

INCIDENT REPORTING



Effective and timely reporting of significant incidents is a cornerstone of the NIS2 directive. It enables a deeper understanding of their impact, improves response capabilities and advances cyber resilience.



WHAT IS AN INCIDENT?

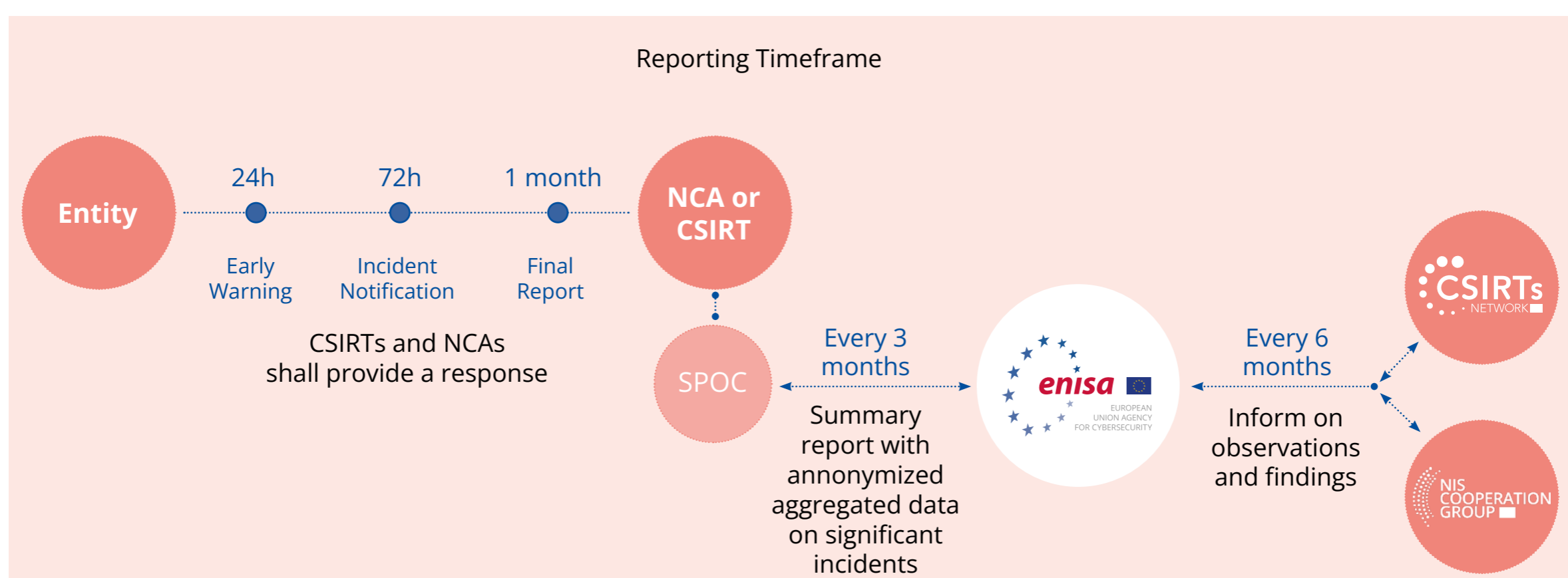


WHEN SHOULD I REPORT?

When becoming aware of a significant incident:



A REPORTABLE INCIDENT HAPPENED – NOW WHAT?



- 1**

Where applicable, Member States shall ensure that entities communicate to the recipients of their services that are potentially affected by a significant cyber threat any measures or remedies that those recipients are able to take in response to that threat.

Where appropriate, the entities shall also inform those recipients of the significant cyber threat itself.

2

When in the public interest, Member states may inform the public or ask the entity to do so.

3

If the significant incident concerns two or more Member States, the CSIRT, the competent authority or the single point of contact shall inform, the other affected Member States and ENISA.