvian Electrical Engineering and Electronics Industry Association
>>197 ISACA - Latvia Chapter (Information Systems Audit and Control Association)
>>197 PIAA (Latvia Consumer Association)

LATVIA

National authorities in network and information security

Ministry of Transport

Contact information and website:

Gogola str. 3
LV-1743 Riga

Tel. (371) 67 02 81 07
Fax (371) 67 21 71 80
E-mail: satiksmes.ministrija@sam.gov.lv

http://www.sam.gov.lv

Area of responsibility: **Elaboration, implementation, organisation and coordination of transport and communication policy, as well as the execution of other functions. Lead state institution in IT security (chairs the National IT Security Council), supervision over the Information Technologies Security Law (enters into force on 1 February 2011).**

CSIRT–DDIRV (State Information Network Agency) (operational only until 31 January 2011) (Ministry of Transport)

Contact information and website:

Gogoļa str. 3
LV-1743 Riga

Tel. (371) 67 02 80 41
Fax (371) 67 21 71 80
E-mail info@ddirv.lv

http://www.ddirv.lv

Area of responsibility: **National CSIRT.**

LATVIA

Data State Inspectorate

Contact information and website:

Blaumaņa str.11/13 - 15
LV-1011 Riga

Tel. (371) 6722 31 31
Fax (371) 6722 35 56
E-mail: info@dvi.gov.lv

http://www.dvi.gov.lv

Area of responsibility: **Personal data protection.**

Ministry of Regional Development and Local Governement

Contact information and website:

Lāčplē, a str.27
LV-1011 Riga

Tel. (371) 67770406
Fax (371) 67770479
E-mail: pasts@raplm.gov.lv

http://www.eps.gov.lv

Area of responsibility:

- **Supervision of the implementation of the Law on State Information Systems and Government Regulations on Security of State Information Systems and Technical Provisions for State information Systems.**
- **Coordination of Implementation of digital signature and e-government services.**
- **Projects aiming to raise society's awareness on information security.**

State Police Cybercrime Fighting Department

Contact information and website:

Brivibas 61
LV-1010 Riga

Tel. (371) 720 86 54
Fax (371) 720 87 06

Area of responsibility: **Cybercrime affairs.**

LATVIA

Computer Emergency Response Teams (CERTs)

CERT NIC.LV (National CSIRT from 1 February 2011)

Contact information and website:

Raina bulvaris 29
LV-1459 Riga

Tel. (371) 67085858 (emergency number)
Fax (371) 67225072
E-mail: cert@nic.lv
E-mail: abuse@nic.lv

http://cert.nic.lv

Area of responsibility: **The constituency is The Institute of Mathematics and Computer Science, University of Latvia (IMCS UL) customers, both academic and commercial, as well as other constituencies who have concluded agreement with CERT NIC.LV on computer emergency response services. National CSIRT from 01.02.2011.**

CSIRT–DDIRV (operational until 31.01.2011) (Ministry of Transport)

Contact information and website:

Gogoļa str. 3
LV-1743 Riga

Tel. (371) 6702 8041
Fax (371) 67217180
E-mail info@ddirv.lv

http://www.ddirv.lv

Area of responsibility: **National CSIRT.**

LATVIA

Industry organisations active in network and information security

LIKTA
(The Latvian Information Technology and Telecommunications Association)

Contact information and website:

Stabu 47-1
LV-1011 Riga

Tel. (371) 6731 18 21
Tel. (371) 6731 40 59
Fax (371) 6731 55 67
E-mail: office@likta.lv

http://www.likta.lv/en

Area of responsibility: **The Latvian Information and Communications Technology Association (LIKTA) is a professional association, founded in 1998, which brings together over 80 leading ICTE product and service providers, educational and research institutions, as well as individual professional members of ICTE industry sector in Latvia. LIKTA is a spokesman on behalf of the ICTE industry in Latvia, representing computer hardware and software, electronics, telecommunications infrastructure and service providers. LIKTA member organisations employ over 27 000 people.**

LTA
(Telecommunication Association of Latvia)

Contact information and website:

Akademijas laukums 1–702
LV-1050 Riga

Tel. (371) 722 69 62
Fax (371) 722 78 79
E-mail: info@telecom.lv

http://www.telecom.lv

Area of responsibility: **LTA promotes cooperation and development between telecommunications organisations and enterprises in Latvia.**

LATVIA

LIA
(Internet Association of Latvia)

Contact information and website:

Elizabetes str. 65-12
LV-1050 Riga

Tel. (371) 672 81312
GSM (371) 277 06277
E-mail: office@lia.lv

http://www.lia.lv

Area of responsibility: **Latvian Internet Association (LIA) is a public organisation that unites Latvian enterprises working in a diverse Internet suppliers' sphere and is interested in the development of the Latvian Internet environment. LIA regularly carries out research in the IT market and determines problems in Latvia, some of which are also related to Internet security.**

LDTA
(Association of Computer Technologies of Latvia)

Contact information and website:

28 Terbatas str.
LV-1011 Riga

Tel. (371) 728 36 26
Fax (371) 728 36 26
E-mail: ldta@itnet.lv

http://www.itnet.lv

Area of responsibility: **LDTA represents the Latvian IT industry in governmental and international bodies and supports the development of IT infrastructure.**

LATVIA

Other bodies and organisations active in network and information security

Latvian Electrical Engineering and Electronics Industry Association

Contact information and website:

93 Dzirnavu iela
LV-1011 Riga

Tel. (371) 728 83 60
E-mail: letera@latnet.lv

http://www.letera.lv

Area of responsibility: **Develops the electronics and electrical engineering industries in ICT.**

ISACA - Latvia Chapter
(Information Systems Audit and Control Association)

Contact information and website:

Kronvalda bulvaris 1a
LV-1010 Riga

Tel. (371) 704 38 01
Fax (371) 704 38 02
E-mail: info@isaca.lv

http://www.isaca.lv

Area of responsibility: **Information systems security, control and audit.**

PIAA
(Latvia Consumer Association)

Contact information and website:

Brivibas str. 55
LV-1010 Riga

Tel. (371) 67 29 68 84
Fax (371) 67 29 68 84

http://www.pateretaja-celvedis.lv/english/piaa.htm

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

LITHUANIA

Time Zone: Standard Time = UTC + 2; Summer Time = UTC + 3

National authorities in network and information security

>>200 Ministry of Transport and Communications
>>200 Information Policy Department, Ministry of the Interior
>>200 Police Department (under the Ministry of the Interior)
>>201 RRT (Communications Regulatory Authority of the Republic of Lithuania)
>>201 Information Society Development Committee under the Government of the Republic of Lithuania
>>201 State Data Protection Inspectorate

Computer Emergency Response Teams (CERTs)

>>202 LITNET CERT
>>202 CERT-LT

Industry organisation active in network and information security

>>203 Infobalt (Association of Information Technology, Telecommunications and Office Equipment Enterprises of Lithuania)

Academic organisation active in network and information security

>>203 Litnet (Academic and Research Network in Lithuania)

Other bodies and organisations active in network and information security

>>205 Infostruktura
>>205 State Consumer Rights Protection Authority

LITHUANIA

National authorities in network and information security

Ministry of Transport and Communications

Contact information and website:

Gedimino str. 17
LT-01505 Vilnius

Tel. (370) 52 61 23 63
E-mail: transp@transp.lt

http://www.transp.lt

Area of responsibility: **Setting policy for the electronic communications sector.**

Information Policy Department, Ministry of the Interior

Contact information and website:

Sventaragio str. 2
LT-01510 Vilnius

Tel. (370) 52 71 71 30
E-mail: korespondencija@vrm.lt

http://www.vrm.lt

Area of responsibility:

- **Setting security policy and coordination of security implementation in the gov-ernmental sector.**
- **Information society development policy.**
- **Development and implementation of e-government projects.**
- **Participation in electronic signature and personal identification projects.**

Police Department (under the Ministry of the Interior)

Contact information and website:

Saltoniskiu str. 19
LT-08105 Vilnius

Tel. (370) 52 71 97 31
E-mail: info@policija.lt

http://www.policija.lt

Area of responsibility: **Detecting, investigating and preventing cybercrime.**

LITHUANIA

RRT
(Communications Regulatory Authority of the Republic of Lithuania)

Contact information and website:

Algirdo str. 27A
LT-03219 Vilnius

Tel. (370) 52 10 56 23
E-mail: rrt@rrt.lt

http://www.rrt.lt

Area of responsibility:
- Regulation of the activities of electronic communications.
- Coordination of anti-spam activities.
- Coordination of awareness-raising activities on NIS.
- Regulation of the activities in NIS area.
- Setting rules on personal data and privacy protection and protection against unauthorised access.
- Control and monitoring of the national DNS.
- Participation in ENISA activities. National CERT-LT activities. See below.
- Coordination of 'Safer Internet LT' project under the EU programme 'Safer Internet plus'.

Information Society Development Committee under the Government of the Republic of Lithuania

Contact information and website:

Vilniaus str. 18
LT-01119 Vilnius

Tel. (370) 52 66 51 61
E-mail: info@ivpk.lt

http://www.ivpk.lt

Area of responsibility:
- The key goal of the committee is to coordinate the process of development of the information society.
- It also supervises electronic signaturing.

State Data Protection Inspectorate

Contact information and website:

Zygimantu str. 11-6
LT-01102 Vilnius

Tel. (370) 52 79 14 45
Fax (370) 52 61 94 94
E-mail: ada@ada.lt

http://www.ada.lt

Area of responsibility: Protection of personal data, control of private data use in government and private institutions and organisations.

LITHUANIA

Computer Emergency Response Teams (CERTs)

LITNET CERT

Contact information and website:

Kaunas University of Technology
Information Technology Development Institute
Studentu 48A-101

LT-51367 Kaunas
Tel. (370) 37 300645
Tel. (370) 37 300645 (emergency number)
Fax (370) 37 300643

http://cert.litnet.lt

Area of responsibility: **The constituency is users in all organisations connected to LITNET network (universities, colleges, schools, research institutions, other non profit organisations).**

CERT-LT

Contact information and website:

Algirdo Str. 27A
LT-03219 Vilnius

Tel. (370) 5 210 5679
E-mail: cert@cert.lt

http://www.cert.lt/
http://www.esaugumas.lt/

Area of responsibility: **CERT-LT is the Lithuanian national CERT and the scope of its activ-ities are the networks of telecommunication operators and Internet service providers in Lithuania.**

LITHUANIA

Industry organisation active in network and information security

Infobalt
(Association of Information Technology, Telecommunications and Office Equipment Enterprises of Lithuania)

Contact information and website:

Akademijos str. 2, 519/520
LT-08412 Vilnius

Tel. (370) 52 62 26 23
Fax (370) 52 62 26 24
E-mail: office@infobalt.lt

http://www.infobalt.lt

Area of responsibility: The association Infobalt comprises Lithuanian companies, institutions, education institutions and non-government organisations operating in the fields of IT, telecommunications, e-services and other knowledge society creation activities. The association represents its members in state authorities and management institutions, stimulates cooperation and common activities preparing and implementing national development strategy for the ICT sector. Simultaneously the association emphasizes the importance of cooperation among high education, scientific research and the ICT sector and initiates activities of such cooperation. One of its main goals is to stimulate and promote the institutional electronic initiatives and to support Lithuania's competitiveness.

LITHUANIA

Academic organisation active in network and information security

Litnet
(Academic and Research Network in Lithuania)

Contact information and website:

Network Operations Centre
Studentu str. 48A–101
LT-51367 Kaunas

Tel. (370) 37 30 06 40
Fax (370) 37 30 06 43
E-mail: info@litnet.lt

http://www.litnet.lt

Area of responsibility: **Litnet is an association of academic research and other non-profit organisations. Its members use, manage and develop the network. For more information, see Litnet-CERT above.**

LITHUANIA

Other bodies and organisations active in network and information security

Infostruktura
(a state enterprise under the Ministry of the Interior)

Contact information and website:

Pilies str. 23/15
LT-01123 Vilnius

Tel. (370) 52 39 17 11
E-mail: info@is.it

http://www.is.lt

Area of responsibility: **A service provider for the Secure State Data Communication Network (SVDPT).**

State Consumer Rights Protection Authority

Contact information and website:

Vilniaus str. 25
LT-01119 Vilnius

Tel. (370) 52 62 67 51
E-mail: tarnyba@nvtat.lt

http://www.nvtat.lt

Area of responsibility: **Implementing state policy on consumer rights protection.**

LUXEMBOURG

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

National authorities in network and information security

>>208 Ministry of the Economy and Foreign Trade, Communications Department
>>208 CASES (Cyberworld Awareness and Security Enhancement Structure)
>>208 ILR (Institut Luxembourgeois de Régulation)
>>209 CTIE (Centre des Technologies de l'Information de l'Etat)
>>209 HCPN (Haut-Commissariat à la Protection Nationale)
>>209 CNPD (Commission national pour la Protection des Données)
>>210 CSSF (Commission de Surveillance du Secteur Financier)
>>210 Réstena (Reseau Téléinformatique de l'Éducation Nationale et de la Recherche)
>>210 ULC (Union Luxembourgeoise des Consommateurs)
>>211 CEC (Centre Européen des Consommateurs)

Computer Emergency Response Teams (CERTs)

>>212 ASBL CSRRT-LU (Computer Security Research and Response Team Luxembourg)
>>212 CIRCL (Computer Incident Response Centre Luxembourg)
>>212 RESTENA-CSIRT

Academic organisations active in network and information security

>>213 University of Luxembourg
>>213 Public Research Centre Henri Tudor
>>213 Public Research Centre Gabriel Lippmann

Other bodies and organisations active in network and information security

>>214 CLUSIL (Club de la Sécurité de l'Information Luxembourg)
>>214 ISACA Luxembourg Chapter
>>214 OWASP Luxembourg Local Chapter
>>215 Syn$_2$cat (Hackerspace Luxembourg)

LUXEMBOURG

National authorities in network and information security

Ministry of the Economy and Foreign Trade, Communications Department

Contact information and website:

19–21, boulevard Royal
L-2449 Luxembourg

Tel. (352) 247 88429
Fax (352) 247 84311
E-mail: info@eco.public.lu

http://www.eco.public.lu

Area of responsibility:
- **Electronic commerce.**
- **Electronic signaturing.**
- **Information security.**

CASES
(Cyberworld Awareness and Security Enhancement Structure)

Contact information and website:

c/o Ministry of the Economy and Foreign Trade
19–21 boulevard Royal
L-2449 Luxembourg

Tel. (352) 247 88429
Fax (352) 247 84311
E-mail: contact@cases.lu

http://www.cases.public.lu

Area of responsibility: **National Internet portal for information security.**

ILR
(Institut Luxembourgeois de Régulation)

Contact information and website:

45, allée Scheffer
L-2922 Luxembourg

Tel. (352) 45 88 45 1
Fax (352) 45 88 45 88
E-mail: ilr@ilr.lu

http://www.ilr.etat.lu

Area of responsibility: **Telecoms regulator.**

LUXEMBOURG

CTIE
(Centre des Technologies de l'Information de l'Etat)

Contact information and website:

1, rue Mercier
B.P. 1111
L-2144 Luxembourg

Tel. (352) 49 92 51
Fax (352) 48 23 88
E-mail: info@ctie.etat.lu

http://www.ctie.etat.lu

Area of responsibility: **Government IT department.**

HCPN
(Haut-Commissariat à la Protection Nationale)

Contact information and website:

Bâtiment Administratif St. Louis
211, route d'Esch
L-1471 Luxembourg

Tel. (352) 247 88900
Fax (352) 247 88910
E-mail: secretariat@hcpn.etat.lu

http://www.hcpn.public.lu

Area of responsibility: **Critical infrastructure protection.**

CNPD
(Commission national pour la Protection des Données)

Contact information and website:

L-4100 Esch-sur-Alzette

Tel. (352) 261 06 01
Fax (352) 261 06 029
E-mail: info@cnpd.lu

http://www.cnpd.public.lu

Area of responsibility: **National body for data protection and privacy issues.**

LUXEMBOURG

CSSF
(Commission de Surveillance du Secteur Financier)

Contact information and website:

110, route d'Arlon
L-2991 Luxembourg

Tel. (352) 26251-1
Fax (352) 26251-601
E-mail: direction@cfss.lu

http://www.cssf.lu

Area of responsibility: **National regulator for the financial sector.**

Restena
(Réseau Téléinformatique de l'Éducation Nationale et de la Recherche)

Contact information and website:

Fondation Restena
6, rue Coudenhove-Kalergi
L-1359 Luxembourg

Tel. (352) 42 44 09 1
Fax (352) 42 24 73
E-mail: admin@restena.lu

http://www.restena.lu

Area of responsibility: **National Research Network (NRN) agency. See also RESTENA-CSIRT below.**

ULC
(Union Luxembourgeoise des Consommateurs)

Contact information and website:

55, rue des Bruyères
L-1274 Howald

Tel. (352) 496 02 21
Fax (352) 49 49 57
E-mail: ulc@pt.lu

http://www.ulc.lu

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

LUXEMBOURG

CEC
(Centre Européen des Consommateurs)

Contact information and website:

55, rue des Bruyères
L-1274 Howald

Tel +352 26 84 64 -1
Fax +352 26 84 57 61
E-mail: info@cecluxembourg.lu

http://www.cecluxembourg.lu

Area of responsibility: **Part of the European Consumers' Organisation network (European Consumer Centre Network – ECC-Net).**

LUXEMBOURG

Computer Emergency Response Teams (CERTs)

ASBL CSRRT-LU
(Computer Security Research and Response Team Luxembourg)

Contact information and website:

70, rue de Tétange
L-3672 Kayl
Grand-Duchy of Luxembourg

E-mail: csrrt@csrrt.org

http://www.csrrt.org

Area of responsibility: NIS research and development. The constituency is CSRRT-LU is a computer security research and response team association localized in the Grand-Duchy of Luxembourg. CSRRT-LU provides a cooperative and virtual organisation for working with individuals, groups and industries.

CIRCL
(Computer Incident Response Centre Luxembourg)

Contact information and website:

c/o Ministry of the Economy and Foreign Trade
19–21, boulevard Royal
L-2449 Luxembourg

Tel. (352) 24 78 84 44
Fax (352) 24 79 84 44
E-mail: info@circl.lu

http://www.circl.lu

Area of responsibility: CIRCL is the national Computer Security Incident Response Team (CSIRT) for the Grand-Duchy of Luxembourg. CIRCL is operated by SMILE ("security made in Lëtzebuerg"), a State funded "groupement d'intérêt économique" (GIE), designed to improve information security and create new opportunities for Luxembourg.
Its constituency are all the ICT users of Luxembourg, the non-governmental public entities as well as the local government agencies.

RESTENA-CSIRT

Contact information and website:

RESTENA
6, rue Coudenhove-Kalergi
L-1359 Luxembourg

Tel. (352) 42 44 09-1
Fax (352) 42 24 73
E-mail: csirt@restena.lu

www.restena.lu/csirt

Area of responsibility: The constituency is RESTENA Foundation's educational and research user community. See also RESTENA above.

LUXEMBOURG

Academic organisations active in network and information security

University of Luxembourg

Contact information and website:

Interdisciplinary Centre for Security, Reliability and Trust
University of Luxembourg
6, Rue Richard Coudenhove-Kalergi
L-1359 Luxembourg

Tel. (352) 466644 5721
Fax (352) 466644 5669
Email: snt@uni.lu

http://www.uni.lu
http://www.securityandtrust.lu

Public Research Centre Henri Tudor

Contact information and website:

CRP Henri Tudor
29, Avenue John F. Kennedy
L-1855 Luxembourg-Kirchberg

Tel. (352) 425 99 11
Fax (352) 425 99 17 77
Email: info@tudor.lu

http://www.tudor.lu
http://www.tudor.lu/cms/henritudor/content.nsf/id/TIC

Area of responsibility: **Innovation platform: 'Innovation systems security'.**

Public Research Centre Gabriel Lippmann

Contact information and website:

41, rue du Brill
L-4422 Belvaux

Tel. (352) 47 026 11
Fax (352) 47 026 4
E-mail: contact@lippmann.lu

http://www.crpgl.lu

Area of responsibility: **ISC (Informatique, Systèmes et Collaboration).**

LUXEMBOURG

Other bodies and organisations active in network and information security

CLUSIL
(CLUb de la Sécurité de l'Information Luxembourg)

Contact information and website:

c/o CRP Henri Tudor
29, Avenue John F. Kennedy
L-1855 Luxembourg-Kirchberg

E-mail: contact@clusil.lu

http://www.clusil.lu

Area of responsibility: **Non-profit association of experts in the fields of information security.**

ISACA
Luxembourg Chapter

Contact information and website:

29, avenue J.F. Kennedy
L-1855 Luxembourg

E-mail: isacalux@gmail.com

http://www.isaca.lu

Area of responsibility: **Nonprofit IT governance association with more than 65,000 members in 140 countries.**

OWASP
Luxembourg Local Chapter

Contact information and website:

Centre de Recherche Public Henri Tudor
29, avenue John F. Kennedy
L-1855 Luxembourg-Kirchberg

E-mail: jocelyn.aubert@gmail.com

http://www.owasp.org/index.php/Luxembourg

Area of responsibility: **The Open Web Application Security Project (OWASP Foundation Inc.) established in 2001 is an international non-profit organisation. The mission is to make security visible (or transparent) so that software buyers and sellers are on equal footing and market forces can work.**

LUXEMBOURG

Syn$_2$cat
(Hackerspace Luxembourg)

Contact information and website:

11, rue du cimetière (am Hueflach)
L-8018 Strassen
Luxembourg

E-mail: info@hackerspace.lu

http://www.hackerspace.lu

Area of responsibility: **A hackerspace or hackspace (from Hacker and Space) is a real (as opposed to virtual) place where people with common interests, usually in science, technology, digital or electronic art can meet, socialise and collaborate.**

MALTA

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

National authorities in network and information security

>>218 Malta Communications Authority
>>218 Ministry for Infrastructure, Transport and Communications

Computer Emergency Response Team (CERT)

>>219 mtCERT

Other bodies and organisations active in network and information security

>>220 Malta Information Technology Agency
>>220 CA Malta (Consumers' Association of Malta)

MALTA

National authorities in network and information security

Malta Communications Authority

Contact information and website:

Valletta Waterfront
Pinto Wharf
Valletta FRN 1913
Malta

Tel. (356) 21 33 68 40
Fax (356) 21 33 68 46
E-mail: info@mca.org.mt

http://www.mca.org.mt

Area of responsibility: **National electronic communications regulator.**

Ministry for Infrastructure, Transport and Communications

Contact information and website:

168, Strait Street
Valletta VLT 1433
Malta

Tel. (356) 21 25 54 95
Fax (356) 21 25 54 94
E-mail: info.mitc@gov.mt

http://www.mitc.gov.mt

Area of responsibility:

- Legislative framework pertaining to electronic communications, information so-ciety services and signature certification services.
- E-government.
- Introduction of an e-ID for Maltese Citizens.
- Use of ICTs in government and Malta in general.
- Facilitates cooperation between stakeholders and other European organisations.
- Promotes the safe use of the Internet and computer networks.
- Implements initiatives according to the national ICT strategy including initiatives related to building trust and confidence in technology usage.

MALTA

Computer Emergency Response Team (CERT)

mtCERT

Contact information and website:

Gattard House
National Road
Blata-l-Bajda
HMR 9010
Malta

Tel. (356) 25 99 26 25
E-mail: mtcert.mitts@gov.mt
E-mail: callcentre.mitts@gov.mt

http://www.mtcert.gov.mt

Area of responsibility: **Acts as CERT for all individuals and enterprises operating on the government network (Magnet). The constituency is all Government employees.**

MALTA

Other bodies and organisations active in network and information security

Malta Information Technology Agency

Contact information and website:

Gattard House
National Road
Blata l-Bajda
HMR 9010
Malta

Tel. (356) 21 23 47 10
Fax (356) 21 23 47 01
E-mail: callcentre.mita@gov.mt

http://www.mita.gov.mt

Area of responsibility:

- Expand the availability and take-up of ICT education and the use of ICT for learning
- Proliferate the application of technology in society and economy to enhance the quality of life and the tourist experience
- Contribute towards the growth of the local ICT industry and the attraction of ICT-related Foreign Direct Investment
- Programme-manage the implementation of ICT infrastructure and services in Government with the aim of improving public service delivery

CA Malta
(Consumers' Association of Malta)

Contact information and website:

PO Box 464
Valletta CMR 01
Malta

Tel. (356) 21 23 90 91
Fax (356) 21 22 12 10
E-mail: info@camalta.org

http://www.camalta.org

Area of responsibility: A consumer organisation, aiming to protect and educate consumers.

