

GR-Heraklion: provision of travel agency and events organisation services

2009/S 236-337368

CONTRACT AWARD NOTICE

Services

SECTION I: CONTRACTING AUTHORITY

I.1) NAME, ADDRESSES AND CONTACT POINT(S):

European Network and Information Security Agency, PO Box 1309, Attn: Procurement Officer, GR-710 01 Heraklion. Tel. +30 2810391280. E-mail: procurement@enisa.europa.eu. Fax +30 2810391410.

Internet address(es):

General address of the contracting authority: <http://www.enisa.europa.eu>.

I.2) TYPE OF THE CONTRACTING AUTHORITY AND MAIN ACTIVITY OR ACTIVITIES:

European institution/agency or international organisation.

The contracting authority is purchasing on behalf of other contracting authorities: no.

SECTION II: OBJECT OF THE CONTRACT

II.1) DESCRIPTION

II.1.1) Title attributed to the contract:

Provision of travel agency and events organisation services.

II.1.2) Type of contract and location of works, place of delivery or of performance:

Services.

Service category No 3.

Main site or location of works, place of delivery or performance: at ENISA's premises and/or at premises/places stipulated in the tender specifications.

NUTS code GR431.

II.1.3) The notice involves:

The conclusion of a framework agreement.

II.1.4) Short description of the contract or purchase(s):

Lot 1: ENISA requires an experienced travel agency in order to make travel and accommodation arrangements for ENISA's staff members and external experts travelling across Europe and beyond with emphasis on the EU Member States.

Lot 2: ENISA invites tenders concerning the provision of event support services for meetings at ENISA's premises or elsewhere (non-residential).

Events organisation entails providing support to ENISA with regard to conference-related services such as meeting rooms, local restaurant providers, local transport providers, local caterers, local technical support, reception facilities, technical equipment, registration handling and, possibly, interpretation services.

II.1.5) Common procurement vocabulary (CPV):

63510000, 55100000, 63516000, 55120000.

II.1.6) Contract covered by the Government Procurement Agreement (GPA):

Yes.

II.2) TOTAL FINAL VALUE OF CONTRACT(S)

II.2.1) **Total final value of contract(s):**

Value: 3 080 000 EUR.
Excluding VAT.

SECTION IV: PROCEDURE

IV.1) **TYPE OF PROCEDURE**

IV.1.1) **Type of procedure:**

Open.

IV.2) **AWARD CRITERIA**

IV.2.1) **Award criteria:**

The most economically advantageous tender in terms of

1. Qualitative score. Weighting: 40.

2. Financial offer. Weighting: 60.

IV.2.2) **An electronic auction has been used:**

No.

IV.3) **ADMINISTRATIVE INFORMATION**

IV.3.1) **File reference number attributed by the contracting authority:**

ENISA P/14/09/AGA.

IV.3.2) **Previous publication(s) concerning the same contract:**

Contract notice

Notice number in the OJEU: [2009/S 141-205372](#) of 25.7.2009.

SECTION V: AWARD OF CONTRACT

CONTRACT NO: 1

TITLE: Lot 1: provision of travel agency services

V.1) **DATE OF CONTRACT AWARD DECISION:**

13.10.2009.

V.2) **NUMBER OF OFFERS RECEIVED:**

7.

V.3) **NAME AND ADDRESS OF ECONOMIC OPERATOR IN FAVOUR OF WHOM THE CONTRACT AWARD HAS BEEN TAKEN:**

Travel Center Heraklion, Tagmatarchou Tzoulaki 6, GR-712 02 Heraklion.

V.4) **INFORMATION ON VALUE OF CONTRACT**

Initial estimated total value of the contract:

Value: 350 000 EUR.

Excluding VAT.

Total final value of the contract:

Value: 350 000 EUR.

Excluding VAT.

If annual or monthly value: number of years: 4.

V.5) **THE CONTRACT IS LIKELY TO BE SUB-CONTRACTED:**

No.

CONTRACT NO: 2

TITLE: Lot 2: events organisation services

- V.1) **DATE OF CONTRACT AWARD DECISION:**
13.10.2009.
- V.2) **NUMBER OF OFFERS RECEIVED:**
7.
- V.3) **NAME AND ADDRESS OF ECONOMIC OPERATOR IN FAVOUR OF WHOM THE CONTRACT AWARD HAS BEEN TAKEN:**
Frei SA Travel-Congress, Papparigopoulou Street 3, Klathmonos Square, GR-105 61 Athens.
- V.4) **INFORMATION ON VALUE OF CONTRACT**
Initial estimated total value of the contract:
Value: 420 000 EUR.
Total final value of the contract:
Value: 420 000 EUR.
Excluding VAT.
If annual or monthly value: number of years: 4.
- V.5) **THE CONTRACT IS LIKELY TO BE SUB-CONTRACTED:**
No.

SECTION VI: COMPLEMENTARY INFORMATION

- VI.1) **CONTRACT RELATED TO A PROJECT AND/OR PROGRAMME FINANCED BY COMMUNITY FUNDS:**
No.
- VI.2) **ADDITIONAL INFORMATION:**
- VI.3) **PROCEDURES FOR APPEAL:**
- VI.3.1) **Body responsible for appeal procedures:**
Court of First Instance of the European Communities, rue du Fort Niedergrünwald, L-2925 Luxembourg. E-mail: CFI.Registry@curia.europa.eu. Tel. +352 4303-1.
Body responsible for mediation procedures:
The European Ombudsman, 1 avenue du Président Robert Schuman, PO box 403, F-67001 Strasbourg. E-mail: euro-ombudsman@europarl.europa.eu. Tel. +33 388172313.
- VI.3.2) **Lodging of appeals:**
- VI.3.3) **Service from which information about the lodging of appeals may be obtained:**
- VI.4) **DATE OF DISPATCH OF THIS NOTICE:**
26.11.2009.