NETHERLANDS (THE)

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

National authorities in network and information security
>>224 Ministry of Economic Affairs
>>224 Ministry of the Interior and Kingdom Relations
>>225 Ministry of Justice
>>225 OPTA (Independent Regulator for Post and Electronic Communications)
>>226 AT (Agency for Telecoms)
>>226 CBP (Data Protection Authority)

Computer Emergency Response Teams (CERTs)
>>227 AAB GCIRT
>>227 AMC-CERT
>>227 CERT-IDC
>>228 CERT-KUN
>>228 CERT-RUG
>>228 CERT-UU
>>229 GovCert.NL
>>229 ING Global CIRT
>>230 KPN-CERT
>>230 SURFnet-CERT
>>230 UvA-CERT

Industry organisations active in network and information security
>>231 ICT-Office
>>232 VNO-NCW (Confederation of Netherlands Industry and Employers)

Academic organisation active in network and information security
>>233 SAFE-NL (Platform for Security, Applications, Formal Aspects and Environments in The Netherlands)

Other bodies and organisations active in network and information security
>>234 ECP-EPN ((Platform for the Information Society in the Netherlands)
>>234 Media Plaza (Security Plaza)
>>235 ICTU
>>236 THTC (Team High-Tech Crime)
>>236 Sentinels
>>237 NVB (The Netherlands Bankers Association)
>>238 NLnet Foundation
>>238 TNO Quality B.V.
>>238 Consumentenbond

NETHERLANDS (THE)

National authorities in network and information security

Ministry of Economic Affairs

Contact information and website:

Visiting address:
Bezuidenhoutseweg 30
2594 AV Den Haag
Nederland

Postal address:
PO Box 20101
2500 EC Den Haag
Nederland

Tel. (31-70) 308 19 86
E-mail: ezinfo@postbus51.nl

http://www.minez.nl

Area of responsibility: **Development of the electronic communications market and information society including network and information security.**

Ministry of the Interior and Kingdom Relations

Contact information and website:

Visiting address:
Schedeldoekshaven 220
2511 EZ Den Haag
Nederland

Postal address:
PO Box 20011
2500 EA Den Haag
Nederland

Tel. (31-70) 426 64 26
E-mail: bzkinfo@postbus51.nl
E-mail: info@nbv.cistron.nl

https://www.aivd.nl/taken/aandachtsgebieden/evaluatie

Area of responsibility: **Steering and development of e-government including government information security. The Comsec Agency (NBV) within the National Security Service (AIVD) advises government in particular on the security of sensitive information.**

NETHERLANDS (THE)

Ministry of Justice

Contact information and website:

Visiting address:
Schedeldoekshaven 100
2500 EX Den Haag
Nederland

Postal address:
PO Box 20301
2500 EH Den Haag
Nederland

Tel. (31-70) 370 79 11
E-mail: justitie@postbus51.nl

Area of responsibility: **Cybercrime and law enforcement.**
The Ministry of Justice started a (temporary) awareness campaign on internet security in close cooperation with the organisation ECP-EPN who are executing a long term programme on Digital readiness and awareness (Digi-Bewust & DigiVaardig) which includes trust and security. Website: www.veiliginternetten.nl

OPTA
(Independent Regulator for Post and Electronic Communications)

Contact information and website:

Visiting address:
Zurichtoren
Muzenstraat 41
2511 WB Den Haag
Nederland

Postal address:
PO Box 90420
2509 LK Den Haag
Nederland

Tel. (31-70) 315 35 00
Fax (31-70) 315 35 01
E-mail: info@opta.nl

http://www.opta.nl

Area of responsibility: **Supervisor for compliance with legislation and regulations in the areas of post and electronic communications incl. electronic signatures, spam and privacy.**

NETHERLANDS (THE)

AT
(Agency for Telecoms)

Contact information and website:

Visiting address:
Central office
Emmasingel 1
9726 AH Groningen

Branch office:
Piet Mondriaanlaan 54
3812 GV Amersfoort

Postal address:
Postbus 450, 9700 AL Groningen
Postbus 1671, 3800 BR Amersfoort
Nederland

Tel. (31-50) 587 74 44
Tel. (31-33) 460 08 00
E-mail: agentschaptelecom@at-ez.nl

http://www.agentschap-telecom.nl

Area of responsibility: **Governmental organisation for technical support and advice on telecommunications policy and enforcement, including the availability of the international emergency number 112.**

CBP
(Data Protection Authority)

Contact information and website:

Visiting address:
Juliana van Stolberglaan 4–10
2595 CL Den Haag
Nederland

Postal address:
PO Box 93374
2509 AJ Den Haag
Nederland

Tel. (31-70) 888 85 00
E-mail: info@cbpweb.nl

http://www.cbpweb.nl

Area of responsibility: **Supervisor for fair and lawful use and security of personal data to ensure privacy.**

NETHERLANDS (THE)

Computer Emergency Response Teams (CERTs)

AAB GCIRT

Contact information and website:

ABN AMRO Bank nv
Rooseveltlaan 1
1183 CC Amstelveen
Nederland

Tel. (31-20) 628 57 66
Tel. (31-65) 145 83 78 (emergency number)
E-mail: abn.gcirt@uk.abnamro.com

http://www.abnamro.com

Area of responsibility: **The constituency is members of ABN AMRO Bank.**

AMC-CERT

Contact information and website:

Academic Medical Center
ADB/ICT
Attn: AMC-CERT
Meibergdreef 9
1105 AZ Amsterdam
Nederland

Tel. (31-20) 566 23 78
Fax (31-20) 566 90 20
E-mail: cert@amc.nl

http://www.amc.uva.nl/cert/

Area of responsibility: **The constituency is users of systems in the Academic Medical Center (AMC) at the University of Amsterdam.**

CERT-IDC

Contact information and website:

Energis IDC
Lakenblekerstraat 13
1411 GE Aalsmeer
Nederland

Tel. (31-29) 788 51 09
Tel. (31-65) 435 30 64
Fax (31-29) 788 54 23
E-mail: CERT-IDC@energis.nl

http://www.energis-idc.net

Area of responsibility: **The constituency is Banking Organisations and Top 500 Dutch Industries.**

NETHERLANDS (THE)

CERT-KUN

Contact information and website:

PO Box 9101
6500 Nijmegen
Nederland

Tel. (31-24) 361 08 18
Tel. (31-24) 361 08 18 (emergency number)
E-mail: cert@kun.nl

http://www.kun.nl/cert

Area of responsibility: **The constituency is users of systems at the Katholieke Universiteit Nijmegen (KUN) or Nijmegen University.**

CERT-RUG

Contact information and website:

Computing Center
University of Groningen
c/o Dr. F. B. Brokken
P.O.Box 11044
9700 CA Groningen
Nederland

Tel. (31-50) 363 92 81
Tel. (31-50) 363 34 35
Fax (31-50) 363 34 06
E-mail: f.b.brokken@rug.nl

http://www.rug.nl
http://www.rug.nl/rc/security

Area of responsibility: **The constituency is users of systems at the University of Groningen.**

CERT-UU

Contact information and website:

Academic Computer Centre Utrecht
Attn: CERT-UU
P. O. Box 80.011
3508 TA Utrecht
Nederland

Tel. (31-3) 253 77 77
Fax (31-3) 253 16 33
E-mail: cert-uu@uu.nl

www.cs.ruu.nl/cert-uu

Area of responsibility: **The constituency is users of systems at the Utrecht University.**

NETHERLANDS (THE)

GovCert.NL

Contact information and website:

Visiting address:
Wilhelmina van Pruisenweg 104
2595 AN Den Haag
Nederland

Postal address:
PO Box 84011
2508 AA Den Haag
Nederland

Tel. (31-70) 888 75 55
Tel. (31-70) 888 75 75 (emergency number)
Fax (31-70) 888 75 50
E-mail: info@govcert.nl
E-mail: cert@govcert.nl

http://www.waarschuwingsdienst.nl
http://www.govcert.nl

Area of responsibility: **National CERT for the government. Provides also services and advice to private users by using the portal of the Waarschuwingsdienst. The constituency is members of governmental institutions of The Netherlands.**

ING Global CIRT

Contact information and website:

Tel. (31-10) 211 38 89
Fax (31-10) 211 61 03
E-mail: global.cirt@mail.ing.nl

Area of responsibility: **The constituency is internal ING Group Business Units.**

NETHERLANDS (THE)

KPN-CERT

Contact information and website:

Koninklijke KPN N.V.
T.a.v.: KPN-CERT
Kamer HV4/A553
P.O. Box 30000
2500 GA Den Haag
Nederland

Tel. (31-70) 451 35 00
Tel. (31-70) 451 35 00 (emergency number)
Fax (31-70) 451 11 80
E-mail: cert@kpn-cert.nl

http://www.kpn-cert.nl

Area of responsibility: **The constituency is customers of the IP services of KPN.**

SURFnet-CERT

Contact information and website:

Postal address:
PO Box 19035
3501 DA Utrecht
Nederland

Tel. (31-30) 230 53 05
E-mail: cert@surfnet.nl

http://cert.surfnet.nl/home-eng.html

Area of responsibility: **SURFnet is the Internet provider of the Dutch Higher Education Institutes and many research organisations. It provides CERT services for SURFnet.**

UvA-CERT

Contact information and website:

University of Amsterdam
Informatiseringscentrum
Attn: CERT
Herengracht 182
1016 BR Amsterdam
Nederland

Tel. (31-20) 525 33 22
E-mail: cert@uva.nl

http://ic.uva.nl/cert

Area of responsibility: **The constituency is users of systems at the University of Amsterdam.**

NETHERLANDS (THE)

Industry organisations active in network and information security

ICT-Office

Contact information and website:

Visiting Address:
Pompmolenlaan 7
3447 GK Woerden
Nederland

Postal address:
PO Box 401
3440 AK Woerden
Nederland

Tel. (31-348) 49 36 36
Fax (31-348) 48 22 88
E-mail: info@ictoffice.nl

http://www.ictoffice.nl

Area of responsibility: ICT-Office unites over 500 companies in the Dutch IT, Telecom, Office and Internet sectors. Its subsidiary 'Stichting ICT Milieu' (ICT Environment Foundation) directs the ICT take back system and the ICT cluster Packaging in The Netherlands.
Its subsidiary 'Werkgeversvereniging ICT' (Employers' Association ICT) is responsible for all subjects concerning the collective bargaining agreement (CAO) and the industry level pension fund of the Dutch ICT sector.
The most important issues of ICT-Office's agenda include innovation, the cooperation between industry and universities, the ICT labour market, global sourcing, tendering procedures and fair market principles. Through active interest articulation and communication, the ICT Office helps to ensure that the Dutch IT, Telecom and Office sectors remain and extend their competitive strength in a globalising world.
The organisation has set up a working group on information security.

NETHERLANDS (THE)

VNO-NCW
(Confederation of Netherlands Industry and Employers)

Contact information and website:

Visiting Address:
De Malietoren
Bezuidenhoutseweg 12
2594 AV Den Haag
Nederland

Tel. (31-70) 349 03 49
Fax (31-70) 349 03 00
E-mail: informatie@vno-ncw.nl

Postal Address:
PO Box 93002
2509 AA Den Haag
Nederland

Brussels Office:
Rue Archimede Straat 5 (bt 4)
1000 Brussels
Belgium

Tel. (32-2) 510 08 80
Fax (32-2) 510 08 85
E-mail: braak@vno-ncw.nl

http://www.vno-ncw.nl

Area of responsibility: **The Confederation of Netherlands Industry and Employers (VNO-NCW) is the largest employers' organisation in The Netherlands. It represents the common interests of Dutch business, both at home and abroad, and provides a variety of member services.**
130 (branch) associations are members, representing more than 115 000 enterprises and covering almost all economic sectors, including more than 80 % of all medium-sized companies in The Netherlands and nearly all of the larger, corporate institutions.
The confederation runs a lot of committees, one of which - the Committee on Information Security - aims to improve cybercrime legislation, implementation and enforcement.

NETHERLANDS (THE)

Academic organisation active in network and information security

SAFE-NL
(Platform for Security, Applications, Formal Aspects and Environments in The Netherlands)

Contact information and website:

Tel. (31-24) 365 27 10
E-mail: jhh@cs.ru.nl

http://www.safe-nl.org

Area of responsibility: The 'platform for Security, Applications, Formal Aspects and Environments' in The Netherlands (SAFE-NL) is the main community for R&D cooperation in ICT security. SAFE-NL provides a forum for researchers and practitioners from research institutions, industry and government agencies to exchange ideas on the state of the art in security technology, current and novel application areas of this technology, and on the requirements for effective deployment of secure systems. To this end, SAFE-NL organises informal one-day workshops on security in The Netherlands, provides a moderated public mailing list for the exchange of ideas over security, and maintains this community website to inform a larger public of its activities. The scope of SAFE NL includes:

- Algorithms, protocols and tools for security.
- Secure system design.
- Hardware security (e.g. smart cards).
- Verification and validation methods for secure systems.
- Data models and policies for secure systems.
- Legal, social, organisational and economical aspects of security.

NETHERLANDS (THE)

Other bodies and organisations active in network and information security

ECP-EPN
(Platform for the Information Society in the Netherlands)

Contact information and website:

Visiting address:
Overgoo 11
Leidschendam
Nederland

Postal address:
PO Box 262
2260 AG Leidschendam
Nederland

Tel. (31-70) 419 03 09
E-mail: info@ecp-epn.nl

http://www.ecp-epn.nl
http://www.mijndigitalewereld.nl

Area of responsibility:
- **Independent platform for the information society.**
- **Runs a programme to stimulate using the information society which include trust and security (DigiBewust & DigiVaardig).**
- **Cooperates with Ejure, a Dutch centre of legal expertise on IT and the information society (www.ejure.nl).**

Media Plaza
(Security Plaza)

Contact information and website:

Visiting and postal address:
Jaarbeurs Hal 6
Croeselaan 6
3521 CA Utrecht
Nederland

Tel. (31-30) 291 41 11
E-mail: seminar@mediaplaza.nl

http://www.mediaplaza.nl

Area of responsibility: **Platform for network and information security professionals to share knowledge and to organise workshops and seminars.**

NETHERLANDS (THE)

ICTU

Contact information and website:

Visiting address:
Main building
Wilhelmina van Pruisenweg 104
2595 AN Den Haag
Nederland

Regus Building
Jan Pieterszoon Coenstraat 7
2595 WP Den Haag
Nederland

Postal address:
PO Box 84011
2508 AA Den Haag
Nederland

Tel. (31-70) 888 77 77
Fax (31-70) 419 06 50
E-mail: info@ictu.nl

http://www.ictu.nl
http://www.samentegencybercrime.nl

Area of responsibility:

- **Expert organisation for information and communication technology in the public sector. The goal is to contribute to the structural development of e-government.**
- **Facilitates the 'National infrastructure cybercrime' (NICC) project.**

NETHERLANDS (THE)

THTC
(Team High-Tech Crime)

Contact information and website:

Visiting address:
Hoofdstraat 54
3972 LB Driebergen
Netherland

Postal address:
PO Box 11
3970 AA Driebergen
Nederland

Tel. (31-34) 353 59 00

Area of responsibility: **A governmental organisation embodying innovative working methods in the systematic tackling of high-tech crime: crimes carried out using or against ICT.**

Sentinels

Contact information and website:

Visiting address:
Van Vollenhovelaan 661
3527 JP Utrecht
Netherland

Postal addresss:
PO Box 3021
3502 GA Utrecht
Nederland

Tel. (31-30) 600 12 83
E-mail: info@sentinels.nl

http://www.sentinels.nl

Area of responsibility: **ICT security research programme (2004–12).**

NETHERLANDS (THE)

NVB
(The Netherlands Bankers Association)

Contact information and website:

Visiting address:
Singel 236
1016 AB Amsterdam
Nederland

Postal address:
Postbus 3543
1001 AH Amsterdam
Nederland

Tel. (31-20) 550 28 88
E-mail: info@nvb.nl

http://www.nvb.nl
http://www.3xkloppen.nl

Area of responsibility:

- Represents common interests of the banking sector and strives towards a strong, healthy and internationally competitive banking industry in the Netherlands.
- Runs an online awareness campaign on safe Internet banking called '3x kloppen'.

NETHERLANDS (THE)

NLnet Foundation

Contact information and website:

Visiting and postal address:
Kruislaan 419
1098 VA Amsterdam
Nederland

Tel. (31-20) 888 42 51
E-mail: info[at]nlnet.nl

http://www.nlnet.nl

Area of responsibility: **NLnet foundation financially supports organisations and people that contribute to an open information society. It funds software, events, educational activities and more. NLnet has selected 'security and privacy' as one of its main areas for funding in 2008 and beyond.**

TNO Quality B.V.

Contact information and website:

Visiting address:
TNO Certification B.V.
Laan van Westenenk 501
7334 DT Apeldoorn
Nederland

Postal address:
TNO Certification B.V., Postbus 541
7300 AM Apeldoorn
Nederland

Tel. (31-55) 549 34 68
E-mail: certification@certi.tno.nl

http://www.tno-quality.com/tno-q/home.do

Area of responsibility: **Certifying organisation for the common criteria (ISO Standard 15408 for evaluation and certifying IT products and systems).**

Consumentenbond

Contact information and website:

http://www.consumentenbond.nl

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

POLAND

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

National authorities in network and information security
>>242 Ministry of Interior and Administration
>>242 Office of Electronic Communications
>>242 Bureau of the Inspector General for the Protection of Personal Data
>>24 ABW (National Internal Security Agency)
>>243 Polish Committee for Standardisation
>>243 Office for Competition and Consumer Protection

Computer Emergency Response Teams (CERTs)
>>244 CERT.GOV.PL
>>244 CERT Polska
>>244 Pionier CERT
>>245 TP-CERT

Industry organisations active in network and information security
>>246 KIGEiT (The Polish Chamber of Commerce for Electronics and Telecommunication)
>>246 PIIT (The Polish Chamber of Information Technology and Telecommunications)

Other bodies and organisations active in network and information security
>>247 Nobody's Children Foundation (Polish Awarenode)
>>247 Dyżurnet.pl (Polish hotline for reporting illegal content on the Internet)
>>247 FK (Polish Consumer Federation National Council)
>>248 SIT

POLAND

National authorities in network and information security

Ministry of Interior and Administration

Contact information and website:

Ministerstwo Spraw Wewnętrznych
i Administracji
ul. Stefana Batorego 5
PL-02-591 Warszawa

Tel. (48-22) 601 44 27
Fax (48-22) 622 79 73
E-mail: wp@mswia.gov.pl

http://www.mswia.gov.pl/portal/en

Area of responsibility: **Information technology, national teleinformation systems, national information administrative registers.**

Office of Electronic Communications

Contact information and website:

Urząd Komunikacji Elektronicznej
ul. Kasprzaka 18/20
PL-01-211 Warszawa

E-mail: uke@uke.gov.pl

http://www.en.uke.gov.pl

Area of responsibility: **Regulating body within the scope of postal, telecommunica-tion and management of frequencies, activities, and control of requirements for electromagnetic compatibility.**

Bureau of the Inspector General for the Protection of Personal Data

Contact information and website:

ul. Stawki 2
PL-00-193 Warszawa

Tel. (48-22) 860 70 86
E-mail: kancelaria@giodo.gov.pl

http://www.giodo.gov.pl/168/j/en

Area of responsibility: **Personal data.**

POLAND

ABW
(National Internal Security Agency)

Contact information and website:

Agencja Bezpieczeństwa Wewnętrznego
ul. Rakowiecka 2A
PL-00-993 Warszawa

Tel. (48-22) 845 30 15
E-mail: poczta@abw.gov.pl

http://www.abw.gov.pl/eng

Area of responsibility: **Classified information, security of the State.**
CERT.GOV.PL (http://www.cert.gov.pl) is part of ABW.

Polish Committee for Standardisation

Contact information and website:

Premises:
ul. Świętokrzyska 14
PL-00-050 Warszawa

Postal address:
Skr. poczt. 411
PL-00-950 Warszawa 1

President's office:
Tel. (48-22) 556 76 00
Fax (48-22) 556 77 80
E-mail: prezesekr@pkn.pl

http://www.pkn.pl/?lang=en

Area of responsibility: **Standardisation, adoption of international standards.**

Office for Competition and Consumer Protection

Contact information and website:

pl. Powstańców Warszawy 1
PL-00-950 Warszawa

Tel. (48-22) 556 08 00

President's office:
Tel. (48-22) 826 34 14
Tel. (48-22) 556 02 30
Fax (48-22) 826 61 25
E-mail: uokik@uokik.gov.pl

http://www.uokik.gov.pl/en

Area of responsibility: **Consumer protection.**

POLAND

Computer Emergency Response Teams (CERTs)

CERT.GOV.PL

Contact information and website:

Agencja Bezpieczeństwa Wewnętrznego
ul. Rakowiecka 2A
PL-00-993 Warszawa

Tel. (48-22) 585 88 14 / 585 88 50
Fax (48-22) 585 88 33
E-mail: cert@cert.gov.pl

http://www.cert.gov.pl

Area of responsibility: **Part of the National Internal Security Agency (ABW), CERT.GOV.PL is the computer emergency response team service for the governmental sector. The constituency is the Government sector.**

CERT Polska

Contact information and website:

CERT Polska, NASK
ul. Wąwozowa 18
PL-02-796 Warszawa

Tel. (48-22) 523 12 74
Fax (48-22) 523 13 99
E-mail: info@cert.pl
E-mail: for incidents reports: cert@cert.pl

http://www.cert.pl

Area of responsibility: **Operating within NASK, CERT Polska is responsible for both the Polish Representative on ENISA's Management Board and the Liaison Officer for Poland.**

- **It is a member of FIRST, Terena TF-CSIRT and an accredited team within the 'Trusted introducer' initiative.**
- **It responds to computer incident reports, security projects and awareness campaigns.**
- **The constituency is users of systems inside the .pl namespace.**

Pionier CERT

Contact information and website:

Tel. (48-61) 852 59 54
E-mail: cert@pionier.gov.pl
E-mail:cert@man.poznan.pl

http://cert.pionier.gov.pl

Area of responsibility: **Incident handling in academic network environment.**
The constituency is users of systems connected to PIONIER i.e. national scientific optical network in Poland.

POLAND

TP-CERT

Contact information and website:

Telekomunikacja Polska
ul. Dzielna 52
PL-01-029 Warszawa

Fax (48-22) 824 14 52
E-mail: cert@telekomunikacja.pl

http://www.tp.pl/prt/en/tpcert

Area of responsibility: **Responding to abuse reports related to Polish Telecom customers. The constituency is users, sites and organisations connected to Tpnet.**

POLAND

Industry organisations active in network and information security

KIGEiT
(The Polish Chamber of Commerce for Electronics and Telecommunication)

Contact information and website:

Krajowa Izba Gospodarcza Elektronik
i Telekomunikacji (KIGEiT)
ul. Stępińska 22/30
PL-00-739 Warszawa

Tel. (48-22) 840 65 22
Tel. (48-22) 851 03 90
Fax (48-22) 851 03 00
E-mail: kigeit@kigeit.org.pl

http://www.kigeit.org.pl

Area of responsibility: **The Polish Chamber of Commerce for Electronics and Telecommunication (KIGEiT) is an independent organisation of economic entities involved in the manufacturing, export, import, trade, services, research and development work in electronics. Affiliating over 200 companies, KIGEiT is a member of DIGITALEUROPE (European Information and Communication Technology and Consumer Electronics Associations).**

PIIT
(The Polish Chamber of Information Technology and Telecommunications)

Contact information and website:

Polska Izba Informatyki i Telekomunikacji
(PIIT)
ul. Koszykowa 54
PL-00-675 Warszawa

Tel. (48-22) 628 22 60
Tel. (48-22) 628 24 06
Fax (48-22) 628 55 36
E-mail: biuro@piit.org.pl

http://www.piit.org.pl

Area of responsibility: **Established in 1993, the Polish Chamber of Information Technology and Telecommunications (PIIT) brings together companies in the IT and telecommunications sector. Activities include the following: copyright, telecommunication law, public procurement law, electronic signature and electronic document, protection of personal data, electronic rendering of services, worn out electronic equipment. PIIT is a member of DIGITALEUROPE (European Information and Communication Technology and Consumer Electronics Associations).**

POLAND

Other bodies and organisations active in network and information security

Nobody's Children Foundation
(Polish Awarenode)

Contact information and website:

Fundacja Dzieci Niczyje
ul. Walecznych 59
PL-03-926 Warszawa

Tel. (48-22) 616 02 68
Fax (48-22) 616 03 14
E-mail: fdn@fdn.pl

http://www.fdn.pl

Area of responsibility: **The organisation is coordinator of Awarenode ('Safer Internet action plan' project together with NASK). Assistance to abused children, their parents, and guardians also in terms of Internet abuse.**

Dyżurnet.pl
(Polish hotline for reporting illegal content on the Internet)

Contact information and website:

NASK
Dyzurnet.pl,
ul. Wąwozowa 18
PL-02-796 Warszawa

Tel. 08 01 61 50 05 (only in Poland)
Tel. (48-22) 523 10 50
Fax (48-22) 523 10 55
E-mail: info@hotline.org.pl
E-mail for reporting illegal content: dyzurnet@hotline.org.pl

http://www.fdhttp://www.dyzurnet.pl/en

Area of responsibility: **Operating within NASK, Dyzurnet.pl is the hotnode within the 'Safer Internet action plan'. It is a member of Inhope. Dyzurnet.pl responds to reports about illegal content on the Internet in Poland.**

FK
(Polish Consumer Federation National Council)

Contact information and website:

pl. Powstanców Warszawy 1/3
PL-00-030 Warszawa

Tel. (48-22) 827 11 73
Fax (48-22) 827 90 59
E-mail: biuro@federacja-konsumentow.org.pl

http://www.federacja-konsumentow.org.pl

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

POLAND

SIT

Contact information and website:

E-mail: kontakt@saferInternet.pl

http://www.saferInternet.pl/en

Area of responsibility: **Part of the European 'Insafe' Internet safety network under the 'Safer Internet' programme which aims to promote safer use of the Internet and new online technologies, particularly for children. Its goal is also to fight against illegal content and content unwanted by the end-user. The initiative is part of the EU's coherent approach.**

PORTUGAL

Time Zone: Standard Time = UTC + 0; Summer Time = UTC + 1

National authorities in network and information security

>>252 ICP-Anacom
>>252 UMIC (Knowledge Society Agency)
>>252 FCCN

Computer Emergency Response Teams (CERTs)

>>253 CERT.PT
>>253 CSIRT.FEUP
>>253 CERT-IPN

Industry organisations active in network and information security

>>254 Anetie (Portuguese Information Technologies and Electronics Association)
>>254 Apritel (Portuguese Association of Electronic Telecommunication Companies)

Other bodies and organisations active in network and information security

>>255 DECO
>>255 Portuguese CSIRT
>>255 Internet Segura
>>256 Linha Alerta
>>256 Seguranet

PORTUGAL

National authorities in network and information security

ICP-Anacom

Contact information and website:

Av. José Malhoa, 12
P-1099-017 Lisboa

http://www.anacom.pt

Area of responsibility: **Communications authority.**

UMIC (Knowledge Society Agency)

Contact information and website:

Taguspark, Edifício Inovação I, 2°
Sala 124
P-2740-122 Porto Salvo

http://www.umic.pt

Area of responsibility: **Portuguese public agency with the mission of coordinating the policies for the information society and its mobilisation through the promotion of dissemination, qualification and research activities. Among other tasks, it is in charge of promoting security and privacy in the use of the Internet and ICT.**

FCCN

Contact information and website:

Av. do Brasil, 101
P-1700–066 Lisboa

http://www.fccn.pt

Area of responsibility: **Runs the research and education network, the portuguese DNS ccTLD, the portuguese Intenet exchange point and CERT.PT.**

PORTUGAL

Computer Emergency Response Teams (CERTs)

CERT.PT

Contact information and website:

Avenida do Brasil 101
PT-1700-066 Lisboa

Tel. (351) 21 84 40 177
Tel. (351) 21 84 40 177 (emergency number)
Fax (351) 21 84 40 185
E-mail: report@cert.pt

http://www.cert.pt

Area of responsibility: **CERT.PT handles computer security incidents in the context of the research and education user comunitee and acts as de facto national CERT for Portugal. For this purpose formal agreements have been established with major ISPs and other relevant stakeholders to build a CSIRT network and to provide a national incident response capability.**

CSIRT.FEUP

Contact information and website:

Centro de Informatica Correira de Arajo
Faculdade de Engenharia da
Universidade do Porto
Rua Dr. Roberto Frias, s/n
PT-4200-465 Porto

Tel. (351) 22 508 18 92
Tel. (351) 22 508 18 92 (Emergency number)
Tel. (351) 22 508 16 21 (Emergency number)
Tel. (351) 22 508 15 06 (Emergency number)
Fax (351) 22 508 15 37
E-mail: csirt@fe.up.pt

http://csirt.fe.up.pt

Area of responsibility: **The constituency is users of systems connected to the network of the "Faculdade de Engenharia da Universidade do Porto" (University of Porto), users of systems inside the fe.up.pt namespace.**

CERT-IPN

Contact information and website:

Instituto Pedro Nunes - LIS
Rua Pedro Nunes 3030
PT-199 Coimbra

Tel. (351) 239 700 997
Fax (351) 239 700 986
E-mail: public@cert.ipn.pt

https://www.cert.ipn.pt

Area of responsibility: **The constituency is users of IPN (Pedro Nunes Institute).**

PORTUGAL

Industry organisations active in network and information security

Anetie
(Portuguese Information Technologies and Electronics Association)

Contact information and website:

Associação Nacional das Empresas das Tecnologias de Informação e Electrónica (Anetie)
Av. República da Bulgária
Lote 15, 6ºB
P-1950-375 Lisboa

Tel. (351) 309 978 655
Fax (351) 309 978 655
E-mail: geral@anetie.pt

http://www.anetie.pt
http://www.PortugalHighTech.com

Area of responsibility: **Anetie is Portugal's information technologies and electronics association which was created with the goal of promoting sustained growth of the IT sector. Anetie brings together today most of the national companies active in the electronics, software, communication and information industries. Membership includes the most important companies connected with IT and electronics that develop locally, produce and/or sell products or services.**

Apritel
(Portuguese Association of Electronic Telecommunication Companies)

Contact information and website:

Associação dos Operadores de Telecomunicações (Apritel)
Av. Defensores de Chaves, 15-6º. D
P-1000-109 Lisboa

Tel. (351) 213 550 911
Fax (351) 213 550 912
E-mail: apritel@apritel.org

http://www.apritel.org

Area of responsibility: **Apritel is the association of the electronic telecommunication companies operating in Portugal. Its aim is to promote a legal and regulatory environment supporting investment in the industry of electronic communications and to contribute to the development of the information society including:**

- **healthy competition;**
- **industry's sustained development;**
- **the competitive and economic development of the country;**
- **the well being of consumers.**

PORTUGAL

Other bodies and organisations active in network and information securityinformation security

DECO

Contact information and website:

Associação Portuguesa para a Defesa do Consumidor
Rua Artilharia Um, 79–4
P-1269-160 Lisboa

Tel. (351) 213 71 02 00
Fax (351) 213 71 02 99
E-mail: decolx@deco.pt

http://www.deco.proteste.pt

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

Portuguese CSIRT Network

Contact information and website:

http://www.cert.pt/index.php/pt/rede-nacional-csirts/objectivos

Internet Segura

Contact information and website:

E-mail: geral@Internetsegura.pt

http://www.Internetsegura.pt

Area of responsibility: **Internet Segura was created within the scope of the European 'Safer Internet plus' programme and has the following four main strategic goals:**

- **to fight against illegal content;**
- **to minimise the impact of illegal and harmful content on citizens;**
- **to promote safe Internet usage;**
- **to raise awareness about the risks of using the Internet;**

Internet Segura is a consortium consisting of the following members: UMIC (National Agency for the Knowledge Society); Ministry of Education; FCCN (Foundation for National Scientific Computing); Microsoft Portugal.

PORTUGAL

Linha Alerta

Contact information and website:

| E-mail: report@linhaalerta.Internetsegura.pt

Area of responsibility: **Linha Alerta is part of a combined project (awareness node and hotline service) called Internet Segura and co-funded until December 2008 by the European Commission under the 'Safer Internet plus' programme. The hotline service is managed by FCCN within its security services group CERT.PT. In October 2007, Linha Alerta became member of the international association INHOPE.**

Seguranet

Contact information and website:

| E-mail: seguranet@crie.min-edu.pt

Area of responsibility: **Seguranet's main goal is to promote Internet use that is clarified, critical and secure among parents, teachers, children and youngsters. This portal is part of the consortium 'Internet Segura'.**

ROMANIA

Time Zone: Standard Time = UTC + 2; Summer Time = UTC + 3

National authorities in network and information security

>>260 Ministry of Communications and Information Technology
>>260 National Authority for Communications and Information Technology
>>260 National Authority for the Supervision of Personal Data Processing
>>260 Orniss (The National Registry Office for Classified Information)

Computer Emergency Response Team (CERT)

>>261 RoCSIRT

Industry organisation active in network and information security

>>262 Aries (Romanian Association for Electronic and Software Industry)

Other bodies and organisations active in network and information security

>>263 ISACA – Romania Chapter
>>263 The Special Telecommunications Service (S.T.S.)
>>263 APC-Romania (Association for Consumers' Protection)

ROMANIA

National authorities in network and information security

Ministry of Communications and Information Technology

Contact information and website:

Libertatii Blvd 14, District 5
RO-050706 Bucureşti

Tel. (40-21) 311 41 21
Fax (40-21) 311 41 21
E-mail: office@mcti.ro

http://www.mcti.ro
http://www.ceris.ro

Area of responsibility: **Policy.**

National Authority for Communications and Information Technology

Contact information and website:

Libertatii Blvd 14, District 5
RO-050706 Bucureşti

Tel. (40-21) 307 54 00
Fax (40-21) 307 54 02
E-mail: anrcti@anrcti.ro

http://www.anrcti.ro

Area of responsibility: **Regulatory body in ICT field.**

National Authority for the Supervision of Personal Data Processing

Contact information and website:

Olari Street 32, District 2
RO-024057 Bucureşti

Tel. (40-21) 252 55 99
Fax (40-21) 252 57 57

http://www.dataprotection.ro

Area of responsibility: **Supervises and controls the legality of the personal data processing.**

Orniss
(The National Registry Office for Classified Information)

Contact information and website:

Mures Sreet 4, District 1
RO-012275 Bucureşti

Tel. (40-21) 207 51 15
Fax (40-21) 224 59 04
E-mail: relatii.publice@orniss.ro

http://www.orniss.ro

Area of responsibility: **Protection of classified information.**

ROMANIA

Computer Emergency Response Team (CERT)

RoCSIRT

Contact information and website:

OAOICD RoEduNet
Mendeleev 21-25
RO-010362 Bucureşti

Tel. (40-21) 317 11 75
Fax (40-21) 317 11 75
E-mail: team@csirt.ro

http://www.csirt.ro

Area of responsibility: **The constituency is all institutions connected to RoEduNet.**

ROMANIA

Industry organisation active in network and information security

Aries
(Romanian Association for Electronic and Software Industry)

Contact information and website:

Asociatia Romana pentru Industria Electronica si Software (Aries)
Splaiul Independentei 202A
Sector 6
RO-060022 Bucureşti

Tel. (40-21) 316 27 74
Fax (40-21) 315 07 23
E-mail: office@aries.ro

http://www.aries.ro

Area of responsibility: **Aries is the association of electronics and software companies of Romania. It aims at promoting and protecting the Romanian IT and electronic business environment, as well as the professional and commercial interests of its members. It is the most influential actor of the electronics and software industry in Romania with more than 280 members, the largest ICT association in Romania.**

Aries has developed a national strategy to increase Romania's hi-tech potential, as well as two strategies on turning Romania into an important software producer and exporter globally. Furthermore, Aries researches funding opportunities for SMEs. Its activities include the following: eHealth, educational software, RFID, and intelligent transport.

ROMANIA

Other bodies and organisations active in network and information security

ISACA - Romania Chapter

Contact information and website:

p-tr. ALBA IULIA no.8, Bl. I.7, Sc.3
et. 2, ap.52, Sector 3
RO-031105 Bucureşti

Tel. (40-1) 321 37 49
Fax (40-1) 323 65 70
E-mail: contact@isaca.ro

http://www.isaca.ro

Area of responsibility: **Serving IT management professionals.**

The Special Telecommunications Service (S.T.S.)

Contact information and website:

Splaiul Independentei 323A
Sector 6
RO-060044 Bucureşti

Tel. (40-21) 202 21 41
Fax (40-21) 311 20 39
E-mail: hq22@stsnet.ro

http://www.stsnet.ro

Area of responsibility: **Organises and coordinates activities in the special telecommunications field for public authorities. The special telecommunications include transmissions, emissions or receptions of signs, signals, writings, images, sounds or information of any kind, transmitted by wire, radio, optic system or by other electromagnetic systems for the users approved by law.**

APC-Romania (Association for Consumers' Protection)

Contact information and website:

Asociatia pentru Protectia Consumatorilor
din Romania
B-dul Nicolae Balcescu 32-34
etaj 4, ap. 16(4)
RO-010055 Bucureşti

Tel. (40-21) 311 02 43
Fax (40-21) 311 02 43
E-mail: office@apc-romania.ro

http://www.apc-romania.ro

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

SLOVAKIA

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

National authorities in network and information security
>>266 Ministry of Finance
>>266 Government Plenipotentiary for Information Society
>>266 The Office for Personal Data Protection
>>267 National Security Authority
>>267 Telecommunications Office
>>267 Ministry of the Interior
>>268 Institute of Forensic Science Slovak Police Force
>>268 Institute of Security and Defence Studies of MoD SR

Industry organisation active in network and information security
>>269 ITAS (IT Association Slovakia)

Academic organisations active in network and information security
>>270 Department of Computer Science, Faculty of Mathematics, Physics and Informatics, Comenius University
>>270 Faculty of Informatics and Information Technologies, Slovak University of Technology in Bratislava
>>270 Faculty of Electrical Engineering and Information Technology, Slovak University of Technology in Bratislava
>>270 Faculty of Electrical Engineering and Informatics, Technical University of Kosice

Other bodies and organisations active in network and information security
>>271 SASIB (Slovak Association for Information Security)
>>271 ISACA Slovensko Chapter
>>271 ZSS (Association of Slovak Consumers)

SLOVAKIA

National authorities in network and information security

Ministry of Finance

Contact information and website:

Department for Information Society
Ministry of Finance
Štefanovičova 5
PO Box 82
SK-817 82 Bratislava

Tel. (421-2) 59 58 11 11
Fax (421-2) 52 49 80 42
E-mail : podatelna@mfsr.sk

http://www.finance.gov.sk
http://www.mfsr.sk

Area of responsibility:
- **Information society.**
- **NIS in the area of non-classified information.**

Government Plenipotentiary for Information Society

Contact information and website:

Government Office of the Slovak Republic - Government Plenipotentiary for Information Society
Námestie slobody 1
SK-813 70 Bratislava

Tel. (421-2) 57 29 51 11
Fax (421-2) 52 49 75 95
E-mail: urad@government.gov.sk

http://www.government.gov.sk

Area of responsibility: **Information society coordination.**

The Office for Personal Data Protection

Contact information and website:

Odborárske námestie č. 3
SK-817 60 Bratislava 15

http://www.dataprotection.gov.sk

Area of responsibility: **Personal data protection governance.**

SLOVAKIA

National Security Authority

Contact information and website:

Budatínska 30
PO Box 16
SK-850 07 Bratislava 57

E-mail: info@nbusr.sk

http://www.nbusr.sk

Area of responsibility: **Protection of classified information.**
- **Electronic signatures.**
- **Electronic signature scheme root certification authority for Slovakia.**

Telecommunications Office

Contact information and website:

Továrenská 7
PO Box 18
SK-810 06 Bratislava 16

Tel. (421-2) 57 88 11 11

http://www.teleoff.gov.sk

Area of responsibility: **Electronic communications regulatory body.**

Ministry of the Interior

Contact information and website:

Pribinova 2
SK-812 72 Bratislava

http://www.minv.sk

Area of responsibility:
- **Protecting the constitutional system.**
- **Public order.**
- **Security of persons and property**
- **Governance of private security services.**
- **Identity cards, travel documents and driving licences.**
- **Police force.**
- **Fire fighting and rescue units.**

SLOVAKIA

Institute of Forensic Science Slovak Police Force

Contact information and website:

Sklabinská 1
SK-812 72 Bratislava

E-mail: keupz@keupz.minv.sk

http://www.minv.sk

Area of responsibility: **Data crime forensic and expertise tasks.**

Institute of Security and Defence Studies of MoD SR

Contact information and website:

Ministerstvo obrany SR
Kutuzovova 8
SK-832 47 Bratislava

Tel. (421-2) 44 46 28 37
Fax (421-2) 44 46 28 37

http://www.mosr.sk/index.php?page=172

Area of responsibility: **Professional preparation of documentation for decisions to be taken in the area of security, defence and crisis management.**

SLOVAKIA

Industry organisation active in network and information security

ITAS
(IT Association Slovakia)

Contact information and website:

IT Asociacia Slovenska
Cukrová 14
SK-813 39 Bratislava

Tel. (421-2) 5932 4233
Fax (421-2) 43 33 24 33
E-mail: itas@itas.sk

http://www.itas.sk

Area of responsibility: **IT Association Slovakia (ITAS) is a professional association representing the most significant local and international companies operating in the Slovak market in the field of information and communication technologies (ICT). ITAS was founded in September 1999 and presently incorporates 65 professionally registered members. The stated mission of the ITAS is to promote and develop an information society as a precondition for the building of a modern Slovak state, to meet the demands of the 21st Century. ITAS is a member of DIGITALEUROPE (cf. section on European umbrella oganisations) and co-operates with the Czech Association for Information Society (SPIS).**

SLOVAKIA

Academic organisations active in network and information security

Department of Computer Science, Faculty of Mathematics, Physics and Informatics, Comenius University

Contact information and website:

Mlynska dolina
SK-842 48 Bratislava

Tel. (421-2) 65 42 66 35
Fax (421-2) 65 42 70 41
E-mail: ki@dcs.fmph.uniba.sk

http://www.dcs.fmph.uniba.sk

Area of responsibility: **NIS research.**

Faculty of Informatics and Information Technologies, Slovak University of Technology in Bratislava

Contact information and website:

Ilkovičova 3
SK-842 16 Bratislava 4

E-mail: info@fiit.stuba.sk

http://www.fiit.stuba.sk

Area of responsibility: **NIS research.**

Faculty of Electrical Engineering and Information Technology, Slovak University of Technology in Bratislava

Contact information and website:

Ilkovičova 3
SK-812 19 Bratislava

Tel. (421-2) 60 29 11 11
Tel. (421-2) 65 42 04 15

http://www.fei.stuba.sk

Area of responsibility: **NIS research.**

Faculty of Electrical Engineering and Informatics, Technical University of Kosice

Contact information and website:

Letná 9
SK-042 00 Košice

Tel. (421-5) 55 602 1111

http://www.fei.tuke.sk

Area of responsibility: **NIS research.**

SLOVAKIA

Other bodies and organisations active in network and information security

SASIB
(Slovak Association for Information Security)

Contact information and website:

Svoradova 1
SK-811 03 Bratislava

Tel. (421-2) 59 30 53 48
Fax (421-2) 54 43 20 22
E-mail: info@sasib.sk

http://www.sasib.sk

Area of responsibility:
- NIS awareness-raising activities.
- NIS supporting activities for public administration.

ISACA - Slovensko Chapter

Contact information and website:

PO Box 7, Mostova 2
SK-811 02 Bratislava

http://www.isaca.sk

Area of responsibility: Information systems audit and control association (Slovak chapter).

ZSS
(Association of Slovak Consumers)

Contact information and website:

Palisády 22
SK-811 06 Bratislava

Tel. (421-2) 54 41 11 48
Fax (421-2) 54 41 11 48
E-mail: zss@zss.sk

http://www.zss.sk

Area of responsibility: A consumer organisation, aiming to protect and educate consumers.

SLOVENIA

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

National authorities in network and information security

>>274 Post and Electronic Communications Agency of the Republic of Slovenia
>>274 Ministry of Public Administration, Directorate for e-Government and Administrative Processes
>>274 SIGOV-CA (Slovenian Governmental Certification Authority)
>>275 SIGEN-CA (Slovenian General Certification Authority)
>>275 SI-TSA (The Slovenian Time Stamping Authority)
>>276 Ministry of Higher Education, Science and Technology, Directorate for the Information Society
>>276 Slovene Intelligence and Security Agency
>>276 Office for the Protection of Classified Information
>>277 Information Commissioner

Computer Emergency Response Team (CERT)

>>278 SI-CERT (Slovenian Computer Emergency Response Team)

Industry organisations active in network and information security

>>279 Chamber of Commerce and Industry - Association of Informatics and Telecommunications

Academic organisations active in network and information security

>>280 Laboratory for Cryptography and Computer Security, Faculty of Computer and Information Science, University of Ljubljana
>>280 Laboratory for Telecommunications, Faculty of Electrical Engineering, University of Ljubljana
>>281 Laboratory of E-media, Faculty of Computer and Information Science, University of Ljubljana
>>281 Faculty of Social Sciences, University of Ljubljana
>>282 Faculty of Organisational Sciences, University of Maribor
>>282 Institute of Informatics, Faculty of Electrical Engineering and Computer Science
>>282 Faculty of Criminal Justice and Security, University of Maribor
>>283 ARNES (Academic and Research Network of Slovenia)

Other bodies and organisations active in network and information security

>>284 SETCCE (Security Technology Competence Centre)
>>284 Jozef Stefan Institute Laboratory for Open System and Networks
>>284 Cepris (Centre for Legal Informatics)
>>285 ZPS (Slovene Consumers' Association)
>>285 Spletno-Oko
>>285 SAFE-SI
>>286 IFIT – Institute for Forensics of Information Technology

SLOVENIA

National authorities in network and information security

Post and Electronic Communications Agency of the Republic of Slovenia

Contact information and website:

Stegne 7, p.p. 418
SLO-1001 Ljubljana

Tel. (386-1) 583 63 00
Fax (386-1) 511 11 01
E-mail: info.box@apek.si

http://www.apek.si

Area of responsibility: **National regulatory agency.**

Ministry of Public Administration, Directorate for e-Government and Administrative Processes

Contact information and website:

Tržaška cesta 21
SLO-1000 Ljubljana

Tel. (386-1) 478 86 51
Fax (386-1) 478 86 49
E-mail: gp.mju@gov.si

http://www.mju.gov.si/index.php?id=132

Area of responsibility: **In charge of development, smooth operation and maintenance of State authorities' applications systems on the information and communication infrastructure of State authorities.**

SIGOV-CA (Slovenian Governmental Certification Authority)

Contact information and website:

Tržaška cesta 21
SLO-1000 Ljubljana

Tel. (386-1) 478 86 00
Fax (386-1) 478 86 49
E-mail: sigov-ca@gov.si

http://www.sigov-ca.gov.si/index-en.htm

Area of responsibility: **SIGOV-CA is part of the Slovenian Governmental Certification Authority and has been functioning as a trusted third party since 2001.**

SLOVENIA

SIGEN-CA
(Slovenian General Certification Authority)

Contact information and website:

Tržaška cesta 21
SLO-1000 Ljubljana

Tel. (386-1) 478 86 00
Fax (386-1) 478 86 49
E-mail: sigen-ca@gov.si

http://www.sigen-ca.si/eng/eng-index.php

Area of responsibility: **SIGEN-CA issues qualified digital certificates for citizens and for legal and natural persons, registered for performing activities.**

SI-TSA
(The Slovenian Time Stamping Authority)

Contact information and website:

Tržaška 21
SLO-1000 Ljubljana

Tel. (386-1) 478 86 00
Fax (386-1) 478 86 49
E-mail: si-tsa@gov.si

http://www.si-tsa.si/eng/eng-index.php

Area of responsibility: **An issuing authority for trusted time stamps and part of the public key infrastructure (PKI) of the Slovenian General Certification Authority.**

SLOVENIA

Ministry of Higher Education, Science and Technology, Directorate for the Information Society

Contact information and website:

Kotnikova 38
SLO-1000 Ljubljana

Tel. (386-1) 478 47 78
Fax (386-1) 478 46 65
E-mail: gp.mvzt@gov.si

http://www.mvzt.gov.si/en/areas_of_work/information_society/#c3998

Area of responsibility: **Directorate for the Information Society is responsible for accelerated, harmonised and efficient development of the information society based on knowledge and life-long learning. This is in practice reflected in the transfer of knowledge, information and communications technologies and contents to schools and research institutions, public administration and local self-government bodies, the economy and civil society. In its work the Directorate co-operates with various organisations, including those in the field of legislation, security and privacy in the e-world, education, monitoring of indicators of the information society development, promotion of software development and its localisation based on an open and free source, scientific and expert meetings, projects bridging the digital divide and others.**

Slovene Intelligence and Security Agency

Contact information and website:

http://www.gov.si/sova/en/index.html

Area of responsibility: **National security agency.**

Office for the Protection of Classified Information

Contact information and website:

Gregorčičeva 27
SLO-1000 Ljubljana

Tel. (386-1) 478 13 90
Fax (386-1) 478 13 99
E-mail: gp.uvtp@gov.si

http://www.uvtp.gov.si/en

Area of responsibility: **Government office for the protection of classified information.**

SLOVENIA

Information Commissioner

Contact information and website:

Vošnjakova 1
p.p. 78
SLO-1000 Ljubljana

Tel. (386-1) 230 97 30
Fax (386-1) 230 97 78
E-mail: gp.ip@ip-rs.si

http://www.ip-rs.si/?id=195

Area of responsibility: **Supervises both the protection of personal data and access to public information.**

SLOVENIA

Computer Emergency Response Team (CERT)

SI-CERT
(Slovenian Computer Emergency Response Team)

Contact information and website:

ARNES, p.p. 7
Tehnološki park 18
SI-1001 Ljubljana

Tel. (386-1)479 88 22
Fax (386-1)479 88 23
E-mail: cert@cert.si

http://www.cert.si/en

Area of responsibility: **SI-CERT is the Slovenian national CERT. SI-CERT is the main contact point for reporting network security incidents involving systems and networks located in Slovenia. By agreement with Slovenian government, SI-CERT provides the role of the Government CERT. SI-CERT is a service of ARNES (Academic and Research Network of Slovenia).**

SLOVENIA

Industry organisations active in network and information security

Chamber of Commerce and Industry - Association of Informatics and Telecommunications

Contact information and website:

Gospodarska Zbornica Slovenije (GZS) -
Združenje za Informatiko
in Telekomunikacije (ZIT)
Dimičeva 13
SLO-1000 Ljubljana

Tel. (386-1) 589 80 00
Fax (386-1) 589 81 00
Fax (386-1) 589 82 00
E-mail: info@gzs.si

http://www.gzs.si/eng
http://www.gzs.si/eng/Article.asp?ID=151&IDpm=53
http://www.gzs.si/slo/panoge/zdruzenje_za_informatiko_in_telekomunikacije

Area of responsibility: **Under the umbrella of the Chamber of Commerce and Industry of Slovenia (GZS), the Association of Informatics and Telecommunications (ZIT) brings together more than 2 000 (around 500 IT) companies and self-employed members. ZIT is member of DIGITALEUROPE (cf. section on European umbrella organisations).**

SLOVENIA

Academic organisations active in network and information security

Laboratory for Cryptography and Computer Security, Faculty of Computer and Information Science, University of Ljubljana

Contact information and website:

Tržaška cesta 25,
SLO-1000 Ljubljana

Tel. (386-1) 476 81 85
Fax (386-1) 426 46 47
E-mail: tajnistvo@fri.uni-lj.si

www: http://www.fri.uni-lj.si/en/laboratories/lccs

Area of responsibility: Our laboratory focuses on cryptography and computer security. We also study coding theory and statistical design. In particular we focus on public-key cryptosystems based on elliptic curves, algorithmic number theory, applications of finite fields and coding theory. The main mathematical background for cryptology is algebraic combinatorics (including number theory and discrete mathematics), which is being used in two other important areas of our activity: statistical design theory and coding theory.

Laboratory for Telecommunications, Faculty of Electrical Engineering, University of Ljubljana

Contact information and website:

Tržaška 25
SLO-1000 Ljubljana

Tel. (386-1) 476 84 41
Fax (386-1) 476 87 32
E-mail: info@ltfe.org

http://www.ltfe.org/english/about

Area of responsibility: Research and development of ICT systems and services. Fields of operation include: Broadband and IP networking, convergent applications and services, NGN systems and services, Signalling systems, e-Learning, Mobile systems and services, Telecommunications engineering, Accessibility in telecommunications.

SLOVENIA

Laboratory of E-media, Faculty of Computer and Information Science, University of Ljubljana

Contact information and website:

Tržaška cesta 25,
SLO-1000 Ljubljana

Tel. (386-1) 476 89 18
Fax (386-1) 426 46 47
E-mail: tajnistvo@fri.uni-lj.si

http://www.fri.uni-lj.si/en/laboratories/lem

Area of responsibility: **Research, prototypes implementation and education in areas of security, privacy and trust management with emphasis on cryptographic protocols, formal methods, and security infrastructure systems. Besides, research activities cover quantitative modeling of human factor aiming at development of solutions that support decision making for management of information systems, in particular security policies of critical infrastructures. The basis for these activities are system dynamics deploying simulation models.**

Faculty of Social Sciences, University of Ljubljana

Contact information and website:

University of Ljubljana,
Faculty of Social Sciences
Centre for Methodology and Informatics
Project RIS
Kardeljeva pl. 5
SLO-1000 Ljubljana

Tel. (386-1) 580 52 97
Tel. (386-1) 580 52 86
Fax (386-1) 580 51 01
E-mail: info@ris.org

http://www.ris.org

Area of responsibility: **Runs with ARNES and Slovenian Consumers' Association the Safer Internet Centre Slovenia, financed through the Safer Internet programme. The Centre integrates the Awareness Centre SAFE-SI (http://www.safe.si), the hotline Spletno oko (https://www.spletno-oko.si) and the helpline Nasvet za Net (http://www.nasvetzanet.si/).**

SLOVENIA

Faculty of Organisational Sciences, University of Maribor

Contact information and website:

Kidričeva 55a
SLO-4000 Kranj

Tel. (386-4) 237 43 44
Fax (386-4) 237 43 65

http://ecom.fov.uni-mb.si/ecomENG/index.htm

Area of responsibility: **An e-Commerce Center currently researching the following areas: e-Commerce, e-Markets, e-Procurement, information systems auditing, groupware, analysis and design of interorganisational processes.**

Institute of Informatics, Faculty of Electrical Engineering and Computer Science, University of Maribor

Contact information and website:

Smetanova ulica 17
SLO-2000 Maribor

Tel. (386-2) 220 73 59
Fax (386-2) 220 72 72

http://lisa.uni-mb.si/index_ang.htm

Area of responsibility: **Research and development of state-of-the-art information systems and security systems and methods. Research topics include software process quality assurance, application of multimedia technologies and defining efficient approaches to component based development of information systems.**

Faculty of Criminal Justice and Security, University of Maribor

Contact information and website:

Kotnikova 8
SLO-1000 Ljubljana

Tel. (386-1) 300 83 00
Fax (386-1) 230 26 87
E-mail: fvv@fvv.uni-mb.si

http://www.fpvv.uni-mb.si/defaultEng.aspx

Area of responsibility: **The faculty runs the postgraduate course on information security awareness.**

SLOVENIA

ARNES
(Academic and Research Network of Slovenia)

Contact information and website:

ARNES, p.p. 7
Tehnološki park 18
SLO-1001 Ljubljana

Tel. (386-1) 479 88 00
Fax (386-1) 479 88 99
E-mail: arnes@arnes.si

http://www.arnes.si/english

Area of responsibility: **The Academic and Research Network of Slovenia (ARNES) is a public institute which provides network services for research, educational and cultural organisations and enables them to connect and cooperate with each other and with related organisations abroad. Arnes builds, maintains and manages infrastructure which links universities, institutes, research laboratories, museums, schools, databases and digital libraries. It offers its users the same services as the national academic networks in other countries with which it co-operates in European Commission projects in testing, development and the introduction of new Internet protocols and services. It also performs services which are not offered by commercial organisations but which are preconditions for the operation of the Internet in Slovenia. Furthermore, ARNES and FSS UL run the Slovenian awareness node SAFE.SI, financed through the 'Safer Internet plus' programme. Slovenian awareness node SAFE.SI: http://english.safe.si**

SLOVENIA

Other bodies and organisations active in network and information security

SETCCE
(Security Technology Competence Centre)

Contact information and website:

Tehnološki park 21
SLO-1000 Ljubljana

Tel. (386-1) 620 45 00
Fax (386-1) 620 45 09
E-mail:info@setcce.org

http://www.setcce.si/eng

Area of responsibility: **Non-profit organisation for research, development and technology transfer in the area of security technology and electronic business. Provision of PKI services and security applications, e.g XML signatures and secure archive systems. Organisation of conferences.**

Jozef Stefan Institute
Laboratory for Open System and Networks

Contact information and website:

Jamova 39
SLO-1000 Ljubljana

Tel. (386-1) 477 37 56
Fax (386-1) 477 39 95
E-mail: info@e5.ijs.si

http://www.ijs.si/ijsw/E5

Area of responsibility: **Research of privacy and security issues in next-generation networks, telecommunication technologies, applications and services. Studies on forensic tools, cyber-crime and legislation aspects. Organisation of conferences, workshops and summer schools. Education and training in information security.**

Cepris
(Centre for Legal Informatics)

Contact information and website:

Hočka ulica 17
SLO-2000 Maribor

Tel. (386-2) 590 30 671
Fax (386-2) 590 30 671
E-mail: info@cepris.si

http://www.cepris.si

Area of responsibility: **Research of e-business legislation, new legislative proposals, legal counselling, dissemination and development of complex, secure e-business solutions.**

SLOVENIA

ZPS
(Slovene Consumers' Association)

Contact information and website:

Zveza Potrošnikov Slovenije
Frankopanska 5
SLO-1000 Ljubljana

Tel. (386-1) 474 06 00
Fax (386-1) 433 33 71
E-mail: zps@zps.si

http://www.zps.si

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

Spletno-Oko

Contact information and website:

E-mail: info@spletno-oko

https://www.spletno-oko.si/en

Area of responsibility: **Spletno-Oko.SI is a Slovenian hotline to facilitate the anonymous reporting of illegal Internet content: child pornography and hate speech.**

SAFE-SI

Contact information and website:

E-mail: info@safe.si

http://english.safe.si
http://www.safe.si

Area of responsibility: **Part of the European 'Insafe' Internet safety network under the 'Safer Internet' programme which aims to promote safer use of the Internet and new online technologies, particularly for children. Its goal is also to fight against illegal content and content unwanted by the end-user. The initiative is part of the EU's coherent approach.**

SLOVENIA

Other bodies and organisations active in network and information security

IFIT – Institute for Forensics of Information Technology

Contact information and website:

Aljaževa ulica 7
SLO-1000 Ljubljana

Tel. +386-(0)40-680-344
Fax +386-(0)590-75-609
E-mail: info@ifit.si

http://www.ifit.si

Area of responsibility: **Creation and enforcement of minimum standard forensic procedures. Counselling, education and training in the field of forensics of information technology. Counselling, education and training in the area of prevention of a wide range of security events. Advising on already existing cases of security events, as well as advice on the rectification of their consequences. Research in the field of information technology, especially in the form of introduction of new methods and forms of work, and examination of various forensic devices, software etc. In addition to these tasks the Institute offers other services such as assistance in seizure and processing of forensic data, giving professional and expert opinions, etc.**

SPAIN

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

National authorities in network and information security
>>290 Ministry of Industry, Tourism and Trade - State Secretariat for Telecommunications and Information Society
>>290 Ministry of Interior (Home Office) - State Secretariat for Security
>>291 National Intelligence Centre - Cryptological National Centre
>>291 Ministry of Public Administration
>>292 INTECO

Computer Emergency Response Teams (CERTs)
>>293 CCN-CERT
>>293 CSIRT-CV
>>293 e-LC CSIRT
>>294 esCERT-UPC
>>294 INTECO-CERT
>>295 IRIS-CERT

Industry organisations active in network and information security
>>296 AETIC (Spanish Electronics, Information Technology and Telecommunications Industry Association)
>>296 Asimelec (Spanish Electronic and Communications Multisectorial Industry Association)
>>297 ASTEL (Competitive Telecommunications Association)
>>297 ANEI (National Association of Internet Enterprises)
>>297 AECEM (Spanish Association for Electronic Commerce and Relational Marketing)
>>298 ISMS Forum Spain

Other bodies and organisations active in network and information security
>>299 Protegeles
>>299 Council of Consumers and Users

SPAIN

National authorities in network and information security

Ministry of Industry, Tourism and Trade - State Secretariat for Telecommunications and Information Society

Contact information and website:

Ministerio de Industria, Turismo y Comercio - Secretaría de Estado de Telecomunicaciones y para la Sociedad de la Información
Capitán Haya, 41
E-28071 Madrid

Tel. (34) 913 46 15 97
E-mail: sgssi@mityc.es
info@mityc.es

www.mityc.es/Telecomunicaciones
www.mityc.es/dgdsi

Area of responsibility: **NRA for Telecommunications and Information Society (electronic communications, information society services, e-commerce, electronic signature, safer Internet).**
The state secretariat also provides NIS services for citizens and SMEs run by Inteco (see 'Other bodies' section).

Ministry of Interior (Home Office) - State Secretariat for Security

Contact information and website:

Ministerio del Interior - Secretaría de Estado de Seguridad
Postal address:
c/ Amador de los Ríos, 2
E-28071 Madrid

Tel. (34) 915 37 18 83
Tel. (34) 915 37 18 84
Fax (34) 913 19 12 28

http://www.mir.es
http://www.mir.es/SES

Area of responsibility:

- **NRA for cybercrime law enforcement and critical information infrastructure protection.**
- **National Police Force and Guardia Civil:**
- **https://www.policia.es/bit/index.htm**
- **http://www.guardiacivil.org/seguridad**
- **National Centre for Critical Infrastructure Protection: cnpic-ciber@ses.mir.es**

SPAIN

National Intelligence Centre - Cryptological National Centre

Contact information and website:

Centro Nacional de Inteligencia -
Centro Criptológico Nacional
Avda. Padre Huidobro. s/n
E-28023 Madrid

E-mail: cni@cni.es

http://www.ccn.cni.es
http://www.ccn-cert.cni.es

Area of responsibility:

- ICT security assurance for public administrations.
- Information Security Certification Body (http://www.oc.ccn.cni.es)
- CCN-CERT (http://www.ccn-cert.cni.es). See 'Computer emergency response teams (CERTs)' section.

Ministry of Public Administration

Contact information and website:

Ministerio de Administraciones Públicas –
Consejo Superior de Informática
c/ María de Molina, 50, 3ª planta
E-28006 Madrid

Tel. (34) 912 73 24 69
Fax (34) 912 73 29 04

http://www.csi.map.es

Area of responsibility: Responsible for information security in public administrations.

SPAIN

INTECO

Contact information and website:

Avenida José Aguado, 41
Edificio INTECO
E-24005 León

Tel. (34) 987 877 189
Fax (34) 987 261 016

www.inteco.es

Area of responsibility: The National Institute of Communication Technologies (INTECO), promoted by the Ministry of Industry, Tourism and Trade, is a platform for the development of the Knowledge Society through projects in the area of innovation and technology. INTECO has two objectives: to contribute towards the convergence of the Spanish and European Information Society and to promote regional development, establishing a project in with a global approach in Leon (SPAIN). It will develop, among other things, initiatives of technological security, accessibility and inclusion in the digital society and communications solutions for companies and individuals. See also INTECO-CERT below.

SPAIN

Computer Emergency Response Teams (CERTs)

CCN-CERT

Contact information and website:

Centro Criptologico Nacional
Calle Argentona, s/n
E-28023 Madrid

Tel. (34) 91 283 2135
Tel. (34) 91 283 2135 (emergency number)
Fax (34) 91 372 5808
E-mail: nfo@ccn-cert.cni.es

http://www.ccn-cert.cni.es

Area of responsibility: **Alert and security incidents coordination centre for public administrations. The constituency is Spanish Public Civil Service (Central Government, Regional and Local Institutions).**

CSIRT-CV

Contact information and website:

CSIRTCV
Generalitat de la Comunitat Valenciana,
C/General Elio, 2 Entlo
E-46010 Valencia

Tel. (34) 963 985 300
Fax (34) 961 961 781
E-mail: csirtcv@gva.es

https://www.csirtcv.es

Area of responsibility: **The constituency: Regional Administration networks inside *.gva.es (primary) and Small/Medium Companies, Local Administrations and Citizens within Valencian Region (secondary).**

e-LC CSIRT

Contact information and website:

Caja de Ahorros y Pensiones de Barcelona, "la Caixa" Av. Diagonal, 621-629
E-08028 Barcelona

Tel. (34) 93 404 6572
Tel. (34) 65 995 5517
Fax (34) 93 404 7408
E-mail: csirt@lacaixa.es

www.lacaixa.es

Area of responsibility: **The constituency is electronic channel of the savings bank, La Caixa: e-lacaixa S.A. and its customers.**

SPAIN

esCERT-UPC

Contact information and website:

Politechnical University of Catalunya
c/o Jordi Girona
1-3 Modul D6 Room 007
E-08034 Barcelona

Tel. (34) 934 015 795
E-mail: cert@escert.upc.edu

http://escert.upc.edu/index.php/web/es/index.html

Area of responsibility:

- CERT security service.
- Private CERT.
- Catalonia Polytechnic University spin-off. The constituency is users of systems connected to UPC (Polytechnic University of Barcelona) inside the *.upc.es (primary) and *.es (secondary) namespaces.

INTECO-CERT

Contact information and website:

Avenida Jose Aguado, 41
Edificio INTECO
E-24005 Leon

Tel. (34) 987 877 189
Fax (34) 987 261 016
E-mail: cert@cert.inteco.es

http://cert.inteco.es

Area of responsibility: INTECO-CERT is part of INTECO (see above), which is promoted by the Ministry of Industry, Tourism and Trade \ Directorate General of Telecommunications of the Spanish government and with strong relations with the Ministry of Interior, and the other Spanish CERTs. INTECO-CERT provides a wide range of services to the users:

1. Information services about Current Security Issues:
2. Training services related to security and the current laws for SMEs and citizens, providing guides, manuals, on-line courses and other resources for users.
3. Protection and prevention services: free useful catalogues and software up-dates.
4. Response and Support Services:
5. Cooperation and coordination with other important entities of the sector at a national and international level.

INTECO works with micro-enterprises, and develops some issues with the eDNI (protection profiles), Development of Security Technology and Standards Policy and Implementation of Security Technology. INTECO is a FIRST member from December 2008.

The constituency is Spanish Citizens and Small/Medium Companies.

SPAIN

IRIS-CERT

Contact information and website:

Dep. RedIRIS
Entidad Publica Empresarial Red.es
Edificio Bronce - 2a planta
Plaza Manuel Gomez Moreno, s/n
E-28020 Madrid

Tel. (34) 607 15 63 13
Fax (34) 915 56 88 64
E-mail: cert@rediris.es

http://www.rediris.es/cert

Area of responsibility: IRIS-CERT belongs to RedIRIS, the Spanish National Research and Educational Network providing advanced communication services to the national scientific and academic community. IRIS-CERT is aimed to the early detection of security incidents affecting RedIRIS centres, as well as the coordination of incident handling with them.

Constituency: Full service (including specialised security planning and training) to all organisations connected by RedIRIS. Limited Service (incident handling and coordination with other IRTs as a last point of contact for emergency or high priority security matters) for hosts under the ".es domain."

SPAIN

Industry organisations active in network and information security

AETIC
(Spanish Electronics, Information Technology and Telecommunications Industry Association)

Contact information and website:

Asosiación de Empresas de Electrónica, Tecnologías de la Información y Telecomunicaciones de España. Príncipe de Vergara 74, 4ª planta E-28006 Madrid	Tel. (34) 91 590 23 00 E-mail: aetic@aetic.es
Barcelona office: Avda. Diagonal 618, 3° A E-08021 Barcelona	Tel. (34) 93 241 80 60

http://www.aetic.es

Area of responsibility: **AETIC is structured into 6 Sector Groups and Horizontal Committees, that represent every activity of the sector, i.e. Consumer Electronics, Electronic Components, Professional Electronics, Telecommunications, Operators /Providers of Telecommunication Services and Information Technologies. AETIC works on NIS through its 'eSEC Industry Platform': http://www.esec.org.es**

Asimelec
(Spanish Electronic and Communications Multisectorial Industry Association)

Contact information and website:

Asociación Multisectorial de Empresas Españolas de Electrónica y Comunicaciones c/ Orense 62 E-28020 Madrid	Tel. (34) 91 417 08 90 Fax (34) 91 555 03 62 E-mail: asimelec@asimelec.es

http://www.asimelec.es

Area of responsibility: **Asimelec works on NIS through its 'Trust and security in ICT' working party.**

SPAIN

ASTEL
(Competitive Telecommunications Association)

Contact information and website:

Asociación de Empresas Operadoras
y de Servicios de Telecomunicaciones
c/ Jorge Juan 41, 1º Dcha
E-28001 Madrid

Tel. (34) 91 220 00 50
Fax (34) 91 220 00 52
E-mail: astel@astel.es

http://www.astel.es

Area of responsibility: **ASTEL represents telecommunications and Internet operators and services companies that have begun activities in Spain. It was created in January 1996 in order to promote the Spanish telecommunications market liberalisation and since that date has assumed the role of speaker of the new alternative operators within this market. At this moment,13 associated companies belong to ASTEL.**

ANEI
(National Association of Internet Enterprises)

Contact information and website:

Asociación Nacional de Empresas
de Internet
Palacio de Miraflores
Carrera San Jerónimo, 15
E-28014 Madrid

Tel. (34) 91 469 63 93
Fax (34) 91 454 70 01
E-mail: anei@a-nei.org

http://www.a-nei.org

Area of responsibility: **ANEI works on NIS through its 'security' working party.**

AECEM
(Spanish Association for Electronic Commerce and Relational Marketing)

Contact information and website:

Asociación Española de Comercio
Electrónico y Marketing Relacional
Av. Diagonal, 437 5º1º
E-08036 Barcelona

Tel. (34) 93 2 40 40 70
Fax (34) 93 2 01 29 88

http://www.aecem.org

Area of responsibility: **AECEM is responsible for the self-regulatory system called Confianza Online for e-commerce and interactive advertising (www.confianzaonline.org/ingles/index.php).**

SPAIN

ISMS Forum Spain

Contact information and website:

Asociación Española Para El Fomento De la Seguridad De La Información
Juan Bravo, 3A
E-28006 Madrid

Tel. (34) 91 436 74 13
Fax (34) 91) 436 73 65
E-mail: info@ismsforum.es

www.ismsforum.es

Area of responsibility: **The Spanish Association for the Advancement of Information Security, ISMS Forum Spain, is a non-profit organisation founded in January 2007, to foster improved Information Security in Spain. In addition the ISMS Forum Spain is the Spanish Chapter of the ISMS International User Group (IUG), an organisation that promotes world-wide knowledge-sharing on the implementation of Information Security Management Systems, in accordance with ISO 27000 standards. ISMS membership include 600 individual professionals and about 100 companies associated.**

SPAIN

Other bodies and organisations active in network and information security

Protegeles

Contact information and website:

| E-mail: contacto@protegeles.com

http://www.protegeles.com

Area of responsibility: **Hotline for dealing with harmful and illegal content over Internet. Awareness- raising node. Part of the European Internet safety network 'Insafe' under the 'Safer Internet' programme.**

Council of Consumers and Users

Contact information and website:

http://www.consumo-ccu.es

Area of responsibility: **Consumer and user protection council. For a list of organisations in the council, see http://www.consumo-ccu.es/inicio.asp?opcion=3&subopcion=1& mostrar=representacion/organizaciones.asp**

SWEDEN

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

National authorities in network and information security
>>302 Ministry of Enterprise, Energy and Communications
>>302 National Post and Telecom Agency
>>302 Swedish Data Inspection Board
>>303 MSB (The Swedish Civil Contingencies Agency)
>>303 The Swedish Consumers' Association
>>304 FRA (Försvarets radioanstalt)
>>304 CSEC - The Swedish Certification Body for IT

Computer Emergency Response Teams (CERTs)
>>305 Sitic (Swedish IT Incident Centre)
>>305 SUNet CERT
>>306 TS-CERT

Industry organisation active in network and information security
>>307 Swedish IT and Telecom Industries

SWEDEN

National authorities in network and information security

Ministry of Enterprise, Energy and Communications

Contact information and website:

Näringsdepartementet
S-103 33 Stockholm

Tel. (46-8) 405 10 00
Fax (46-8) 411 36 16

http://www.sweden.gov.se/enterprise

Area of responsibility: **Responsible for information technology policy, electronic communications, ENISA, National Post and Telecom Agency and the Swedish IT Incident Centre.**

National Post and Telecom Agency

Contact information and website:

Post- och telestyrelsen
Box 5398
S-102 49 Stockholm

Tel. (46-8) 678 55 00
Fax (46-8) 678 55 05
E-mail: pts@pts.se

http://www.pts.se

Area of responsibility: **Acts as regulating authority for security in electronic communications (telecommunications, Internet and radio) and electronic signaturing.**

Swedish Data Inspection Board

Contact information and website:

Datainspektionen
Box 8114
S-104 20 Stockholm

Tel. (46-8) 657 61 00
Fax (46-8) 652 86 52
E-mail: datainspektionen@datainspektionen.se

http://www.datainspektionen.se

Area of responsibility: **Protecting the individual's privacy in the information society without unnecessarily preventing or complicating the use of new technology.**

SWEDEN

MSB
(The Swedish Civil Contingencies Agency)

Contact information and website:

Visiting addresses:
Karlstad: Norra Klaragatan 18
Kristinehamn: Exercisvägen 2
(in building 19 in Presterud)
Sandö: Sandövägen 7
Stockholm: Kungsgatan 53
Revinge: Revingeby

Postal address:
Swedish Civil Contingencies Agency
S-651 81 Karlstad

Tel. (46-7) 712 40 240 (switchboard)
Fax (46-1) 024 05 600
E-mail: registrator@msbmyndigheten.se

http://www.msbmyndigheten.se

Area of responsibility: **The MSB is the focal point for co-ordinating Swedish national information security which also includes the preparedness of media contributions to societal safety. As society becomes increasingly dependent on information technologies and information management a sufficient level of information security is vital. Fire, viruses and hacking are just a few examples of threats that can cause a loss of confidentiality, data integrity or availability. Ultimately, work on information security is about standing up for a number of values and objectives in society, e.g. democracy, personal integrity, growth, and economic and political stability. The MSB has a regulatory right regarding the information security of government authorities. The MSB manage the action plan with almost 50 proposed measures to improve information security in Sweden.**

The Swedish Consumers' Association

Contact information and website:

Box 6086
S-102 32 Stockholm

Tel. (46-8) 674 43 00
Fax (46-8) 674 43 29
E-mail: mailinfo@sverigeskonsumentrad.se

http://www.sverigeskonsumentrad.se/start.asp?sida=3241

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

SWEDEN

Answer

Contact information and website:

E-mail: info@medieradet.se

http://www.medieradet.se

Area of responsibility: **Part of the European 'Insafe' Internet safety network under the 'Safer Internet' programme which aims to promote safer use of the Internet and new online technologies, particularly for children. Its goal is also to fight against illegal content and content unwanted by the end-user. The initiative is part of the EU's coherent approach.**

FRA (Försvarets radioanstalt)

Contact information and website:

FRA

Tel. +46-8-471 46 00 (Switchboard)
Email: fra@fra.se

Tel. +46-8-471 49 76

http://www.fmv.se/WmTemplates/Page.aspx?id=824

Area of responsibility: **Försvarets radioanstalt (FRA), or the National Defence Radio Establishment is the Swedish national authority for signals intelligence. FRA is also engaged in information assurance. On demand, they support government authorities and state owned companies regarding current IT threats as well as general advice to improve security.**

CSEC - The Swedish Certification Body for IT Security

Contact information and website:

FMV/CSEC
Dag Ströman
S-115 88 Stockholm

Visiting address: Banérgatan 62

Tel. +46 8 782 58 44
Email: csec@fmv.se

http://www.fmv.se/WmTemplates/Page.aspx?id=824

Area of responsibility: **In accordance with the decision of the Swedish parliament in May 2002, CSEC is responsible for the establishment, operation and administration of a system for evaluating and certifying IT security products and systems according to the standard ISO/IEC IS 15408,also known as Common Criteria.**

SWEDEN

Computer Emergency Response Teams (CERTs)

Sitic
(Swedish IT Incident Centre)

Contact information and website:

Karlstad: Norra Klaragatan 18
Kristinehamn: Exercisvägen 2
(in building 19 in Presterud)
Sandö: Sandövägen 7
Stockholm: Kungsgatan 53
Revinge: Revingeby

Tel. (46-8) 678 57 99
Tel. (46-8) 678 57 99 (Emergency number)
Fax (46-8) 678 55 05
E-mail: sitic@pts.se

http://www.sitic.se
http://www.sitic.se/in-english

Area of responsibility: **Sitic is the Swedish national and government CERT. Sitic will be a part of the Swedish Civil Contingencies Agency from the 1 January 2011.**

SUNet CERT

Contact information and website:

c/o Uppsala universitet
IT-stöd
Box 887
S-751 08 Uppsala

Tel. (46-1) 847 175 60
Tel. (46-1) 847 193 90 (emergency number)
Fax (46-1) 847 178 76
E-mail: cert@cert.sunet.se

http://www.cert.sunet.se

Area of responsibility: **The constituency is users of systems connected to SUNet (universities, higher education and research organisations in Sweden).**

SWEDEN

TS-CERT

Contact information and website:

TeliaSonera AB
Corporate Security, HQ
TeliaSoneraCERT CC
Mårbackagatan 11, Building O
S-123 86 Farsta

Tel. (46-8) 568 38 505
Tel. (46-8) 568 38 505 (emergency number)
Fax (46-8) 568 38 440
E-mail: ts-cert@teliasonera.com

www.teliasonera.com www.telia.se/sakerhet

Area of responsibility: **The constituency is users of systems connected to TeliaSonera's external and internal networks.**

SWEDEN

Industry organisation active in network and information security

Swedish IT and Telecom Industries

Contact information and website:

IT and Telekomföretagen
Sturegatan 11
Box 555 45
S-102 04 Stockholm

Tel. (46-8) 762 69 00
Fax (46-8) 762 69 48
E-mail: itotelekomforetagen@almega.se

http://www.itforetagen.se

Area of responsibility: **Swedish IT and Telecom Industries promotes the increasing use of IT in Sweden and provides vital support to the development of individual member companies by promoting business opportunities, removing barriers and providing member services.**

UNITED KINGDOM

Time Zone: UK Standard Time = UTC; UK Summer Time = BST (British Summer Time) = UTC + 1

National authorities in network and information security

>>312 BIS (Department for Business, Enterprise and Regulatory Reform)
>>312 IS&A (Information Security and Assurance)
>>313 Home Office
>>313 Office of Cyber Security & Cyber Security Operations Centre
>>314 CPNI (Centre for the Protection of the National Infrastructure)
>>314 Information Commissioner's Office
>>314 CESG (Communications-Electronics Security Group)

Computer Emergency Response Teams (CERTs)

>>315 BP DSAC (BP Digital Security Alert Centre)
>>315 BTCERTCC
>>315 Cisco PSIRT
>>316 CITIGROUP (UK)
>>316 CSIRTUK
>>316 DAN-CERT
>>317 DCSIRT
>>317 E-CERT
>>317 EUCS-IRT
>>318 GovCertUK
>>318 JANET-CSIRT
>>318 MLCIRT (UK)
>>319 MODCERT
>>319 OxCERT
>>319 Q-CIRT
>>320 RBSG-ISIRT
>>320 RM CSIRT (ROYAL MAIL CSIRT CC)

Industry organisations active in network and information security

>>321 CBI (Confederation of British Industry)
>>321 TUFF (Telecommunications UK Fraud Forum)
>>322 MICAF (Mobile Industry Crime Action Forum)
>>322 OWASP (The Open Web Application Security Project)

Academic organisations active in network and information security

>>323 Royal Holloway University of London

UNITED KINGDOM

Other bodies and organisations active in network and information security

>>316 SOCA
>>316 BSI
>>316 Intellect
>>317 ISACA - UK Chapter
>>317 Get Safe Online
>>317 ITSafe
>>318 IISP (Institute for Information Security Professionals)
>>318 Which?
>>318 NCC (National Consumer Council)
>>319 ISCA
>>319 BCS Security Forum

UNITED KINGDOM

UNITED KINGDOM

National authorities in network and information security

BIS
(Department for Business, Enterprise and Regulatory Reform)

Contact information and website:

Communications and Content
Industries Directorate
Communications Supply Policy Team
Bay UG 28
1 Victoria Street
London SW1H 0ET
United Kingdom

Fax (44) 20 72 15 50 00
E-mail: infosecpolicyteam@bis.gsi.gov.uk

http://www.bis.gov.uk/sectors/infosec/index.html

Area of responsibility: **BIS's Communications Supply Policy Team focuses on policy, both domestic and international, to embed good security practice within the UK business community.**

IS&A
(Information Security and Assurance)

Contact information and website:

Cabinet Office, 2nd Floor
26 Whitehall
London SW1A 2WH
United Kingdom

E-mail: isa@cabinet-office.x.gsi.gov.uk

http://www.cabinetoffice.gov.uk/ogcio/isa.aspx

Area of responsibility: **IS&A (Information Security & Assurance) team is a unit within the UK Government's Cabinet Office providing a central focus for Information Assurance (IA) activity across the UK. ISA produces and maintains the National Information Assurance Strategy and, along with partner organisations, coordinates and sponsors work programmes to deliver on the strategy's recommendations.**

UNITED KINGDOM

Home Office

Contact information and website:

Direct Communications Unit
2 Marsham Street
London SW1P 4DF
United Kingdom

Tel. (44) 20 0 35 48 48
Fax (44) 20 70 35 47 45
E-mail: public.enquiries@homeoffice.gsi.gov.uk

http://www.homeoffice.gov.uk

Area of responsibility: **Responsible for ensuring that the UK's Critical National Infrastructure is protected as well as policing for hi-tech crime.**

Office of Cyber Security & Cyber Security Operations Centre

Contact information and website:

Cabinet Office, 70 Whitehall
London SW1A 2AS
United Kingdom

Tel. (44) 20 72 76 12 34

Area of responsibility: **Established in September 2009. Operational by the end of March 2010.**

CPNI
(Centre for the Protection of the National Infrastructure)

Contact information and website:

Central Support
PO Box 60628
London SW1P 9HA
United Kingdom

Fax (44) 20 72 33 81 82

http://www.cpni.gov.uk
http://www.warp.gov.uk

Area of responsibility: **CPNI was formed from the merger of the National Infrastructure Security Coordination Centre (NISCC) and a part of MI5 (the UK's Security Service), the National Security Advice Centre (NSAC). A government authority, CPNI provides protective security advice to businesses and organisations across national infrastructure. It aims to reduce the vulnerability of the national infrastructure to terrorism and other threats, keeping the UK's essential services (delivered by the communications, emergency services, energy, finance, food, government, health, transport and water sectors) safer. The WARP programme is also part of the CPNI's information-sharing strategy (http://www.warp.gov.uk).**

UNITED KINGDOM

Information Commissioner's Office

Contact information and website:

Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF
United Kingdom

Helpline:
Tel. (44) 16 25 54 57 45
Fax (44) 16 25 54 55 10
E-mail: mail@ico.gsi.gov.uk

http://www.ico.gov.uk

Area of responsibility: **UK independent supervisory authority, overseeing and enforcing compliance with both the Data Protection Act 1998 and the Freedom of Information Act 2000.**

CESG
(Communications-Electronics Security Group)

Contact information and website:

The Customer Support Office
Room A2j
Hubble Road
Cheltenham
Gloucestershire GL51 0EX
United Kingdom

Tel. (44) 12 42 70 91 41
Fax (44) 12 42 25 75 20
E-mail: enquiries@cesg.gsi.gov.uk

http://www.cesg.gov.uk

Area of responsibility: **National technical authority for information assurance.**

UNITED KINGDOM

Computer Emergency Response Teams (CERTs)

BP DSAC
(BP Digital Security Alert Centre)

Contact information and website:

BP Singapore Pte. Limited
1 Harbour Front Avenue
Keppel Bay Tower, #02-01,
098632 Singapore

Tel. (44) 19 32 73 94 89
Tel. (65) 90 60 61 65
Fax (65) 63 71 88 01
E-mail: dctdsalertcentre@bp.com

Area of responsibility: **The constituency is internal to BP Pte Limited.**

BTCERTCC

Contact information and website:

British Telecom
F.A.O. Tom Mullen
PP L14, Libra House
Sunrise Parkway
MK14 6PH Milton Keynes
United Kingdom

Tel. (44) 19 08 64 11 00
Tel. (44) 77 10 02 979 (emergency number)
Fax (44) 19 08 23 03 43
E-mail: btcertcc@bt.com

Area of responsibility: **The constituency is members of BT (British Telecommunication).**

Cisco PSIRT

Contact information and website:

Cisco Systems
Damir Rajnovic
Green Park
200 Longwater Avenue
RG2 6GB Reading, Berkshire
United Kingdom

Tel. (1) 877 228 7302
Tel. (1) 408 525 6532
E-mail: psirt@cisco.com

http://www.cisco.com/go/psirt

Area of responsibility: **The constituency is members of BT (British Telecommunication).**

UNITED KINGDOM

CITIGROUP (UK)

Contact information and website:

Tel. (44) 20 75 00 45 70
Tel. (44) 77 68 88 47 35
Fax (44) 20 75 00 46 10
E-mail: first.team@citicorp.com

http://www.citigroup.com

Area of responsibility: **The constituency is members of Citigroup.**

CSIRTUK

Contact information and website:

Central Support
PO Box 60628
London
SW1P 9HA
United Kingdom

Tel. (44) 20 72 33 81 81
Tel. (44) 20 72 33 81 81 (emergency number)
Fax (44) 20 72 33 81 82
E-mail: csirtuk@cpni.gsi.gov.uk

http://www.cpni.gov.uk

Area of responsibility: **The constituency is organisations that form part of the UK National Infrastructure. Specified .co.uk, .org.uk and .com domains.**

DAN-CERT

Contact information and website:

City House
126-130 Hills Road
Cambridge
CB2 1PQ
United Kingdom

Tel. (44) 12 23 37 13 00
Tel. (44) 20 75 04 10 34 (emergency number)
Fax (44) 12 23 37 13 71
E-mail: dancert@dante.org.uk

http://www.dante.net/sf

Area of responsibility: **The constituency is customers of GEANT, the European Research Network (coordination mainly).**

UNITED KINGDOM

DCSIRT

Contact information and website:

Henrietta Place 8
W1G 0NB London
United Kingdom

Tel. (44) 20 79 27 56 78
Tel. (44) 20 79 27 56 78
Fax (44) 20 79 27 46 66
E-mail: first-team@diageo-csirt.com

www.diageo.com

Area of responsibility: **The constituency is users of systems connected to the networks of Diageo, namespace diageo.com.**

E-CERT

Contact information and website:

The White House
Melbourne Street
LS2 7PS Leeds
United Kingdom

Tel. (44) 11 32 07 60 02
Tel. (44) 11 32 07 61 10
Fax (44) 11 32 07 60 27
E-mail: first-team@cert.energis2.net

http://cert.energis2.net

Area of responsibility: **The constituency is members and customers of Energis Squared Limited.**

EUCS-IRT

Contact information and website:

ETSIRT Team
OY L M Ericsson Ab
Hirsalantie 11
02420 Jorvas
Finland

Tel. (44) 13 15 07 750
E-mail: irt@ed.ac.uk

Area of responsibility: **The constituency is users of systems at the University of Edinburgh.**

UNITED KINGDOM

GovCertUK

Contact information and website:

CESG, A2f, Hubble Road
GL51 0EX Cheltenham
United Kingdom

Tel. (44) 12 42 70 93 11
Fax (44) 12 42 70 91 13
E-mail: incidents@govcertuk.gov.uk

http://www.govcertuk.gov.uk

Area of responsibility: **The constituency is government, community, public sector organisations.**

JANET-CSIRT

Contact information and website:

Lumen House
Library Avenue
Harwell Science and Innovation Campus
DIDCOT, Oxfordshire
OX11 0SG
United Kingdom

Tel. (44) 12 35 82 23 40
Fax (44) 12 35 82 23 98
E-mail: irt@csirt.ja.net

http://www.ja.net/services/csirt

Area of responsibility: **The constituency is customers of the JANET network (higher and further education and research organisations in the UK)**

MLCIRT (UK)

Contact information and website:

Merrill Lynch Information Security and Privacy
95 Greene Street (05)
NJ 07302-3815 Jersey City
United States

Tel. (44) 20 79 95 55 65
Tel. 1 609 274 5214 (emergency number)
Fax (44) 20 79 95 48 40
E-mail: first-team@ml.com

Area of responsibility: **The constituency is members of Merrill Lynch.**

UNITED KINGDOM

MODCERT

Contact information and website:

MOD Joint Security Co-ordination Centre
Room 340 St Giles Court
1-13 St Giles High Street
WC2H 8LD London
United Kingdom

Tel. (44) 20 72 18 87 15
Tel. (44) 13 71 85 44 44
Fax (44) 20 72 18 89 83
E-mail: cert@cert.mod.uk

http://www.mod.uk/cert

Area of responsibility: **The constituency is members of the Ministry of Defence of the United Kingdom.**

OxCERT

Contact information and website:

Oxford University Computing Services, 13 Banbury Road
OX2 6NN Oxford
United Kingdom

Tel. (44) 18 65 27 32 00
Fax (44) 18 65 27 32 75
E-mail: oxcert@ox.ac.uk

http://www.ict.ox.ac.uk/oxford/compsecurity/oxcert

Area of responsibility: **The constituency is users of systems at the University of Oxford (.ox.ac.uk).**

Q-CIRT

Contact information and website:

G305, QinetiQ
St Andrews Road
WR14 3PS Malvern
United Kingdom

Tel. (44) 16 84 89 50 00
Tel. (44) 16 84 89 50 00 (emergency number)
Fax (44) 16 84 89 67 44
E-mail: qcirt@qinetiq-tim.net

http://www.qinetiq.com

Area of responsibility: **The constituency is members of QinetiQ.**

UNITED KINGDOM

RBSG-ISIRT

Contact information and website:

Group Information Security
Investigation and Threat
Management
2nd Floor North
Drummond House
1 Redheughs Avenue
EH12 9JN Edinburgh
United Kingdom

Tel. (44) 13 15 23 90 54
Tel. (44) 52 34 064
Fax (44) 52 39 493
E-mail: cert@rbs.co.uk

http://www.rbs.co.uk

Area of responsibility: **The constituency is Royal Bank of Scotland Group including subsidiaries and joint ventures and customers of supported companies.**

RM CSIRT (ROYAL MAIL CSIRT CC)

Contact information and website:

Solaris Court
Davy Avenue
Knowlhill
MILTON KEYNES
MK5 8PP Buckinghamshire
United Kingdom

Tel. (44) 19 08 68 70 28
Tel. (44) 77 30 73 45 27 (emergency number)
E-mail: FIRST-Team@royalmail.com

Area of responsibility: **The constituency is members of the Royal Mail Group.**

UNITED KINGDOM

Industry organisations active in network and information security

CBI
(Confederation of British Industry)

Contact information and website:

Centre Point
103 New Oxford Street
London WC1A 1DU
United Kingdom

Tel. (44) 20 73 79 74 00

http://www.cbi.org.uk

Area of responsibility: **The CBI is business' most powerful lobbying force in the UK. It also lobbies in Europe and across the world on behalf of its members with global interests to bring about effective change to the legislative and regulatory frameworks in which business operates. CBI and particularly its Knowledge Economy group is helping to build UK competitiveness in the new economy by ensuring that the UK government and international bodies that set policy and regulatory frameworks in the new economy understand the potential and needs of UK businesses and by helping businesses (CBI members) to respond quickly and effectively to the challenges of the new economy.**

TUFF
(Telecommunications UK Fraud Forum)

Contact information and website:

PO Box 28353
London SE20 7WJ
United Kingdom

Tel. (44) 20 87 78 98 64
E-mail: tuff@tuff.co.uk

http://www.tuff.co.uk

Area of responsibility: **TUFF is a forum for the exchange of information and the promotion of a united effort against telecommunications fraud. Its objectives are to:**

- **provide a discussion forum for member organisations;**
- **promote an open and cooperative environment;**
- **provide TUFF contacts in the different member organisations;**
- **encourage telecommunications network operators in the UK to seek membership;**
- **establish working relationships with other similar fraud forums in the UK and overseas;**
- **form strategic alliances with consumer bodies and intermediate service providers;**
- **identify fraud risks;**
- **identify and define fraud methods;**
- **generate appropriate documentation and raise awareness of tools and tangible methods with a view to enabling the industry to manage fraud more effectively.**

UNITED KINGDOM

MICAF
(Mobile Industry Crime Action Forum)

Contact information and website:

Secretary MICAF
PO Box 28353
London SE20 7WJ
United Kingdom

Tel. (44) 20 87 78 98 64
E-mail: micaf@micaf.co.uk

http://www.micaf.co.uk

Area of responsibility: **An organisation set up by the mobile telecommunications industry, including mobile handset manufacturers, to address the issues of mobile phone theft. The forum meets regularly to exchange information and agree crime prevention strategies to reduce mobile phone theft and associated activity in the UK.**

OWASP
(The Open Web Application Security Project)

Contact information and website:

http://www.owasp.org

OWASP UK chapters:
http://www.owasp.org/index.php/London
http://www.owasp.org/index.php/Leeds_UK
http://www.owasp.org/index.php/Scotland

Area of responsibility: **The Open Web Application Security Project (OWASP) is the leading source of information, guidance and tools on web application security.**
OWASP has over 130 local chapters worldwide, with three in the UK - London, Leeds and Scotland. Our recent EU application security conference was held in cooperation with ENISA. Recently, OWASP has been shortlisted in this year's Nomination Best Practice Challenge 2009 for the Best Security Initiative Award.

UNITED KINGDOM

Academic organisations active in network and information security

Royal Holloway University of London

Contact information and website:

Information Security Group
Royal Holloway, University of London
Egham
Surrey TW20 0EX
United Kingdom

Fax (44) 17 84 43 07 66

http://www.isg.rhul.ac.uk

Area of responsibility: **Royal Holloway is a multi-faculty college of the University of London. Its Information Security Group is one of the largest academic security groups in the world. It brings together in a single institution expertise in education, research and practice in the field of information security.**

UNITED KINGDOM

Other bodies and organisations active in network and information security

SOCA

Contact information and website:

http://www.soca.gov.uk

Area of responsibility: **SOCA - the Serious Organised Crime Agency - is a new law enforcement agency (launched in April 2006), created to reduce the harm caused to people and communities in the UK by serious organised crime. The National Hi-Tech Crime Unit (NHTCU) has now become part of SOCA.**

BSI

Contact information and website:

E-mail: cservices@bsigroup.com

http://www.bsi-global.com

Area of responsibility: **BSI British Standards is the UK's national standards body.**

Intellect

Contact information and website:

Russell Square House
10–12 Russell Square
London WC1B 5EE
United Kingdom

Tel. (44) 20 73 31 20 00
Fax (44) 20 73 31 20 40

http://www.intellectuk.org

Area of responsibility: **Trade body for the UK-based information technology, telecommunications and electronics industry.**

UNITED KINGDOM

ISACA UK Chapter

Contact information and website:

http://www.isaca.org/uk

Area of responsibility: **Information Systems Audit and Control Association.**

Get Safe Online

Contact information and website:

http://www.getsafeonline.org.uk

Area of responsibility: **Joint government and private sector initiative, launched in 2005, aimed at helping consumers and small businesses to use the Internet safely.**

ITSafe

Contact information and website:

http://www.itsafe.gov.uk

Area of responsibility: **Government service, launched in 2005, to provide both home users and small businesses with advice in plain English advice on protecting computers, mobile phones and other devices from malicious attack.**

UNITED KINGDOM

IISP
(Institute for Information Security Professionals)

Contact information and website:

http://www.instisp.org

Area of responsibility: **Created in 2006, IISP aims to increase the professionalism and standing of the information security profession.**

Which?

Contact information and website:

2 Marylebone Road
London NW1 4DF
United Kingdom

Tel. (44) 20 77 70 70 00
Fax (44) 20 77 70 76 66
E-mail: which@which.co.uk

http://www.which.co.uk

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

NCC
(National Consumer Council)

Contact information and website:

20 Grosvenor Gardens
London SW1W 0DH
United Kingdom

Tel. (44) 20 78 81 30 27
Fax (44) 20 77 30 01 91
E-mail: info@ncc.org.uk

http://www.ncc.org.uk

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

UNITED KINGDOM

ISCA

Contact information and website:

http://www.internetsafetyzone.co.uk

Area of responsibility: Part of the European 'Insafe' Internet safety network under the 'Safer Internet' programme which aims to promote safer use of the Internet and new online technologies, particularly for children. Its goal is also to fight against illegal content and content unwanted by the end-user. The initiative is part of the EU's coherent approach.

BCS Security Forum

Contact information and website:

http://www.bcs.org/server.php?show=nav.6046

Area of responsibility: BCS members can participate in discussions at the new security forum discussion area. The aim of the BCS Security Forum is to be a catalyst for change within the ICT and information security community. These forums have been set up as another way of increasing the impact and recognition of IT professionals. They complement the work of other successful groups within BCS such as the specialist groups and branches and aim to provide a mechanism by which members can understand and influence their sector of interest at the highest level. The security community is diverse, and its influence wide-ranging, but its effectiveness can only be enhanced if it speaks with a single, authoritative voice on matters of importance to the citizen, business, commerce and government. The success of the security forum lies in its ability to deliver this.

enisa
European Network
and Information
Security Agency

EEA States

ICELAND

Time Zone: Standard Time = UTC + 0; Daylight Saving Time not applied

National authorities in network and information security

>>332 Ministry of Communications
>>332 Ministry of Justice
>>332 Prime Minister's Office
>>332 Ministry of Finance
>>333 Post and Telecom Administration
>>333 The Data Protection Authority
>>333 National Commissioner of the Icelandic Police
>>333 The Financial Supervisory Authority
>>334 IST (Icelandic Standards)
>>334 The Consumer Agency
>>334 The Consumer Spokesman

Computer Emergency Response Team (CERT)

>>335 RHnet, Iceland University Research Network (NREN)

Industry organisation active in network and information security

>>336 ISIP (Icelandic Society for Information Processing)

Other bodies and organisations active in network and information security

>>337 Home and School (National Parent's Association)
>>337 Barnaheill - Save the Children Iceland
>>337 The Consumers' Association of Iceland

ICELAND

National authorities in network and information security

Ministry of Communications

Contact information and website:

Hafnarhusinu
IS-150 Reykjavík

Tel. (354) 545 82 00
Fax (354) 562 17 02
E-mail: postur@sam.stjr.is

http://www.samgonguraduneyti.is

Area of responsibility: **Telecommunication and information technology security policy.**

Ministry of Justice

Contact information and website:

Skuggasundi
IS-150 Reykjavík

Tel. (354) 545 90 00
Fax (354) 552 73 40
E-mail: postur@dkm.strjr.is

http://www.domsmalaraduneyti.is

Area of responsibility: **Emergency preparation and critical infrastructure protection.**

Prime Minister's Office

Contact information and website:

Stjornarraðshusið v. Laekjartorg
IS-150 Reykjavík

Tel. (354) 545 84 00
Fax (354) 562 40 14
E-mail: postur@for.stjr.is

http://www.forsaetisraduneyti.is

Area of responsibility: **Coordinates e-government issues.**

Ministry of Finance

Contact information and website:

Arnarhvoll vid Lindargotu
IS-150 Reykjavík

Tel. (354) 545 92 00
Fax (354) 562 82 80
E-mail: postur@fjr.stjr.is

http://www.ministryoffinance.is

Area of responsibility: **Key role in e-government issues.**

ICELAND

Post and Telecom Administration

Contact information and website:

Sudurlandsbraut 4
IS-108 Reykjavík

Tel. (354) 510 15 00
Fax (354) 510 15 09
E-mail: pta@pta.is

http://www.pfs.is

Area of responsibility: **Monitoring and regulatory responsibilities in electronic communications.**

The Data Protection Authority

Contact information and website:

Raudararstig 10
IS-105 Reykjavík

Tel. (354) 510 96 00
Fax (354) 510 96 06
E-mail: postur@personuvernd.is

http://www.personuvernd.is

Area of responsibility: **Monitors the processing of personal data.**

National Commissioner of the Icelandic Police

Contact information and website:

Skulagata 21
IS-101 Reykjavík

Tel. (354) 570 25 00
Fax (354) 570 25 00
E-mail: rls@rls.is

http://www.rls.is

Area of responsibility: **Cybercrime and fraud by means of electronic communications.**

The Financial Supervisory Authority

Contact information and website:

Sudurlandsbraut 32
IS-108 Reykjavík

Tel. (354) 525 27 00
Fax (354) 525 27 27
E-mail: fme@fme.is

http://www.fme.is

Area of responsibility: **Monitors financial information systems and databases.**

ICELAND

IST
(Icelandic Standards)

Contact information and website:

Laugavegur 178
IS-105 Reykjavík

Tel. (354) 520 71 50
Fax (354) 520 71 71
E-mail: stadlar@stadlar.is

http://www.stadlar.is

Area of responsibility: **IST - the national standards body of Iceland - is an independent association whose role is the publication of Icelandic standards and the representation of Iceland in international and regional standards bodies. FUT, the IT sector committee, operates under IST.**

The Consumer Agency

Contact information and website:

Borgartúni 21
IS-105 Reykjavík

Tel. (354) 510 11 00
Fax (354) 510 11 01
E-mail: postur@neytendastofa.is

http://www.neytendastofa.is

Area of responsibility: **The Consumer Agency - a government agency under the auspices of the Ministry of Trade and Industry - is one of the governmental agencies in Iceland that monitors business operators and ensures that safety and consumers' legal rights are respected by markets. It also helps to enforce legislation adopted by the Icelandic Parliament for the protection of consumer health, legal and economic rights.**

The Consumer Spokesman

Contact information and website:

Borgartúni 21
IS-105 Reykjavík

Tel. (354) 510 11 21
Fax (354) 510 11 01
E-mail: tn@tn.is

http://www.tn.is

Area of responsibility: **Guards the interests and rights of consumers. Informs and educates consumers and provides advice on the regulatory and legal framework of consumer rights.**

ICELAND

Computer Emergency Response Team (CERT)

RHnet, Iceland University Research Network (NREN)

Contact information and website:

Taeknigardi - Dunhaga 5
IS-107 Reykjavík

Tel. (354) 525 4747
Fax (354) 552 8801
E-mail: cert@rhnet.is

http://rhnet.is/english

Area of responsibility: **The constituency is users of RHnet Iceland University Research. RHnet is a National Research and Education Network (NREN) and not a national CERT.**

ICELAND

Industry organisation active in network and information security

ISIP
(Icelandic Society for Information Processing)

Contact information and website:

Skýrslutæknifélag Íslands (SKY)
Engjateig 9
IS-105 Reykjavík

Tel. (354) 553 24 60
Fax (354) 535 9311
E-mail: sky@sky.is

http://www.sky.is

Area of responsibility: **The Icelandic Society for Information Processing (ISIP) covers a broad spectrum of businesses, both those relying on IT and various vendors in Iceland.**
In the fast changing world of IT, ISIP plays a leading role in various areas. Its main function today is organising conferences and lectures, cooperating in international work with other organisations, publishing a bi-monthly magazine on domestic topics and running a committee dedicated to translating computing terms into Icelandic. ISIP also has a special interest group dedicated to work in IT and ICT security.

ICELAND

Other bodies and organisations active in network and information security

Home and School
(National Parent's Association)

Contact information and website:

Sudurlandsbraut 24
IS-108 Reykjavík

Tel. (354) 562 74 75
E-mail: heimiliogskoli@heimiliogskoli.is
E-mail: saft@saft.is

http://www.heimiliogskoli.is
http://www.saft.is

Area of responsibility: **Awareness and education regarding safe use of the Internet by children and young people. Runs the SAFT project, a part of the Insafe network in Europe.**

Barnaheill - Save the Children Iceland

Contact information and website:

Sudurlandsbraut 24
IS-108 Reykjavík

Tel. (354) 553 59 00
Fax (354) 553 59 60
E-mail: barnaheill@barnaheill.is

http://www.barnaheill.is

Area of responsibility: **Save the Children Iceland is a part of the Inhope network within the framework of the 'Safer Internet' programme in Europe.**

The Consumers' Association of Iceland

Contact information and website:

Hverfisgötu 105
IS-101 Reykjavík

Tel. (354) 545 12 00
Fax (354) 545 12 12
E-mail: ns@ns.is

http://www.ns.is/ns/english

Area of responsibility: **A consumer organisation, it promotes and protects the interests of consumers, as well as educating and informing them.**

LIECHTENST

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

TEIN

National authorities in network and information security

>>340 Ministry of Transport and Communications
>>340 Office for Communications

Academic organisation active in network and information security

>>341 Hochschule Liechtenstein

LIECHTENSTEIN

National authorities in network and information security

Ministry of Transport and Communications

Contact information and website:

Regierung des Fürstentum Liechtenstein
Ressort Verkehr und Kommunikation
Städtle 49
Postfach 684
FL-9490 Vaduz

http://www.liechtenstein.li/en/eliechtenstein_main_sites/portal_fuerstentum_liechtenstein/fl-staat-staat/fl-staat-regierung.htm

Area of responsibility: **Electronic communication policy.**

Office for Communications

Contact information and website:

Kirchstraße 10
Postfach 684
FL-9490 Vaduz

Tel. (423) 236 64 88
Fax (423) 236 64 89
E-mail: office@ak.llv.li

http://www.ak.llv.li

Area of responsibility: **National regulatory authority monitoring responsibilities in electronic communications with administrative responsibilities for frequencies, numbering and identification resources.**

LIECHTENSTEIN

Academic organisation active in network and information security

Hochschule Liechtenstein

Contact information and website:

Fürst-Franz-Josef-Strasse
FL-9490 Vaduz

Tel. (423) 265 11 11
Fax (423) 265 11 12
E-mail: info@hochschule.li

http://www.hochschule.li

Area of responsibility: **Bachelors and Masters programmes and continuing education. The Institute for Business Information Systems is a member of the European Research Center for Information Systems (ERCIS) and represents the Association for Information Systems (AIS) in Liechtenstein through the Liechtenstein Chapter of the AIS (LCAIS).**

NORWAY

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

National authorities in network and information security

>>336 Ministry of Transport and Communications
>>336 Ministry of Goverment Administartiom, Reform and Church Affairs
>>336 Ministry of Justice
>>336 Ministry of Defence
>>336 National Security Authority
>>337 Norwegian Post and Telecommunication Authority

Computer Emergency Response Teams (CERTs)

>>338 NorCERT
>>338 UiO-CERT
>>338 Uninett-CERT

Industry organisation active in network and information security

>>339 NSR (Norwegian Business and Industry Security Council)

Other bodies and organisations active in network and information security

>>340 Norsis (The Norwegian Centre for Information Security)
>>340 NoNo
>>340 Forbrukerrådet

NORWAY

National authorities in network and information security

Ministry of Transport and Communications

Contact information and website:

http://www.regjeringen.no/en/dep/sd.html?id=791

Area of responsibility: **Policy and regulation in electronic communications.**

Ministry of Goverment Administartiom, Reform and Church Affairs

Contact information and website:

http://www.regjeringen.no/en/dep/fad.html?id=339

Area of responsibility: **Coordinator of Norwegian IT policy.**

Ministry of Justice

Contact information and website:

http://www.regjeringen.no/en/dep/jd.html?id=463

Area of responsibility: **Coordinator of emergency preparedness. Crisis and critical infrastructure protection.**

Ministry of Defence

Contact information and website:

http://www.regjeringen.no/en/dep/fd.html?id=380

Area of responsibility: **Coordinator of defence and national security.**

National Security Authority

Contact information and website:

| E-mail: Postmottak.nsm@mil.no

http://www.nsm.stat.no

Area of responsibility: **Reports to Ministry of Justice and Ministry of Defence. Security Act. Warning system for digital infrastructure and the national CERT (Norcert).**

NORWAY

Norwegian Post and Telecommunication Authority

Contact information and website:

Postboks 93
N-4791 Lillesand

Tel. (47) 22 82 46 00
Fax (47) 22 82 46 40
E-mail: firmapost@npt.no

http://www.npt.no
http://www.nettvett.no

Area of responsibility: **Reports to Ministry of Transport and Communications. Monitoring and regulatory responsibilities in electronic communications. Responsible for ICT-security awareness-raising website.**

NORWAY

Computer Emergency Response Teams (CERTs)

NorCERT

Contact information and website:

NorCERT / NSM
PO Box
N-1306 Baerum Postterminal

Tel. (47) 22 42 56 46
Tel. (47) 02497 (emergency number)
Fax (47) 23 09 25 88
E-mail: norcert@cert.no

http://www.cert.no

Area of responsibility: **The constituency is the Norwegian Organisations with critical national infrastructure and information.**

UiO-CERT

Contact information and website:

USIT/CERT
PB 1059 Blindern
N-0316 Oslo

Tel. (47) 22840911
Tel. (47) 22840911 (emergency number)
Fax (47) 22852730
E-mail: cert@uio.no

http://www.usit.uio.no/it/sikkerhet
http://cert.uio.no

Area of responsibility: **The constituency is the University of Oslo and cooperating partners/groups.**

Uninett-CERT

Contact information and website:

Visiting address
Abels gate 5 - Teknobyen
N-7465 Trondheim

Postal address:
Abels gate 5
N-7030 Trondheim

Tel. (47) 73 55 79 00
Tel. (47) 73 55 79 61
Fax (47) 73 55 79 01
E-mail: info@uninett.no

http://www.uninett.no

Area of responsibility: **Academic CERT. The constituency is users of systems connected to the Norwegian Academic Network for Research & Education (all Norwegian universities and colleges, non-commercial research institutions and other research and education-related institutions).**

NORWAY

Industry organisation active in network and information security

NSR
(Norwegian Business and Industry Security Council)

Contact information and website:

Næringslivets Sikkerhetsråd (NSR)

Visiting Address:
Essendropsgate 3
Majorstuen
N-0305 Oslo

Postal Address:
PO Box 5250
Majorstuen
N-0303 Oslo

Tel. (47) 23 08 84 60
Fax (47) 23 08 85 50
E-mail: nsr@nsr-org.no

http://www.nsr-org.no

Area of responsibility: **Norway's major industrial and employers' organisations have joined forces to promote security in business and industry through the establishment of the Norwegian Business and Industry Security Council (NSR). The NSR seeks to serve companies, public authorities and the public at large in its role as:**

- **a consultative body for deliberation of security issues between the private sector and the authorities;**
- **a unified body representing the interests and needs of business and industry with regard to crime prevention and security;**
- **an advisory body for business and industry on matters relating to measures to prevent criminal activity and a provider of expertise and insight to member companies who lack the competence needed in this field.**

NORWAY

Other bodies and organisations active in network and information security

NorSIS
(The Norwegian Centre for Information Security)

Contact information and website:

Norsk senter for informasjonssikring (NorSIS)
pb 104
2801 Gjøvik

Tel. (47) 40 00 58 99

http://www.norsis.no

Area of responsibility: **ICT security activities. Awareness raising actions for municiapalities and SMEs in the public and private sectors.**

NoNo

Contact information and website:

E-mail: post@medietilsynet.no

http://www.medietilsynet.no

Area of responsibility: **Part of the European 'Insafe' Internet safety network under the 'Safer Internet' programme which aims to promote the safer use of the Internet and new online technologies, particularly for children. Its goal is also to fight against illegal content and content unwanted by the end-user. The initiative is part of the EU's coherent approach.**

Forbrukerrådet

Contact information and website:

http://forbrukerportalen.no/Emner/engelsk_fransk

Area of responsibility: **A consumer organisation, aiming to protect and educate consumers.**

enisa
European Network
and Information
Security Agency

EFTA State

Information about the EFTA Member States
Iceland, Liechtenstein and Norway
can be found in the EEA Member States Section.

SWITZERLAN

Time Zone: Standard Time = UTC + 1; Summer Time = UTC + 2

National authorities in network and information security

>>354 FOITT (Federal Office of Information Technology, Systems and Telecommunication)
>>354 OFCOM (Federal Office of Communications)
>>355 FONES (Federal Office for National Economic Supply)
>>356 FSUIT (Federal Strategy Unit for IT)
>>357 Fedpol (Federal Office of Police)
>>357 FDPIC (Federal Data Protection and Information Commissioner)

Computer Emergency Response Teams (CERTs)

>>358 CC-SEC
>>3508 CERN CERT
>>358 IP+ CERT
>>359 OS-CIRT
>>359 SWITCH-CERT

Industry organisations active in network and information security

>>360 ICTswitzerland
>>360 InfoSurance
>>361 SWICO (Swiss Association for Information, Communication and Organisation Technologies)
>>361 eCH (eGovernment Standards)

Academic organisations active in network and information security

>>362 CSS (Swiss Federal Institute of Technology - Center of Security Studies)
>>362 ISN (International Relations and Security Network)

SWITZERLAND

National authorities in network and information security

FOITT
(Federal Office of Information Technology, Systems and Telecommunication)

Contact information and website:

Bundesamt für Informatik und Telekommunikation (BIT)
Monbijoustrasse 74
CH-3003 Bern

Tel. (41-31) 325 90 11
Fax (41-31) 325 90 30
E-mail: info@bit.admin.ch

http://www.bit.admin.ch

Area of responsibility: **FOITT is the biggest provider of information technology and telecommunications services to the Swiss Federal Administration. It provides services in the areas of customer solutions, business solutions (SAP), e-Government, computer centre services, office automation, communications services, IT education.**

OFCOM
(Federal Office of Communications)

Contact information and website:

Bundesamt für Kommunikation (BAKOM)
Zukunftstrasse 44
Postfach 332
CH-2501 Biel

Tel. (41-32) 327 55 11
Fax (41-32) 327 55 55
E-mail: info@bakom.admin.ch

http://www.bakom.admin.ch

Area of responsibility: **The Federal Office of Communication (OFCOM) handles questions related to telecommunications and broadcasting (radio and television).**

SWITZERLAND

FONES
(Federal Office for National Economic Supply)

Contact information and website:

Bundesamt für wirtschaftliche
Landesversorgung (BWL)
Geschäftsstelle Infrastrukturbereiche
Belpstrasse 53
CH-3003 Bern

Tel. (41-31) 322 21 82
Fax (41-31) 322 20 57
E-mail: info@bwl.admin.ch

http://www.bwl.admin.ch

Area of responsibility: **The objective and mandate of National Economic Supply (NES) is to ensure supplies of essential goods and services in case of economic or political crisis. Its ICT Infrastructures Unit undertakes risk analysis for the most essential sectors, i.e. finance, telecommunication, energy (electricity), transport/logistics, health care, administrative authority, as well as rescue and security services of the police and fire-brigade. A government institution, NES offers an information platform, builds relationships and procurement networks, initiates industry agreements and emergency concepts and benefits together with other institutions from regular international contacts. To guarantee communications, mainly abroad, in times of crisis, the confederation has its own coastal radio station.**

SWITZERLAND

FSUIT
(Federal Strategy Unit for IT)

Contact information and website:

Informatikstrategieorgan Bund (ISB)
Friedheimweg 14
CH-3003 Bern

Tel. (41-31) 322 45 38
Fax (41-31) 322 45 66
E-mail: info@isb.admin.ch

http://www.isb.admin.ch

Area of responsibility: The Federal Strategy Unit for IT (FSUIT) is the administrative unit of the Federal IT Council (FITC). It draws up the federal IT requirements and submits an application to the FITC for the necessary changes. The FSUIT ensures implementation in the departments and the Federal Chancellery through appropriate control measures. It also spearheads interdepartmental projects and programmes. The FSUIT also runs the programme office of e-government Switzerland.
In the area of critical information infrastructure protection, FSUIT is responsible for Melani and Govcert.ch.
Melani - the Reporting and Analysis Centre for Information Assurance - was set up for the early detection and resolution of problems in the information and communication infrastructure. It serves two customer groups:
• the Closed Customer Base (CCB), which includes certain selected operators of national critical infrastructures in Switzerland; and
• the Open Customer Base (OCB), which includes SMEs as well as home computer users.
Melani's main task lies in supporting the information security process within Switzerland's critical national infrastructure. Melani is a partnership project between FSUIT and the Federal Office of Police. For more information, visit: http://www.melani.admin.ch.
Govcert is part of Melani and run by the head of Melani at FSUIT. Its mission is to provide CERT services to Melani's Closed Customer Base including the Federal Adminstration.

SWITZERLAND

Fedpol
(Federal Office of Police)

Contact information and website:

Bundesamt für Polizei (fedpol)
Nussbaumstrasse 29
CH-3003 Bern

Tel. (41-31) 323 11 23
Fax (41-31) 322 53 04
E-mail: info@fedpol.admin.ch

http://www.fedpol.admin.ch

Area of responsibility: **The Federal Office of Police (Fedpol) works with its international and cantonal partners as a centre for information, coordination and analysis in matters concerning the internal security of Switzerland. Its activities include preventive measures in the field of national security and the protection of people and sites considered to be at risk. Fedpol also assumes tasks connected with criminal prosecution, particularly in connection with the fight against organized crime. Besides coordinating investigation procedures, fedpol makes its own investigations into the drug trade, including its financing, and counterfeiting. It also manages the Money Laundering Reporting Office Switzerland. Fedpol carries out its own investigations under the direction of the Attorney General of Switzerland in cases of extremely serious crimes involving organised crime, money laundering and corruption. The Swiss Cybercrime Coordination Unit (CYCO) is the central office where persons can report suspect Internet subject matter. After an initial examination of the report and safeguarding of the data, the report is forwarded to the respective national or foreign law enforcement. CYCO also searches actively for criminal subject matter on the Internet and is responsible for indepth analysis of cybercrime. CYCO as a competence centre is open to the public, the authorities and Internet service providers for any legal, technical and criminalistic question in the cyber-crime field. As the national coordination unit, CYCO is the point of contact for centres abroad fulfilling analogous functions.**

FDPIC
(Federal Data Protection and Information Commissioner)

Contact information and website:

Eidgenössischer Datenschutz - und
Öffentlichkeitsbeauftragter (EDÖB)
Feldeggweg 1
CH-3003 Bern

Tel. (41-31) 322 43 95
Fax (41-31) 325 99 96

http://www.edoeb.admin.ch

Area of responsibility: **Supervisory authority on data protection.**

SWITZERLAND

Computer Emergency Response Teams (CERTs)

CC-SEC

Contact information and website:

Headquarter
Cablecom GmbH
Zollstrasse 42
CH-8021 Zürich

Tel. (41-43) 343 69 29
Fax (41-43) 343 69 22
E-mail: security@cablecom.ch

http://www.cablecom.ch

Area of responsibility: **The constituency is members and customers of Cablecom.**

CERN CERT

Contact information and website:

European Organization for Nuclear Research
IT Department
CERN
CH-1211 Geneva 23

Tel. (41-22) 767 05 00
E-mail: security@cern.ch

http://cern.ch/security/cert

Area of responsibility: **The constituency is members of CERN, the European Organisation for Nuclear Research.**

IP+CERT

Contact information and website:

IP+ CERT
Swisscom IP-Plus Internet
Genfergasse 14
CH-3050 Bern

Tel. (41-58) 274 65 56
Tel. (41-31) 893 88 88 (Emergency phone)
Fax (41-31) 312 58 62
E-mail: cert@ip-plus.net

Area of responsibility: **The constituency is customers of the Swisscom IP-Plus Internet Services.**

SWITZERLAND

OS-CIRT

Contact information and website:

Open Systems AG
Raeffelstrasse 29
CH-8045 Zürich

Tel. (41-14) 557 400
Tel. (41-79) 609 14 01 (emergency phone)
E-mail: support@open.ch

http://www.open.ch

Area of responsibility: **The constituency is customers of Open Systems AG, managed security provider.**

SWITCH-CERT

Contact information and website:

c/o SWITCH
Werdstrasse 2
Postfach
CH-8021 Zürich

Tel. (41-44) 268 15 40 (regular telephone number)
Tel. (41-44) 268 15 40 (emergency telephone number)
Fax (41-44) 268 15 78
E-mail: cert@switch.ch

http://www.switch.ch/cer

Area of responsibility: **Switch is a non-profit organisation providing backbone for the Swiss universities' networks and NIC services. Its key role makes an important contribution to the development and operation of the Internet in Switzerland.**
The security division operates a range of different services to ensure that the education and research network can be used securely. Switch provides services to support secure access to the network including visits to partner organisations, the correct identification of users and services beyond the boundaries of individual organisations, and the efficient, mutual use of resources. Switch's Computer Emergency Response Team (CERT) supports partners in the Swiss education and research network in finding a solution to problems.

SWITZERLAND

Industry organisations active in network and information security

ICTswitzerland

Contact information and website:

Klösterlistutz 8
CH-3013 Bern

Tel. (41-31) 560 66 60
Fax (41-31) 560 66 61
E-mail: info@ictswitzerland.ch

http://www.ictswitzerland.ch

Area of responsibility: **ICTswitzerland is the umbrella organisation of the leading information and communication technology organisations and associations in Switzerland. Its members are: www.asut.ch, www.ated.ch, www.ch-open.ch, www.gri.ch, www.gst.ch, www.ict-sr.ch, www.isaca.ch, www.isss.ch, www.electrosuisse.ch/itg, www.sarit.ch, www.sgmi-ssim.ch, www.s-i.ch, www.sik.ch, www.simsa.ch, www.snoug.ch, www.svia-ssie.ch, www.svib.ch, www.swissict.ch, www.tug.ch, www.vis-ch.ch, www.vits.ch, www.viw.ch**

InfoSurance

Contact information and website:

c/o Hochschule Luzern – Wirtschaft
Institut für Wirtschaftsinformatik, IWI
Zentralstrasse 9
CH-6002 Luzern

Tel. (41-41) 228 41 92
Fax (41-41) 228 41 71
E-mail: mail@infosurance.ch

http://www.infosurance.ch

Area of responsibility: **Foundation for the security of information and communication in Switzerland. InfoSurance provides support for Swiss SMEs, the basis of the Swiss economy, as well as home computer users.**

SWITZERLAND

SWICO
(Swiss Association for Information, Communication and Organisation Technologies)

Contact information and website:

Schweizerische Wirtschaftsverband
der Informations-, Kommunikations-
und Organisationstechnik (SWICO)
Hardturmstrasse 103
CH-8005 Zürich

Tel. (41-44) 446 90 90
Fax (41-44) 446 90 91
E-mail:info@swico.ch

http://www.swico.ch

Area of responsibility: **SWICO comprises more than 400 providers and manufacturers active in the ICT/CE segment, combining 34 000 employees and annual revenues of more than CHF 19 billion. SWICO is represented at European level with a presence in Brussels and through active membership at DIGITALEUROPE (cf. section on European umbrella organisations).**

eCH
(eGovernment Standards)

Contact information and website:

Verein eCH
Mainaustrasse 30
Postfach
CH-8034 Zürich

Tel. (41-44) 388 74 64
Fax (41-44) 388 71 80
E-mail: info@ech.ch

http://www.ech.ch

Area of responsibility: **Promotion, development and adoption of e-government standards.**

SWITZERLAND

Academic organisations active in network and information security

CSS
(Swiss Federal Institute of Technology - Center of Security Studies)

Contact information and website:

Seilergraben 45–49
CH-8092 Zürich

Tel. (41-44) 632 40 25
Fax (41-44) 632 19 41
E-mail: css@sipo.gess.ethz.ch

http://www.css.ethz.ch

ISN
(International Relations and Security Network)

Contact information and website:

Leonhardshalde 21
CH-8092 Zürich

Tel. (41-44) 632 07 57
Fax (41-44) 632 14 13
E-mail: isn@sipo.gess.ethz.ch

http://www.isn.ethz.ch/net

Area of responsibility: **The Center for Security Studies (CSS) at ETH Zurich is an academic institute specialised in research, teaching, and the provision of services in international and national security policy. CSS research activities focus on topics related to international security including political, economic, socio-cultural, and ecological factors of security. CSS runs the International Relations and Security Network (ISN) electronic platform.**

EU Institutions and Bodies

European Commission

>>368 President of the European Commission
>>369 Digital Agenda
Commissioner for Digital Agenda
DG Information Society and Media
DG for Informatics (DIGIT)
>>371 Home Affairs
Commissioner for Home Affairs
DG for Home Affairs
>>372 Justice, Fundamental Rights and Citizenship
Commissioner for Justice, Fundamental Rights and Citizenship
DG Justice
>>373 Internal Market and Services
Commissioner for Internal Market and Services
DG Internal Market and Services
>>374 Industry and Entrepreneurship
Commissioner for Industry and Entrepreneurship
DG Enterprise and Industry
>>375 Research, Innovation and Science
Commissioner for Research, Innovation and Science
DG Research
DG Joint Research Centre

European Parliament

>>378 Committee on Industry, Research and Energy
>>379 Committee on Internal Market and Consumer Protection
>>380 Committee on Culture and Education
>>381 Committee on Civil Liberties, Justice and Home Affairs

Council of the European Union

>>382 Council of the European Union,
General Secretariat for Telecommunications and Information Society

EDPS (European Data Protection Supervisor)

>>383 EDPS (European Data Protection Supervisor)

ENISA (European Network and Information Security Agency)

>>384 ENISA (European Network and Information Security Agency)

EU Institutions and Bodies

European Commission

Contact information and website:

B-1049 Brussels | Tel. (32-2) 299 11 11

http://ec.europa.eu

President of the European Commission

Contact information and website:

B-1049 Brussels

José Manuel Barroso
President of the European Commission:
http://ec.europa.eu/commission_2010-2014/president/index_en.htm

The Cabinet:
http://ec.europa.eu/commission_2010-2014/president/about/team/index_en.htm

Digital Agenda

Commissioner for Digital Agenda

Contact information and website:

B-1049 Brussels

Neelie Kroes
Commissioner for Digital Agenda
http://ec.europa.eu/commission_2010-2014/kroes/index_en.htm

The Cabinet:
http://ec.europa.eu/commission_2010-2014/kroes/about/team/index_en.htm

DG Information Society and Media

Contact information and website:

B-1049 Brussels
L-2920 Luxembourg

Robert Madelin
Director General:
http://ec.europa.eu/dgs/information_society/index_en.htm

The Directorates:
http://ec.europa.eu/dgs/information_society/directory/index_en.htm

Area of responsibility:
- Supports innovation and competitiveness in Europe through excellence in ICT research and development.
- Defines and implements a regulatory environment that enables rapid development of services based on information, communication and audio-visual technologies, so fostering competition that supports investment, growth and jobs.
- Encourages the widespread availability and accessibility of ICT-based services, especially those that have the greatest impact on the quality of life of the citizens.
- Fosters the growth of content industries drawing on Europe's cultural diversity.
- Represents the European Commission in international dialogue and negotiations in these fields, and promotes international cooperation in ICT research and development.

More information: http://ec.europa.eu/dgs/information_society/see_more/index_en.htm# mission

EU Institutions and Bodies

DG for Informatics (DIGIT)

Contact information and website:

B-1049 Brussels
L-2920 Luxembourg

Francisco García Morán
Director General
http://ec.europa.eu/dgs/informatics/index_en.htm

The team:
http://ec.europa.eu/dgs/informatics/about/whoswho/index_en.htm

Area of responsibility:
DIGIT will be a proactive leader in information and communication technologies, identify opportunities and offer, in partnership with stakeholders, innovative tools, solutions and e-services to enable the Commission to accomplish its goals more effectively and efficiently manage and deliver European policies for the benefit of EU public administrations, citizens and business.

More information: http://ec.europa.eu/dgs/informatics/index_en.htm

Home Affairs

Commissioner for Home Affairs

Contact information and website:

B-1049 Brussels

Cecilia Malmström
Commissioner for Home Affairs
http://ec.europa.eu/commission_2010-2014/malmstrom/welcome/default_en.htm

The Cabinet:
http://ec.europa.eu/commission_2010-2014/malmstrom/aboutme/myteam/default_en.htm

DG for Home Affairs

Contact information and website:

B-1049 Brussels

Stefano Manservisi
Director General:
http://ec.europa.eu/dgs/home-affairs/director/director_intro_en.htm

The Directorates:
http://ec.europa.eu/dgs/home-affairs/chart/chart_intro_en.htm

Area of responsibility:
The policies managed by the Directorate-General aim at ensuring that all activities necessary and beneficial to the economic, cultural and social growth of the EU may develop in a stable, lawful and secure environment. The ultimate goal is to create an area without internal borders where EU citizens and third-country nationals may enter, move, live and work, bringing with them new ideas, capital and knowledge or filling gaps in the labour market, in line with the Europe 2020 strategy. All of this should be possible without being threatened by, for example, the activities of organised crime, or terrorist attacks.

More information: http://ec.europa.eu/dgs/home-affairs/index_en.htm

EU Institutions and Bodies

Justice, Fundamental Rights and Citizenship

Commissioner for Justice, Fundamental Rights and Citizenship

Contact information and website:

B-1049 Brussels

Viviane Reding
Commissioner for Justice, Fundamental Rights and Citizenship
http://ec.europa.eu/commission_2010-2014/reding/index_en.htm

The Cabinet:
http://ec.europa.eu/commission_2010-2014/reding/about/team/index_en.htm

DG Justice

Contact information and website:

B-1049 Brussels

Françoise Le Bail
Director General:
http://ec.europa.eu/dgs/justice/director/director_intro_en.htm

The Directorates:
http://ec.europa.eu/dgs/justice/index_en.htm
http://ec.europa.eu/dgs/justice/chart/chart_intro_en.htm

Area of responsibility:
Directorate-General for Justice was created on July 1 2010, following the division of the former Directorate-General for Justice, Freedom and Security into two separate Directorates-General. At the same time, Ms Francoise Le Bail, the new Director-General for DG Justice, took office.
The new Directorate-General consists of three directorates – Civil Justice, Criminal Justice and Fundamental Rights and Citizenship.
The mission of the European Commission's Directorate General for Justice is to contribute to the development and consolidation of an area of freedom, security and justice, ensuring that citizens benefit from progress made at European level.

More information: http://ec.europa.eu/dgs/justice/index_en.htm

Internal Market and Services

Commissioner for Internal Market and Services

Contact information and website:

B-1049 Brussels

Michel Barnier
Commissioner for Internal Market and Services:
http://ec.europa.eu/commission_2010-2014/barnier/index_en.htm

The Cabinet:
http://ec.europa.eu/commission_2010-2014/barnier/about/team/index_en.htm

DG Internal Market and Services

Contact information and website:

B-1049 Brussels

http://ec.europa.eu/dgs/internal_market/index_en.htm
Jonathan Faull
Director General:
http://ec.europa.eu/dgs/internal_market/director_en.htm

The Departments:
http://ec.europa.eu/dgs/internal_market/departments_en.htm

Area of responsibility:
The DG's mission is to develop and maintain a dynamic and open European single market that enables citizens to meet the challenges of globalisation. We aim to provide a regulatory environment that enhances competitiveness, stimulates innovation, and promotes financial stability. We also aim to improve the range and quality of products and services available at competitive prices throughout the Single Market in order to deliver higher living standards, better job opportunities, and a prosperous economic future for all citizens.

More information: http://ec.europa.eu/dgs/internal_market/mission_en.htm

EU Institutions and Bodies

Industry and Entrepreneurship

Commissioner for Enterprise and Industry

Contact information and website:

B-1049 Brussels

Antonio Tajani
Commissioner for Industry and Entrepreneurship
http://ec.europa.eu/commission_2010-2014/tajani/index_en.htm

The Cabinet:
http://ec.europa.eu/commission_2010-2014/tajani/about/team/index_en.htm

DG Enterprise and Industry

Contact information and website:

B-1049 Brussels

Heinz Zourek
Director General:
http://ec.europa.eu/enterprise/dg/index_en.htm

Area of responsibility:
In line with Europe 2020, the EU's strategy for smart, sustainable and inclusive growth, the Directorate General Enterprise and Industry is working towards five general objectives: to strengthen Europe's industrial base and promote the transition to a low carbon economy; to promote innovation as a means to generate new sources of growth and meet societal needs; to encourage the creation and growth of SMEs and promote an entrepreneurial culture; to ensure an open internal market for goods; and to support the European presence in space.

More information: http://ec.europa.eu/enterprise/dg/index_en.htm

Research, Innovation and Science

Commissioner for Research, Innovation and Science

Contact information and website:

B-1049 Brussels

Máire Geoghegan-Quinn
Commissioner for Research, Innovation and Science
http://ec.europa.eu/commission_2010-2014/geoghegan-quinn/index_en.htm

The Cabinet:
http://ec.europa.eu/commission_2010-2014/geoghegan-quinn/about/team/index_en.htm

DG Research

Contact information and website:

B-1049 Brussels

Robert-Jan Smits
Director General:
http://ec.europa.eu/dgs/research/index_en.html

The Departments:
http://ec.europa.eu/dgs/research/organisation.cfm?lang=en

Area of responsibility:
DG Research works on the European Research Area to:
• develop the European Union's policy in the field of research and technological development and thereby contribute to the international competitiveness of European industry;
• coordinate European research activities with those carried out at the level of the Member States;
• support the Union's policies in other fields such as environment, health, energy, regional development etc;
• promote a better understanding of the role of science in modern societies and stimulate a public debate about research-related issues at European level.

More information: http://ec.europa.eu/dgs/research/index_en.html

EU Institutions and Bodies

DG Joint Research Centre

Contact information and website:

European Commission
DG Joint Research Centre
SDME 10/78
B-1049 Brussels
E-mail: jrc-info@ec.europa.eu
http://www.jrc.ec.europa.eu

Roland Schenkel
Director General:
http://ec.europa.eu/dgs/jrc/index.cfm?id=1490&lang=en

The Directorates:
http://ec.europa.eu/dgs/jrc/index.cfm?id=1570

The Institutes:
http://ec.europa.eu/dgs/jrc/index.cfm?id=1440

Area of responsibility:
The mission of the JRC is to provide customer-driven scientific and technical support for the conception, development, implementation and monitoring of EU policies.
As a service of the European Commission, the JRC functions as a reference centre of science and technology for the Union. Close to the policy-making process, it serves the common interest of the Member States, while being independent of special interests, whether private or national.
The Directorate-General is located in Brussels. The seven JRC institutes are located on five separate sites in Belgium, Germany, Italy, the Netherlands and Spain.
See in particular:
• the Institute for Prospective Technological Studies (IPTS), Sevilla, Spain (http://ipts.jrc.ec.europa.eu/);
• the Institute for the Protection and the Security of the Citizen (IPSC), Ispra, Italy (http://ipsc.jrc.ec.europa.eu).

EU Institutions and Bodies

European Parliament

Contact information and website:

Allée du Printemps BP 1024 F-67070 Strasbourg Cedex	Tel. (33) 38817 40 01 Fax (33) 388 25 65 01
Plateau de Kirchberg BP 1601 L-2929 Luxembourg	Tel. (352) 430 01 Fax (352) 430 02 94 94 Fax (352) 430 02 93 93 Fax (352) 430 02 92 92
Rue Wiertz BP 1047 B-1047 Brussels	Tel. (32-2) 284 21 11 Fax (32-2) 284 69 74

http://www.europarl.europa.eu

Committee on Industry, Research and Energy

Contact information and website:

List of members:
http://www.europarl.europa.eu/activities/committees/membersCom.do?language=EN&body=ITRE

Area of responsibility:

The ITRE Committee is responsible for:

- the Union's industrial policy and the application of new technologies, including measures relating to SMEs;
- the Union's research policy, including the dissemination and exploitation of research findings;
- Space policy;
- the activities of the Joint Research Centre and the Central Office for Nuclear Measurements, as well as JET, ITER and other projects in the same area;
- Community measures relating to energy policy in general, the security of energy supply and energy efficiency including the establishment and development of trans-European networks in the energy infrastructure sector;
- the Euratom Treaty and Euratom Supply Agency; nuclear safety, decommissioning and waste disposal in the nuclear sector;
- the information society and information technology, including the establishment and development of trans-European networks in the telecommunication infrastructure sector.

More information: http://www.europarl.europa.eu/committees/itre_home_en.htm

Committee on Internal Market and Consumer Protection

Contact information and website:

List of members:
http://www.europarl.europa.eu/activities/committees/membersCom.do?language=EN&body=IMCO

Area of responsibility:

The IMCO Committee is responsible for:

- the coordination at Community level of national legislation in the sphere of the internal market and of the customs union, in particular:
  - the free movement of goods including the harmonisation of technical standards,
  - the right of establishment,
  - the freedom to provide services except in the financial and postal sectors;
- measures aiming at the identification and removal of potential obstacles to the functioning of the internal market;
- the promotion and protection of the economic interests of consumers, except for public health and food safety issues, in the context of the establishment of the internal market.

More information:
http://www.europarl.europa.eu/activities/committees/homeCom.do?language=EN&body=IMCO

EU Institutions and Bodies

Committee on Culture and Education

Contact information and website:

List of members:
http://www.europarl.europa.eu/activities/committees/membersCom.do?language=EN&body=CULT

Area of responsibility:
The CULT Committee is responsible for:
- the cultural aspects of the EU;
- the Union's education policy, including the European higher education area, the promotion of the system of European schools and lifelong learning;
- audiovisual policy and the information society;
- youth policy;
- information and media policy;
- cooperation with third countries;

More information:
http://www.europarl.europa.eu/activities/committees/homeCom.do?language=EN&body=CULT

Committee on Civil Liberties, Justice and Home Affairs

Contact information and website:

List of members:
http://www.europarl.europa.eu/activities/committees/membersCom.do?language=EN&body=LIBE

Area of responsibility:

The LIBE Committee is responsible for:

- the protection of citizens' rights, human rights and fundamental rights as laid down in the Treaties and in the Charter of Fundamental Rights of the European Union;
- measures to combat all forms of discrimination in the labour market;
- legislation with regard to the processing of personal data;
- the establishment and development of an area of freedom, security and justice;
- the European Monitoring Centre for Drugs and Drug Addiction and the European Monitoring Centre on Racism and Xenophobia, Europol, Eurojust, Cepol and other bodies and agencies;
- the determination of a clear risk of a serious breach by a Member State of the principles common to the Member States.

More information:
http://www.europarl.europa.eu/activities/committees/homeCom.do?language=EN&body=LIBE

EU Institutions and Bodies

Council of the European Union

Contact information and website:

Rue de la Loi 200
B-1048 Brussels

Tel. (32-2) 281 61 11
Fax (32-2) 281 69 99

http://www.consilium.europa.eu

Council of the European Union, General Secretariat for Telecommunications and Information Society

Contact information and website:

General Secretariat DG C 3 A
Telecommunications and Information Society
Rue de la Loi 175
B-1048 Brussels

Area of responsibility:
General Secretariat of the Council dealing with Telecommunications and Information Society.

EDPS
European Data Protection Supervisor

Contact information and website:

Visiting address:
Rue Montoyer 63
Brussels
Belgium

Postal address:
Rue Wiertz 60
B-1047 Brussels

Tel. (32-2) 283 19 00
Fax (32-2) 283 19 50
http://www.edps.europa.eu/EDPSWEB/edps/EDPS?lang=en

Area of responsibility:

The European Data Protection Supervisor (EDPS) is the independent supervisory body entrusted with monitoring the application to Community institutions and bodies of Community instruments relating to the protection of natural persons as regards the processing of personal data and the free movement of such data. The EDPS also advises the EU institutions and bodies on data protection issues in a range of policy areas.

EU Institutions and Bodies

ENISA
European Network and Information Security Agency

Contact information and website:

Science and Technology Park of Crete
(ITE)
Vassilika Vouton
GR-70013 Heraklion, Greece

PO Box 1309
GR-71001 Heraklion, Greece

Tel. (30) 28 10 39 12 80
Fax (30) 28 10 39 14 10
E-mail: info@enisa.europa.eu

http://www.enisa.europa.eu

Area of responsibility:

ENISA is as a body set up by the EU to carry out a very specific technical, scientific or management task within the 'Community domain' ('first pillar') of the EU.

The agency's mission is essential to achieve a high and effective level of network and information security within the EU. Together with the EU institutions and the Member States, ENISA seeks to develop a culture of network and information security for the benefit of citizens, consumers, business and public-sector organisations in the EU.

Operative networks contribute to the smooth functioning of the Internal Market, and concretely affect the daily lives of the citizens and business alike, using broadband, digital banking, ecommerce, and mobile phones.

The agency also assists the European Commission in the technical preparatory work for updating and developing Community legislation in the field of network and information security.

International Organisations

>>390 Council of Europe
>>390 ESA (European Space Agency)
>>391 FIRST (Forum for Incident Response and Security Teams)
>>391 IGF (Internet Governance Forum)
>>392 IICOM (International Institute of Communications)
>>392 ITU (International Telecommunication Union)
>>393 NATO Computer Incident Response Capability – Coordination Centre
>>393 OECD (Organisation for Economic Co-operation and Development)
>>394 WPISP (Working Party on Information Security and Privacy)

International Organisations

Council of Europe

Contact information and website:

Avenue de l'Europe
F-67075 Strasbourg Cedex

Tel. (33-3) 88 41 20 00

http://www.coe.int

Area of responsibility: The Council of Europe helps protect societies worldwide from the threat of cybercrime through the Convention on Cybercrime and its Protocol on Xenophobia and Racism, the Cybercrime Convention Committee (T-CY) and the Project on Cybercrime: DG of Human Rights and Legal Affairs, Economic Crime Division (www.coe.int/t/dghl/cooperation/economiccrime/cybercrime/Default_en.asp)

ESA
(European Space Agency)

Contact information and website:

8-10, rue Mario Nikis
F-75738 Paris Cedex 15

Tel. (33-1) 153 69 76 54

ESA Security Office
ESRIN
P.O. Box 64
Via Galileo Galilei
I-00044 Frascati
Rome

Tel. (39- 06) 94 18 08 81
E-mail: ContactEsa@esa.int

http://www.esa.int

Area of responsibility: The European Space Agency (ESA) is Europe's gateway to space. Its mission is to shape the development of Europe's space capability and ensure that investment in space continues to deliver benefits to the citizens of Europe and the world. ESA is an intergovernmental organisation with no formal organic link to the European Commission. The two institutions have different Member States and are governed by different rules and procedures. However, in recent years the ties between the two institutions have been reinforced by a Framework Agreement which entered into force in May 2004. Recent joint initiatives include the European global navigation satellite system called Galileo, as well as the Global Monitoring for Environment and Security services.
The ESA Security Office was established with the overall responsibility to provide ESA with all the required basic security capabilities and to enable management of space programmes with specific security elements.

International Organisations

FIRST
(Forum for Incident Response and Security Teams)

Contact information and website:

FIRST.Org, Inc.
PO Box 1187
Morrisville
North Carolina 27560-1187
USA

E-mail: first-sec@first.org

http://www.first.org

Area of responsibility: **FIRST is the premier organisation and recognised global leader in incident response. Membership in FIRST enables incident response teams to more effectively respond to security incidents reactively as well as proactively. FIRST brings together a variety of computer security incident response teams from government, commercial, and educational organisations. FIRST aims to foster cooperation and coordination in incident prevention, to stimulate rapid reaction to incidents, and to promote information sharing among members and the community at large.**

IGF
(Internet Governance Forum)

Contact information and website:

Bocage Annex
Palais des Nations
CH-1211 Geneva 10

Tel. (41-22) 917 46 65
Fax (41-22) 917 00 92
E-mail: igf@unog.ch

http://www.intgovforum.org

Area of responsibility: **IGF's purpose is to support the UN Secretary-General in carrying out the mandate from the World Summit on the Information Society (WSIS) with regard to convening a new forum for multi-stakeholder policy dialogue. IGF is to discuss public policy issues related to key elements of Internet governance in order to foster the sustainability, robustness, security, stability and development of the Internet; to facilitate discourse between bodies dealing with different cross-cutting international public policies regarding the Internet and discuss issues that do not fall within the scope of any existing body; to interface with appropriate inter-governmental organisations and other institutions on matters under their purview; to facilitate the exchange of information and best practices, etc.**

International Organisations

IICOM
(International Institute of Communications)

Contact information and website:

2 Printers Yard
90a Broadway
London, SW19 1RD
United Kingdom

Tel: (44) 20 8417 0600
Fax: (44) 20 8417 0800
E-mail: j.grimshaw@iicom.org

http://www.iicom.org

Area of responsibility: The IIC's mission is to provide a global framework for dialogue and to promote access to communications for all peoples of the world. It is an international, interdisciplinary, independent, not-for-profit membership organisation and a registered charity. The Institute covers virtually all aspects of the converging worlds of telecommunications and broadcast and electronic media and endeavours to add to the knowledge of practitioners, commentators and policy formulators. Its membership is derived from some 70 countries and includes a small number of individual members. Corporate members include international telecommunications companies as well as regulatory bodies, broadcasters and electronic media companies.

ITU
(International Telecommunication Union)

Contact information and website:

Place des Nations
CH-1211 Geneva 20

Tel. (41-22) 730 5111
Fax (41-22) 733 7256
E-mail: itumail@itu.int

http://www.itu.int
http://www.itn.int/osg/csd/cybersecurity/WSIS/index.phtml

Area of responsibility: ITU is the leading UN agency for information and communication technology issues, and the global focal point for governments and the private sector in developing networks and services. For nearly 145 years, ITU has coordinated the shared global use of the radio spectrum, promoted international cooperation in assigning satellite orbits, worked to improve telecommunication infrastructure in the developing world, established worldwide standards that foster seamless interconnection of a vast range of communications systems and addressed global challenges such as the strengthening of cybersecurity.

International Organisations

NATO Computer Incident Response Capability - Coordination Centre

Contact information and website:

NATO Office of Security
NATO Headquarters
Attention: NCIRC CC
B-1110 Brussels

Tel. (32-2) 7074939
E-mail: ncirc-cc@hq.nato.int

http://www.hq.nato.int

Area of responsibility: NATO is developing new measures to enhance the protection of its communication and information systems against attempts of disruption through attacks or illegal access. These efforts form practical aspects of a common policy on cyber defence. In 2002, NATO leaders directed that a technical NATO Cyber Defence Programme be implemented. This consisted of a three-phased programme of practical activities. The first phase covered the creation of the NCIRC and established its interim operating capability; the second phase involved bringing the NCIRC up to full operational capability; and the third phase consisted of incorporating lessons learned from phase one and two, as well as using the latest cyber defence measures to enhance NATO's cyber defence posture.

OECD
(Organisation for Economic Co-operation and Development)

Contact information and website:

2, rue André Pascal
F-75775 Paris Cedex 16

Tel. (33) 1 45 24 82 00
Fax (33) 1 45 24 85 00

http://www.oecd.org

Area of responsibility: The OECD is a unique forum where the governments of 30 market democracies work together to address the economic, social and governance challenges of globalization as well as to exploit its opportunities.

- OECD Secretariat - Directorate for Science, Technology and Industry (STI).
- Committee for Information, Computer and Communications Policy (ICCP) (www.oecd.org/sti/ict).
- Working Party on Information Security and Privacy (WPISP) (www.oecd.org/sti/security-privacy).

International Organisations

WPISP
(Working Party on Information Security and Privacy)

Contact information and website:

Division Information, Informatique et Communications
Securite de l'information, politiques de la vie privee et des consommateurs
2, rue Andre-Pascal
F-75775 Paris Cedex 16

Tel. (33) 145 24 82 00
Fax (33) 144 30 62 59
E-mail: dsti.contact@oecd.org

http://www.oecd.org/sti/security-privacy

Area of responsibility: **The OECD WPISP is an intergovernmental body that analyses the impact of ICTs on information security and privacy, and develops policy recommendations by consensus to sustain trust in the Internet economy.**
The WPISP is an active network of experts from government, business and civil society monitoring trends, sharing experiences, producing analytical work and developing policy guidance.

enisa
European Network
and Information
Security Agency

Other Pan-European Stakeholder Organisations

ICT Industry Associations (European Umbrella Organisations)

>>400 DIGITALEUROPE (European Digital Technological Industy)
>>400 EuroISPA (European Internet Services Providers Association)
>>401 ETNO (European Telecommunications Network Operators' Association)
>>401 ECTA (European Competitive Telecommunications Association)
>>401 BSA (Business Software Alliance)
>>402 ESA (European Software Association)
>>402 ISFE (Interactive Software Federation of Europe)
>>403 EDiMA (European Digital Media Association)
>>403 EMF (European Multimedia Forum)
>>404 CEPIS (Council of European Professional Informatics Societies)
>>404 ECDL Foundation (European Computer Driving Licence Foundation)
>>405 eema (European Association for e-Business and Security)

ICT Industry Associations (International)

>>406 CENTR (Association of Internet Country Code Top Level Domain Registries)
>>407 CSIA (Cyber Security Industry Alliance)
>>407 ecma (Industry association for the standardisation of ICT and CE)
>>408 EUROSMART
>>408 etis (The Global IT Association for Telecommunications)
>>409 GSM Association
>>409 I4 (International Information Integrity Institute)
>>410 INHOPE (International Association of Internet Hotlines)
>>410 ISACA (Information Security And Control Association)
>>411 Internet Society
>>411 ISF (Information Security Forum)
>>411 ISSA (Information Systems Security Association)
>>412 OWASP (Open Web Application Security Project)
>>412 TCG (Trusted Computing Group)

User Organisations

>>413 BEUC (The European Consumers' Organisation)
>>413 BUSINESSEUROPE (Confederation of European Business)
>>414 EuroCommerce
>>414 EUROCHAMBRES (Association of European Chambers of Commerce and Industry)
>>414 AMCHAM EU (American Chamber of Commerce to the European Union)
>>415 CECUA (Confederation of European Computer User Associations)
>>415 eris@ (European Regional Information Society Association)
>>415 ELANET (European Local Authorities' Telematic Network)
>>416 EBU (European Broadcasting Union)
>>416 ERO (European Radiocommunications Office)
>>417 EBN (European Business & Innovation Centre Network)
>>417 EIF (European Internet Foundation)

User Organisations (Specific Sectors)

>>418 EBF (European Banking Federation)
>>418 EAPB (European Association of Public Banks)
>>419 ESBG (European Savings Banks Group)
>>419 EPC (European Payments Council)
>>411 ORGALIME (The European Engineering Industries Association)
>>411 CEFIC (European Chemical Industry Council)
>>412 ACEA (European Automobile Manufacturers Association)

EU Standardisation Bodies

>>413 ETSI (European Telecommunications Standards Institute)
>>413 CEN (European Committee for Standardisation)
>>414 CENELEC (European Committee for Electrotechnical Standardisation)
>>414 NISSG (Network and Information Security Steering Group / ICT Standards Board)
>>415 NORMAPME
(European Office of Crafts, Trades and Small and Medium-Sized Enterprises for Standardisation)

Academia, Research Organisations and Bodies

>>416 EUREKA
>>416 ITEA (Information Technology for European Advancement)
>>417 ifip (International Federation for Information Processing - International Security and Protection in Information Systems (TC 11))

Other Pan-European Stakeholder Organisations

ICT Industry Associations (European Umbrella Organisations)

DIGITALEUROPE
(European Digital Technological Industry)

Contact information and website:

Rue Joseph II 20
B-1000 Brussels

Tel. (32-2) 609 53 10
Fax (32-2) 609 53 39
E-mail: info@digitaleurope.org

www.digitaleurope.org

Area of responsibility: **DIGITALEUROPE represents the European information and communications technology and consumer electronics (ICT and CE) sector. It combines 40 national digital technology associations from 28 European countries with over 61 direct company members.**

EuroISPA
(European Internet Services Providers Association)

Contact information and website:

Rue Montoyer 39
B-1000 Brussels

Tel. (32-2) 503 22 65
Fax (32-2) 503 42 95
E-mail: secretariat@euroispa.org

www.euroispa.org

Area of responsibility: **EuroISPA and its eleven national ISP member associations aim to protect and promote the interests of Europe as a whole within the global Internet, securing for Europe a premier position in this key industry. In addition to national associations there are 8 so-called Industry Forum Members including ebay, Google, Yahoo, Amazon Europe etc.**

ETNO
(European Telecommunications Network Operators' Association)

Contact information and website:

Avenue Louise 54
B-1050 Brussels

Tel. (32-2) 219 3242
Fax (32-2) 219 6412
E-mail: etno@etno.be

www.etno.be

Area of responsibility: **ETNO was established in May 1992 and has become the principal policy group for European electronic communications network operators (incumbents).**

ECTA
(European Competitive Telecommunications Association)

Contact information and website:

Rue de la Presse 4
B-1000 Brussels

Tel. (32-2) 227 11 11
Fax (32-2) 218 31 41

www.ectaportal.com

Area of responsibility: **ECTA was founded in 1998, and looks after the regulatory and commercial interests of new entrant telecoms operators, ISPs and suppliers of products and services to the communications industry. The association represents the telecommunications industry to key government and regulatory bodies and maintains a forum for networking and business development.**

BSA
(Business Software Alliance)

Contact information and website:

Rond Point Schuman 6
B-1000 Brussels

www.bsa.org
w3.bsa.org/eupolicy

Area of responsibility: **BSA is the voice of the world's commercial software industry. BSA educates consumers on software management and copyright protection, cyber security, trade, e-commerce and other Internet-related issues. Established in 1988, BSA has programmes in more than 80 countries worldwide.**

Other Pan-European Stakeholder Organisations

ESA
(European Software Association)

Contact information and website:

Avenue Jules Bordet 142
B-1140 Brussels

Tel. (32-2) 761 1630
Fax (32-2) 761 1699
E-mail: contact@europeansoftware.org

www.europeansoftware.org

Area of responsibility: **ESA is an industry body set up by companies whose business is to develop and market software, usually known as ISVs or Independent Software Vendors (also referred to as Software Developers, Software Editors). The principle aim of ESA is to represent the European software industry to policy makers and legislators in the European institutions. It was launched in October 2005 by 25 ISVs in recognition of a serious under-representation of the software industry at a European level.**

ISFE
(Interactive Software Federation of Europe)

Contact information and website:

Rue Guimard 15
B-1040 Brussels

Tel. (32-2) 513 57 77
Fax (32-2) 502 74 62
E-mail: info@isfe.eu

http://www.isfe.eu

Area of responsibility: **ISFE has been helping the interactive software industry reach its full potential throughout Europe and worldwide by securing effective legislation to protect intellectual property rights, adequate enforcement of such legislation and unrestricted access to markets, in the off-line as well as in the on-line environment.**

Other Pan-European Stakeholder Organisations

EDiMA
(European Digital Media Association)

Contact information and website:

c/o Policy Action
Chaussee de Wavre 214d
B-1050 Brussels

Tel. (32-2) 626 1990
Fax (32-2) 626 9501
E-mail: info@europeandigitalmedia.org

www.europeandigitalmediaassociation.org

Area of responsibility: **EDiMA is an alliance of new media companies whose members (incl. Amazon, Yahoo etc.) provide new media platforms offering European consumers a wide range of online services, including e-content, media, e-commerce, communications and information/search services.**

EMF
(European Multimedia Forum)

Contact information and website:

Rue Hector Denis 55
B-1050 Brussels

Tel. (32-2) 219 03 05
Fax (32-2) 219 18 98

www.e-multimedia.org

Area of responsibility: **The EMF is the main European association promoting the competitiveness of the converging ICT & digital media industries in the global market place. EMF members come from a broad cross-section of the ICT and digital media industries. Their common denominator is to be involved in the "multimedia" value-chain. Main objectives are to support and encourage the international expansion of European enterprises by offering preferential services, facilitating contacts and exchanges, providing visibility to key players in key markets, making available an international support network of associations and advisors.**

Other Pan-European Stakeholder Organisations

CEPIS
(Council of European Professional Informatics Societies)

Contact information and website:

Avenue Roger Vandendriessche 18
B-1150 Brussels

Tel. (32-2) 772 18 36
Fax (32-2) 646 30 32
E-mail: info@cepis.org

www.cepis.org

Area of responsibility: CEPIS is a non-profit organisation seeking to improve and promote high standards among informatics professionals in recognition of the impact that informatics has on employment, business and society. It aims to become the leading independent European IT Certification Organisation, to raise the profile and promote the views of the European Informatics Societies and Informatics Professionals, and to promote the development of the Information Society through digital literacy, skills, education and research, and professionalism.

ECDL Foundation
(European Computer Driving Licence Foundation)

Contact information and website:

Third Floor, Portview House
Thorncastle Street
Dublin 4, Ireland

Tel. (353-1) 6306000
Fax (353-1) 6306001

Avenue Roger Vandendriessche 18
B-1150 Brussels

Tel. (32-2) 772 82 51
Fax (32-2) 646 30 32

www.ecdl.com

Area of responsibility: ECDL Foundation is the global governing body of the world's leading end-user computer skills certification programme, European Computer Driving Licence (ECDL), which is known as International Computer Driving Licence (ICDL) outside Europe. ECDL Foundation is a non-profit organisation dedicated to helping raise the general level of computer skills in society and providing access for all to the Information Society.

Other Pan-European Stakeholder Organisations

eema
(European Association for e-Business and Security)

Contact information and website:

PO Box 707
Inkberrow, Worcs
WR7 4WP
United Kingdom

Tel. (44) 1386 793028
Fax (44) 1386 792733

www.eema.org

Area of responsibility: **eema is the independent trade association for e-Business, working to further e-Business technology and legislation with its European members, governmental bodies, standards organisations and e-Business initiatives. eema brings together over 135 member organisations in a neutral environment for education and networking purposes.**

Other Pan-European Stakeholder Organisations

ICT Industry Associations (International)

CENTR
(Association of Internet Country Code Top Level Domain Registries)

Contact information and website:

Rue Belliard 20, 6th floor
B-1040 Brussels

Tel. (32-2) 627 55 50
Fax (32-2) 627 55 59
E-mail: secretariat@centr.org

www.centr.org

Area of responsibility: **CENTR is an association of Internet Country Code Top Level Domain Registries such as .uk in the United Kingdom and .es in Spain. Full Membership is open to organisations managing an ISO 3166-1 country code top-level domain (ccTLD) registry.**

Other Pan-European Stakeholder Organisations

CSIA
(Cyber Security Industry Alliance)

Contact information and website:

EU Office
Rond-Point Schuman 6
B-1000 Brussels

Area of responsibility: **CSIA is the advocacy group dedicated to ensuring the privacy, reliability and integrity of information systems through public policy, technology, education and awareness. CSIA is led by CEOs from the world's top security providers, who offer the technical expertise, depth and focus to encourage a better understanding of security issues.**

ecma
(Association for the Standardisation of ICT and CE)

Contact information and website:

Rue du Rhône 114
CH-1204 Geneva

Tel. (41-22) 849 6000
Fax (41-22) 849 6001

www.ecma-international.org

Area of responsibility: **ecma international is an industry association founded in 1961 and dedicated to the standardisation of ICT and CE. It aims to develop, in co-operation with the appropriate national, European and International organisations, standards and technical reports in order to facilitate and standardise the use of ICT and CE; to encourage the correct use of standards by influencing the environment in which they are applied; to publish these in electronic and printed form.**

Other Pan-European Stakeholder Organisations

EUROSMART

Contact information and website:

Rue du Luxembourg 19-21
B-1000 Brussels

Tel. (32-2) 506 88 38
Fax (32-2) 506 88 25

www.eurosmart.com

Area of responsibility: **EUROSMART is an international association representing the Smart Card Industry for multi-sector applications. The Association is a non-profit organisation committed to expanding the world's smart card market, developing smart card standards and continuously improving quality and security applications. Manufacturers of smart cards, semiconductors, terminals, equipment for smart cards system integrators, application developers and issuers work in dedicated working groups on security, marketing, and communication issues.**

etis
(The Global IT Association for Telecommunications)

Contact information and website:

Avenue Louise 331
B-1050 Brussels

Tel. (32-2) 223 07 71
Fax (32-2) 219 26 28

www.etis.org

Area of responsibility: **ETIS is a membership based organisation which brings together the major telecommunications providers in Europe on key information and communication technology issues. New WG on "Information Security".**

Other Pan-European Stakeholder Organisations

GSM Association

Contact information and website:

1st Floor,
Mid City Place,
71 High Holborn,
London
WC1V 6EA
United Kingdom

Tel. (44) 20 7759 2300
Fax (44) 20 7759 2301

www.gsmworld.com

Area of responsibility: GSMA is a global trade association representing more than 700 GSM mobile phone operators across 217 territories and countries. In addition, more than 180 manufacturers and suppliers support the initiatives as associate members. The Security Group (SG) was established to maintain and develop GSMA algorithms and protocols, technical security aspects of customer apparatus, to examine and recommend infrastructure solutions to combat fraud. SG consists of technical representatives who study security threats to GSM, its interfacing with 3G and converging technologies, and advises members of possible security issues, or required countermeasures.

I4
(International Information Integrity Institute)

Contact information and website:

I-4

i4online.com

Area of responsibility: To help organisations address their critical security issues, in 1986 SRI International (formerly Stanford Research Institute) created the I-4 as a multi-client membership programme. I-4 continues today as the preeminent information security membership organisation world-wide.

Other Pan-European Stakeholder Organisations

INHOPE
(International Association of Internet Hotlines)

Contact information and website:

25 Sandyford Office Park
Sandyford
Dublin 18
Ireland

E-mail: info@inhope.org

www.inhope.org

Area of responsibility: **INHOPE is the International Association of Internet Hotlines. The mission of the INHOPE Association is to support and enhance the performance of Internet Hotlines around the world ensuring swift action is taken in responding to reports of illegal content, making the internet a safer place. The key functions of the Association are to: exchange expertise, support new hotlines, exchange reports, interface with relevant initiatives outside the EU, educate and inform policy makers, particularly at the international level.**

ISACA
(Information Security And Control Association)

Contact information and website:

3701 Algonquin Road, Suite 1010
Rolling Meadows IL 60008
USA

Tel. (1) 847 253 1545
Fax (1) 847 253 1443

www.isaca.org

Area of responsibility: **ISACA promotes information systems assurance and enterprise governance of IT, and IT-related risk and compliance. It is a professional association of more than 86 000 members worldwide, with more than 16 000 members in Europe. ISACA operates in all continents through more than 170 chapters in more than 160 countries. ISACA's core constituent segments are identified as IT auditors, information security professionals and IT professionals. ISACA researched and published two major frameworks on IT Governance, principally CobIT and Val IT, covering IT risk management, IT assurance, information security, data protection, cyber-crime, IT audit; ISACA certifies professionals against these frameworks.**

Other Pan-European Stakeholder Organisations

Internet Society

Contact information and website:

ISOC (EMEA)
Galerie Jean-Malbuisson 15
CH-1204 Geneva

Tel. (41-22) 807 1444
Fax (41-22) 807 1445
E-mail: isoc@isoc.org

www.isoc.org

Area of responsibility: **The Internet Society is a non-profit, non-governmental, international, professional membership organisation. Its more than 100 organisation members and over 20 000 individual members in over 180 nations worldwide represent a veritable who's who of the Internet community.**

ISF
(Information Security Forum)

Contact information and website:

Southwark Towers, Level 14
32 London Bridge Street
London SE1 9SY
United Kingdom

www.securityforum.org

Area of responsibility: **ISF is the world's leading independent authority on information security. Members include 50% of Fortune 100 companies. ISF delivers practical guidance and solutions to overcome wide-ranging security challenges impacting business information today.**

ISSA
(Information Systems Security Association)

Contact information and website:

9220 SW Barbur Blvd #119-333
Portland, OR 97219
USA

Tel. (1) 206 388 4584
Fax (1) 206 299 3366

www.issa.org

Area of responsibility: **ISSA is a non-profit, international organisation of information security professionals and practitioners. It provides educational forums, publications and peer interaction opportunities that enhance the knowledge, skill and professional growth of its members.**

Other Pan-European Stakeholder Organisations

OWASP
(Open Web Application Security Project)

Contact information and website:

9175 Guilford Road Suite #300
Columbia, MD 21046
USA

Tel. (1) 301 275 9403
Fax (1) 301 604 8033

www.owasp.org
www.owasp.org/index.php/Global_Industry_Committee

Area of responsibility: **OWASP is a global open community dedicated to enabling organisations to develop, purchase, and maintain applications that can be trusted. It has its roots in the United States, where it is registered as a charity, but has over 130 local chapters around the world, including over 20 in EU/EEA/EFTA states. OWASP has a significant knowledge base of application security practices and projects run by leading application specialists. The organisation is funded through conference fees, individual and corporate membership. The OWASP Global Industry Committee's remit includes outreach to governmental, industry, professional and standards.**

TCG
(Trusted Computing Group)

Contact information and website:

TCG Administration
3855 SW 153rd Drive
Beaverton, OR 97006
USA

Tel. (1) 503 619 0562
Fax (1) 503 644 6708
E-mail: admin@trustedcomputinggroup.org

www.trustedcomputinggroup.org

Area of responsibility: **TCG is a non-profit organisation formed to develop, define, and promote open standards for hardware-enabled trusted computing and security technologies, including hardware building blocks and software interfaces, across multiple platforms, peripherals, and devices. TCG specifications will enable more secure computing environments without compromising functional integrity, privacy, or individual rights.**

Other Pan-European Stakeholder Organisations

User Organisations

BEUC
(The European Consumers' Organisation) (Bureau Européen des Unions de Consommateurs)

Contact information and website:

Rue d'Arlon, 80 Bte 1
B-1040 Brussels

Tel. (32-2) 743 15 90
Fax (32-2) 740 28 02
E-mail: consumers@beuc.eu

www.beuc.eu

Area of responsibility: **BEUC's membership has grown, to include 43 independent national consumer organisations from some 30 European countries (EU, EEA and applicant countries). BEUC acts as a sort of an "embassy" for these organisations in Brussels. The main task is to represent members and defend the interests of all Europe's consumers. BEUC investigates EU decisions and developments likely to affect consumers, with a special focus on eight areas identified as priorities by members including the area of "Digital Environment".**

BUSINESSEUROPE
(Confederation of European Business)

Contact information and website:

Avenue de Cortenbergh 168
B-1000 Brussels

Tel. (32-2) 237 65 11
Fax (32-2) 231 14 45
E-mail: main@businesseurope.eu

www.businesseurope.eu

Area of responsibility: **BUSINESSEUROPE has 39 member associations from 33 countries (incl. EU, EEA, some CEEC). WG on "Research and Technological Innovation" dealing with i.a. the issue of the information society.**

Other Pan-European Stakeholder Organisations

EuroCommerce

Contact information and website:

Avenue des Nerviens 9
B-1040 Brussels

Tel. (32-2) 737 05 98
Fax (32-2) 230 00 78

www.eurocommerce.be

Area of responsibility: **EuroCommerce represents the retail, wholesale and international trade sectors in Europe. Its membership includes commerce federations in 29 countries, European and national associations representing specific commerce sectors and individual companies.**

EUROCHAMBRES
(Association of European Chambers of Commerce and Industry)

Contact information and website:

Chamber House
Avenue des Arts, 19 A/D
B-1000 Brussels

Tel. (32-2) 282 08 50
Fax (32-2) 230 00 38
E-mail: eurochambres@eurochambres.eu

www.eurochambres.be

Area of responsibility: **Eurochambres represents 46 members (national associations of Chambers of Commerce and Industry), a European network of 2 000 regional and local Chambers with over 19 million enterprises in Europe.**

AMCHAM EU
(American Chamber of Commerce to the European Union)

Contact information and website:

Avenue des Arts 53
B-1000 Brussels

Tel. (32-2) 513 68 92
Fax (32-2) 513 79 28
E-mail: amchameu@amchameu.be

www.eucommittee.be

Area of responsibility: **AmCham EU is the voice of companies of American parentage committed to Europe. It facilitates the resolution of EU-US issues that impact business and play a role in creating better understanding of EU and US positions on business matters. The AmCham "Digital Economy Committee" looks at i2010, data protection/retention, RFID, SPAM, VoIP etc. Digital economy is seen as an all-penetrating factor in all industry sectors, not just telecom network operators, internet service providers, manufacturers and content providers.**

Other Pan-European Stakeholder Organisations

CECUA
(Confederation of European Computer User Associations)

Contact information and website:

B-1000 Brussels

www.cecua.org

Area of responsibility: CECUA is a confederation of 12 European computer user associations covering 12 countries in the EU, EEA and EFTA representing over half a million users at association, enterprise and individual level. CECUA was founded in 1982 and has since been actively promoting issues of importance to computer users in Europe.

eris@
(European Regional Information Society Association)

Contact information and website:

Boulevard de l'Empereur 24
B-1000 Brussels

Tel. (32-2) 230 03 25
Fax (32-2) 230 92 01
E-mail: info@erisa.be

www.erisa.be

Area of responsibility: eris@ was created in 1998 on the basis of the results and activities of the Inter-Regional Information Society Initiative (IRISI) and Regional Information Society Initiative (RISI) launched by the European Commission in 1995 and 1997 respectively. eris@ is composed of 45 regional members and 3 private companies.

ELANET
(European Local Authorities' Telematic Network)

Contact information and website:

Square De Meeûs 1
B-1000 Brussels

Tel. (32-2) 511 74 77
Fax (32-2) 511 09 49
E-mail : cemr@ccre.org

www.ccre-cemr.org

Area of responsibility: ELANET operates under the umbrella of the CEMR and it focuses on the deployment of information society at regional and local level. ELANET brings together the public sector through the participation of national associations of local/regional authorities and private- organised bodies represented by their telematic daughter companies. There are two ELANET desks in Brussels responsible for the network web site and support to the different working groups.

Other Pan-European Stakeholder Organisations

EBU
(European Broadcasting Union)

Contact information and website:

Rue Wiertz 50
B-1050 Brussels

Tel. (32-2) 286 91 11

www.ebu.ch

Area of responsibility: **EBU is the largest professional association of national broadcasters in the world. It has 74 active members in 54 countries of Europe, North Africa and the Middle East, and 44 associate members in 25 countries further afield.**

ERO
(European Radiocommunications Office)

Contact information and website:

Peblingehus
Nansensgade 19
DK-1366 Copenhagen

Tel. (45) 33 89 63 00
Fax (45) 33 89 63 30
E-mail: ero@ero.dk

www.ero.dk

Area of responsibility: **ERO is the permanent office supporting the Electronic Communications Committee (ECC) of the CEPT (European Conference of Radio and Telecommunication Administrations). ECC is the Committee that brings together the radio and telecommunications regulatory authorities of the 47 CEPT member countries.**

Other Pan-European Stakeholder Organisations

EBN
(European Business & Innovation Centre Network)

Contact information and website:

Avenue de Tervuren 168
B-1150 Brussels

Tel. (32-2) 772 89 00
Fax (32-2) 772 95 74
E-mail: ebn@ebn.eu

www.ebn.eu

Area of responsibility: **EBN is an international non-profit making organisation. It was set up in 1984 as a joint initiative of the European Commission, European industry leaders and the first BICs. EBN is now the leading non-governmental pan-European network bringing together more than 200 BICs, and similar organisations such as incubators, innovation and entrepreneurship centres across Europe. BICs promote innovation and entrepreneurship (support to innovation, incubation and internationalisation) and economic development through job and enterprise creation and development.**

EIF
(European Internet Foundation)

Contact information and website:

Rue de la Science 14
B-1000 Brussels

Tel. (32-2) 286 11 59
Fax (32-2) 230 10 28
E-mail: secretariat@eifonline.org

www.eifonline.org

Area of responsibility: **EIF is led and governed by Political Members, all of whom are elected MEPs. EIF is an independent, non-profit and non-partisan organisation. Membership is open to all current MEPs. It is financed primarily through the membership fees of business and associate members including leading European e-companies. Activities focus on outreaching and making partnerships with other communities of interest in the development and uptake of digital technologies and stimulating wide European awareness and debate of longer-term trends in digital technology and network society.**

Other Pan-European Stakeholder Organisations

User Organisations (Specific Sectors)

EBF
(European Banking Federation)

Contact information and website:

Rue Montoyer 10
B-1000 Brussels

Tel. (32-2) 508 37 11
Fax (32-2) 511 23 28
E-mail: ebf@ebf-fbe.eu

www.ebf-fbe.eu

Area of responsibility: **The European Banking Federation is the united voice of banks established in Europe. It is a forum where best practices are exchanged, legislative proposals and initiatives are debated and common positions adopted. Working Groups include the following: "Data Protection", "SME ", etc.**

EAPB
(European Association of Public Banks)

Contact information and website:

Avenue de la Joyeuse Entrée 1-5
B-1040 Brussels

Tel. (32-2) 286 90 62
Fax (32-2) 231 03 47
E-mail: info@eapb.eu

www.eapb.be

Area of responsibility: **EAPB represents the specific interests of public or publicly owned banks, development banks and funding agencies at the European level and this vis-à-vis the European Union, professional organisations, the press and the general public. Members of the EAPB are financial institutions, funding agencies, public banks, associations of public banks and banks with similar interests domiciled in an EU Member State, in Switzerland, in a signatory state of the EEA or in an official applicant state. EAPB represents about 100 financial institutions.**

Other Pan-European Stakeholder Organisations

ESBG
(European Savings Banks Group)

Contact information and website:

Rue Marie-Thérèse 11
B-1000 Brussels

Tel. (32-2) 211 11 11
Fax (32-2) 211 11 99
E-mail: info@savings-banks.com

www.esbg.eu

Area of responsibility: **ESBG is a European banking association that represents the interests of its 26 members vis-à-vis the EU Institutions, with a specific focus on retail banking issues. To this end, it defines and expresses the position of its Members in all matters related to the European financial services industry. ESBG delivers detailed research into the evolution of legislation and the retail banking market in Europe and also compares it with other regions of the world.**

EPC
(European Payments Council)

Contact information and website:

Avenue de Tervuren 12
B-1040 Brussels

Tel. (32-2) 733 35 33
Fax (32-2) 736 49 88
E-mail: secretariat@europeanpaymentscouncil.eu

www.europeanpaymentscouncil.eu

Area of responsibility: **EPC was established in June 2002 and adopted its current governance structure in mid 2004. Its purpose is to support and promote the creation of SEPA; a single harmonised, open and interoperable European "domestic" payments market achieved through industry self-regulation. EPC now consists of 74 members, composed of banks and banking associations.**

Other Pan-European Stakeholder Organisations

ORGALIME
(The European Engineering Industries Association)

Contact information and website:

Diamant Building
Boulevard Auguste Reyers 80
B-1030 Brussels

Tel. (32-2) 706 82 35
Fax (32-2) 706 82 50
E-mail: secretariat@orgalime.org

www.orgalime.org

Area of responsibility: **ORGALIME represents the interests of the Mechanical, Electrical, Electronic, Metalworking & Metal Articles Industries. Member federations represent some 130 000 companies employing some 10 million people. Members include consumers in the form of ICT products and household appliances companies.**

CEFIC
(European Chemical Industry Council)

Contact information and website:

Avenue E. Van Nieuwenhuyse, 4 box 1
B-1160 Brussels

Tel. (32-2) 676 72 11
Fax (32-2) 676 73 00

www.cefic.org

Area of responsibility: **Cefic represents national chemical industry federations of 22 countries and 6 associate member federations plus corporate and business members. Recognising the importance of industry relationships and the potential for conducting eBusiness among them cefic wants to improve the ease, speed and cost of conducting business electronically between chemical companies and their trading partners by addressing issues such as supply chain management, data protection etc.**

Other Pan-European Stakeholder Organisations

ACEA
(European Automobile Manufacturers Association)

Contact information and website:

Avenue des Nerviens 85
B-1040 Brussels

Tel. (32-2) 732 55 50
Fax (32-2) 738 73 10
E-mail: info@acea.be

www.acea.be

Area of responsibility: **ACEA represents the 13 major European car, truck and bus manufacturers in the EU. In 2001, ACEA published a substantial report on eCommerce incorporating services such as on-line customer support, account maintenance, provision of information resources etc., that are elements of online business but do not directly involve commercial transactions. The paper explored changing demands for transport.**

Other Pan-European Stakeholder Organisations

EU Standardisation Bodies

ETSI
(European Telecommunications Standards Institute)

Contact information and website:

650, route des Lucioles
F-06921 Sophia-Antipolis Cedex

Tel. (33-4) 92 94 42 00
Fax (33-4) 93 65 47 16
E-mail: info@etsi.org

www.etsi.org

Area of responsibility: **ETSI is officially responsible for standardisation of ICT within Europe including telecommunications, broadcasting and related areas such as intelligent transportation and medical electronics. ETSI unites 655 members from 59 countries inside and outside Europe.**

CEN
(European Committee for Standardisation)

Contact information and website:

Avenue Marnix 17
B-1000 Brussels

Tel. (32-2) 550 08 11
Fax (32-2) 550 08 19
E-mail: infodesk@cen.eu

www.cen.eu

Area of responsibility: **CEN was founded in 1961 by the national standards bodies in the European Economic Community and EFTA countries. CEN are now collaborating on their standards work in the domain of ICT in the framework of the CEN-CENELEC ICT Forum. The initiative combines the ongoing efforts both organisations have in this fast-moving domain. CEN in terms of applications such as eBusiness, eHealth, eGovernment, etc., and CENELEC for IT hardware and systems issues such as those associated with SmartHouse, alarms, cable and broadcasting receivers, etc.**

Other Pan-European Stakeholder Organisations

CENELEC
(European Committee for Electrotechnical Standardization)

Contact information and website:

Avenue Marnix17
B-1000 Brussels

Tel. (32-2) 519 68 71
Fax (32-2) 519 69 19

www.cenelec.eu

Area of responsibility: CENELEC was created in 1973 as a result of the merger of two previous European organisations: CENELCOM and CENEL. Nowadays, CENELEC is a non-profit technical organisation and composed of the National Electrotechnical Committees of 30 European countries. In addition, 8 National Committees from neighbouring countries are participating with an Affiliate status.

NISSG
(Network and Information Security Steering Group / ICT Standards Board)

Contact information and website:

NISSG Secretariat

Tel. (32-2) 550 08 67
Fax (32-2) 550 08 19
E-mail: ictsb@etsi.org

www.ictsb.org

Area of responsibility: NISSG was created by the ICT Standards Board (ICTSB) in March 2004 to ensure that the standardisation requirements expressed in the NIS report get implemented. ICTSB is dealing with Design for All and Assistive Technologies (DATSCG), Intelligent Transport Systems (ITSSG), SmartHouse Standards (SHSSG), and Network & Information Security (NISSG). It has completed its co-ordination work on Electronic Signature (EESSI) and has contributed to the discussion on ICT standardization (ICTSFG).

Other Pan-European Stakeholder Organisations

NORMAPME
(European Office of Crafts, Trades and Small and Medium-Sized Enterprises for Standardisation)

Contact information and website:

Rue Jacques de Lalaing 4
B-1000 Brussels

Tel. (32-2) 282 05 30
Fax (32-2) 282 05 35
E-mail: info@normapme.com

www.normapme.com

Area of responsibility: **NORMAPME is an international non-profit association created in 1996 with the support of the European Commission. Its members represent over 11 million enterprises in all EU and EFTA Member States. Presently, NORMAPME carries out an EC contract offering standardisation services to SMEs.**

Other Pan-European Stakeholder Organisations

Academia, Research Organisations and Bodies

EUREKA

Contact information and website:

Tel. (32-2) 777 09 60
Fax (32-2) 770 74 95

www.eureka.be

Area of responsibility: **EUREKA is a pan-European network for market-oriented, industrial R&D. Created as an intergovernmental Initiative in 1985, EUREKA aims to enhance European competitiveness through its support to businesses, research centres and universities who carry out pan-European projects to develop innovative products, processes and services.**

ITEA
(Information Technology for European Advancement)

Contact information and website:

High Tech Campus 69 – 3
5656 AG Eindhoven
Nederland

Tel. (31-0) 880 036 136
Fax (31-0) 880 036 130
E-mail: itea2@itea2.org

www.itea2.org

Area of responsibility: **ITEA 2 is a strategic pan-European programme for advanced pre-competitive R&D in software for Software-intensive Systems and Services (SiS). It stimulates and supports projects that will give the European industry a leading edge in the area of SiS (in which software represents a significant segment in terms of system functionality, system development cost & risk and system development time). Projects are supported financially by all 36 members of the EUREKA framework.**

Other Pan-European Stakeholder Organisations

ifip
(International Federation for Information Processing - International Security and Protection in Information Systems (TC 11))

Contact information and website:

ifip |

www.tc11.uni-frankfurt.de

Area of responsibility: **The aim of TC11 is to increase the reliability and general confidence in information processing as well as to act as a forum for security managers and others professionally active in the field of information processing security. The scope of TC11 activities will include: the establishment of a common frame of reference for security in organisations, professions and the public domain, the exchange of practical experience in security work, the dissemination of information on and the evaluation of current and future protective techniques, the promotion of security and protection as essential elements of information processing systems. In order to accomplish its objectives, TC11 has established a number of working groups (WGs) to address specific areas of security interest.**

Updates, Comments, Corrections and Suggestions

For updates, comments, corrections and suggestions please e-mail directory@enisa.europa.eu, quoting in the subject line "Who-is-Who Directory".

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